



门内门法式多门冰箱
使用和维护指南

**DOOR-WITHIN-DOOR
FRENCH DOOR REFRIGERATOR
USE AND CARE GUIDE**

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门内门法式多门冰箱使用和维护指南

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冰箱安全须知

您的安全和其他人的安全非常重要。

我们已在本手册以及您的家电上提供了许多重要的安全信息。请务必阅读并遵循所有安全消息。



这是安全警示符号。

此符号警示您可能导致您和他人伤亡的潜在危险。

所有安全信息都有安全警示符号和警示语“危险”或“警告”。

这些词的含义是：

危险

如果不立即遵守说明，可能导致死亡或重伤。

警告

如果不遵守说明，可能导致死亡或重伤。

所有安全信息都将指出潜在危险是什么，如何降低受伤的几率，以及不遵守说明将会发生什么。

正确处置您的旧冰箱

警告

窒息危险

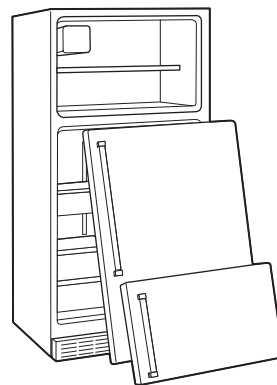
请从您的旧冰箱上将门拆下。

否则可能导致死亡或大脑损伤。

重要信息：儿童受困和窒息事件并非只发生在过去。报废和废弃的冰箱仍然存在危险 – 即使只是将它们“放置几天”。如果您丢弃旧冰箱，请遵照这些说明，防止发生意外。

在您丢弃自己的旧冰箱或冰柜之前：

- 将门拆下。
- 将架子留在原位，这样儿童无法轻易爬入冰箱内。



关于制冷剂处置需要了解的重要信息：

根据联邦和本地的法规处置制冷剂。制冷剂必须由得到许可的 EPA 认证的制冷剂技术人员依据已制定的程序排放。

废弃和处置

重要信息：遵照本地有关废物处置的法规废弃冰箱，将其送至特殊的回收中心；不要让冰箱处于数天无人看护的状态，因为这对于儿童来说是一个潜在的危险。

- 本电器是使用可回收的材料制造。本电器是根据有关废物、电气和电子设备 (WEEE) 的欧洲指令 2002/96/EC 进行标记。确保正确处置本电器，有助于防止对环境和人员的健康造成潜在不良后果。
- 本电器或随附文档上的该符号表示本电器不应作为生活垃圾处理，必须送至回收电气和电子设备的特殊回收中心。
- 有关处理、回收和重新利用本产品的更多信息，请联系有资质的本地办事处、家庭垃圾收集服务机构或您购买电器的商店。
- 本电器不含 CFC。制冷剂回路包含 R134a (HFC) 或 R600a (HC) (请参见电器内部的铭牌)。
- 含异丁烷的电器 (R600a)：异丁烷是一种天然气，对环境没有影响，但是易燃。因此请确保制冷剂回路管道没有损坏。
- 本产品可能包含在 Kyoto 协议涵盖范围内的氟化温室气体：制冷剂气体位于不透气的密封系统内。制冷剂气体：R134a 具有 (GWP) 1300 的全球升温潜能值。

符合性声明

- 制造商 Whirlpool NAR 声明本家用电器的 FDBM 型号 (带无线电设备 GEN 4 Wi-Fi 模块) 符合 2014/53/UE 指令。符合性声明的完整文字内容位于以下网站：
<https://www.whirlpool.eu>。无线电设备在 2.4 GHz ISM 频带内工作，发射的最大射频功率不超过 20 dBm (e.i.r.p.)。
- 本电器专为保存食物而设计，并且是依照规定 (CE) 编号 1935/2004 制造。
- 本电器遵照以下方面设计、制造和营销：
 - “低电压”指令 2006/95/CE (取代了 73/23/CEE 及后续修正案) 的安全目标。
 - 指令“EMC” 2004/108/EC 的保护要求。
- 本产品包含由第三方开发的特定开源软件。涉及这些软件部分的开源许可证使用声明在《使用和维护指南》中，可以通过以下链接访问：<https://www.whirlpool.eu>。

安全说明

请务必阅读并遵守

使用本家电前，请阅读以下安全说明，并将这些说明放在附近以便日后参考。这些说明和家电本身都提供了重要的安全警告，任何时候都必须遵守。对于不遵守这些安全说明、不当使用本家电或错误设置控制，制造商不承担任何责任。

⚠ 非常年幼的儿童（0-3岁）应远离本家电。除非持续监督，否则，幼儿（3-8岁）也应远离本家电。8岁和以上的儿童，以及身体行动不便、感官或智力障碍或缺乏相关经验和知识者，只有在受到监督或已经接受安全使用指导并了解所涉危险的情况下才能使用本家电。儿童不得玩耍本家电。儿童只有在受到监督的情况下才可执行清洁和用户维护操作。

批准用途

⚠ 小心！本家电不适合通过外部开关设备（例如计时器）或个别的遥控系统进行操作。

⚠ 本家电设计为家用和类似用途，例如：商店、办公室和其他工作环境中的员工厨房区域；农舍；由酒店、汽车旅馆、民宿和其他住宅环境中的顾客使用。

⚠ 本家电不适合用于商业用途。请勿在户外使用本家电。

⚠ 本家电内使用的灯泡专为家电设计，不适合用于房屋内的一般室内照明（EC 法规 244/2009）。

⚠ 根据铭牌上示出的气候类别，本家电适用于环境温度在以下范围内的场所。如果将本家电长时间置于指定范围以外的温度，可能无法正常工作。

气候类别环境温度 (°C)

SN : 10 至 32°C ; N : 16 至 32°C

ST : 16 至 38°C ; T : 16 至 43°C

⚠ 本家电不含 CFC。制冷剂回路含 R600a (HC)。本家电含异丁烷 (R600a)：异丁烷是一种天然气，对环境没有影响，但是易燃。因此，确保制冷剂回路管路没有损坏，尤其是在排空制冷剂回路时。

⚠ 警告：请勿损坏制冷剂回路管路。

⚠ 警告：保持通风设备打开。清除家电外壳或内置结构中的障碍物。

⚠ 警告：请勿使用非制造商推荐的机械、电动或化学方式来加快除霜过程。

⚠ 警告：请勿在本家电的间格内使用或放置非制造商明确许可的电气设备。

⚠ 警告：不直接连接到供水系统的制冰机和/或饮水机只能加注饮用水。

⚠ 警告：自动制冰机和/或饮水机必须连接到仅供应饮用水的供水系统，供水压力在 0.17 和 0.81 Mpa (1.7 和 8.1 巴) 之间。

⚠ 请勿存储气溶胶罐等爆炸性物质，也不要在本家电内或附近放置或使用汽油或其他易燃材料。

⚠ 请勿吞食（某些型号随附的）冰袋的内容物（无毒）。请勿立即食用刚从冷冻格取出的冰块或冰棍，因为它们可能导致冻伤。

⚠ 对于设计为在可触及的风扇罩内使用空气过滤器的产品，当冰箱运转时，过滤器必须始终处于适当的位置。

⚠ 请勿将含有液体的玻璃容器存储在冷冻格中，否则可能会破裂。

避免食物阻塞风扇（如果配有）。放好食物后，检查格门是否关好，尤其是冷冻格门。

⚠ 损坏的垫圈必须尽快更换。

⚠ 冷藏格只能用来储存新鲜食物，冷冻格只能用来储存冷冻食物、冷冻新鲜食物和制作冰块。

⚠ 存储未包装的食物时，避免直接接触冷藏格或冷冻格的内表面。

本家电可配有特殊间格（新鲜食品格、零度盒等）。除非特定的产品手册中有规定，否则可以将其拆下，并保持相同的性能。

安装

⚠ 警告：放置本家电时，确保电源线没有被卡住或损坏。

⚠ 本家电必须由两个或更多人搬运和安装 - 受伤危险。拆箱和安装时请戴上防护手套 - 割伤危险。

⚠ 安装，包括供水系统（如有）和电气连接，以及维修必须由合格的技术人员进行。除非用户手册中有规定，否则，请勿维修或更换本家电的任何部分。让儿童远离安装地点。拆开本家电的包装后，确保它在运输过程中没有损坏。如有问题，请联系经销商或离您最近的售后服务中心。

安装完毕后，必须将包装废弃物（塑料、泡沫塑料部件等）存放在儿童拿不到的地方 - 窒息危险。进行任何安装操作之前，必须先将本家电从电源线断开 - 触电危险。在安装过程中，请确保本家电不会损坏电源线 - 火灾或触电危险。只有在安装完成后才能激活本家电。

安全说明

请务必阅读并遵守

⚠ 移动本家电时，请小心避免损坏地板（如镶木地板）。将本家电安装在地面或可支撑其重量的坚固支架上，以及适合其尺寸和使用的地方。确保本家电不在热源附近，四脚稳定并平放在地面上，根据需要进行调整，并使用水平仪检查本家电是否完全水平。开启本家电之前，至少等待两个小时，确保制冷剂回路完全有效。

⚠ 为保证充分通风，请在本家电的两侧和上方留出空间。本家电的背部与其后面的墙壁之间的距离应为 50mm，避免接触高温表面。缩小该空间将会增加产品的能耗。

⚠ 警告：为避免因不稳定而造成的危险，请务必按照制造商的说明放置和固定本家电。禁止将冰箱放置在燃气灶、金属气或水管等金属软管或电线会接触冰箱后壁（冷凝器盘管）的地方。

⚠ 如果需要更换门，请联系技术支持中心

电气警告

⚠ 必须可以通过拔下电源插头，或通过按照接线规则安装在插座上游的多极开关，来断开本家电与电源的连接，并且必须按照国家电气安全标准对本家电进行接地。

⚠ 请勿使用延长线，复式插座或适配器。安装后，用户不得接触电气组件。当您潮湿或赤脚时，请勿使用本家电。如果电源线或插头损坏，运行不正常或者损坏或掉落，请勿操作本家电。

⚠ 如果电源线损坏，必须让制造商、其服务代理或类似合格人员用相同的电源线进行更换以避免发生危险 - 触电危险。

⚠ 警告：请勿在本家电的后面放置多个便携式插座或便携式电源装置。

清洁和维护

⚠ 警告：执行任何维护操作之前，确保本家电已关闭并断开电源连接；切勿使用团队清洁设备 - 触电危险。

⚠ 请不要在塑料零件、内部和门内衬或垫圈上使用研磨性或粗糙的清洁剂，例如窗户喷雾、餐具冲洗剂、易燃液体、蜡清洁剂、浓缩洗涤剂、漂白剂或含有石油产品的清洁剂。请勿使用纸巾、钢丝球或其他粗糙的清洁工具。


包装材料的处置

包装材料 100% 可回收利用，并标有回收标志 。

因此，必须负责的处理包装的各个部分，并完全符合地方当局关于废物处理的规定。

家电的处置

本家电采用可回收或可重复使用的材料制造。请按照当地的废弃物处理规定进行处置。有关处理、回收和重新利用本家电的更多信息，请联系您的地方当局、家庭垃圾收集服务机构或您购买本家电的商店。本家电标有符合有关废物、电气和电子设备 (WEEE) 的欧洲指令 2012/19/EC 认证。通过确保正确处理本产品，您将有助于防止对环境和人类健康造成不良影响。

本产品或随附文档上的  符号表示不应将本产品作为生活垃圾处理，而是必须送至回收电气和电子设备的适当回收中心。

节能提示

将本家电安装在远离热源（例如散热器、炊具等）的干燥、通风良好的室内，以及不会直接暴露在阳光下的地方。如果需要，可使用绝缘板。

为保证充分通风，请遵循安装说明。产品背面通风不足会增加能耗并降低冷却效率。

频繁开门可能会导致能耗增加。本家电的内部温度和能耗也可能受环境温度以及本家电位置的影响。温度设定应考虑到这些因素。

尽量减少开门。

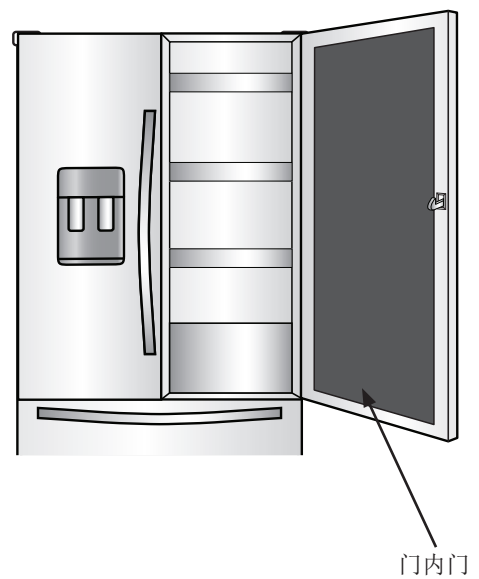
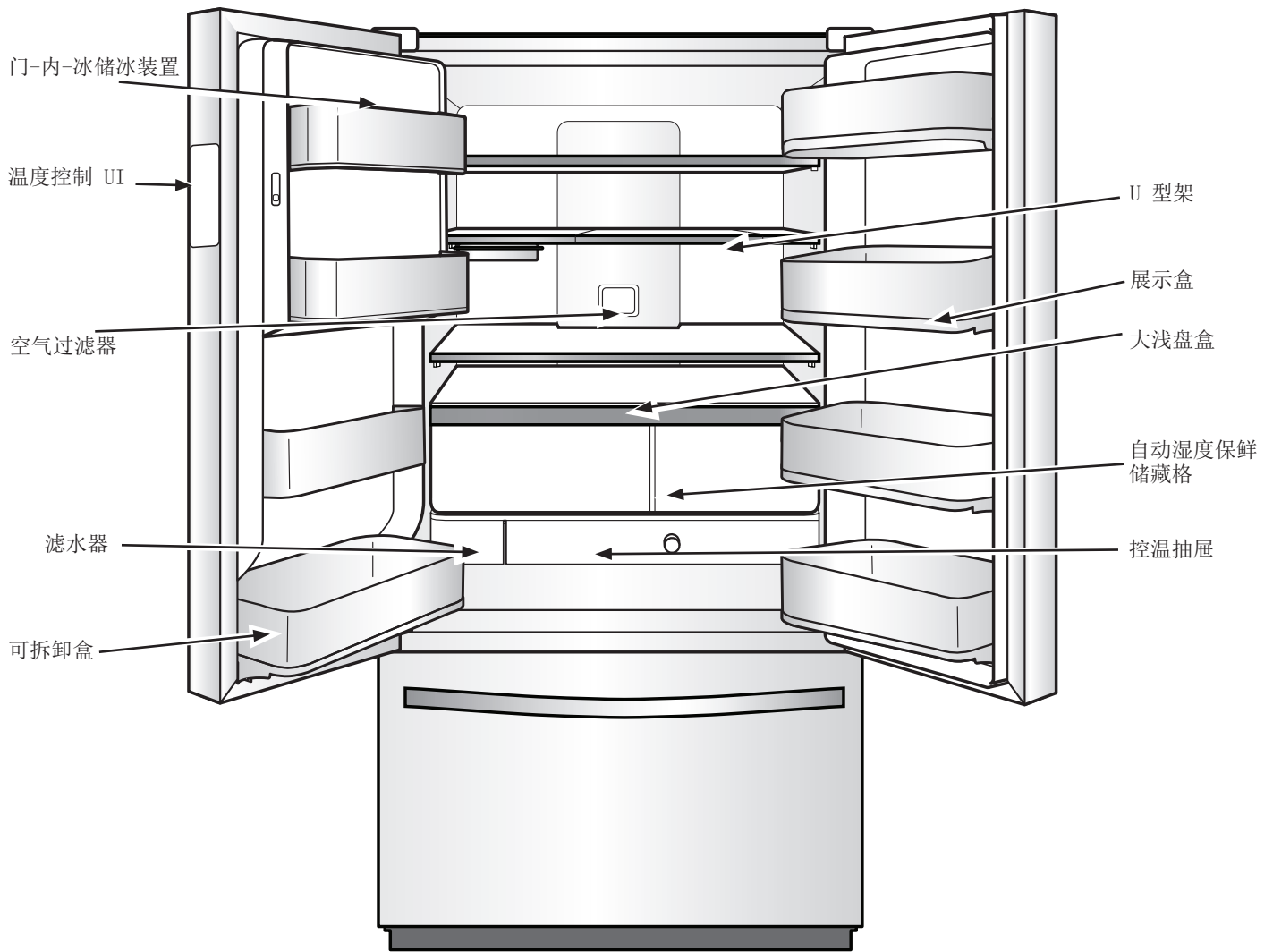
在冰箱内解冻冷冻食物。冷冻产品的低温可以冷却冰箱内的食物。放入本家电之前，让温热的食物和饮料冷却。

冰箱内的搁架位置不会影响能源的有效使用。食物应放置在搁架上，确保适当的空气流通（食物不应相互接触，食物与后壁之间的距离应保持不变）。

您可以通过取下篮子（若有）、停止冰霜架来增加冷冻食品的存储容量。

压缩机产生的噪音是正常运行的噪音，无需担心。

零部件和功能



门后有什么新增内容？

您的 Whirlpool 门内门法式多门冰箱配备有各种创新的储藏和节能功能。

能效和常规工作声音

您的全新门内门法式多门冰箱采用线性压缩机设计，可实现最佳的节能效果，并能够更好地根据制冷需求调节温度。您可能会注意到，它的工作方式与旧冰箱相比有所不同。这是高效压缩机的正常表现，因为变速运行能工作更长的时间，这样使用尽可能低的能耗就能实现最佳的效率。此外，在冷却循环的各个阶段，您可能会听到不熟悉但正常的操作声音。

In-Door-Ice 冰分配系统

制冰机和储冰盒位于门中，这里便于取用过滤过的冰，还能够腾出宝贵的内架空间。

双蒸发器

冷藏室和冷冻室拥有独立的蒸发器，能够为新鲜食物和冷冻食物提供最佳的储存环境：新鲜食品存放在低温潮湿的环境中；冷冻食物存放在冷冻干燥的环境中。两个储藏室之间不存在空气流通，从而减少冷藏室中食物气味及味道扩散，并确保冷冻室中的空气保持干燥，减少结霜和冻斑。

空气过滤器

空气过滤器减少冰箱内常见食物气味的功效是小苏打的 15 倍。每隔 6 个月更换空气过滤器以最大程度减少异味。

EveryDrop 滤水器

EveryDrop 滤水器经过数个机构认证，可减少大多数污染物，包括氯的味道、异味、铅、农药和残留农药。EveryDrop 牌滤水器是冰箱系统唯一可用的经过测试和认证的滤水器。请每隔 6 个月更换 EveryDrop 滤水器。有关证书的列表，请参阅“滤水器性能数据表”一节。

带定量加注功能的配水机

定量加注功能方便您根据需要定量分配 236, 6、473, 2 或 709, 8 mL（8、16 或 24 oz）的过滤水。

带收藏加注功能的配水机

收藏加注功能允许保存两个自定义预设，可收藏两个常用加水（例如咖啡壶或水壶）预设。

U 型架

新型 U 型架（某些型号上有多组）的设计能够以最便利的方式来取用各种形状和大小的物品。小物品可完美地放置在架的周边，随手可及；当玻璃回推时，较高的物品则刚好处于中心位置。有了 U 型架，现在不需要占用半个架的空间来存放较高物品，只需将玻璃尽量回推到所需位置来契合较高物品的位置 - 实现无限可调。

大浅盘盒

这种全宽拉出式架夹在保鲜储藏格和最低的架之间，非常适合存放吃不完的焗盘菜、披萨盒以及大型聚会用浅盘。

控温抽屉

在内部控制器上有四个温度预设可用，帮助保持物品处于最佳温度。肉、熟食/奶酪、什锦和饮品四种可供选择。抽屉带柔和的自关闭滑动装置，即便已经装满也可轻松拉出，并在独立式制冷中具有最佳的拉出度。

带延长冷冻设置的 3 层冷冻室抽屉

抽屉分三层存放物品，让存放和查找变得更加方便。下方抽屉包括一个隔板。在拉出式抽屉下方还有一个金属架，用于存放小物品；第三层玻璃架用来存放小而平的物品。当冷冻室整体设置调整为最低温度时，将启动“延长冷冻”设置。这将有助于减少冻斑，并延长冷冻物品的保质期。

外表面清洁简单易行

能避免污渍和指纹残留。特殊的不锈钢涂层便于清洁，使用水和软布即可搞定。

LED 照明

明亮的 LED 照明条可提供最大亮度。LED 灯不需要更换。

门报警

冰箱门或冷冻室抽屉半开时报警提醒。

断电指示器

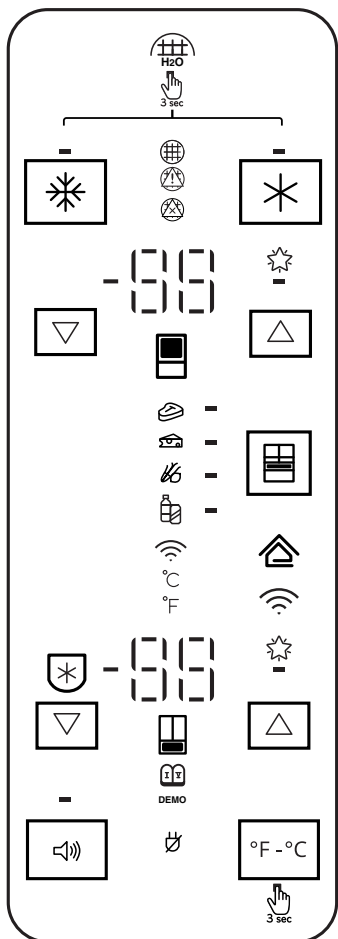
如果不在家时冰箱断电，该指示器会让您知道冰箱曾经断电。

Wi-Fi 连接（适用某些型号）

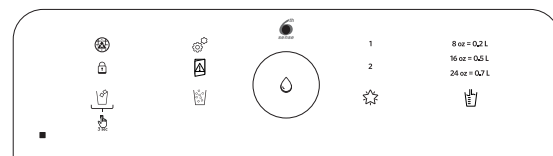
本冰箱可连接家里的 Wi-Fi 通过应用程序远程控制，应用程序可下载用于 iOS 或 Android 设备。

门内门

这是专为饮品准备的制冷区域，您可将自己最爱的食物和饮品存放于此，取用方便，无需开启整个冰箱。拉动隐藏的闩锁即可打开门内门，酷爽饮品触手可及。



	滤水器重置
	按住 3 秒
	良好
	正常
	更换
	最强冷冻
	最强冷藏
	建议温度
	冰箱
	肉
	熟食/奶酪
	什锦
	饮料
	抽屉
	防冻结
	冷冻室
	安息日模式
DEMO	展厅模式
	声音打开或关闭
	断电
	华氏度/摄氏度
	Wi-Fi
	智能格栅



	更换过滤器
	锁定
	冰块
	校准模式
	门半开
	碎冰
	加注
	收藏加注
	定量加注
$\frac{1}{2}$	加注

入门指南

警告



触电危险

- 请插入接地（触地）插座。
- 不要移除地线端。
- 不要使用适配器。
- 不要使用延长线。
- 不遵守这些说明可导致死亡、火灾或触电。

安装清单

✓ 电源

- 将冰箱插头插入接地（触地）插座。

✓ 冰箱门

- 如果在安装过程中需要拆下冰箱门，请参阅“拆卸和装回冰箱门”以及“拆卸和装回冷冻室门面”小节。
- 检查以确保把手牢固，并按照说明进行安装。
- 冰箱门密封完整。
- 冰箱水平放置。（拆下底部格栅并调整调平脚，使其紧贴在地面上。）
- 冰箱门顶部平整。（如有必要，使用门对齐功能。）
- 底部格栅正确安装到冰箱。

