

TECHNICAL SERVICE POINTER

For Immediate Attention of Your Service Department

Technical Service Pointer: W11307908

Action Required: Information

Publication Date: September 2018

Brands Affected



COMMERCIAL LAUNDRY

CCU / UI Kit Software

MHN33 (220-240 volt / 50 Hz ONLY)

Models

MHN33PD	MHN33PN
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Description

Due to a software and HEX file update on the MHN33, both the CCU and the UI must be replaced together.

These changes are to address a small number of potential unbalance retries when installed on a 10" pedestal or on a soft wooden floor.

Two additional changes were made to allow the owner to change the number of times the washer will attempt to balance the load from 4 to 10 and the duration of suds mitigation from 5 minutes down to 0 (zero).

This change was made in production starting with Serial Number: C841.

Explanation

If either the CCU or UI requires replacement, the other part must also be replaced at the same time:

Models MHN33PxCGW: (220-240V/50Hz only)

Service Kit Part Number: W11035159

Contains: W11026502 and W11026495

QUESTIONS?

Please contact your Customer
Relations Manager.

The PN UI can be easily programmed when used on a PD machine by setting the appropriate steps within the programming for cycle parameters and pricing. Refer to the Installation Instructions provided with the machine for programming information.

ALL POINTERS ONLINE:

www.serviceconnections.org/