✓ 冰和水系统（适用某些型号）

- 按照说明，将冰箱连接到水压为 20-120 psi (138-827 kPa) 的冷水水源。
- 确保已连接并打开家庭供水。
- 检查以确保冰箱背后的供水管线未扭结。
- 只能使用推荐的供水管（铜或 PEX），如说明书中所述。
- 按照说明安装滤水器。
- 使用 11.4 L (3 加仑) 水冲洗水系统，如说明书中所述。
- 检查所有接头是否漏水。
- 如果冰箱已连接到水源，打开制冰机。（如果未连接到水源，关闭制冰机。）

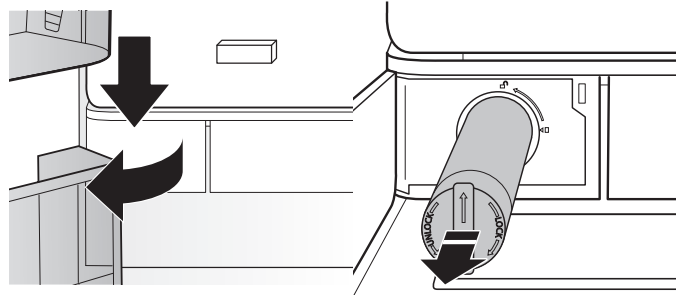
✓ 最终检查

- 按照相应包装中的说明安装空气过滤器。
- 拆除所有运输材料。
- 将温控装置设置为推荐的设置。
- 保存说明和其他文件。
- 寄出注册卡或在线注册产品。

滤水器安装

- 找到冷藏室左下角的滤水器隔间。推动滤水器门的右侧以将其打开。
- 将滤水器盖上的箭头与滤水器外壳中的切口凹槽对齐并插入滤水器。
- 插入滤水器后，顺时针转动 90°（1/4 圈），直到其锁入外壳中。
- 推动滤水器门，将其关上并锁定。
- 使用 11.4 L (2.5 加仑) 水冲洗水系统以清除水管线中的空气，并使配水机不会滴水和/或避免配水机流量减小。

注意：如果滤水器安装不正确，供水流速可能会较低，并且制冰会较慢。滤水器安装不当还可能导致滤水器外壳漏水。

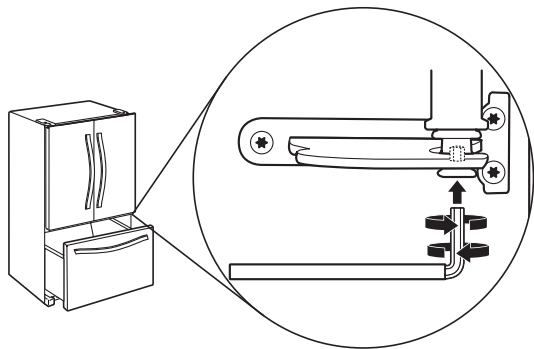


冰箱门对齐

对齐冰箱门

✓ 如果门不平整：

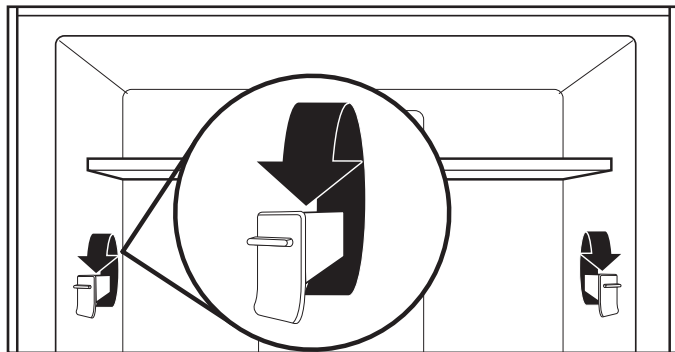
- 确保冰箱水平放置。
- 保持冰箱门关闭，拉出冷冻室抽屉。找到右侧冰箱门底部铰链销。对齐螺丝在底部铰链销内部。
- 将 1/8" 内六角扳手（与冰箱门把手安装说明装在一起）的短端插入底部铰链销，直到其与对齐螺丝完全接合。
- 要抬高冰箱门，向右转动内六角扳手。
- 要降低冰箱门，向左转动内六角扳手。
- 持续转动对齐螺丝，直到门顶部对齐。



搁架高度调整

搁架高度可通过改变可调节搁架支架的垂直和水平位置来调整。

- 小心地将搁架从搁架支架上抬起，并将导条转到所需的方向。
- 对其余的搁架支架重复上述步骤。
- 确保搁架正确安装在搁架支架上。



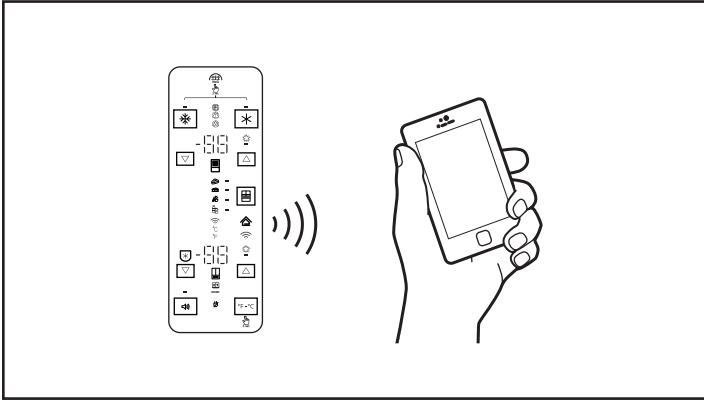
冰箱连接功能

(适用于某些型号)

移动应用程序服务并非在所有国家/地区可用。

Wi-Fi 连接可让智能冰箱连接至互联网并通过智能手机或移动设备与 Whirlpool 应用程序交互。请参阅“故障排除 - 连接型号”一节。

注意：Whirlpool 应用程序特性和功能可能会发生变更。



具体作用：远程打开/关闭“最强冷藏”选项，让冷藏室中的温度更低以备装入新购物品。持续 24 小时降低内部温度。

最强冷冻

作用：借助 Whirlpool 应用程序，在移动设备上远程控制冷冻室。

具体作用：远程打开/关闭最强冷冻，提高制冰效率。将设定的温度降低至可用的最低值达 24 小时，以最大化制冰效率。

防冻结模式控制

作用：借助 Whirlpool 应用，可以在移动设备上远程查看冰箱的状态信息。

具体作用：告知您冰箱的防冻结模式是否激活，从而减少冻斑并帮助冷冻物品保持外观和口味。

智能功能

智能功能帮助您提高每日操作效率，可让您远程监控、管理和维护冰箱。

远程温控

作用：借助 Whirlpool 应用程序，在移动设备上远程控制冰箱温度。

具体作用：远程控制冰箱、冷冻室以及控温抽屉中的温度，无需在冰箱上操作。

滤水器和空气过滤器状态

作用：查看空气和滤水器在需要更换之前剩余的使用寿命。

具体作用：有助于更有效地安排过滤器的订购和更换。

Auto Reorder 应用程序

作用：通过 Whirlpool 应用程序订购更换用过滤器、耗材和配件，可直接邮寄到家中。

具体作用：简化滤水器和空气过滤器的订购过程，无需前往商店搜寻购买。

超温

作用：当冷藏室和冷冻室温度达到并超过指定值时发送通知。

具体作用：发出超温警报，提供冷藏室/冷冻室内物品的处理建议。

最强冷藏

作用：借助 Whirlpool 应用程序，在移动设备上远程控制冷藏室。

安息日模式

作用：可让冷藏室或冷冻室的门在安息日期间或其他宗教假日期间打开或关闭，而不用激活内部灯或控制器。借助 Whirlpool 应用，可以在移动设备上远程开关该模式。

具体作用：远程开/关安息日模式选项。

分配器灯亮度控制

作用：借助 Whirlpool 应用程序，在移动设备上远程控制冷藏室。

具体作用：远程开/关分配器灯。

收藏加注控制

作用：借助 Whirlpool 应用程序，在移动设备上远程更改冰箱上的收藏加注值。

具体作用：让您远程设置和保存收藏加注值。

开门警报

作用：冰箱的一扇门打开时发送通知。

具体作用：发送门半开警报，提醒关门或给家里打电话，通知家人关闭冰箱门，防止发生超温情况。

断电

作用：冰箱断电、重新供电或者冷藏室和冷冻室达到最高温度时发送通知。

具体作用：发出电源状态和停电持续时间警报，提供冷藏室/冷冻室内物品的处理建议。

连接设置

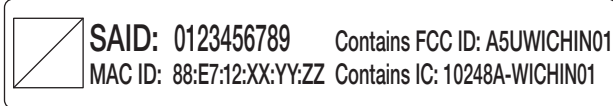
(适用于某些型号)

重要信息：您自己要负责正确安装冰箱，然后方可使用。务必阅读并遵守冰箱附带的用户说明。

自动设置说明 - Wi-Fi 安全设置 (WPS)

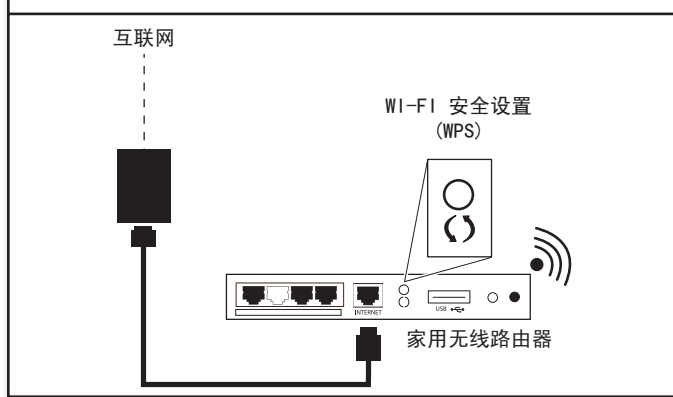
您将需要：

- 具备 WPS 功能的家用无线路由器。路由器应当开启，并且具备有效互联网连接。
- 要使用该功能，您需要具备：
 - 屏幕分辨率达到 1280x720 或更高的运行 Android 4.3 (或更高版本) 的智能手机，或运行 iOS 8 或更高版本的平板电脑或智能手机；
 - 接入互联网的无线路由器 2.4Ghz Wi-Fi b/g/n (使用智能设备检查确定电器附近的家用无线网络的信号强度良好)。
- 冰箱上的智能电器标识号 (SAID)。这个号码位于冰箱右侧铰链盖的正面标签上。



注意：如果家用无线路由器没有配备 WPS 按钮，请查看路由器的用户手册，确认是否支持 WPS。如果不支持，请参阅以下网址上的备选设置说明 www.whirlpool.eu。

1. 设置路由器



按下路由器上的 WPS 按钮。指示灯将会开始闪烁。

小贴士：路由器上的 WPS 功能将激活 2 分钟。在该时间范围内完成后续步骤，或者需要重新启动 WPS。

2. 设置冰箱 (时间敏感型步骤)



按住 Wi-Fi 按钮 3 秒。

在冰箱和路由器尝试连接之时，冰箱控制面板上的 Wi-Fi 状态指示灯 (📶) 将会快速闪烁。

如果连接成功，Wi-Fi 状态指示灯将会点亮，并持续亮起。

如果冰箱没有连接：

如果冰箱和路由器在 2 分钟之后没有连接，Wi-Fi 状态指示灯将快速闪烁，然后熄灭。请参阅本《使用和维护指南》的“故障排除 - 连接的型号”小节，查看您特定路由器的任何连接说明，而如果需要备选说明，请访问 www.whirlpool.eu。

注意：如果首次使用智能家电，则需要下载 Whirlpool 应用程序并创建在线用户帐户。

如果已经拥有应用程序和用户帐户，请跳过该步骤，前往步骤 4 “在用户帐户中注册冰箱”。

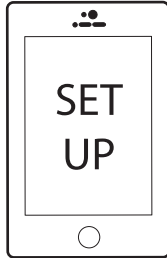
关闭及开启 Wi-Fi 无线信号

- 要关闭 Wi-Fi，可按住 Wi-Fi 按钮 7 秒。Wi-Fi 图标将会熄灭，指示您禁用了 Wi-Fi。
- 要重新连接 Wi-Fi，可按住 Wi-Fi 按钮 7 秒。
- 在冰箱和路由器尝试连接之时，冰箱控制面板上的 Wi-Fi 状态指示灯 (📶) 将会缓慢闪烁。
- 如果连接成功，Wi-Fi 状态指示灯 (📶) 将会点亮，并持续亮起。

断开和重新连接 Wi-Fi

- 要将冰箱和路由器断开，请按住 Wi-Fi 7 至 15 秒之间。Wi-Fi 和房屋图标将会熄灭，指示冰箱与 Wi-Fi 和路由器完全断开连接。
- 要将冰箱重新连接至路由器并重新连接 Wi-Fi，请重复上述自动设置程序。

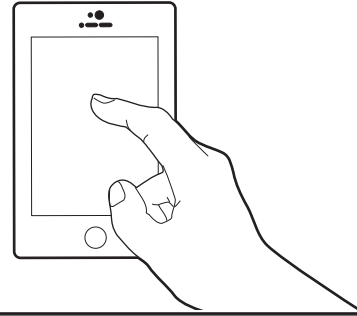
3. 下载 Whirlpool 应用程序并设置用户帐户



通过移动设备、智能手机或平板电脑，前往 www.whirlpool.eu 并遵照说明下载和安装 Whirlpool 应用程序。

安装之后，点击 Whirlpool 应用程序图标以打开应用程序。应用程序将指导您完成用户帐户的设置步骤。应用程序将确保获取必要的个人和家庭信息以及有关能源公司的信息。

4. 在用户帐户中注册冰箱。



在帐户中注册冰箱是一个必要步骤，供您全面利用智能功能。如果收到应用程序提示，请输入 SAID（区分大小写），这个号码可在冰箱右侧铰链盖正面的贴纸上找到。

我的智能家电 ID# 是：

- 在冰箱和路由器尝试连接之时，冰箱控制面板上的 Wi-Fi 状态指示灯将会闪烁。
- 一旦将冰箱连接至家中的 Wi-Fi 网络，即使断电、电器移动或暂时搁置不用，也会保持连接。
- 如果更换无线路由器（或获得一个不同的智能冰箱），将需要重复该连接设置过程。

手动设置说明（首次使用）接入点方法

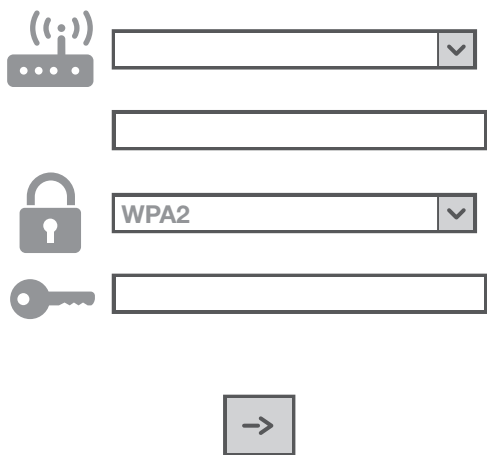
该程序使用微型接入点技术，并且在路由器不支持 WPS 时适用。

- 1. 在开始设置程序之前，请记录下家中无线网络名称（SSID）、其密码以及电器的 SAID。安装期间需要用到这些信息。
 - 2. 打开路由器，确保互联网连接有效。
 - 3. 在电器上，激活接入点的配置过程，方法是按下 Wi-Fi 按钮。您应当看见 Wi-Fi 图标缓慢闪烁。
 - 4. 打开智能设备（手机或平板电脑），并在设置菜单中访问可用的无线网络列表。
 - 5. 电器具有无线网络（SSID）。从可用无线网络列表中选择它。网络名称由您电器类型（洗衣机、干衣机等）前缀后接 MAC 地址（即 REFRID_88_E7_12_B3_66_C3）组成。如果您没有看到，则可能需要刷新网络列表，或者检查 Wi-Fi 图标是否位于产品显示屏上。
 - 6. 一旦选择了 SSID，将需要密码。使用 SAID（请参阅“在开始设置程序之前”一节）作为密码（即 444441ABCD）。
- 注意：**该密码区分大小写。
- 7. 连接至网络。
 - 8. 等待直到设备确认已连接至电器 Wi-Fi 网络。
 - 9. 打开 Web 浏览器。如果没有出现内容，在地址栏（URL）键入“192.168.10.1”并按下 Enter。浏览器将显示 SMART 网页。这是您电器的 Wi-Fi 配置页面。

- 10. 在可用网络的下拉列表中，选择家用无线网络的名称。



- 11. 如果家用无线网络隐藏，则选择“其他”（→）并手动输入其名称（SSID）和安全协议。



- 12. 根据需要为家用无线网络输入密码，并提交。密码区分大小写。



- 13. 单击“→”按钮并等待数秒。
- 14. 电器上的 Wi-Fi 图标应当停止闪烁并在连接之后永久亮起。否则断开电器并重新连接至主电源并重复上述程序。
- 15. 设置过程完成。

安装说明

拆开冰箱包装

⚠ 警告

过重危险

在移动和安装冰箱时，应由两个或更多人执行。
否则可能导致背部或其他部位受伤。

冰箱运输

- 住宅房门至少宽 838 mm (33")。如果门宽为 914 mm (36") 或更小，则需要拆下冰箱门、抽屉和铰链。
- 对于所有房门，从侧面用推车运输冰箱。

在移动冰箱时：

您的冰箱较重。在移动冰箱以进行清洁或维修时，务必在地板上覆盖硬纸板或硬质纤维板以避免损坏地板。在移动冰箱时务必将冰箱直接拉出。不要以扭动或“走动”的方式移动冰箱，可能会损坏地板。

拆除包装

- 打开冰箱之前，去除表面的胶带和胶水残留。用手指蘸取餐具洗涤剂，在胶水上擦拭。用温水清洁并擦干。
- 在去除胶带或胶水时，请勿使用尖锐工具，勿用酒精、易燃液体或研磨性清洁剂擦拭。这些产品可能会损坏冰箱表面。
- 处置/回收所有包装材料。

使用前清洁

去除所有包装材料之后，先清洁冰箱的内部后再开始使用。请参阅“冰箱维护”一节中的清洁说明。

需要了解的有关玻璃架和盖子的重要信息：

当玻璃架或盖子处于冰冷状态时，请勿用温水进行清洁。如果突然遭遇温度变化或冲击（例如碰撞），架子和盖子可能会断裂。钢化玻璃采用可粉碎为许多小型卵石大小块段的设计。这属于正常现象。玻璃架和盖子较重。在拆卸它们时请使用双手，防止掉落。

位置要求

⚠ 警告



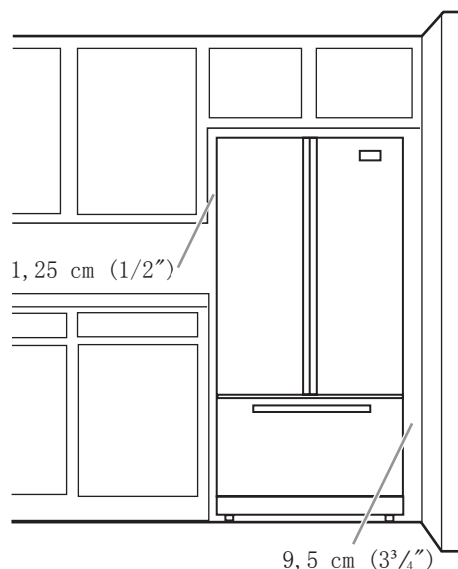
爆炸危险

确保易燃材料和蒸汽（例如汽油）远离冰箱。
否则可能导致死亡、爆炸或火灾。

重要信息：本冰箱仅设计用于室内家用。

为了确保冰箱的正确通风，请在侧面和顶部留出 1,25 cm (1/2") 的空间。请在冰箱背部留出 2,54 cm (1") 空间。如果冰箱有制冰机，请在背部留出额外的空间以连接水管。在靠近固定的墙安装冰箱时，请在冰箱和墙壁之间留出 9,5 cm (3 3/4") 的最小空间，以让门能够旋转打开。

注意：这个冰箱专供温度范围在 13° C (55° F) 到 43° C (110° F) 的位置使用。要实现最优能耗和制冷效果，优选室温范围介于 15° C (60° F) 至 32° C (90° F) 之间。建议冰箱远离热源，如烤箱或散热器。



电气要求

警告



触电危险

请插入接地（触地）插座。

不要移除地线端。

不要使用适配器。

不要使用延长线。

不遵守这些说明可导致死亡、火灾或触电。

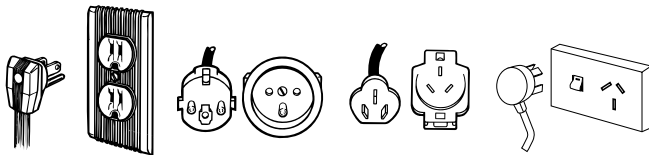
重要信息：安装和电气连接必须由合格的技术人员根据制造商的说明以及本地安全规定执行。

- 冰箱设计为在单独的 220-240 伏特、10 安培、50/60 Hz 循环时间下工作。
- 确保家中电压为铭牌上指定的电压。
- 必须要能够通过拔下插头或安装在插座上游的双极主开关将电器与电源断开。
- 电源线改造或更换只能由合格人员或售后服务人员执行。

在将冰箱移动至其最终位置之前，确保拥有正确的电气连接很重要：

建议的接地方法

需要的电源为 115 伏特 60 Hz.（插头 1），220/240 伏特 50 Hz.（插头 2 或 3），220 伏特 60 Hz.（插头 3），或者 230/240 伏特 50 Hz.（插头 4），仅限交流电，10 安培熔断电流，并接地（触地）。



插头 1

插头 2

插头 3

插头 4

对于澳大利亚和新西兰：

新电器为特别制造，符合所有澳大利亚标准和条件

安装说明中的一些符号可能是指其他国家/地区的电气要求，所以我们让您特别注意这些特殊符号。

电器需要插入 230/240 Volt 50 Hz 电源。仅限交流电 10 安培（插头 4）接地插座。

温度

根据铭牌上示出的气候类别，该冰箱专为在温度在以下范围的位置工作设计。如果冰箱长期搁置在温度在指定范围之外的地方，可能不会正常工作。

注意：建议冰箱远离热源，如烤箱或散热器。

气候类别	环境温度 (°C)	环境温度 (°F)
SN	从 10 到 32	从 50 到 90
N	从 16 到 32	从 61 到 90
ST	从 16 到 38	从 61 到 100
T	从 16 到 43	从 61 到 110

电气要求（仅限英国和爱尔兰）

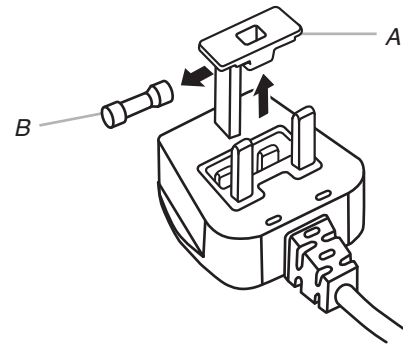
重要信息：本冰箱必须接地。

保险丝更换

如果本冰箱的主电源线安装的是 BS1363A，13 安培熔断电流插头。要更换该类型插头中的保险丝，请使用 BS 1362 型 A.S.T.A. 批准的保险丝并如下继续操作：

1. 拆下保险丝盖（A）和保险丝（B）。
2. 将替换用 13 安培保险丝装入保险丝盖。
3. 将保险丝和盖重新插入插头。

重要信息：在更换保险丝时，必须重新安装保险丝盖。如果保险丝盖丢失，则在安装正确的替换盖之前不得使用插头。正确的更换件通过插头底部的彩色插入件或彩色浮雕文字标识。更换用保险丝盖可从本地五金店购买。



A. 保险丝盖

B. 保险丝

仅针对爱尔兰共和国：

针对英国提供的信息通常适用，但是也有可能用到第三类插头和插座，其为 2 针侧面接地型。

插座/插头（对两个国家/地区均适用）

如果安装的插头不适合插座，请联系售后部门接受进一步指导。请不要尝试自行更改插头。本程序需要由合格的技术人员根据制造商的说明以及当前的标准安全规定来执行。

拆下并更换冰箱门

注意：测量房门宽度，确定是否需要拆下冰箱门以将冰箱移动到屋内。如果必须拆下门，请参阅以下说明。

重要信息：如果冰箱之前已安装在屋内，之后又将冰箱移出房屋，那么请在拆卸冰箱门之前关闭冰箱控制器。拔下冰箱插头或断开电源。从冰箱门上取下食物和可调节门或储盒。

在拆门之前，备齐必要的工具并阅读所有说明。

所需工具：TORX T25[†] 螺丝刀以及 #2 十字螺丝刀

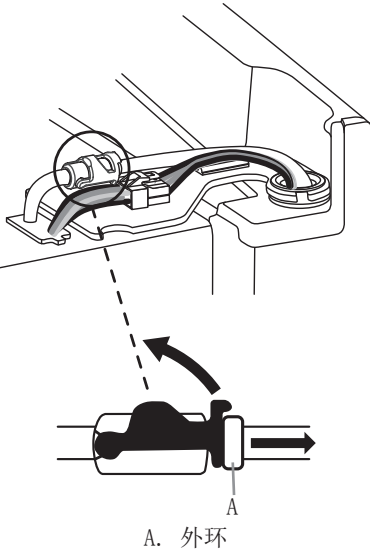


警告

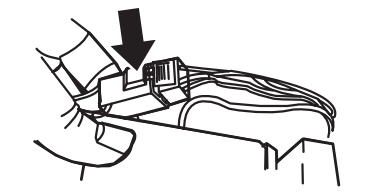
触电危险

在拆下门之前断开电源。
否则可能导致触电或死亡。

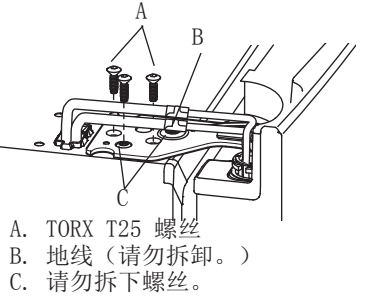
配水机管道连接



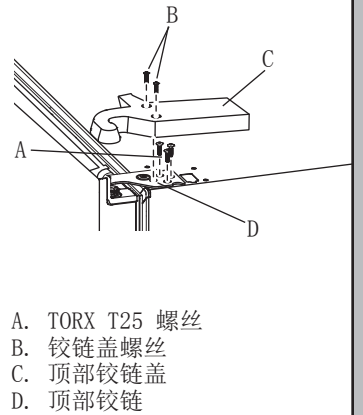
线路插头



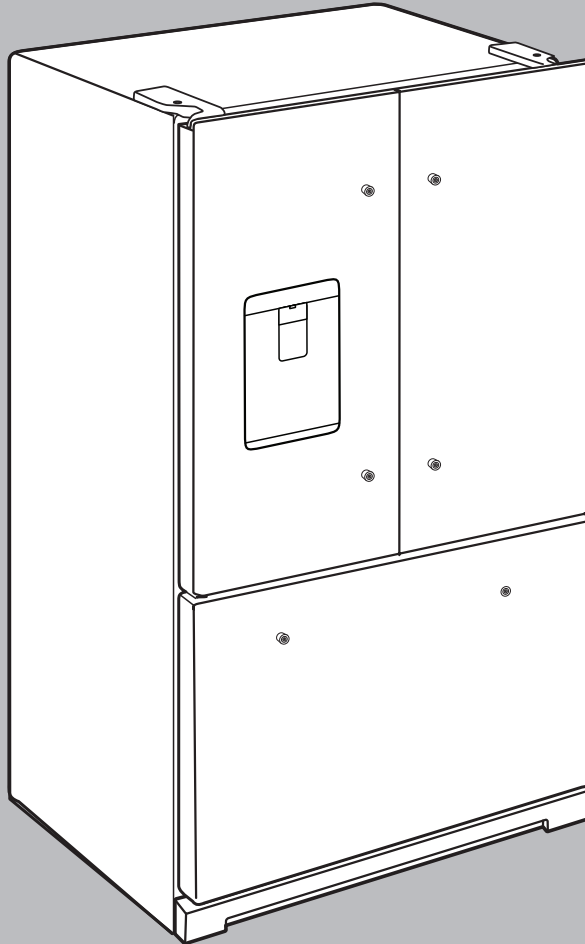
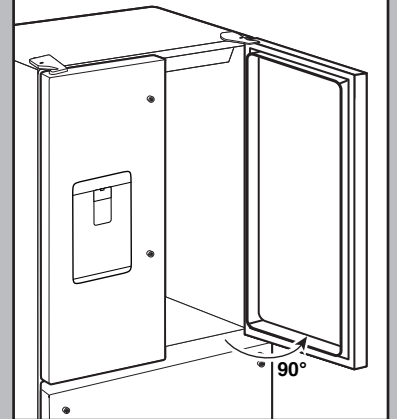
左上铰链



右上铰链



和柜体成 90° 角的门°





警告

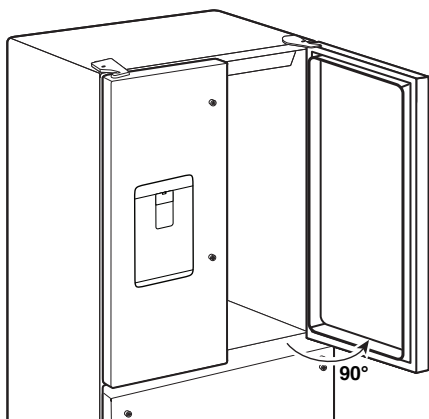
过重危险

在移动和安装冰箱时，应由两个或更多人执行。
否则可能导致背部或其他部位受伤。

底部门铰链

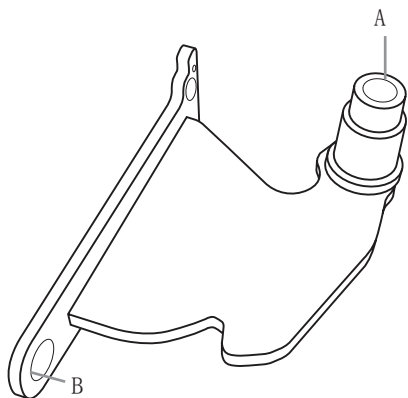
为了便于使用，冰箱门具有带闭门器的底部铰链。通过这些闭合装置，只需轻轻一推便可让门完全闭合。

重要信息：要让闭合装置正常工作，门只能在打开到和柜体的正面成 90° 的位置时拆卸。如果在拆卸时有一个或两个门不在 90° 角，则必须重置底部门铰链。



重置门铰链

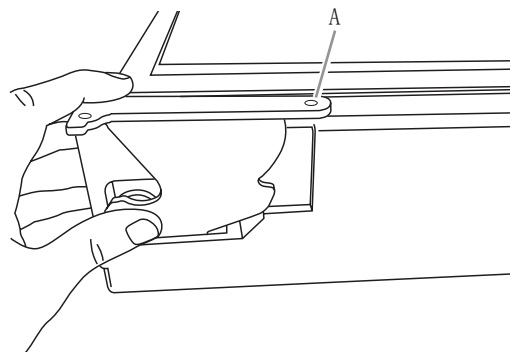
1. 从底部铰链销提起门，并将其放置在平坦表面上。
2. 使用 TORX T25 螺丝刀，连同套管将底部铰链从柜体上拆下。



A. 套管
B. 铰链座

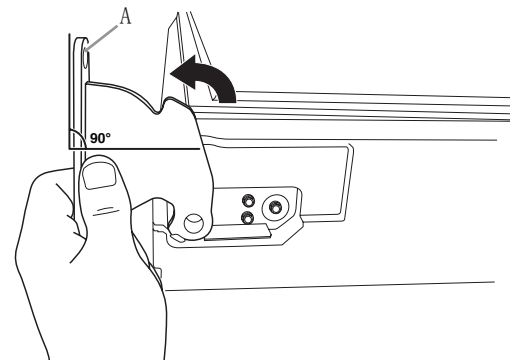
3. 将底部铰链和套管插入门底部的相应插槽。

注意：确保铰链的底部和门的底部平行。



A. 和门的底部边缘平行的铰链座。

4. 转动铰链，直至铰链座和门的底部边缘成 90° 角。



A. 铰链座转动至和门的底部边缘成 90° 角

5. 从门上拆下铰链。使用带 #2 方头的螺丝刀，将底部铰链重新附接至冰箱柜体。
6. 铰链现在已重新设置好，并准备好进行门更换。请参阅本节稍后部分的“更换冰箱门”。

拆下冰箱门



警告

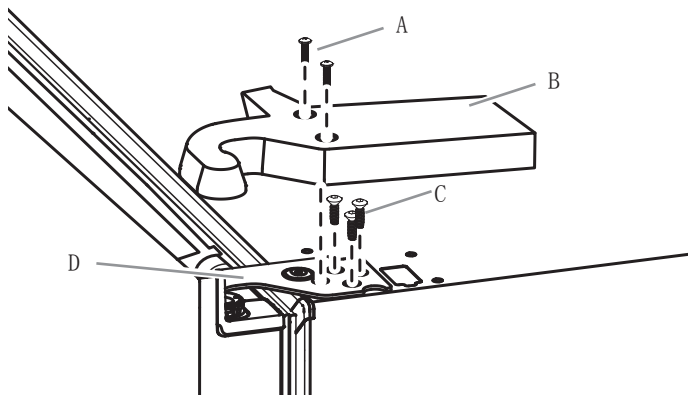


触电危险

在拆下门之前断开电源。
否则可能导致触电或死亡。

拆下右侧门

1. 拔下冰箱插头或断开电源。
2. 让冰箱门保持关闭，直至您准备将它们从柜体上提起。
注意：在拆卸铰链时，为冰箱门提供额外的支撑。在您操作时，请勿通过门封磁体握住门。
3. 使用十字螺丝刀将盖从顶部铰链上拆下。
4. 使用 TORX T25 螺丝刀将三颗螺丝从顶部铰链上拆下并放置到一旁。



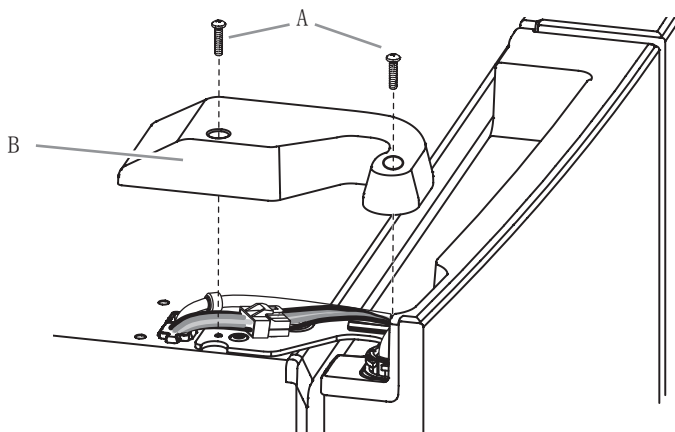
- A. 顶部铰链盖螺丝
B. 顶部铰链盖
C. TORX T25 螺丝
D. 顶部铰链

- 打开门，直至其与柜体正面成 90° 角。
- 从底部铰链销提起冰箱门。顶部铰链将和门一起脱离。

拆下左侧门

重要信息：左侧门铰链有配水机的管道和接线穿过，因此在拆下门之前必须将它们断开。

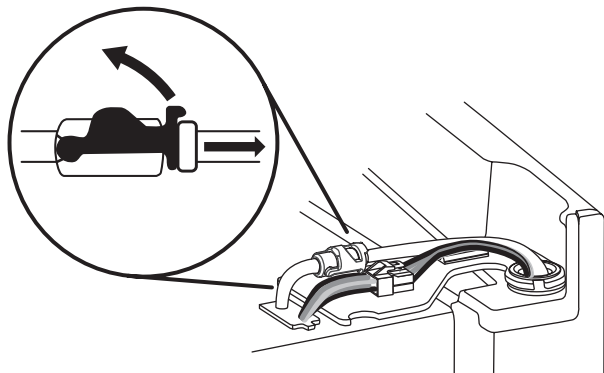
- 使用十字螺丝刀将盖从顶部铰链上拆下。



- A. 顶部铰链盖螺丝
B. 顶部铰链盖

- 将位于门铰链顶部的配水机管道断开。在扣子上用力上拉。然后将管道从装配件上拉出。

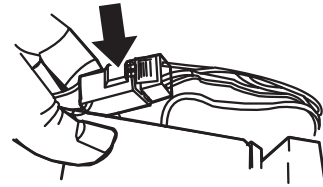
注意：配水机管道仍然连接至左侧冰箱门上。



- 断开位于门铰链顶部的接线插头。

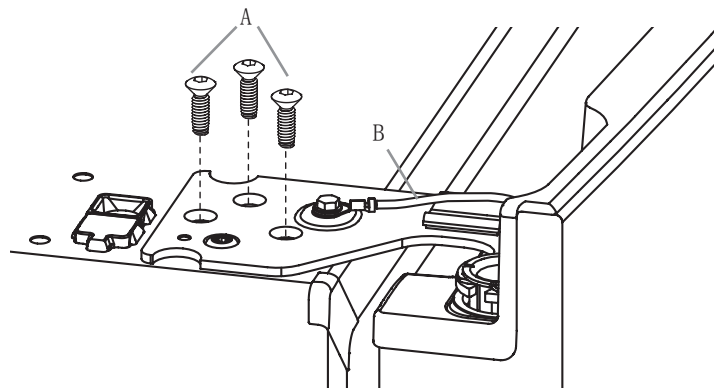
■ 握住接线插头的每一端。左拇指下按，释放门锁，并将插头部分拉开。

注意：请勿拆下绿色接地线。它应当保持附接至门铰链的状态。



- 使用 TORX T25 螺丝刀将三颗内部螺丝从顶部铰链上拆下并放置到一旁。

注意：在拆卸铰链时，为冰箱门提供额外的支撑。在您操作时，请勿通过门封磁体握住门。



- A. TORX T25 螺丝
B. 地线（不要拆除。）

- 从底部铰链销提起冰箱门。顶部铰链将和门一起脱离。

注意：要移动冰箱经过门口，不必将底部铰链和制动脚组件拆下。

■ 仅在必要时，使用 TORX T25 螺丝刀将底部铰链和制动脚螺丝拆下。

更换右侧冰箱门

1. 将右侧门设置到底部铰链销上。
2. 将顶部铰链销插入冰箱门顶部的开孔。
3. 使用三颗 TORX T25 螺丝，将铰链紧固到柜体上。请勿完全拧紧螺丝。

更换左侧冰箱门

重要信息：请勿在重新连接水管和线束时让它们缠结。

1. 将左侧门设置到底部铰链销上。
2. 使用三颗 TORX T25 螺丝，将铰链紧固到柜体上。请勿完全拧紧螺丝。
3. 重新连接配水管管道。

将管道牢固地插入装配件，直至停止。闭合围绕管道的夹子。夹子在装配件和颈圈之间卡扣到位。将蓝色凹陷端和蓝色凸起端以及夹子连接。对灰色凹陷端以及灰色凸起端重复操作。

4. 重新连接电线。

■ 将接线插头的两个部分推动到一起。

最终步骤

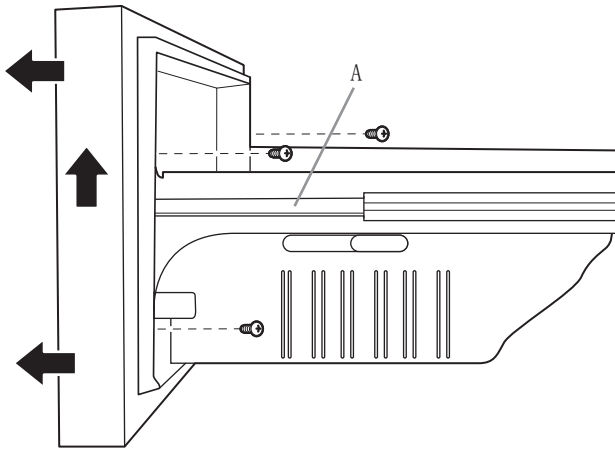
1. 完全拧紧五个内部 TORX T25 螺丝（三个位于右侧门铰链上，两个位于左侧门铰链上）。
2. 装回两个顶部铰链盖。

拆下并更换冷冻室抽屉门面。

冷冻室抽屉

拆下抽屉门面

1. 将冷冻室抽屉完全拉出。
2. 松开将抽屉门面紧固到抽屉滑动装置的两颗顶部螺丝。两颗螺丝（一颗位于左侧，一颗位于右侧）位于抽屉门面内侧。
3. 拆下将抽屉门面固定到抽屉滑动装置的两颗底部螺丝（位于抽屉门面内侧）。
4. 向上提抽屉门面，将螺丝从抽屉滑动支架槽拆下。

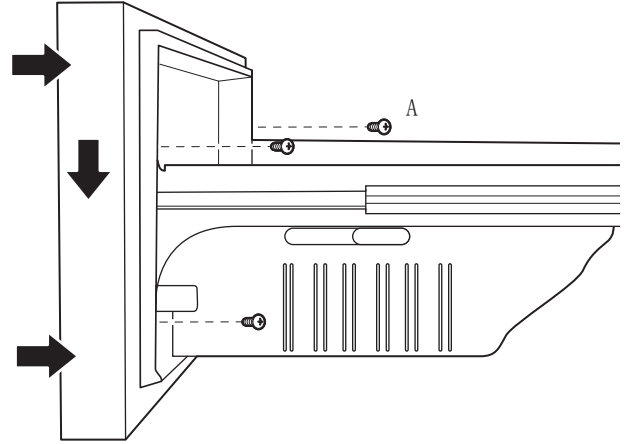


A. 抽屉滑动支架槽

更换抽屉门面

1. 将冷冻室抽屉滑动装置完全拉出。
2. 握住抽屉门面侧面，将位于抽屉门面内侧的顶部螺丝和抽屉滑动装置支架插槽对齐。

注意：最好让一个人握住抽屉滑动装置，另一人将抽屉门面对齐并将螺丝插入插槽。



A. 抽屉门面螺丝

3. 拧紧抽屉门面的两颗顶部螺丝，然后重新安装两颗底部螺丝。

最终步骤



触电危险

请插入接地（触地）插座。
不要移除地线端。
不要使用适配器。
不要使用延长线。
不遵守这些说明可导致死亡、火灾或触电。

1. 请插入接地（触地）插座。
2. 重置控制器请参阅“使用控制器”一节。
3. 放回所有可拆卸零件，并将食物放回抽屉。

供水要求

操作配水机和制冰机需要水压在 241 到 827 kPa (35 到 120 psi) 之间的冷水源。如果您对水压有疑问，请联系有许可证的合格水管工。

注意：如果水压低于所需水压，配水机中的水流速度可能减小或者冰块可能为中空或不规则形状。

反渗透供水

重要信息：从反渗透系统到冰箱的进水阀门的供水压力需要介于 241 和 827 kPa (35 和 120 psi) 之间。

如果将反渗透滤水系统连接至冷水源，反渗透系统的水压至少需要 276 至 414 kPa (40 至 60 psi)。

■ 请检查反渗透系统中的沉淀物过滤器是否阻塞。根据需要更换过滤器。

■ 让反渗透系统上的储水箱在大量用水后重新加注。箱容量过小可能就无法满足冰箱的要求。

注意：不推荐水龙头安装的反渗透系统。

■ 如果冰箱配备滤水器，如果再与反渗透系统搭配使用，会进一步降低水压。拆下滤水器。请参阅“滤水系统”一节。

如果您对水压有疑问，请联系有许可证的合格水管工。

连接水源

在开始之前阅读所有指导。

重要信息：

■ 必须根据国际水管装置法规和任何本地法规和法令安装水管装置。

■ 住宅水管到冰箱之间的管道可以采用铜和 PEX 管，能够避免冰或水出现异味。检查是否存在泄漏。

■ 如果使用了 PEX 管而非铜管，我们建议采用以下零件编号：W10505928RP (2,14 m [7 ft] 有套 PEX)、8212547RP (1,52 m [5 ft] PEX) 或 W10267701RP (7,62 m [25 ft] PEX)。

■ 只在温度保持在冻结温度以上的区域安装管道。

■ 对于澳大利亚和新西兰：如果水压超出 599 kPa (87 psi)，则必须求助持有许可证的水管工安装压力限制设备。

所需工具：

在安装之前备齐所需的工具和零件。

■ 一字螺丝刀

■ 7/16" 和 1/2" 开口扳手或两个活动扳手

■ 1/4" 螺母起子

注意：请勿使用会降低水流速度并更容易阻塞的冲孔型或 4,76 mm (3/16") 鞍型阀。

连接至水管

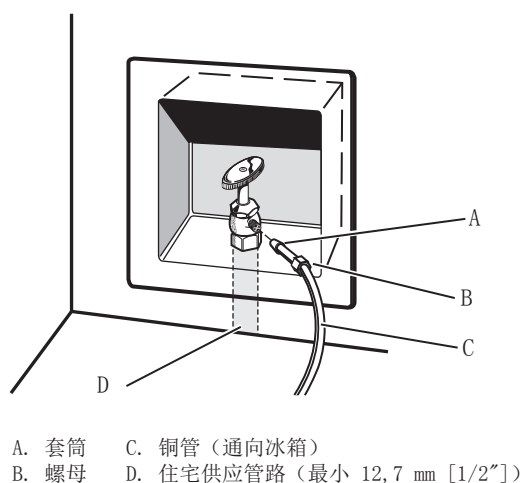
重要信息：如果在通水前打开冰箱，请关闭制冰机。

1. 拔下冰箱插头或断开电源。

2. 关闭主水源。拧开最近的水龙头，直至水不再流出。

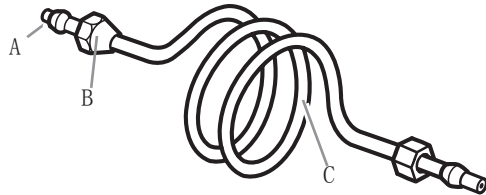
3. 使用四分之一圈关断阀或类似阀门，通过 12,7 mm (1/2") 住宅供应管路供水。

注意：为了让充足的水流到冰箱，推荐使用最小 12,7 mm (1/2") 尺寸的住宅供应管路。



4. 现在可以将铜管连接至关断阀。使用 6,35 mm (1/4") 外径 (外部直径) 软铜管来连接关闭阀和冰箱。

- 确保铜管长度正确。
确保铜管两端都切割齐整。
- 如图所示滑动压紧套筒和压紧螺母到铜管上。将管道末端齐整插入出口端直到停止不动。使用活动扳手将压紧螺母旋到出口末端。请勿过度拧紧。



A. 压紧套筒
B. 压紧螺母
C. 铜管

5. 将管道的自由端放入容器或水槽并打开主水源，对管道进行冲洗，直至水变清。关闭水管上的关闭阀。

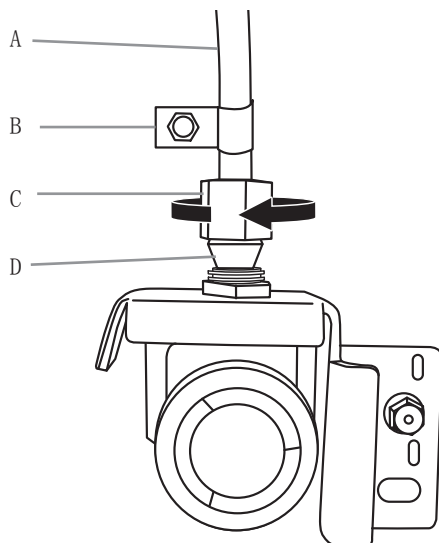
注意：在最终连接到水阀入口之前务必排空水管，以免水阀发生故障。

6. 弯曲铜管以和水管入口相接，该入口如图所示位于冰箱柜体背面。留下一卷铜管，以让冰箱可从柜体拉出或拉离墙壁进行维修。

连接至冰箱

请参考所用型号的连接说明。

1. 从水阀入口拆下塑料盖。使用压紧螺母和套筒，如图所示将铜管附接到阀门入口。紧固压紧螺母。请勿过度拧紧。通过拉动铜管来确认铜管已固定好。
2. 通过铜管来形成工作回路。在卷绕铜管时，避免扭结。用“P”型夹将铜管固定到冰箱柜体。



A. 铜管
B. “P”型夹
C. 压紧螺母
D. 压紧套筒

3. 打开冰箱水源检查是否漏水。修理漏水情况。

完成安装



触电危险

请插入接地（触地）插座。

不要移除地线端。

不要使用适配器。

不要使用延长线。

不遵守这些说明可导致死亡、火灾或触电。

1. 请插入接地（触地）插座。
2. 冲洗水系统。请参阅“配水机和配冰机”一节。

注意：用 24 小时制备第一批冰。废弃制作的头三批冰。用三天时间完全充满储冰盒。

把手安装和拆卸

部件包括：冰箱门把手 (2)、冷冻室抽屉把手 (1)、1/8” 和 3/32” 六角扳手、备用固定螺丝

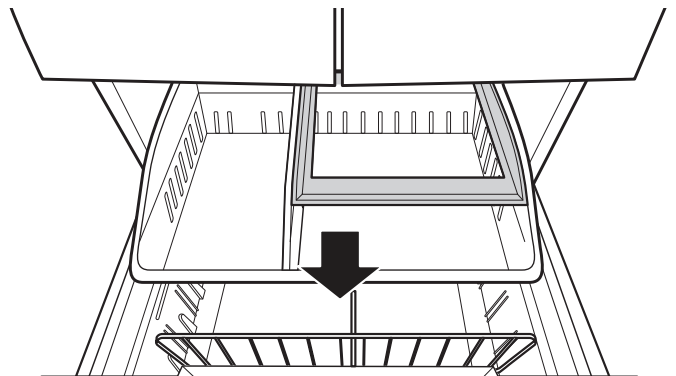
注意：冷冻室抽屉把手比冰箱门把手更短。把手样式可能因型号不同而异。

安装把手

手柄组件

重要信息：在组装把手之前，请确保将手柄组合在一起。

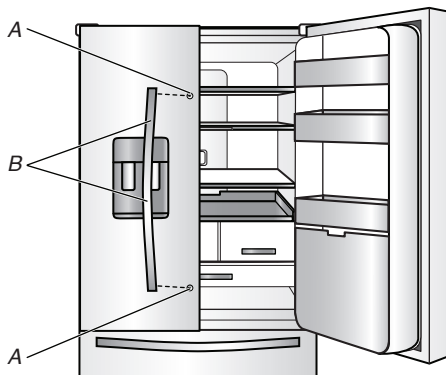
1. 将把手和手柄组件从冰箱内的包装中取出，放在柔软的表面。
2. 将手柄组件与门中部的安装杆对齐。
3. 使手柄组件与安装杆完全接合。
4. 握住手柄组件，将 3/32” 内六角扳手的短端插入孔中并轻轻转动扳手，直到扳手与固定螺丝接合。
5. 顺时针转动扳手，将固定螺丝刚好拧紧至开始接触安装杆。完全拧紧。



冰箱门

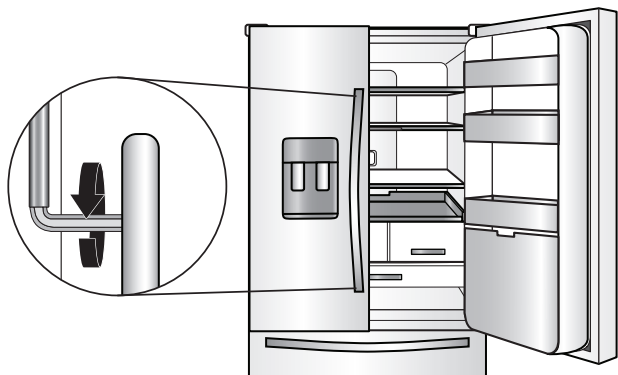
注意：把手安装固定螺丝已预先安装在把手内。

1. 将把手从冰箱内的包装中取出，放在柔软表面上。
2. 打开冷藏室门。在关闭的门上，将把手放在带肩螺丝上，使固定螺丝朝向相邻的门。



A. 有肩螺丝
B. 把手内部的固定螺丝

3. 用力向门推动把手，直到把手底部与门齐平。
4. 握住把手，将内六角扳手的短端插入上部孔并轻轻转动扳手，直到扳手与固定螺丝接合。



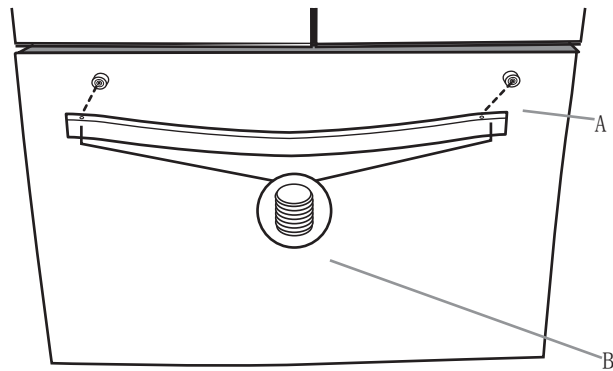
5. 顺时针转动扳手，将固定螺丝刚好拧紧至开始接触带肩螺丝。请勿完全拧紧。
6. 重复第 4 步和第 5 步，拧紧下部螺丝。
7. 按照上述步骤的说明，部分拧紧两个固定螺丝后，完全拧紧两个固定螺丝。

重要信息：当感觉螺丝拧紧时，再拧紧四分之一圈。如果未再拧紧四分之一圈，则把手安装不当。

8. 重复第 2 步到第 7 步，将另一个把手安装到相邻的冰箱门上。

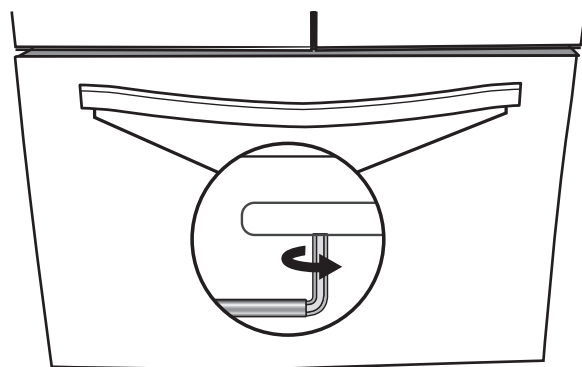
冷冻室抽屉

1. 在抽屉关闭的情况下，将把手放到带肩螺丝上，使固定螺丝朝向地面。



A. 带肩螺丝
B. 把手内部的固定螺丝

2. 用力向抽屉推动把手，直到把手底部与抽屉齐平。
3. 将内六角扳手的短端插入左侧孔并轻轻转动扳手，直到扳手与固定螺丝接合。



4. 从左至右转动扳手，一次拧紧固定螺丝四分之一圈，直至固定螺丝刚好开始接触带肩螺丝。请勿完全拧紧。
5. 重复第 3 步和第 4 步，将右侧固定螺丝拧到带肩螺丝上。
6. 按照上述步骤的说明，部分拧紧两个固定螺丝后，完全拧紧两个固定螺丝。
7. 请保存内六角扳手和所有说明。

重要信息：当感觉螺丝拧紧时，再拧紧四分之一圈。如果未再拧紧四分之一圈，则把手安装不当。

拆卸把手

1. 握住把手，将内六角扳手的短端插入固定螺丝孔并轻轻转动扳手，直到其与固定螺丝接合。
2. 从右向左转动扳手，一次松开固定螺丝四分之一圈。
3. 重复第 1 步和第 2 步，松开另一个螺丝。慢慢将把手从门或抽屉上拉下。
4. 如有必要，使用十字螺丝刀将带肩螺丝从门上拆下。

冰箱位置水平并且门关闭

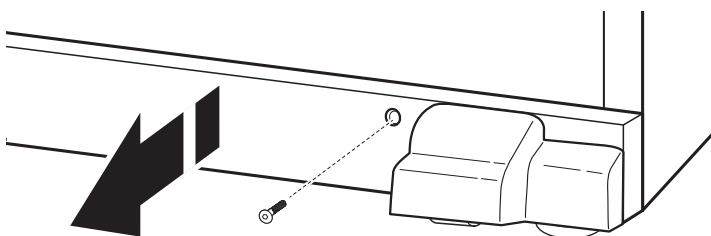
底部格栅用于覆盖可调制脚和辊组件，它们位于冷冻室抽屉下方的冰箱底部。在进行任何调节之前，拆下底部格栅并将冰箱移动至最终位置。

所需工具：1/4" 六角螺母起子

提供的工具：1/4" 内六角扳手

1. 使用 1/4" 六角螺母起子拆下底部格栅中的两个螺丝。
2. 拆下底部格栅。使用双手，牢牢握住底部格栅并向外拉出。打开冷冻室抽屉以找到制动脚。

注意：为了让冰箱更易于滚动，通过逆时针转动它们来将制动脚升起。前辊将接触地板。



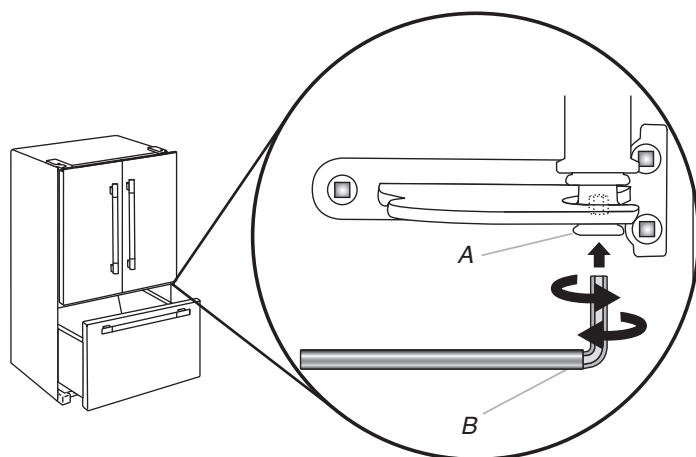
3. 将冰箱移动至其最终位置。
4. 使用 1/4" 螺母起子，将制动脚降低。顺时针转动它们，直至辊离开底板，并且两个制动脚都牢固扣在地板上。这样可在打开冰箱门或冷冻室抽屉时，防止冰箱向前滚动。

重要信息：如果您需要就制动脚进一步调节，必须将两个制动脚转动相同的量，保持冰箱水平。

5. 使用水平仪确保冰箱前后左右都是水平的。
6. 确保门在顶部齐平并且冰箱门底部和冷冻室抽屉顶部之间的空间均匀。如果必要，请将门对齐。

对齐门的步骤：

- 保持冰箱门关闭，拉出冷冻室抽屉。找到右侧冰箱门底部铰链销。对齐螺丝在底部铰链销内部。
- 将 1/8" 内六角扳手（与冰箱门把手安装说明装在一起）的短端插入底部铰链销，直到其与对齐螺丝完全接合。
- 要抬高冰箱门，向右转动内六角扳手。
- 要降低冰箱门，向左转动内六角扳手。
- 继续转动对齐螺丝，直至门对准。



A. 底部铰链销

B. 1/8" 内六角扳手

7. 确保冰箱稳定。当拉开门或抽屉时，如果冰箱看上去不稳定或者向前滚动，请调节制动脚。

稳固冰箱：

- 打开冷冻室抽屉。使用 1/4" 六角螺母起子将两个制动脚顺时针转动相同量，直到它们紧贴到地面上。再次检查。将螺丝转动半圈，继续调节制动脚，直至在打开抽屉时冰箱不再向前滚动。

注意：让人推冰箱的顶部可从制动脚上卸下一些重量。这让螺丝更容易转动。

8. 通过将格栅的各端与每一侧的调平组件对齐并将格栅卡扣到位来重新放回底部格栅。使用 1/4" 六角螺母起子来重新安装螺丝。

过滤器和附件

滤水系统

请勿在本系统之前或之后使用含有不安全的微生物或未经充分消毒、水质不明的水。可以使用经过认证能够减少孢子的系统来过滤可能含有可滤除孢子的灭菌水。

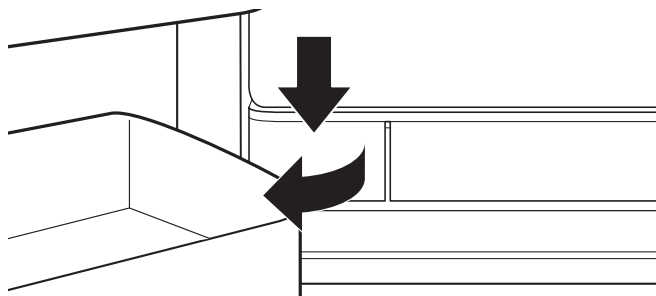
更换并安装滤水器

应当根据流动速率 1,89—2,27 Lpm (0,50 gpm—0,60 gpm)，每隔 6 个月更换滤水器（过滤的水量达 757 L (200 加仑)）。

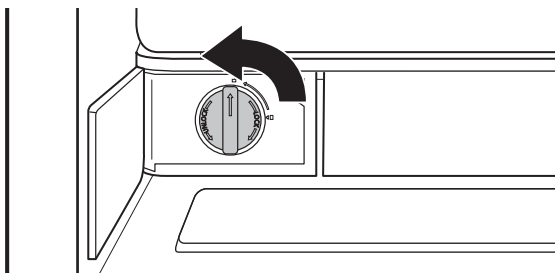
要订购替换用过滤器，请联系您从其购买冰箱的经销商。

注意：如果滤水器安装不正确，供水流速可能会较低，并且制冰会较慢。滤水器安装不当还可能导致滤水器外壳漏水。

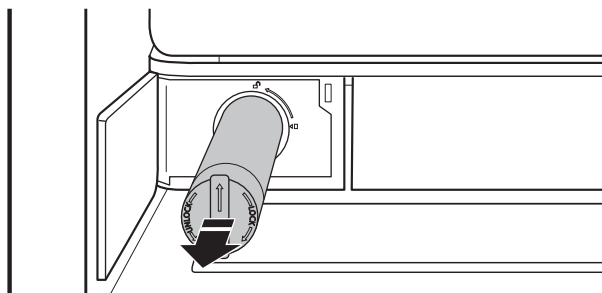
1. 要打开滤水器门，推动它即可，该门位于冷藏室左下角。



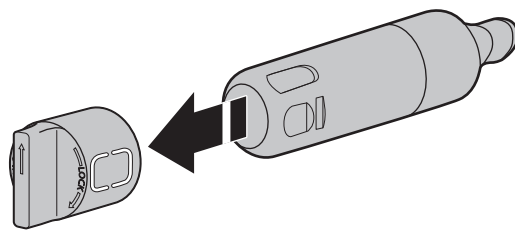
2. 扭动滤水器并逆时针转动 90° 来解锁。



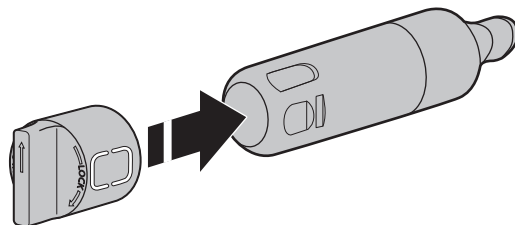
3. 将滤水器拉出壳体。



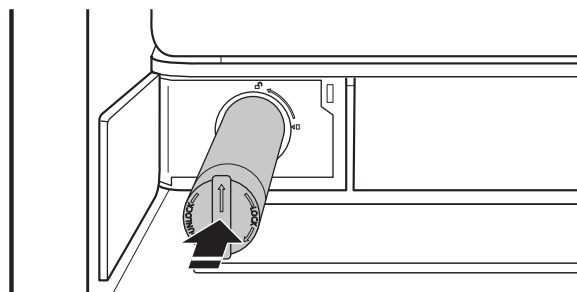
4. 从滤水器上拆下滤水器盖。



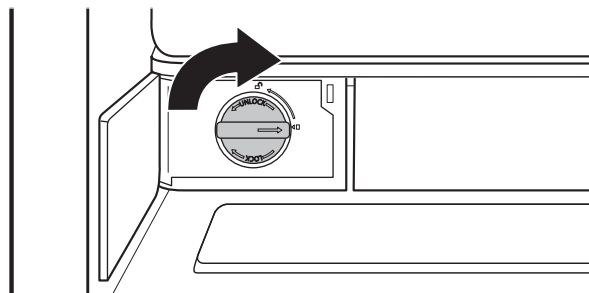
5. 将滤水器盖安装到新滤水器上。务必将箭头对齐，让滤水器中的凹槽和滤水器盖上的凸条对齐。



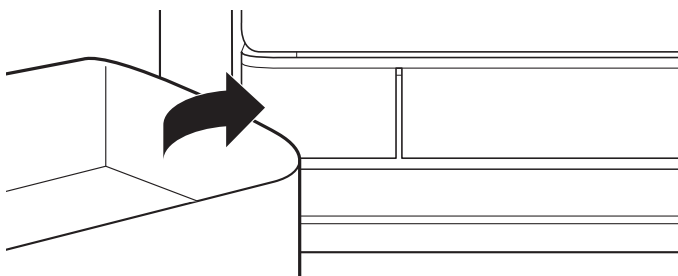
6. 将滤水器插入壳体。



7. 扭动滤水器并顺时针转动 90°，直至其锁定到位并且箭头对齐。



8. 推动滤水器门，使其关闭。



滤水器状态灯

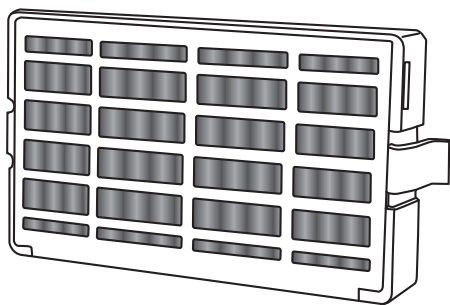
滤水器状态灯有助于了解何时更换滤水器。

- 订购滤水器（黄色）：差不多到了更换滤水器的时间。除非处于展厅模式或安息日模式，订购滤水器图标将始终亮起。
- 更换滤水器（红色）：更换滤水器。当您分配水时，更换滤水器图标将从开始分配到分配结束持续闪烁。如果在 14 天后仍然未更换滤水器，更换滤水器图标将会闪烁七次并且在分配结束时发出三次警报声。
- 重置滤水器：同时按住“最强冷藏”和“最强冷冻”3 秒可重置滤水器。显示屏将进行 3 秒的倒计时，然后闪烁“良好”滤水器图标，并发出声音。

安装空气过滤器

空气过滤器减少冰箱内常见食物气味的功效是小苏打的 15 倍。

在一些型号上，冰箱附件套装包括空气过滤器，在使用冰箱之前必须安装它。



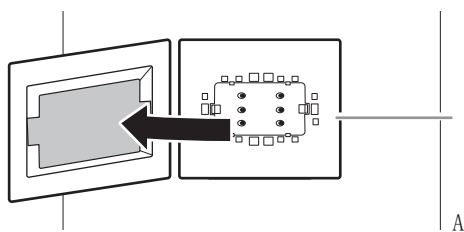
安装空气过滤器

将空气过滤器安装在通风盖（位于靠近冰箱中部的后壁上）背面。

1. 将空气过滤器从其包装中取出。
2. 拉开通风盖上的塑料盖。

注意：当首次拆下盖时，需要废弃尺寸为滤水器大小的小型泡沫零件。

3. 将滤水器卡入到位。



A. 空气过滤器

更换空气过滤器

应当每隔 6 个月更换一次性空气过滤器。

要订购替换用空气过滤器，请联系您从其购买冰箱的经销商。

1. 通过挤压侧耳片，取下原有空气过滤器。
2. 按照前面的说明，安装新空气过滤器。

附件

要订购附件，请联系您从其购买冰箱的经销商。

帮助或维修

在要求提供帮助或维修之前，请查看“故障排除”一节。这可节省上门维修成本。如果您仍然需要帮助，请遵照下面的说明。

如果需要替换零件

要找到您所在区域工厂指定的替换零件，请联系您从其购买冰箱的经销商。

保修

请联系您从其购买冰箱的经销商来获取保修信息。

将本书以及发票保存在一起，以供将来参考。您必须提供购买或安装日期证明方可享受保修服务。

记录下关于您电器的以下信息，帮助您在需要时获得帮助或维修。您将需要知道自己完整的型号以及序列号。您可在型号和序列号标签上找到该信息，该信息位于冷藏室的内壁。

经销商名称 _____

序列号 _____

地址 _____

电话号码 _____

型号 _____

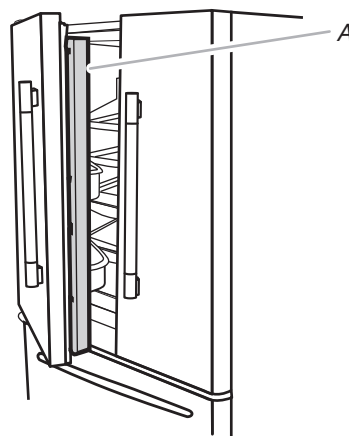
购买日期 _____

冰箱用途

打开和关闭门

有两扇冷藏室门。可单独或一起打开和关闭两扇门。在左侧冰箱门上有垂直带铰链密封件。

- 当左侧门打开时，铰链密封件会自动向内折叠，这样就不会挡住门。
- 在两扇门都关闭之后，带铰链的密封件自动在两扇门之间形成密封。

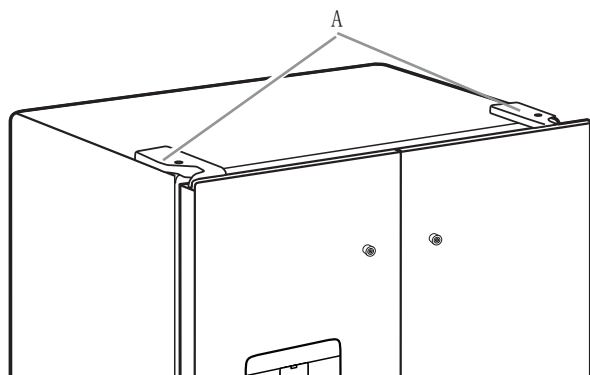


A. 带铰链的密封件

冷藏室门有两个开关，一个在顶部左侧，一个在顶部右侧。

- 门开关使用磁体来感应门的打开/闭合。
- 确保在铰链盖的 7,62 cm (3") 以内不存在磁体或电子装置（扬声器、CoolVox 等）。

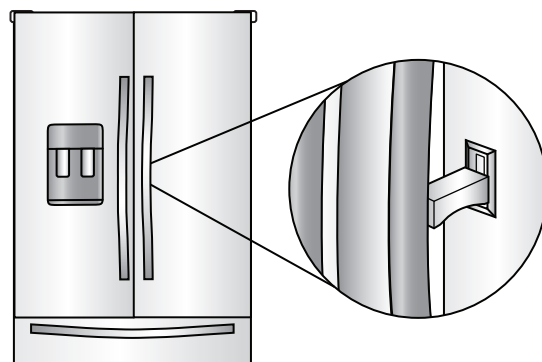
注意：如果没有检测到门打开，灯和内部用户界面（UI）将不会开启。



A. 铰链盖

门内门

拉动隐藏的门锁并向上提即可打开门内门，进入饮品储藏室，酷爽饮品触手可及。

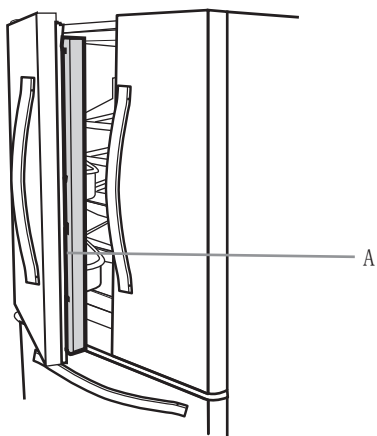


重要信息：请勿在外门打开时打开内门。在打开内门前关闭外门。

打开和关闭门内门和冰箱门

冷藏室有三扇门。可单独或一起打开和关闭两扇门。在左侧冰箱门上有垂直带铰链密封件。

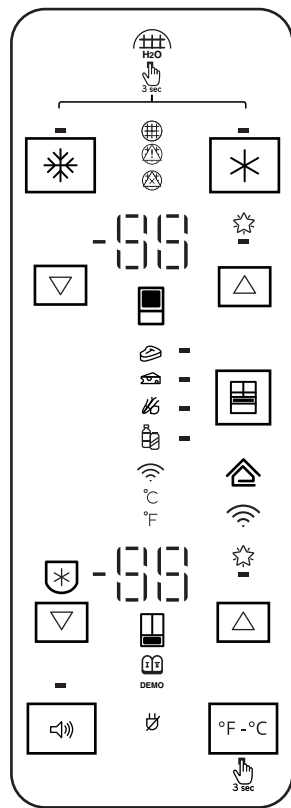
- 当左侧门打开时，铰链密封件会自动向内折叠，这样就不会挡住门。
- 在两扇门都关闭之后，带铰链的密封件自动在两扇门之间形成密封。



A. 带铰链的密封件

使用控制器

温控 UI 位于外部分配器上方并且在左侧冰箱门侧。



查看温度设定点

1. 触碰冷藏室的 ▼/▲ 或冷冻室的 ▼/▲ 可切换温度设定点。

注意：要以摄氏度为单位查看温度，按住 °F/°C 按钮 3 秒，温度显示将会更改。要恢复为华氏度，按住 °F/°C 按钮 3 秒，温度显示将会更改。

- 要激活抽屉的温度模式，触碰抽屉键盘并在四个可选温度设定之间切换：肉、熟食/奶酪、什锦和饮品。显示屏将显示抽屉所选设定的温度设定点。

推荐的冷藏室温度



推荐的冷冻室温度



调节温度设定点

冰箱设定点范围：1° C 至 7° C (33° F 至 45° F)

冷冻室设定点范围：-22° C 至 -15° C (-6° F 至 5° F)

1. 触碰 ▼/▲ 调节冰箱区域。显示屏将如图所示显示所选隔间的温度设定点。
2. 如果温度在延长冷冻的范围内，显示屏将亮起。延长冷冻在最低的冷冻室设定点激活。

在调节温度设定点时，请使用以下图表作为指导：

条件：	温度调节：
冷藏室温度过低	冷藏室设定高出了 1°
冷藏室温度过高	冷藏室设定低了 1°
冷冻室温度过低	冷冻室设定高出了 1°
冷冻室温度过高/冰太少	冷冻室设定低了 1°

延长冷冻

此功能可避免长时间保存的肉类食物和冰淇淋上产生冻斑。要打开“延长冷冻”功能，切换至最低的冷冻室温度设定点。要关闭“延长冷冻”功能，从最低冷冻室设定点切换到任何其他温度。

查看并调节温度设定点

为了便于使用，冷藏室和冷冻室控制器在出厂时已预设好。在首次安装自己的冰箱时，确保控制器仍然设置为推荐的设定点。工厂推荐的设定点为冷藏室 3° C (37° F)，冷冻室 -18° C (0° F)。

重要信息：

- 请等待 24 小时后再将食物放入冰箱。如果在冰箱达到设定温度之前放入食物，食物可能变质。
注意：将设定点调节至比推荐设定更低的值并不能让冰箱更快地降温。
- 如果冷藏室或冷冻室内温度过高或过低，先检查空气通风装置，确保它们没有阻塞，然后再调节控制器。
- 推荐设定对于常规家庭用途应当是正确的。当牛奶或果汁和您所期望达到的温度一致，并且冰淇淋保持坚硬时，则表明控制器设定正确。
注意：车库、地下室或门廊区域可能需要更高的湿度或极限温度。您可能需要调节温度至推荐设置之外的值，以适应这些条件。
- 在两次调节之间至少等待 24 小时。在进行其他调节之前，重新检查温度。

最强冷藏

“最强冷藏”功能适合冷藏室高频使用、塞满物品或房间温度暂时较高的情况。

- 要打开“最强冷藏”功能，按下“最强冷藏”按钮。在按下按钮之后，图标将闪烁三次，并出现在显示屏上。
- 要手动关闭“最强冷藏”功能，按下“最强冷藏”按钮，显示屏将闪烁三次然后熄灭。除非手动关闭，否则“最强冷藏”功能将保持开启 24 小时。调节冷藏室温度将自动关闭“最强冷藏”功能。

最强冷冻

“最强冷冻”功能有助于更迅速地冷冻食物，并最大化冷冻能力。

- 要打开“最强冷冻”功能，按下“最强冷冻”按钮。在按下按钮以开启功能之后，图标将闪烁三次，并出现在显示屏上。
- 要手动关闭“最强冷冻”功能，按下“最强冷冻”按钮，显示屏将闪烁三次然后熄灭。除非手动关闭，否则“最强冷冻”功能将保持开启 48 小时。调节冷冻室温度将自动关闭“最强冷冻”功能。
注意：将冷冻室设定为较低的温度将会让某些食物（例如冰淇淋）变得更硬。
- 为了达到最佳冷冻速度，应当在装入食物 16 小时之前激活“最强冷冻”功能，并让功能保持开启，直至其自动超时。

滤水器

显示屏会显示滤水器的状态。要重置滤水器，按下“最强冷冻”和“最强冷藏”按钮 3 秒时间。在倒计时之后，“良好”滤水器图标将闪烁三次并保持亮起。

注意：内部控制器上的滤水器状态灯可让您了解何时更换滤水器。

- 订购滤水器（黄色）：订购更换用滤水器。
- 更换滤水器（红色）：更换滤水器。当分配水时，“更换”滤水器图标将从开始分配到分配结束持续闪烁。如果在 14 天后仍然未更换滤水器，“更换”滤水器图标将会闪烁七次并且在分配结束时会发出三次警报声。请参阅“滤水系统”一节。

注意：如果没有完成滤水器重置，“更换”滤水器图标将保持亮起。

- 重置滤水器：在温控显示屏上同时触碰“最强冷冻”和“最强冷藏”按钮 3 秒可重置滤水器。显示屏将进行 3 秒的倒计时，然后闪烁“良好”滤水器，并发出声音。

声音打开或关闭

“声音打开或关闭”按钮可让用户打开和关闭声音。

- 要打开声音功能，按下“声音打开或关闭”。在按下按钮之后，“声音打开或关闭”图标将闪烁三次，并出现在显示屏上。
- 要手动关闭声音功能，按下“声音打开或关闭”按钮，显示屏将闪烁三次然后熄灭。

断电

断电指示灯让您了解冰箱电源是否曾经断开，以及冷冻室温度是否曾经升高。

“断电”图标将亮起并且警报声将响起三次。触碰任何按钮将声音停止，并关闭“断电”图标。

一旦确认了断电，“断电”图标将会消失。

展厅模式

如果冰箱在零售商店作为展示柜，或者希望关闭制冷并停用其他所有功能（除了内部照明），请使用该模式。展厅模式可在度假时使用。请参阅“假期和移动维护”一节，了解让冰箱长期保持该模式的正确步骤。

如果打开“展厅”模式，“展厅”模式图标将在显示屏上亮起。同时按住 °F/°C 和抽屉按钮 3 秒进入或退出“展厅”模式

注意：如果要长期搁置冰箱不用，请将制冰机清空。

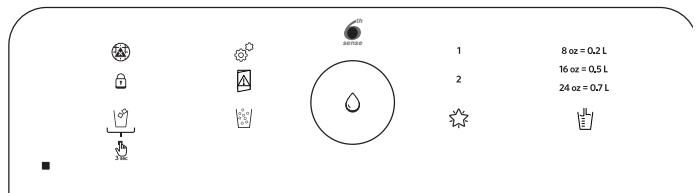
安息日模式

“安息日”模式设计用于实现进一步的节能功效，同时仍然保持食物新鲜。在该模式下时，冷冻室和冷藏室用户设定点保持不变。如果无意中打开“安息日”模式，“安息日”模式图标将在显示屏上亮起。通过同时按住 °F/°C 和“声音打开或关闭”按钮 3 秒进入或退出“安息日”模式

注意：在“安息日”模式下，将无法分配或更改温度设定点。在“安息日”模式下，内部照明和控制面板都将停用。

外部分配器控制

分配器 UI 位于冰箱的外部分配器的上方。



重要信息：如果控制按钮和分配器按钮停用时间超过 2 分钟或以上，分配器控制面板上的显示屏将自动熄灭并进入“休眠”模式。触碰任何控制按钮可重新激活显示屏。

其他功能

门半开警报

“门半开警报”功能在冷藏室门或冷冻室抽屉打开 5 分钟并且打开了制冷时发出警报声。警报将每隔 2 分钟重复一次。关闭所有门和抽屉，将其关闭。

注意：要在门保持打开的同时让声音警报静音（例如清洁冰箱内部时），触碰控制面板上的任何按钮。警报声将暂时关闭，但是“门半开”图标将仍然显示在分配器控制面板上。

冷藏室照明

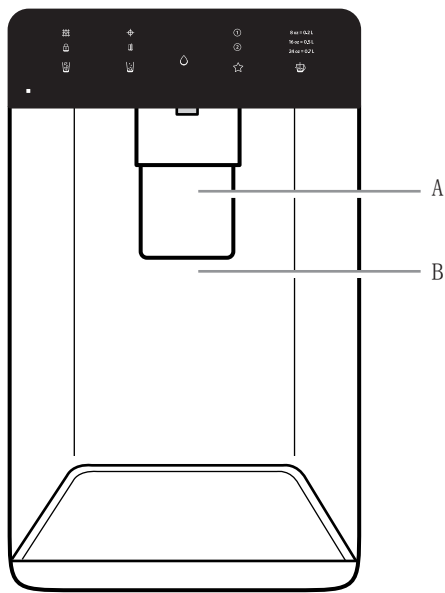
冷藏室具有内部灯，在门打开时自动亮起。

注意：该灯为 LED，无需更换。
如果 LED 在门打开时不亮起，请致电维修部进行更换。

配水机和配冰机

重要信息：

- 让冰箱降温并将水制冷 3 小时。
- 用 24 小时制备第一批冰。废弃制作的头三批冰。
- 分配系统在左侧冰箱门打开时不会工作。



A. 配水机按钮
B. 配冰机按钮

冲洗水系统

饮水系统中的空气可导致配水机滴水。在将冰箱连接至水源或更换滤水器之后，请冲洗水系统。

冲洗配水系统可将空气冲离水管和滤水器，并让滤水器做好准备以供使用。在一些住宅中可能需要额外冲洗。

注意：在从系统中去除空气之后，水可能会从分配器喷出。

1. 使用牢固的容器，按住配水机按钮 5 秒。
2. 松开分配器按钮 5 秒。重复步骤 1 和 2，直至水开始流动。
3. 一旦水开始流动，继续按下和松开分配器板（按下 5 秒后开启，再按下 5 秒后关闭）直至配水量总共达到 11.4 L（3 加仑）。

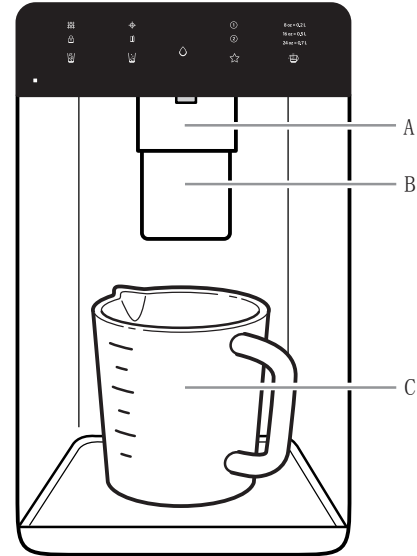
校准定量加注

住宅水压可能影响定量加注功能的准确性。因此，为了让配水机性能达到最佳，必须先校准定量加注。

重要信息：

- 冲洗水系统然后再校准定量加注
 - 为达到最佳效果，校准应当在屋内没有用水的情况下执行。
1. 将稳固的测量杯（尺寸 237 mL [1 杯]）放置在位于配冰机/配水机按钮前方中心的分配器托盘上。

注意：测量杯根据型号提供。



A. 配水机按钮
B. 配冰机按钮
C. 测量杯 237 mL（1 杯）

确保没有选择任何定量加注预设。

2. 按住“定量加注”3 秒以进入校准模式。在校准“定量加注”功能时，“校准”和“定量加注”图标将点亮并保持亮起。

注意：触碰“定量加注”按钮可随时退出“校准”模式。“校准”模式图标将消失，显示屏恢复为主屏幕。

3. 根据需要按住配水机按钮，将水分配至测量杯中的 237 mL（1 杯）刻度线位置。

注意：如果过度注水或者水溢出，将水倒掉并重新开始校准程序。

4. 如果加注水量刚好到达 237 mL（1 杯）刻度线，触碰“定量加注”按钮以确认校准。
5. 如果确认了“定量加注”，“校准”图标将会消失并且显示屏将恢复为主屏幕。

保存收藏加注

住宅水压可能影响测量的“收藏加注”功能的准确性。因此，为了让配水机性能达到最佳，必须先校准定量加注。（请参阅“校准定量加注”部分）。

注意：除非先保存首选的“收藏加注”，否则将不会使用“收藏加注”来分配水。

重要信息：

- 冲洗水系统然后再使用收藏加注功能
 - 为达到最佳效果，校准应当在屋内没有用水的情况下执行。
1. 将首选尺寸的杯子放置在位于配冰机/配水机扳钮前方中心的分配器托盘上。
 2. 选择“收藏加注 1”或“收藏加注 2”，然后按住“收藏加注”按钮 3 秒时间，进入“保存”模式。在保存“收藏加注”功能之后，“收藏加注”图标将点亮，并保持亮起。

注意：触碰“收藏加注”按钮可以随时退出“保存”模式，显示屏将恢复为主屏幕。
 3. 根据需要按住配水机扳钮，将水分配至首选尺寸的杯子。

注意：如果过度注水或者水溢出，将水倒掉并重新开始保存程序。
 4. 如果首选数量的水正确分配至杯中，触碰“收藏加注”按钮确认收藏水量。
 5. 如果确认了“收藏加注”，显示屏将恢复为主屏幕。

分配

触碰冰选项的“冰块”或“碎冰”按钮。

注：

- 对于碎冰，在分配之前会将冰块压碎。这可导致碎冰分配存在延迟。碎冰机发出噪声属于正常现象，并且冰粒的大小可能不均匀。
- 在从碎冰更改为冰块时，会将数盎司的碎冰连同第一批冰块一起分配。

分配水

重要信息：

- 每周至少分配 1 L (1 qt) 水以保持供水新鲜。
- 如果来自分配器的水压降低，可能因为水压低。
 - 在拆下滤水器的情况下，分配 237 mL (1 杯) 水。如果 237 mL (1 杯) 水在 8 秒或更短时间流出，则冰箱水压达到了最低要求。
 - 如果分配 237 mL (1 杯) 的水的时间超出 8 秒，则冰箱水压低于推荐值。请参阅“供水要求”和“故障排除”一节了解建议。

分配水 - 标准：

1. 将稳固的玻璃杯靠在配水机扳钮上，然后按压。
2. 移开玻璃杯即停止配水。

注意：“加注”按钮（中心按钮）不会启用标准分配。它仅在“定量加注”模式下有效。

分配水 - 定量加注：

“定量加注”只需触碰几下按钮便可分配指定水量。

1. 将一个稳固的玻璃杯放在出水口下。触碰“定量加注”按钮激活。

注意：配水量是您所选择的水量。确保容器够装。如果容器中有冰，可能需要调节水量。
2. 触碰“定量加注”将其打开，然后触碰选择 0,2 L (8 oz)、0,5 L (16 oz) 或 0,7 L (24 oz)。触碰第四次以退出“定量加注”显示。
3. 触碰“加注”按钮或按下扳钮，配水机将加注所选的水量。

注：

- “定量加注”分配器将在 1 分钟不活动的时间后自动超时。
- 您可不断触碰“加注”按钮（中心按钮）来以相同的水量加注数个玻璃杯。

“定量加注”选项列在以下图表中：

单位			
盎司	8	16	24
杯数*	1	2	3
升	0,2	0,5	0,7

注意：大多数咖啡杯（通常为 118 至 177 mL [4 至 6 oz] 每杯）尺寸都和量杯（237 mL [8 oz]）不同。您可能需要重新校准“定量加注”以减少加注量或避免无意中过度加注咖啡杯。

4. 分配水。

注意：在分配水时，一旦分配了所需数量的水，水的流动会自动停止。

- 将稳固的玻璃杯靠在出水口下方的扳钮上。

或者

- 将玻璃杯放置在出水口下方并触碰“加注”按钮以进行免手动分配。
5. 要在分配所选的水量之前暂停配水，第二次触碰“加注”按钮，或触碰配水机扳钮。再次触碰“加注”按钮或扳钮以配完剩余水量。

注意：如果在达到所需的水量之前停止分配，显示屏将在 1 分钟之后熄灭。如果到那时没有恢复配水，冰箱会将其重置为初始量。
 6. 要选择新的水量或开始再次分配相同的水量，必须先完成分配所选的水量或关闭“定量加注”功能（等待 1 分钟，从而其将自动关闭，或者触碰“冰块”或“碎冰”按钮手动将其关闭），然后再次选择“定量加注”。

分配水 - 收藏加注：

“收藏加注”只需触碰几下按钮便可分配首选的水量。

1. 将一个稳固的玻璃杯放在出水口下。触碰“收藏加注”按钮激活。

注意：配水量是您所选择的水量。确保容器够装。如果容器中有冰，可能需要调节水量。
2. 触碰“收藏加注”按钮将其打开，然后触碰选择“收藏 1”或“收藏 2”。触碰第三次以退出“收藏加注”显示。
3. 触碰“加注”按钮或按下扳钮，配水机将加注所选的水量。

注：

- “收藏加注”分配器将在 1 分钟不活动时间后自动超时。
- 您可不断触碰“加注”按钮来以相同的水量加注数个玻璃杯。

4. 分配水。

注意：在分配水时，一旦分配了所需数量的水，水的流动会自动停止。

- 将稳固的玻璃杯靠在出水口下方的扳钮上。

或者

- 将玻璃杯放置在出水口下方并触碰“加注”按钮以进行免手动分配。

5. 要在分配所选的水量之前暂停配水，第二次触碰“加注”按钮，或触碰配水机扳钮。再次触碰“加注”按钮或扳钮以配完剩余水量。

注意：如果在达到所需的水量之前停止分配，显示屏将在 1 分钟之后熄灭。如果到那时没有恢复配水，冰箱会将其重置为初始量。

6. 要选择新的量或开始再次分配相同的量，必须先完成分配所选的量或关闭“收藏加注”功能（等待 1 分钟，从而将其自动关闭，或者触碰“冰块”或“碎冰”手动将其关闭），然后再次选择“收藏加注”。

配冰机

重要信息：

- 如果冰块中空或者形状不规则，则可能是因为水压较低。请参阅“供水要求”一节。
- 冰从储冰盒经过分配器槽行经分配器并从中排出。要关闭制冰机，请参阅“制冰机和储冰盒”一节。
- 在松开分配器按钮或扳钮之后，分配器可能持续发出噪声并且冰可能持续分配数秒。

清洁配冰机槽：

湿气通常会使冰粘在一起。冰颗粒会累积，直至配冰机槽阻塞。

如果不能有规律地分配冰，可能必须每隔两周将储冰盒清空，并清洁冰输送槽、储冰盒以及储冰盒下方的区域。

- 如果需要，使用塑料用具去除阻塞储冰盒的冰和输送槽。
- 使用温暖、湿润的布清洁冰输送槽和储冰盒的底部，然后彻底干燥。

分配冰：

扳钮分配

1. 通过按下“冰块”或“碎冰”选择所需冰类型。

**警告**



割伤危险
在分配冰时，请使用坚固的玻璃。
否则可能导致割伤。

2. 将稳固的玻璃杯靠在配冰机扳钮上，然后按压。握住玻璃杯，靠近分配器开口，让冰不会从玻璃杯掉出。

重要信息：您不需要将大量压力应用至扳钮来激活配冰机。用力按压不会提升配冰速度或者数量。

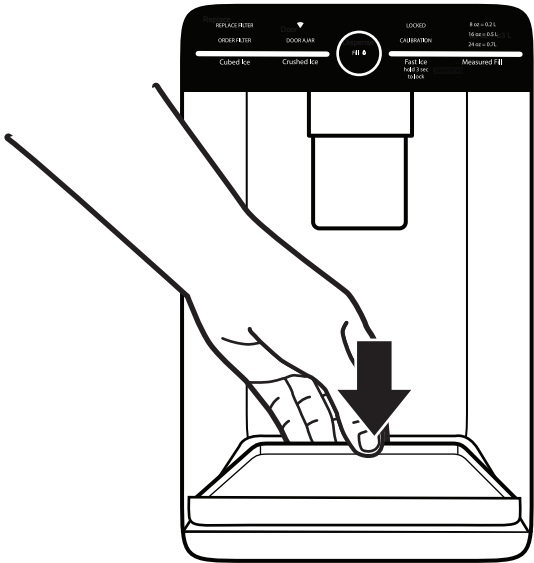
3. 移开玻璃杯即停止配水。

注意：在从分配器扳钮上取下玻璃杯之后，冰可能继续分配数秒。配冰之后，分配器可能会继续发出噪声数秒。

分配器滴水盘

可将滴水盘取下，送至水槽进行清空或清洁。

- 在滴水盘的前缘上提起并向前拉动将其拆卸下来。
- 也可在定量加注/收藏加注功能的执行期间将滴水盘滑出。



分配器灯

1. 在使用分配器时，灯将自动亮起。
2. 分配器灯还用作自动夜间灯。一旦房间中的环境光减弱，自动传感器将让分配器灯亮起。

分配器锁

可将分配器锁定以便于清洁或避免小孩和宠物意外触动。

注意：锁定功能不会关断冰箱或分配器灯的电源。它只会停用控制器和分配器杆。要关闭制冰机，请参阅“制冰机和储冰盒”一节。

- 按住“冰块”按钮 3 秒以锁定分配器。
- 按住“冰块”按钮 3 秒以解锁分配器。
- 显示屏指示分配器何时锁定。

制冰机和储冰盒

重要信息：要避免制冰量不足和质量不佳，请在打开制冰机之前冲洗水系统。请参阅“配水机”一节。

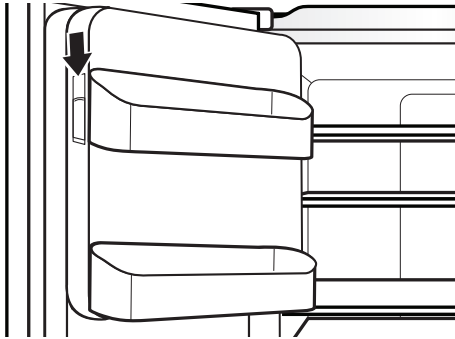
- 在安装后，用 24 小时时间制备第一批冰。废弃制作的头三批冰。用 2 至 3 天时间加注储冰盒。
- 冰的质量与供应至制冰机的水的质量对应。避免将制冰机连接至软化的水源。水软化剂化学品（例如盐）会损坏制冰机零件并导致冰质不佳。如果无法避免使用软化水源，确保水软化剂正常作用并且得到良好维护。
- 如果储冰盒中的冰粘在一起，则使用塑料用具将冰打碎并弃用。请勿使用任何尖锐物体来碎冰。这可导致冰盒以及分配器机构受损。
- 请勿在储冰盒中存放任何东西。

冰箱中的制冰机

制冰机位于盒子背后的左侧门上。冰块会弹入位于左侧冰箱门上的储冰盒内。

打开/关闭制冰机

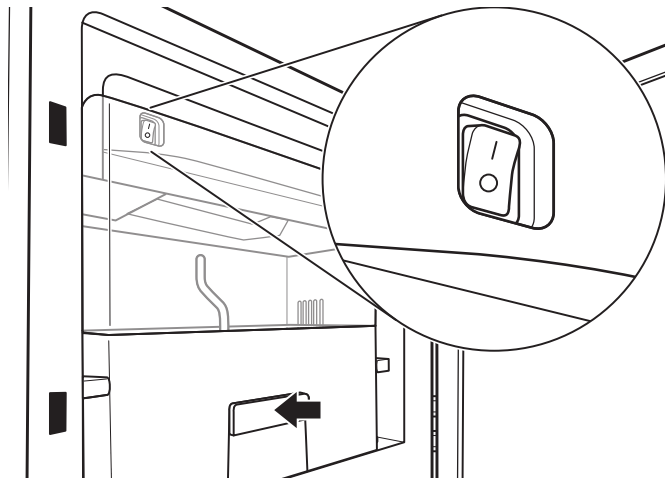
1. 将冰隔间左侧的门锁向下推，将门打开。



2. 通过将开关移动至“开” (I) 位置打开制冰机。

注：

- 手动关闭制冰机，将控制开关移动至“关” (O) 位置。
- 制冰机有自动关闭功能。如果储冰盒已满，门已打开，或者拆下了储冰盒，传感器将自动停止制冰。控制开关将保持在“开” (I) 位置。



3. 关闭冰隔间门。

拆下并更换储冰盒

- 通过将手指插入盒子底部的孔并拉动门锁从隔间上松动盒子，将储冰盒拆下。向上提起储冰盒并直接将其拉出。
- 更换冰隔间中的储冰盒，并向下推动，确保其牢固就位。

制冰速度

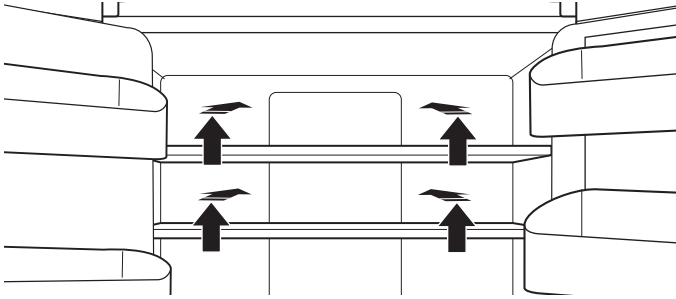
- 在正常工作条件下，制冰机每天应当制备大约 1,4 kg (3 lb) 的冰。

架子、盒子和抽屉

U 型架

有些架子可以收起，以便腾出空间放置更高的物品。

1. 要收回架子的前部，朝向冰箱的后部向后根据需要推动架子的可调节部分。
2. 向外拉动架子收起的部分直至其完全伸出，将架子的前方玻璃件和前镶边伸出。



需要了解的有关玻璃架和盖子的重要信息：

当玻璃架或盖子处于冰冷状态时，请勿用温水进行清洁。如果突然遭遇温度变化或冲击（例如碰撞），架子和盖子可能会断裂。钢化玻璃采用可粉碎为许多小型卵石大小块段的设计。这属于正常现象。玻璃架和盖子较重。在拆卸它们时请使用双手，防止掉落。

架子和架框

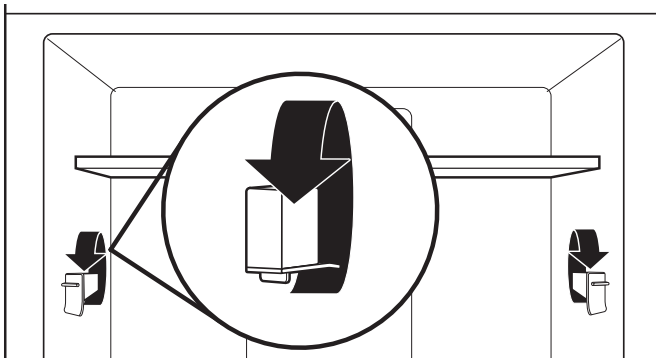
冰箱中的架子是可调的，从而满足各种存放需求。

在冰箱中将相似的食物存放到一起并调节架子以适合不同的物品高度，由此便可更方便地找到自己需要的物品。这能够减少冰箱门开启时间，节省了能源。

搁架高度调整

搁架高度可通过改变可调节搁架支架的垂直和水平位置来调整。

1. 小心地将搁架从搁架支架上抬起，并将导条转到所需的方向。
2. 对其余的搁架支架重复上述步骤。
3. 按压架子的顶部，以确保架子正确安放在架支座上。



拆下和更换架子：

1. 在拆下架子之前，确保可调节的架支座位于较低的位置。冰箱门也需要打开 90° 度。如果打开角度更大，会很难以拆下架子。
2. 拆下中间架子或顶部架子，方法是将其提起，或从架支架上将其取走。然后向前拉动架子，并向下倾斜至垂直位置。将架子转动一个角度，然后从冰箱拉出。
注意：在拆下顶部架子之前，先拆下中间的架子。在向上倾斜时，应当将 U 型架推回，确保玻璃件不会滑动至前方。
3. 拆下底部架子，方法是将其提起，然后从架支架上将其取走。然后向前拉动架子，并向上倾斜至垂直位置。将架子转动一个角度，然后从冰箱拉出。
4. 装回中间和顶部架子，方法是以架子前部向下的角度将架子放回冰箱中。将架子的前部向上提起并滑入，直至架子的后部落入架支架中。将架子的前部降下，并确保架子就位。
5. 装回底部架子，方法是以架子前部向上的角度将架子置于冰箱中。将架子的前部向上提起并滑入，直至架子的后部落入架子支架中。将架子的前部降下，并确保架子就位。

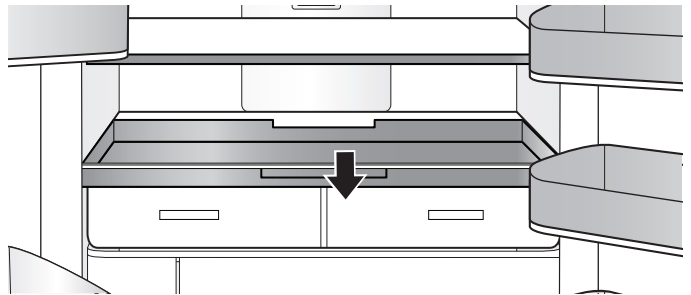
具有架下照明的架子（适用某些型号）

LED 照明灯移至架下的一处新位置，这一领先的技术改善了冰箱内部照明并有助于查找存放的物品。

大浅盘盒

拆卸和装回大浅盘盒：

1. 拉动托盘至全开或停止位置。
2. 朝向冰箱前部提起并滑出助滑器。
3. 装回托盘，方法是将其放置在底部托盘导向装置上并推动它，直至到位停止。



自动湿度保鲜储藏格

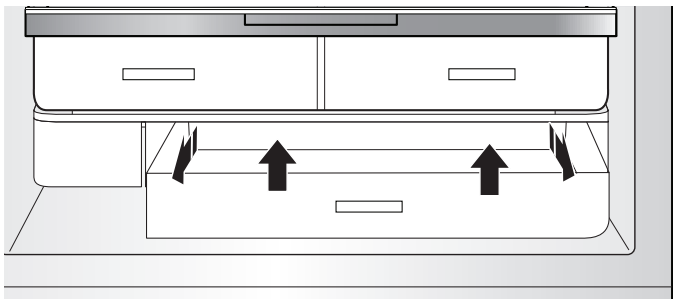
这些升级型的保鲜储藏格抽屉使用垫片密封来保持理想的温度和湿度水平，以更长久的保鲜。这些抽屉还配备先进的柔软闭合助滑装置，能最大限度地拉出抽屉，便于取用物品以及尽可能让物品一览无余。

拆卸和装回抽屉：

1. 在抽屉的底部握住把手，并将抽屉直接滑出，直至停止。将抽屉从底部导向装置上提走。
2. 装回抽屉，方法是将其放置在底部抽屉导向装置上并推动它，直至到位停止。

要拆卸保鲜储藏格盖（只能在先拆卸了大浅盘盒后拆卸）：

1. 先拆卸大浅盘盒。
2. 用一只手用力握住玻璃插件，在玻璃插件的中心向上按，直至其上升到塑料框架以上。轻轻向前滑动玻璃插件，将其拆下。



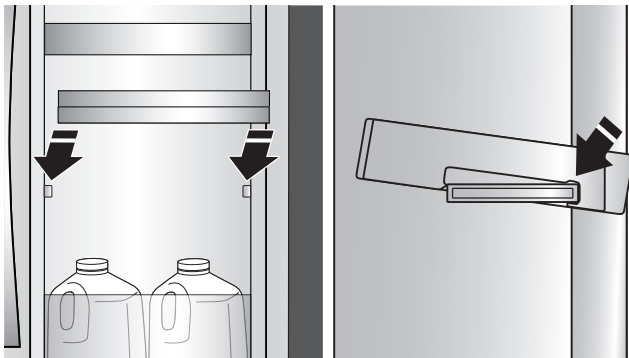
装回保鲜储藏格盖：

1. 在拆下保鲜储藏格之前，先拆下保鲜储藏格盘、大浅盘盒以及保鲜储藏格玻璃件。
2. 将盖架装回冰箱侧壁上的支撑处，并将盖架的前部下降到位。
3. 将玻璃插件的后部滑动到盖框架中，并将前部下降到位。

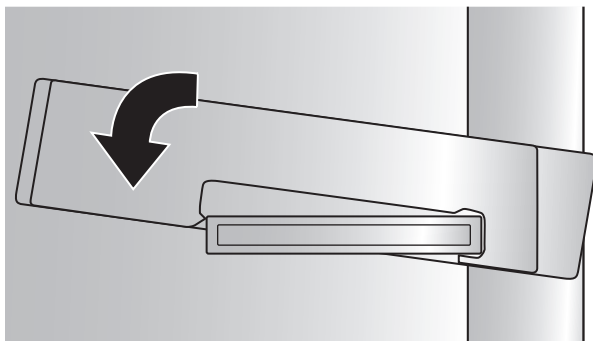
装回门内门上的盒子

关闭内门，开启外门，将盒子安装在冰箱右侧。

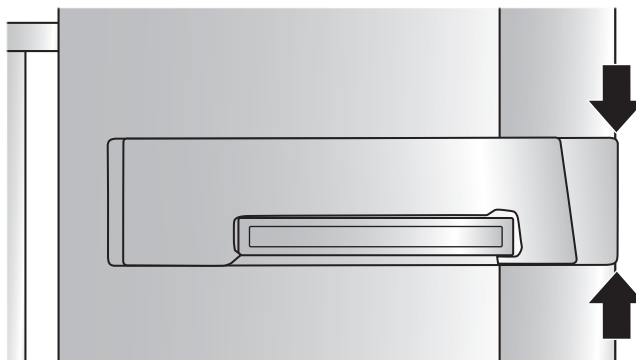
1. 将盒子的一侧与较大的侧耳片前端接合，并向下倾斜。



2. 按下后侧，并卡入到位。

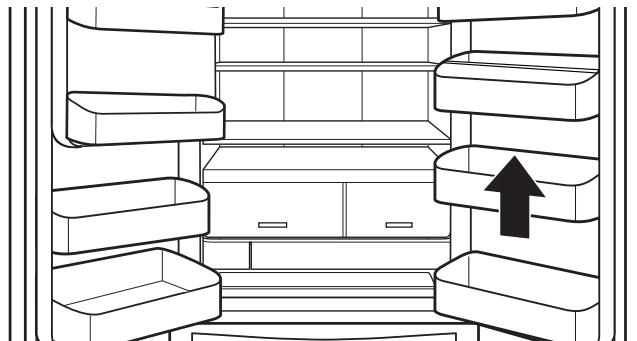


3. 盒子应对齐并与门齐平。



冰箱门上的盒子

您冰箱门上的盒子是可调节的，以便满足您个人的存放需求。



冷冻室抽屉

第三层

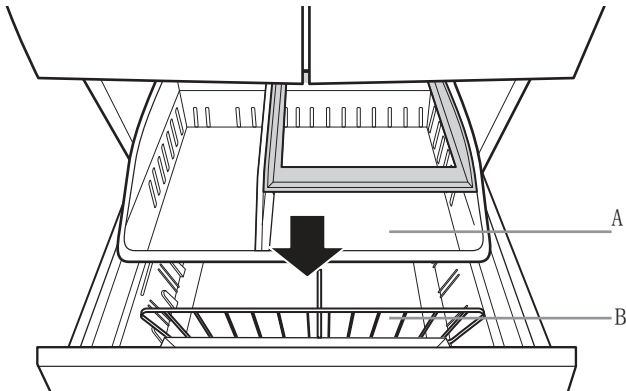
除非您拆卸了上方的盘，否则这个架子是无法拆卸的。第三层能够向后移动，以便取用下面区域中的物品。

上方盘

为了最大化冷冻室容量，您可将上方盘拆下以露出冷冻室架子。

拆卸上方盘：

1. 向前拉动上方盘。
2. 向上提并将盘移动到左侧以使其脱离。
3. 向前拉动上方盘的右侧边角，提起盘然后将其从冷冻室取出。



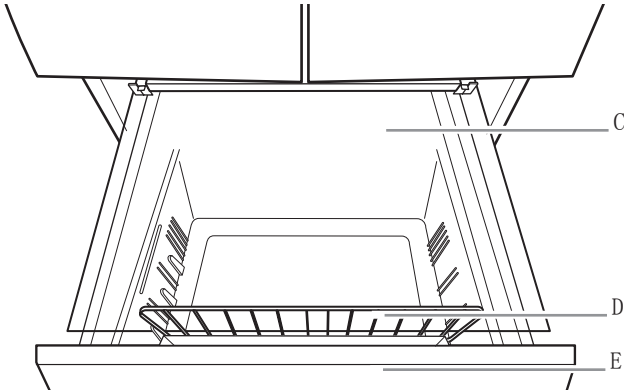
A. 第三层
B. 上方盘

冷冻室架

为了最大化冷冻室容量，您可将上方盘拆下以露出下面的冷冻室架子。然后，可以将上方盘存放起来，直接将食物放置在架子上。

金属丝分隔件

对方盘进行分隔和整理。



C. 冷冻室架子
D. 下方盘
E. 金属丝分隔件

音频参考

音调指定

音调名称	使用示例
通电	每次产品通电时，制冷系统都会开启。
断电	制冷系统关闭。
按下按键	用户按下有效的按钮。
无效（错误）	用户同时按下两个或更多有效的按钮。按住按钮的倒计时中断。在不允许分配时，用户按下按板。
接合	确认进入任何模式或完成分配。
脱离	确认从任何模式中退出
警报	停电警报、门半开警报

该表格仅供快速参考。有关详细信息，请参阅相应小节。如果出现不一致，则以小节的详细信息为准。

冰箱维护

清洁



警告



爆炸危险

请使用非易燃清洁剂。

否则可能导致死亡、爆炸或火灾。

冷藏室和冷冻室部分都是自动除霜。但是也需要每隔一个月清洁两个部分，以避免异味累积。立即擦拭掉溅出物。

外部清洁

请参阅特定于所用型号的外部清洁信息。

样式 1 - 光滑的门

重要信息： 如果不当地使用清洁产品或使用不推荐的清洁产品而造成外漆损坏，将不能享受保修。尖锐工具或钝器会给外漆留下痕迹。

可以使用	禁止使用
✓ 柔软、洁净的布	✗ 研磨性的布料 ✗ 纸巾或新闻用纸 ✗ 钢丝绒垫
✓ 含中性清洁剂的温热肥皂水	✗ 研磨性粉末或液体 ✗ 窗户喷雾剂 ✗ 氨 ✗ 酸类或醋类清洁剂 ✗ 烤箱清洁剂 ✗ 易燃液体

注意： 纸巾会带来擦痕，可能会让带外漆的门的透明层变暗。要避免可能带来的损害，只能使用柔软、洁净的布来擦拭清洁门。

样式 2 - 不锈钢

重要信息：

- 只能使用推荐的不锈钢清洁剂和布。如果不当地使用清洁产品或使用不推荐的清洁产品而造成不锈钢外层损坏，将不能享受保修。
- 不要让不锈钢电器接触碱性或腐蚀性因素，例如高盐含量、高水分含量或高湿度的环境。由于接触这些因素导致的损害不能享受保修。

可以使用	禁止使用
✓ 柔软、洁净的布	✗ 研磨性的布料 ✗ 纸巾或新闻用纸 ✗ 钢丝绒垫
✓ 含中性清洁剂的温热肥皂水	✗ 研磨性粉末或液体 ✗ 氨 ✗ 柑橘成分清洁剂 ✗ 酸类或醋类清洁剂 ✗ 烤箱清洁剂
✓ 对于严重的污垢，只能使用专为电器设计的不锈钢清洁剂。要订购清洁剂，请联系您从其购买冰箱的经销商。	✗ 不锈钢清洁剂仅用于不锈钢零件。请勿让不锈钢清洁剂和抛光剂接触任何塑料零件，例如装饰片、分配器盖或门封条。

样式 3 - 防指纹不锈钢

重要信息：

- 不要让不锈钢电器接触碱性或腐蚀性因素，例如高盐含量、高水分含量或高湿度的环境。由于接触这些因素导致的损害不能享受保修。

可以使用	禁止使用
✓ 柔软、洁净的布	✗ 研磨性的布料 ✗ 纸巾或新闻用纸 ✗ 钢丝绒垫
✓ 含中性清洁剂的温热肥皂水	✗ 研磨性粉末或液体 ✗ 窗户喷雾剂 ✗ 氨 ✗ 酸类或醋类清洁剂 ✗ 烤箱清洁剂 ✗ 易燃液体

注：

- 如果无意中接触，请用海绵和温的中性溶剂清洁塑料零件。用软布彻底擦干。
- 清洁剂是液体并不意味着它没有研磨性。许多对瓷砖和光滑表面温和的液体清洁剂对于不锈钢还是有损害的。
- 柠檬酸会让不锈钢永久性变色。要避免损坏不锈钢冰箱的外层：

不要让以下物质残留在外层上：

- ✗ 芥末
- ✗ 含柑橘成分的汁液
- ✗ 番茄汁
- ✗ 含柑橘成分的产品
- ✗ 纯番茄酱

内部清洁

重要信息：带有下方架子、LED 灯的冰箱架子不适合使用洗碗机。

1. 拔下冰箱插头或断开电源。
2. 用手彻底地清洗、冲洗和干燥可拆卸的零件以及内部表面。使用洁净的海绵或柔软的布以及温的中中性清洁剂。

注意：请不要在塑料零件、内部和门内衬或垫圈上使用研磨性或粗糙的清洁剂，例如窗户喷雾、餐具冲洗剂、易燃液体、蜡清洁剂、浓缩洗涤剂、漂白剂或含有石油产品的清洁剂。

3. 插入冰箱插头或重新连接电源。

冷凝器清洁

在普通的家用环境，无需定期清洁冷凝器。如果环境特别油腻或者多尘，或者在家中有宠物活动频繁，则应当每隔六个月清洁冷凝器，确保最大效率。

如果需要清洁冷凝器，请致电维修部。

灯

冷藏室和冷冻室中的灯都是无需更换的 LED。如果在门或抽屉打开时灯没有亮起，请联系您从其购买冰箱的经销商。

假期和移动注意事项

假期

如果您选择在离开时让冰箱保持开启：

1. 用光容易腐烂的食物并冷冻其他物品。
2. 如果冰箱有自动制冰机并且该制冰机连接至住宅水源，请关闭通向冰箱的水源。如果没有关闭水源，可能会发生财产损失。
3. 如果您有自动制冰机，关闭制冰机。
 - 将门式制冰机的开关按至“关”(0)。
4. 清空储冰盒。

如果您选择在离开之前关闭冰箱：

注意：在度假时将冰箱置于展厅模式。

请参阅“使用控制器”一节。

1. 将冰箱中的所有食物取出。
2. 如果冰箱具有自动制冰机：
 - 至少提前一天关闭通向制冰机的水源。
 - 在清空冰之后，将开关按至“关”(0)，让冰箱内顶部的显示屏熄灭，具体取决于所用型号。
3. 清空储冰盒。
4. 关闭温控器。请参阅“使用控制器”一节。
5. 清洁冰箱，进行擦拭，充分干燥。
6. 在两个门的顶部使用胶带或木块，将它们充分撑开，以让空气进入。这可阻止异味和霉累积。

移动

如果将冰箱移动至新住宅，请做好以下移机准备。

1. 如果冰箱具有自动制冰机：
 - 至少提前一天关闭通向制冰机的水源。
 - 从冰箱背部断开水管。
 - 在清除完冰之后，将制冰机或控制器上的开关按至“关”(0)，具体取决于所用型号。
2. 将所有食物从冰箱取出，并将所有冷冻食物包裹在干冰中。
3. 清空储冰盒。
4. 拔下冰箱插头。
5. 彻底地进行清洁、擦拭和干燥。
6. 将所有可拆卸的零件取出，将它们包好并用胶带缠在一起，从而在移动期间不会移动和响动。
7. 根据型号，升起冰箱的前部，从而其更容易滚动，或者升起调平螺丝，使它们不会刮擦到地板。请参阅小节“调节门”或“冰箱调平和门闭合”。
8. 用胶带将门封上，并用胶带将电源线粘到冰箱背部。

在抵达新住宅之后，将一切归位并参阅“安装说明”一节，了解有关准备工作的说明。此外，如果冰箱有自动制冰机，请记住将水源重新连接至冰箱。

故障排除 – 连接的型号

请先尝试这里建议的解决方案。如果您需要进一步帮助，请联系您从其购买冰箱的经销商。

使用 Android 系统和使用 iOS 系统的智能手机（或平板电脑）之间有什么不同？

没有什么不同。

支持哪些 Wi-Fi 协议？

Wi-Fi 无线接收装置支持欧洲国家/地区的 Wi-Fi b/g/n。

支持哪个版本的 WPS？

电器支持 WPS 2.0 或更高版本。请查看路由器手册。

在路由器软件上必须设置什么设置/配置？

必须进行主要的路由器设置，包括：启用 2.4 GHz，激活 Wi-Fi b/g/n、DHCP 和 NAT。

是否可使用移动 3G 网络上的网络共享来替代路由器？

可以，但是云服务是为设备上的持续连接而设计。

我如何验证自己家中的互联网连接有效，并且无线功能已开启？

您可用自己的平板电脑或智能手机搜索自己的网络。在尝试之前，请记住禁用任何其他数据连接（即您手机的数据连接）。

我如何确定自己的无线网络名称和密码？

请参阅路由器手册。**建议：**有时，使用“http://路由器 IP”，客户可通过连接的设备访问路由器设置页面。路由器标签通常会报告登录信息，用于通过连接的设备（iPad 或平板电脑）访问设备设置页面。

如果电器使用了邻居的 Wi-Fi 会发生什么？

路由器能够确定家中 Wi-Fi 的通道（参见路由器手册）。请确保路由器连接至所需的通道。

如何验证电器上的无线功能已开启？

确认状态灯是否持续亮起，没有闪烁。使用智能设备，检查应用程序，确定电器网络是否可见并连接至云。

电器和路由器的距离应该有多远？

一般情况下，覆盖范围可达数个房间，但是 Wi-Fi 信号的强度取决于墙壁材料。如果电器 Wi-Fi 关闭，客户可通过 iPad、平板电脑或其他靠近电器的无线 HAN 设备检查连接强度。特定软件工具可从网上下载，用于检查信号强度。

在让我的装置保持连接的时候，如何更改我的 Whirlpool 帐户。

您可创建新的帐户，但是要记得在将它们移动至新帐户之前，从旧帐户中删除它们。

是否有什么可以防止信号抵达电器？

检查连接的设备没有占用所有互联网带宽，并确保连接的设备数目没有超过路由器的最大设备数限制。

如果无线信号无法抵达电器，我该做些什么？

您可使用特定的设备来扩展家用 Wi-Fi 的覆盖范围，例如 uAccess Point、Wi-Fi 中继器以及电源线桥接器。这些物品电器都未附带。

我更换了路由器，接下来必须做什么？

您可保持相同的设置属性（网络名称和密码）或擦除电器中之前的设置（重置过程）并再次执行设置（请参见“连接设置”小节）。

如何确认电器已连接至家用无线网络？

请参阅路由器手册。进入路由器配置，进行检查，确认电器 MAC 是否列在无线连接的设备页面上。

在哪里能找到电器的 MAC 地址？

在智能电器上，存在一个带 SAID 和 MAC 地址的贴纸标签。MAC 地址由六个数字和字母的组合构成。例如，“Dryer_88_E7_12_00_28_3C”。

如果 Wi-Fi 状态指示灯持续迅速闪烁而不是持续亮起，我应该做什么？

如果 Wi-Fi 状态指示灯没有持续亮起，则表明电器已经成功连接至路由器，但是无法连接互联网。为了让电器连接至互联网，您必须检查路由器和/或路由器载体设置。要让路由器正确工作，必须开启 NAT，并且必须正确设置防火墙和 DHCP。支持 WEP、WPA 和 WPA2 密码加密法。请参阅路由器手册。

载体设置：如果互联网服务提供商已确定能够连接互联网的 MAC 地址数字，您可能无法将电器与云连接。MAC 地址是设备的唯一标识符，就和计算机一样。有关将计算机之外的新设备（即干衣机、洗衣机等）连接互联网的程序，请咨询互联网服务提供商。

如何在我的电器上设置无线连接？

请参阅智能手机上详细的说明和应用程序向导。每种电器上有备选的方法：

1. 使用 WPS（Wi-Fi 安全设置）连接过程。
2. 如果在头 20 分钟内没有配置电器，则可能出现一个电器生成的活动网页，可以通过网络访问配置。例如 appliance_type_“MAC address”或 “Dryer_88_E7_12_00_28_3C”。

如何检查数据是否在传输？

在网络设置之后：

1. 关闭电器。
 2. 等待 20 秒，然后接通电器电源。
 3. 检查应用程序是否显示电器的 UI 状态。
 4. 设置循环或其他选项并验证应用程序上的状态。
- 注意：**一些设置可能需要数秒时间才能显示在应用程序上。

故障排除 – 连接的型号

请先尝试这里建议的解决方案。如果您需要进一步帮助，请联系您从其购买冰箱的经销商。

连接状态	控制面板指示灯
冰箱未连接。	Wi-Fi 图标为关闭状态。
冰箱尝试连接至家用 Wi-Fi 路由器。	Wi-Fi 图标缓慢闪烁。
冰箱已连接至家用 Wi-Fi 路由器，但是 Whirlpool 应用程序或 Smart Grid 功能不工作。	Wi-Fi 图标为开启状态。
冰箱已连接至家用 Wi-Fi 路由器，并且 Whirlpool 应用程序工作。	Wi-Fi 图标为开启状态。

请尝试这里建议的解决方案，这样可能就无需致电维修部门。		
如果您遇到以下情况	可能的原因	解决方案
冰箱未连接至家用 Wi-Fi 路由器。（Wi-Fi 图标为关闭状态。）	冰箱可能处于“待机”模式。	按住 Wi-Fi 按钮 3 秒，看到 Wi-Fi 图标闪烁，然后常亮。在处于“待机”模式时，所有指示灯都熄灭。
	冰箱从未连接至家用 Wi-Fi 路由器。	请参阅“连接设置”一节。
	丢失与家用 Wi-Fi 路由器之间的连接。	检查路由器是否开启并且正用于家中的其他计算机或设备，且能够访问互联网。
	冰箱和路由器之间的信号强度较弱或存在信号干扰。	尝试更靠近冰箱放置无线路由器。可能必须安装 Wi-Fi 范围扩展器。
在按住 Wi-Fi 后，Wi-Fi 图标完全不亮起。	冰箱可能出现故障。	拔下冰箱电源插头或断开电源连接 30 秒。重新通电。重复 Wi-Fi 连接过程。
		除了不能连接之外，检查冰箱是否正常工作。如果有其他故障需要排除，请致电求助。
冰箱已连接至家用 Wi-Fi 路由器，但是 Whirlpool 应用程序不工作。	Whirlpool 应用程序的连接可能不可用。	检查互联网。
	没有正确设置用户帐户，或者冰箱尚未在帐户中注册。	请参阅“连接设置”小节或直接查看 Whirlpool 应用程序，了解帐户设置和冰箱注册说明。
		检查冰箱是否与应用程序中的帐户同步。
		检查电子邮件地址、手机号码和通知首选项是否正确。
	路由器没有连接互联网。	检查是否有其他设备通过同一路由器连接至互联网。
在数次尝试之后，没有建立冰箱连接。	Wi-Fi 断开。	按住“连接”按钮 3 秒以启用 Wi-Fi。

故障排除

请尝试这里建议的解决方案，这样可能就无需致电维修部门。

警告



触电危险

请插入接地（触地）插座。
不要移除地线端。
不要使用适配器。
不要使用延长线。
不遵守这些说明可导致死亡、火灾或触电。

如果您遇到以下情况	可能的原因	解决方案
冰箱工作		
冰箱不工作。	检查电源。	将电源线插入接地（触地）插座。
		不要使用延长线。
		确保插座有电。将灯插入，看看插座是否正常工作。
		重置跳闸的断路器。更换任何熔断的保险丝。 注意： 如果问题仍然存在，请联系电工。
	检查控制器。	确保控制器打开。请参阅“使用控制器”一节。
	新安装。	在安装之后让冰箱有 24 小时时间进行完全冷却。 注意： 调节温控器至最低温度设置不会加快隔间的冷却速度。
	冰箱控制器处于“展厅”模式（适用某些型号）。	如果冰箱处于“展厅”模式，制冷将关闭，并且“展厅”图标将在控制面板上亮起。有关更多信息，请参阅“使用控制器”一节。
电机似乎运转过度。	高效率压缩机和风扇	更大、更高效的冰箱能够以更低、更具能效的速度运行得更久。
	室内或室外温度较高。	在这些条件下冰箱工作更长时间是正常现象。为了达到最佳性能，请将冰箱放在室内温度受控制的环境。请参阅“位置要求”一节。
	最近放入了大量热食。	热食将导致冰箱运行更长时间，直至空气冷却到所需温度。

故障排除

请尝试这里建议的解决方案，这样可能就无需致电维修部门。

冰箱工作（续）

电机似乎运转过度。 （续）	门打开过于频繁或过长时间。	温暖的空气进入冰箱会导致其运行更长时间。请勿过于频繁地打开门。
	冰箱门或冷冻室抽屉半开。	确保冰箱水平。请参阅“冰箱调平和门闭合”小节。防止食物和容器阻塞门。
	冰箱控制器温度设置得过低。	将冰箱控制器调节至较高的设置，直至达到所需冰箱温度。
	门或抽屉垫处于脏污、破损或有裂纹的状态。	清洁或更换垫子。门封不密将导致冰箱运行更长时间，这样才能维持所需的温度。
灯不工作。	冰箱配备有 LED 灯，无需更换。	如果在门或抽屉打开时，冰箱已通电但是灯不亮起，请致电维修部门寻求帮助。
	门打开的时间超过 10 分钟。	关闭门和抽屉以进行重置，然后再打开恢复灯工作状态。
	门开关没有感应到门打开。	确保在铰链盖的 7,6 cm (3") 以内不存在磁体或电子装置。
温控 UI 没有开启。	门开关没有感应到门打开。	确保在铰链盖的 7,6 cm (3") 以内不存在磁体或电子装置。

异常噪声

要听取正常冰箱声音，可转到品牌网站的产品帮助/常见问题部分，并搜索“正常声音”。以下列出了一些正常声音及相关说明。		
冰箱听起来有噪声。	新冰箱中的压缩机可以使用更少的能源以更静音的方式更有效率地调节温度。	由于工作噪声的减少，您可能会注意到属于正常现象的不熟悉的噪声。
运行时间超出预期时间的压缩机声音。	高效率压缩机和风扇。	更大、更高效的冰箱能够以更低、更具能效的速度运行得更久。
脉动声/呼呼声	风扇/压缩机进行调节，在正常压缩机工作期间优化性能。	这属于正常现象。
爆音	内壁收缩/膨胀，尤其是在初始冷却期间。	这属于正常现象。
嘶嘶声/滴落声	压缩机中制冷剂流动，或者油流动。	这属于正常现象。
振荡	冰箱可能不稳定。	调节调平螺丝并降下调平脚，使其紧扣地板。请参阅“冰箱调平和门闭合”小节。
卡嗒声/咚咚声	靠着冰箱柜体的水管移动，或者放置在冰箱柜体顶部的物品移动。	将过长的水管从冰箱柜体上移开，或者将过长的管道紧固至柜体。请参阅“连接水源”小节或从冰箱顶部取下物品。
啞啞声	除霜循环期间水滴落在加热器上。	这属于正常现象。
水流声/汨汨声	在除霜循环期间当冰融化并且水流入排水盆时可听到。	这属于正常现象。
嗡嗡声和滴答声	在水阀打开并关闭以排放水和/或加注制冰机时会听到。	如果冰箱连接了水管，这属于正常现象。如果冰箱未连接至水管，请将制冰机关闭。
重复滴答声	双蒸发器阀门调节制冷操作。	在装置从制冷一个隔间切换到制冷另一个隔间时，您可能会听到快速重复的滴答声。该声音属于正常声音。
嘎吱声/破裂声/吱嘎声	在冰从制冰机模具中弹出时可能听到。	这属于正常现象。
哗啦声	在冰掉入储冰盒时可能听到。	这属于正常现象。

故障排除

请尝试这里建议的解决方案，这样可能就无需致电维修部门。

如果您遇到以下情况	可能的原因	解决方案
温度和湿度		
温度过高。	冰箱刚安装好。	在安装之后让冰箱有 24 小时时间进行完全冷却。
	没有针对周边条件正确设置控制器。	将控制器温度调低。在 24 小时内检查温度。请参阅“使用控制器”一节。
	门经常打开或者没有完全关闭。有温暖空气进入了冰箱。	尽量减少开门次数并让门保持完全关闭。
	最近刚放入了大量食物。	冰箱可能需要几个小时的时间恢复到正常温度。
冰箱/保鲜储藏格中的温度过低。	冰箱通风受阻。	如果位于冰箱隔间中后部的空气通风装置被直接置于其前方的物品阻挡，冰箱将变得过冷。将物品从通风装置上移开。
	没有针对周边条件正确设置控制器。	将控制器温度调高。在 24 小时内检查温度。请参阅“使用控制器”一节。
	储冰盒没有在正确的位置。	请参阅“制冰机和储冰盒”一节。
控温抽屉中的温度过低。	没有为存放在抽屉中的物品正确设置控制器。	调节温度设置。请参阅“冰箱使用”小节中的“使用控制器”。
存在内部湿气累积的情况。 注意： 一些湿气累积属于正常情况。	房间太潮湿。	潮湿的环境可造成湿气累积。
	门经常打开或者没有完全关闭。允许潮湿空气进入冰箱。	尽量减少开门次数并让门保持完全关闭。
	门被异物阻挡而打开。	将食物包装从门边移走。
	盒子或架子挡道。	将盒子或架子推回到正确位置。
	将液体存放在开口容器中。	这会升高冰箱内部的湿度。让所有容器保持紧闭。
在冷冻室隔间存在霜/冰累积。	抽屉经常打开或保持打开。	尽量减少打开抽屉的次数并在使用后完全关闭抽屉。
	门密封不良。	确保门的密封件完全接触冰箱柜体以实现充分密封。
	没有正确设置温控器。	有关建议的温度设置，请参阅“使用控制器”。

故障排除

请尝试这里建议的解决方案，这样可能就无需致电维修部门。

如果您遇到以下情况	可能的原因	解决方案
冰和水		
制冰机不制冰或者所制的冰不足。	冰箱未连接至水源或者水源关断阀没有开启。	将冰箱连接至水源并将水关断阀完全打开。
	在水管存在扭结。	水管扭结可降低水的流动速度。将水管弄直。
	制冰机没有开启。	确保制冰机开启。请参阅“制冰机和储冰盒”一节。
	冰箱刚安装好。	在安装制冰机之后等待 24 小时，以让制冰开始。要全面开始制冰，请等待 3 天。
	冰箱门没有完全关闭。	将门关牢。如果没有关牢，请参阅本表格中的“门没有完全关闭”。
	最近去除了大量冰。	留出足够时间，让制冰机制备更多冰。有关制冰速度，请参阅“制冰机和储冰盒”一节。
	冰块阻塞在制冰机中。	使用塑料用具将冰从制冰机中移除。
	滤水器安装在冰箱上。	拆下滤水器并操作制冰机。如果冰量未改善，则滤水器可能阻塞或安装不当。更换过滤器或者重新正确安装它。
	有反向渗透滤水系统连接至冷水源。	这可能会减小水压。请参阅“供水要求”一节。
冰块中空或较小。 注意：说明水压过低。	水关断阀没有全开。	打开水关断阀至全开状态。
	在水管存在扭结。	水管扭结可降低水的流动速度。将水管弄直。
	滤水器安装在冰箱上。	拆下过滤器并操作制冰机。如果冰质量未改善，则滤水器可能阻塞或安装不当。更换过滤器或者重新正确安装它。
	有反向渗透滤水系统连接至冷水源。	这可能会减小水压。请参阅“供水要求”一节。
	仍然存在水压问题。	致电持有许可证的合格水管工。
在冰或水中有气味、异味或灰色	新安装的冰箱需要冲洗水系统。	冲洗水系统。有关水系统冲洗说明，请参阅“配水机和配冰机”一节。
	最近安装或更换了水管装置连接件。新的水管装置连接件可导致脱色或冰和水有异味。	将冰弃用并清洗储冰盒。用 11.4 L (2.5 加仑) 水冲洗水系统。给制冰机留出 24 小时时间来制备新的冰，并废弃头三批制备的冰。
	使用非推荐的水源连接件类型。	建议使用铜管或 Whirlpool 供水管，零件号 8212547RP。请参阅“连接至水管”一节。
	冰的存放时间过长。	废弃冰并清洗储冰盒。为制冰机留出 24 小时以制备新冰。
	水的存放时间过长。	每周至少取用 1 L (1 qt) 水以保持供水新鲜。
	来自冰箱食物的异味已散布到冰中。	使用气密防湿气的包装来存放食物。
	水中存在矿物（例如硫磺）。	可能需要安装滤水器来去除矿物。

故障排除

请尝试这里建议的解决方案，这样可能就无需致电维修部门。

如果您遇到以下情况	可能的原因	解决方案
冰和水（续）		
在冰或水中有气味、异味或灰色（续）	冰箱安装了滤水器。	冰中的灰色或暗色变色可能表明滤水系统需要额外冲洗。安装新滤水器之后，使用之前冲洗水系统。有关滤水器冲洗说明，请参阅“配水机和配冰机”一节。
	需要更换滤水器。	至少每隔 6 个月或在有相关指示时更换用完即弃的滤水器。请参阅“滤水系统”一节。
配水机和配冰机没有正常工作。	冰箱未连接至水源或者水源关断阀没有开启。	将冰箱连接至水源并将水关断阀完全打开。
	在水管存在扭结。	水管扭结会减少配水量，导致出现中空或不规则形状的冰。将水管弄直。
	冰箱刚安装好。	冲洗和充满水系统。请参阅“配水机和配冰机”一节。
	住宅的水压并非等于或大于 35 psi (241 kPa)。	住宅水压决定了配水流速。请参阅“供水要求”一节。
	有反向渗透滤水系统连接至冷水源。	反向渗透滤水系统可减小水压。请参阅“供水要求”一节。
	滤水器可能阻塞。	拆下滤水器并操作分配器。如果水的流速增加，那么就是滤水器阻塞，需要更换。请参阅“滤水系统”一节。
	滤水器安装不当。	拆下滤水器并重新安装。请参阅“滤水系统”一节。
	冰箱门或冷冻室抽屉没有完全关闭。	将门或抽屉关牢。如果没有关牢，请参阅“门没有完全关闭”一节。
	最近拆卸了冰箱门。	确保配水机的线/管路组件在冰箱门顶部正确重新连接。请参阅“冰箱调平和门闭合”。
	冰在储冰盒中阻塞或者冰阻塞冰输送槽。	如果需要，使用塑料用具去除阻塞储冰盒和输送槽的冰。使用温暖、湿润的布清洁冰输送槽和储冰盒的底部，然后彻底干燥二者。要避免阻塞并维持新鲜的冰块供应，请清空储冰盒。每两周清空一次储冰盒及输送槽。
储冰盒难以从门上拆下。	和正常的制冰以及移动制冰相比，储冰盒中的冰含量可能较高并且不均匀。	取用 2-3 玻璃杯的冰，然后尝试拆下储冰盒。
在分配碎冰时配冰机阻塞。	碎冰阻塞了冰输送槽。	从碎冰切换为冰块以清理配冰机。然后切换回碎冰。
水从分配器系统泄漏或滴落。 注意：在分配后有数滴水滴落属于正常现象。	玻璃杯没有在分配器下方保持足够长时间。	在松开分配器杆后，将玻璃杯放置在分配器下方 2 至 3 秒。
冰将继续从分配器流出。 注意：松开分配器杆之后再分配少量冰块属于正常现象。	玻璃杯没有在分配器下方保持足够长时间。	在松开分配器杆后，将玻璃杯放置在分配器下方 2 至 3 秒。

故障排除

请尝试这里建议的解决方案，这样可能就无需致电维修部门。

如果您遇到以下情况	可能的原因	解决方案
冰和水（续）		
除了最初的数滴之外，水继续从分配器滴落。	冰箱刚安装好。	冲洗水系统，将管路中的空气清除，空气会导致配水机滴水。冲洗水系统。 请参阅“配水机和配冰机”一节。
	滤水器为刚安装或刚更换。	冲洗水系统，将管路中的空气清除，空气会导致配水机滴水。冲洗水系统。 请参阅“配水机和配冰机”一节。
	可能存在松动的水连接件。	检查冷藏室底部、铰链区域或产品背部与住宅间的连接件是否有水。
水从冰箱的背部漏出。	水管连接件没有完全拧紧。	请参阅“接水”一节。
	最近拆下了门并且没有完全拧紧水管连接件。	请参阅“冰箱调平和门闭合”小节。
在分配冰时，碎冰或冰块没有落到玻璃杯中。	玻璃杯没有放置在落冰位置。	握住玻璃杯，靠近落冰位置。
来自分配器的水是温热的。	来自分配器的水是制冷到 10° C (50° F)。	这属于正常现象。
	冰箱刚安装好。	在安装之后让水源有 24 小时时间进行完全冷却。
	最近分配了大量冰。	让水源有 3 小时时间完全冷却。
	最近没有分配水。	第一杯水可能没有那么冷。弃用分配的第一杯水。
	冰箱没有连接至冷水管。	确保冰箱连接至冷水管。 请参阅“供水要求”一节。

故障排除

请尝试这里建议的解决方案，这样可能就无需致电维修部门。

警告



爆炸危险

请使用非易燃清洁剂。
否则可能导致死亡、爆炸或火灾。

要查看如何调节和对齐门的动画，请参阅品牌网站的产品帮助/常见问题部分，并搜索“门闭合以及门对齐”。

如果您遇到以下情况	可能的原因	解决方案
冰箱门		
门没有完全关闭。	门打开受阻。	将食物包装从门边移走。
	盒子或架子挡道。	将盒子或架子推回到正确位置。
	最近刚安装。	拆下所有包装材料。
门难以打开。	门封条脏污或粘手。	用中性温热肥皂水清洁封条和接触表面。冲洗并用干布擦干。
门看上去不平。	需要将门对齐，或者需要将冰箱调平。	请参阅“冰箱调平和门闭合”小节。
冰箱不稳定，或者在打开和关闭门时会向前滚动。	冰箱制动脚没有卡扣在地板上。	拆下底部格栅。顺时针转动两个制动脚（每侧一个）达相同量，直至它们卡扣在地板上。请参阅“冰箱调平和门闭合”小节。

性能数据表

滤水系统

型号 P9WB2L/P9RFB2L 容量 200 加仑 (757 升)



针对性能数据表上指定的污染物减少方面，系统由 NSF International 根据 NSF/ANSI 标准 42、标准 53 和标准 401 进行了测试和认证。

针对减少下面所列物质方面，该系统已经根据 NSF/ANSI 标准 42、53 和 401 进行了测试和认证。进入系统的水中指示的物质的浓度减小至低于或等于对于离开系统的水允许的限值的浓度，该限值在 NSF/ANSI 标准 42、53 和 401 中进行了指定。

物质减少美学效果	流入物问题浓度	允许的最大成品水浓度	平均减少百分比
氯味/异味 颗粒物类别 I*	2.0 mg/L \pm 10% 至少 10,000 个微粒/mL	减少 50% 减少 85%	97.0% >99.9%
污染物减少	流入物问题浓度	允许的最大成品水浓度	平均减少百分比
铅: @ pH 6.5 / @ pH 8.5	0.15 mg/L \pm 10%	0.010 mg/L	>99.3% / 98.6%
苯	0.015 mg/L \pm 10%	0.005 mg/L	93.8%
对二氯苯	0.225 mg/L \pm 10%	0.075 mg/L	99.8%
卡巴呋喃	0.08 mg/L \pm 10%	0.040 mg/L	81.9%
毒杀芬	0.015 \pm 10%	0.003 mg/L	>95%
阿特拉津	0.009 mg/L \pm 10%	0.003 mg/L	87.0%
石棉	10 至 10 ⁷⁸ 根纤维/L ††	99%	>99%
活的寄生虫孢子	50,000/L min.	99.95%	>99.99%
浊度	11 NTU \pm 10%	0.5 NTU	96.9%
林丹	0.002 \pm 10%	0.0002 mg/L	>99.2%
四氯乙烯	0.015 mg/L \pm 10%	0.005 mg/L	96.6%
邻二氯苯	1.8 mg/L \pm 10%	0.60 mg/L	92.3%
乙苯	2.1 mg/L \pm 10%	0.70 mg/L	86.9%
1,2,4-三氯苯	0.210 mg/L \pm 10%	0.07 mg/L	>99.8%
2,4-D	0.210 mg/L \pm 10%	0.07 mg/L	88.5%
苯乙烯	2.0 mg/L \pm 10%	0.1 mg/L	99.6%
甲苯	3.0 mg/L \pm 10%	1.0 mg/L	93.5%
异狄氏剂	0.006 mg/L \pm 10%	0.002 mg/L	81.7%
阿替洛尔	200 \pm 20%	30 ng/L	95.7%
甲氧苄氨嘧啶	140 \pm 20%	20 ng/L	96.1%
利谷隆	140 \pm 20%	20 ng/L	96.3%
雌激素酮	140 \pm 20%	20 ng/L	95.3%
壬基酚	1400 \pm 20%	200 ng/L	95.5%
卡马西平	1400 \pm 20%	200 ng/L	97.94%
苯妥英	200 \pm 20%	30 ng/L	93.58%
甲氧萘丙酸	140 \pm 20%	20 ng/L	96.04%
双酚 A	2000 \pm 20%	300 ng/L	99.20%

测试参数: pH = 7.5 \pm 0.5 (除非另外指明)。流速 = 0.6 gpm (2.27 lpm)。压力 = 60 psig (413.7 kPa)。温度 = 68° F 至 71.6° F (20° C 至 22° C)。额定工作容量 = 200 加仑 (757 升)。

根据 NSF 401 认证的化合物已被视为“新兴化合物/附带污染物”。新兴化合物/附带污染物是已经在饮用水源中检测到的达到痕迹量级的化合物。尽管仅为痕迹量级，这些化合物可影响水源质量的公众接受度/认知度。

- 对于要制备的产品，遵照建议的操作、维护和过滤器更换要求很重要。如果不遵照说明操作，可能造成财产损害。
- 一次性滤芯必须至少每 6 个月更换一次。
- 使用更换过过滤器 P9RFB2L，零件号 EDR2RXD1/EDR2RXD1B。2015 年建议的零售价为 \$49.99 (美国) /\$49.99 (加拿大)。价格如有更改，恕不另行通知。
- 过滤器监控系统用于测量通过过滤器的水量，并在需要更换过滤器时给您发送警报。
请参阅“使用控制器”或“滤水系统”小节（在用户说明或用户指南中）了解检查滤水器状态的方法。
- 在更换滤水器后，冲洗水系统。请参阅用户说明或用户指南中的“配水机和配冰机”或“配水机”。
- 这些污染物不一定存在于您的水源中。测试是在标准实验室条件下执行，实际情况可能会变化。

- 本产品仅供使用冷水。
- 必须根据州和当地法律和法规安装水系统。
- 请勿在本系统之前或之后使用含有不安全的微生物或未经充分消毒、水质不明的水。可以使用经过认证能够减少孢子的系统来过滤可能含有可滤除孢子的灭菌水。EPA 仪器号 082047-TWN-001。
- 有关制造商的有限担保、名称和电话号码，请参阅“担保”部分（在用户说明或用户指南中）。

应用指导准则/供水参数

供水	适饮城市用水或井水
水压	30 - 120 psi (207 - 827 kPa)
水温	33° - 100° F (0.6° - 37.8° C)
工作流速	0.6 gpm (2.27 lpm) @ 60 psi

*I 类微粒大小: >0.5 至 <1 μ m

†基于微小隐孢子虫卵囊的使用

††长度大于 10 μ m 的纤维

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相关的电器法规通告

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DOOR-WITHIN-DOOR FRENCH DOOR REFRIGERATOR USE AND CARE GUIDE

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REFRIGERATOR SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING.” These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

Proper Disposal of Your Old Refrigerator

⚠ WARNING

Suffocation Hazard

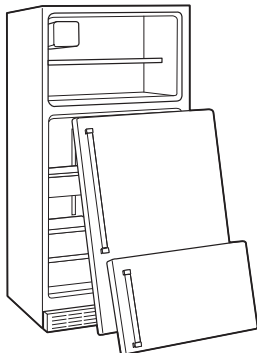
Remove doors from your old refrigerator.

Failure to do so can result in death or brain damage.

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous—even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow these instructions to help prevent accidents.

Before You Throw Away Your Old Refrigerator or Freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.



Important information to know about disposal of refrigerants:

Dispose of refrigerator in accordance with Federal and Local regulations. Refrigerants must be evacuated by a licensed, EPA certified refrigerant technician in accordance with established procedures.

Declaration of Conformity

- The Manufacturer, Whirlpool NAR, declares that this FDBM model of household appliance with radio equipment GEN 4 Wi-Fi Module is compliant with directive 2014/53/UE. The complete text of the declaration of conformity is present at the following website: <https://www.whirlpool.eu>. The radio equipment operates in the 2.4 GHz ISM frequency band, the maximum radio-frequency power transmitted does not exceed 20 dBm (e.i.r.p.).
- This appliance has been designed for preserving food and is manufactured in compliance with Regulation (CE) No. 1935/2004.
- This product includes certain open source software developed by third parties. The open source license usage statements referred to the these portions of the software are provided in the Use and Care Guide available at the following links: <https://www.whirlpool.eu>.

SAFETY INSTRUCTIONS

IMPORTANT TO BE READ AND OBSERVED

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless constantly supervised. Children from 8 years old and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision.

PERMITTED USE

⚠ CAUTION: The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

⚠ The bulb used inside the appliance is specifically designed for domestic appliances and is not suitable for general room lighting within the house (EC Regulation 244/2009).

⚠ The appliance is designed for operation in places where the ambient temperature comes within the following ranges, according to the climatic class given on the rating plate. The appliance may not work properly if it is left for a long time at a temperature outside the specified range.

Climatic Class Amb. T. (°C)

SN: From 10 to 32°C; N: From 16 to 32°C

ST: From 16 to 38°C; T: From 16 to 43°C

⚠ This appliance does not contain CFCs. The refrigerant circuit contains R600a (HC). Appliances with Isobutane (R600a): isobutane is a natural gas without environmental impact, but is flammable. Therefore, make sure the refrigerant circuit pipes are not damaged, especially when emptying the refrigerant circuit.

⚠ WARNING: Do not damage the appliance refrigerant circuit pipes.

⚠ WARNING: Keep ventilation openings. In the appliance enclosure or in the built-in structure, clear of obstructions.

⚠ WARNING: Do not use mechanical, electric or chemical means other than those recommended by the Manufacturer to speed up the defrost process.

⚠ WARNING: Do not use or place electrical devices inside the appliance compartments if they are not of the type expressly authorized by the Manufacturer.

⚠ WARNING: Ice makers and/or water dispensers not directly connected to the water supply must be filled with potable water only.

⚠ WARNING: Automatic ice makers and/or water dispensers must be connected to a water supply that delivers potable water only, with mains water pressure between 0.17 and 0.81 MPa (1.7 and 8.1 bar).

⚠ Do not store explosive substances such as aerosol cans and do not place or use gasoline or other flammable materials in or near the appliance.

⚠ Do not swallow the contents (non-toxic) of the ice packs (provided with some models). Do not eat ice cubes or ice lollies immediately after taking them out of the freezer since they may cause cold burns.

⚠ For products designed to use an air filter inside an accessible fan cover, the filter must always be in position when the refrigerator is in function.

⚠ Do not store glass containers with liquids in the freezer compartments as they may break.

Do not obstruct the fan (if included) with food items. After placing the food check that the door of the compartments closes properly, especially the freezer door.

⚠ Damaged gaskets must be replaced as soon as possible.

⚠ Use the refrigerator compartment only for storing fresh food and the freezer compartment only for storing frozen food, freezing fresh food, and making ice cubes.

⚠ Avoid storing unwrapped food in direct contact with internal surfaces of the refrigerator or freezer compartments.

Appliances could have special compartments (Fresh food compartment, zero degree box, etc.) Unless specified in the specific booklet of product, they can be removed, maintaining equivalent performances.

INSTALLATION

⚠ WARNING: When positioning the appliance, ensure the supply cord is not trapped or damaged.

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

⚠ Installation, including water supply (if any) and electrical connections, and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specified stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After sales service.

Once installed, packaging waste (plastic, Styrofoam parts, etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply line before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

SAFETY INSTRUCTIONS

IMPORTANT TO BE READ AND OBSERVED

⚠ Be careful not to damage the floors (e.g. parquet) when moving the appliance. Install the appliance on a floor or support strong enough to take its weight and in a place suitable for its size and use. Make sure the appliance is not near a heat source and that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly level using a spirit level. Wait at least two hours before switching the application on, to ensure that the refrigerant circuit is fully efficient.

⚠ To guarantee adequate ventilation, leave a space on both sides and above the appliance. The distance between the rear of the appliance and the wall behind the appliance should be 50mm, to avoid access to hot surfaces. A reduction of this space will increase the Energy consumption of product.

⚠ **WARNING:** To avoid a hazard due to instability, positioning or fixing of the appliance must be done in accordance with the manufacture instructions. It is forbidden to place the refrigerator in such as way that the metal hose of gas stove, metal gas or water pipes, or electrical wires are in contact with the refrigerator back wall (condenser coil).

⚠ If it is necessary to replace the doors, please contact the Technical Assistance Center.

ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if the plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard - risk of electric shock.

⚠ **WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

CLEANING AND MAINTENANCE

⚠ **WARNING:** Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use team cleaning equipment - risk of electric shock.

⚠ Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleaners containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools.

DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol ♻.

The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

DISPOSAL OF HOUSEHOLD APPLIANCES

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery, and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

The symbol ⚡ on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

ENERGY SAVING TIPS

Install the appliance in a dry, well ventilated room far away from a heat source (eg. Radiator, cooker, etc.) and in a place not exposed directly to the sun. If required, use an insulating plate.

To guarantee adequate ventilation follow installation instructions. Insufficient ventilation at the back of the product increases energy consumption and decreases cooling efficiency.

Frequent door opening might cause an increase in Energy Consumption. The internal temperature of the appliance and the Energy Consumption may be affected also by the ambient temperature, as well as location of the appliance. Temperature setting should take into consideration these factors.

Reduce door opening to a minimum.

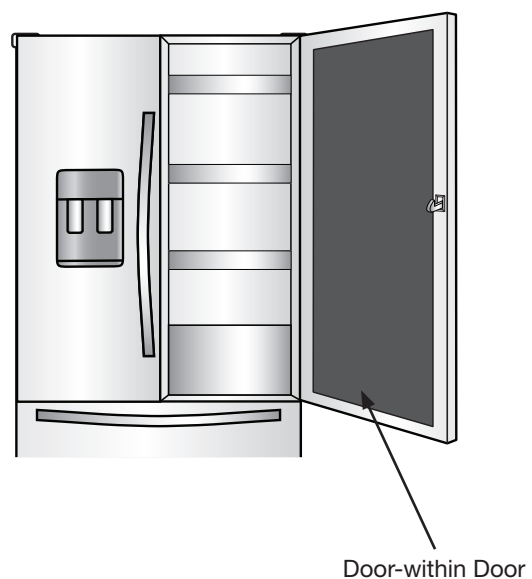
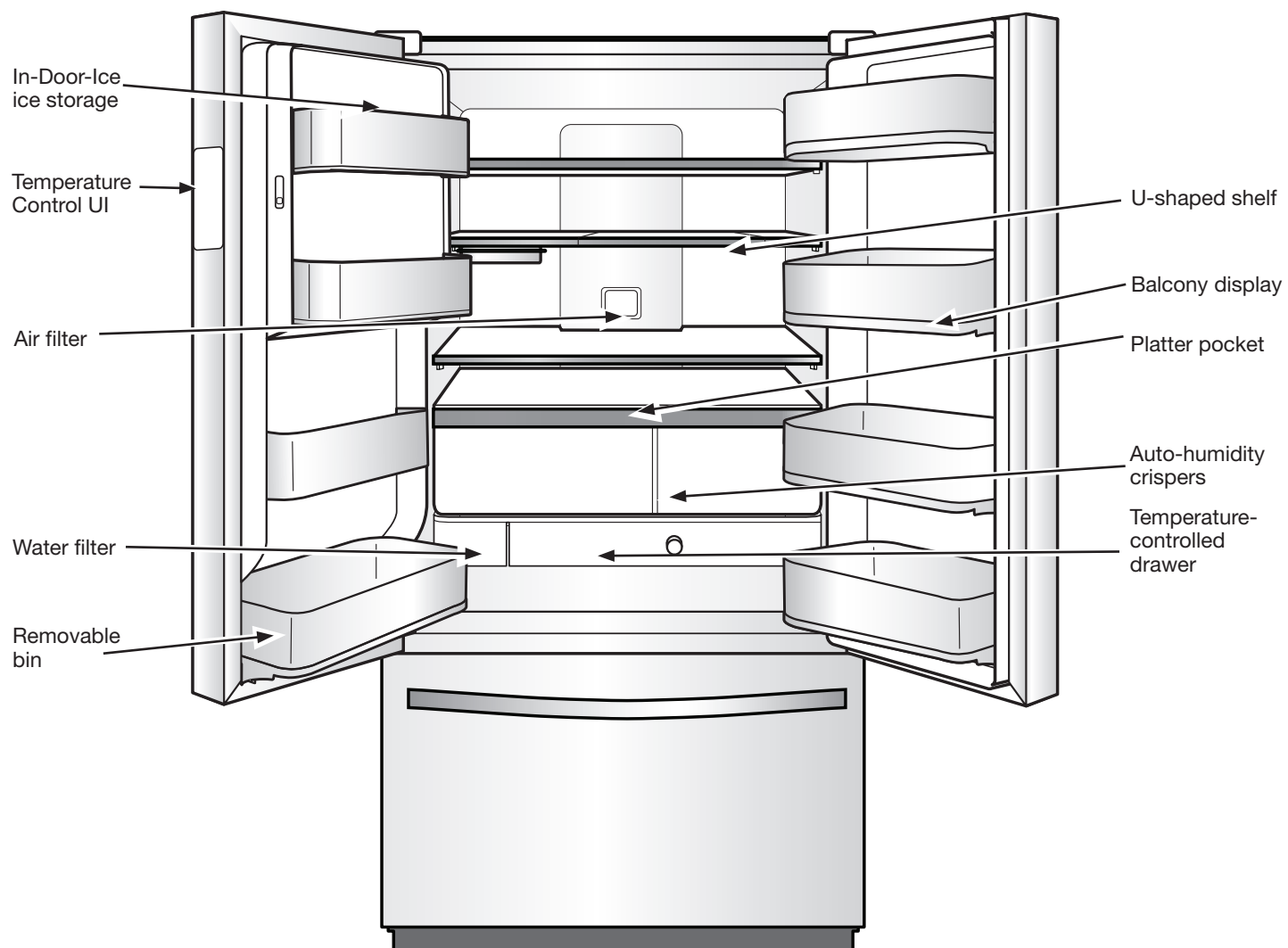
When thawing frozen food, place in the refrigerator. The low temperature of the frozen products cools food in the refrigerator. Allow warm food and drinks to cool down before placing in the appliance.

Positioning of the shelves in the refrigerator has no impact on the efficient usage of energy. Food should be placed on the shelves in such way to ensure proper air circulation (food should not touch each other and distance between food and rear wall should be kept).

You can increase storage capacity of frozen food by removing baskets and, if present, Stop Frost shelf.

Do not worry about noises coming from the compressor which are normal operation noises.

PARTS AND FEATURES



What's New Behind the Doors?

Your Whirlpool Door-within-Door French door refrigerator comes equipped with various innovative storage and energy efficient features.

Energy and Normal Operating Sounds

Your new Door-within-Door French door refrigerator has been designed with a linear compressor to optimize energy efficiency and better regulate temperatures to match cooling demand. You may notice that it operates differently than your previously owned refrigerator. It is normal for the high-efficiency compressor to run for extended periods of time at varying speeds in order to consume only the energy necessary for optimum efficiency. In addition, during various stages of the cooling cycle, you may hear normal operating sounds that are unfamiliar to you.

In-Door-Ice Ice Dispensing System

The ice maker and ice storage bin are located in the door for easy access to filtered ice while freeing up valuable shelf space inside.

Dual Evaporator

The refrigerator and freezer compartments have separate evaporators to provide fresh food and frozen food with optimal storage climates: cool and humid in the fresh food, cold and dry in the freezer. There is no mixing of air between the compartments to reduce the transfer of food odors and tastes from refrigerator, and allows freezer air to remain dry to control frost and reduce freezer burn.

Air Filter

An air filter is 15 times more powerful than baking soda at reducing common food odors inside the refrigerator. Replace your air filter every 6 months for maximum odor reduction.

EveryDrop Water Filter

EveryDrop water filters are certified by several agencies to reduce most contaminants, including chlorine taste and odor, lead, pesticides, and trace amounts of pharmaceuticals. EveryDrop brand filters are the only filters tested and certified for your refrigerator system. Replace your EveryDrop filter every 6 months. See the water filter Performance Data Sheet section for the list of certifications.

Water Dispenser with Measured Fill

The Measured Fill feature allows you to dispense a desired amount of filtered water in handy increments of 236.6, 473.2, or 709.8 mL (8, 16, or 24 oz).

Water Dispenser with Favorite Fill

The Favorite Fill feature allows you to save two custom presets that can be programmed for favorite items that are frequently filled like a coffee pot or a water bottle.

U-Shaped Shelf

Your new U-shaped shelf or shelves (on some models) is designed to maximize accessibility to items of all shapes and sizes. Small items fit perfectly around the shelf perimeter and remain accessible, while tall items nestle perfectly in the center when the glass is pushed back. And, with the U-shaped shelf, you don't lose an entire half shelf to tall item storage—just push the glass portion back as far as you need to accommodate your tall items—infinite adjustability.

Platter Pocket

This full-width slide-out shelf tucked between the crispers and the lowest shelf is perfect for leftover family-sized casserole dishes, pizza boxes, and large party platters.

Temperature-Controlled Drawer

Four temperature presets are available on the interior control to keep items at the optimal temperature. You can choose from meats, deli/cheese, assorted, and drinks. Drawer slides open effortlessly, even when fully loaded, with soft, self-close glides and features the best extension in freestanding refrigeration.

3-Tier Freezer Drawer with Extend-Freeze Setting

A drawer system that organizes items on three levels making them easier to store and find. The lower drawer includes a divider. There's also a metal shelf under the pull-out drawer for smaller items and third level glass shelf for small, flat items. The Extend-Freeze setting is activated when the entire freezer is adjusted to the coldest setting. This helps to reduce freezer burn, and extend the life of frozen items.

Easy to Clean Finish

Resists smudges and fingerprints. The specialized coating for stainless steel is easy to clean with just water and a soft cloth.

LED Lighting

There is bright LED strip lighting for maximum illumination. LED lights do not require replacement.

Door Alarm

A helpful alarm sounds when the refrigerator door or freezer drawer is left ajar.

Power Outage Indicator

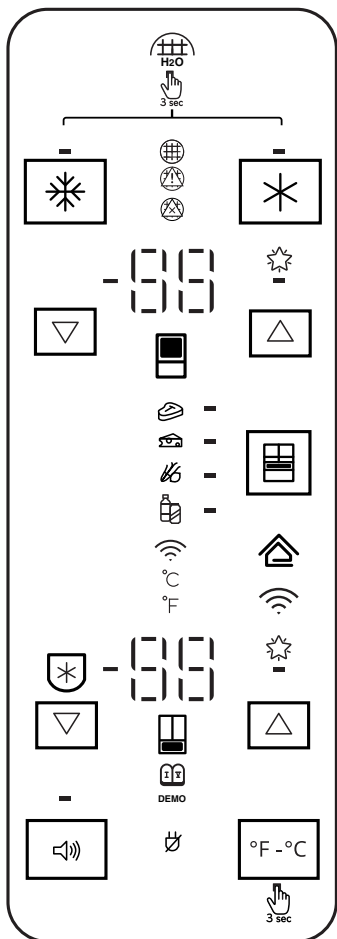
If the power should go out while you are away from home, this indicator will let you know that the refrigerator has been without power.

Wi-Fi Connectivity (on some models)

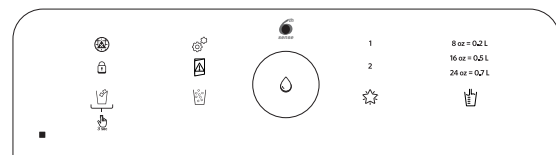
This refrigerator can connect with in-home Wi-Fi to provide remote control through an app, available to download for use with either iOS or Android devices.

Door-within-Door

Featuring a designated cool area for drinks, this feature lets you have instant access to your favorite foods and drinks without having to open the entire refrigerator. Use the hidden latch to open the door-within-door and get instant access to the gallon door bin and your cold beverages.



	Water Filter Reset
	Hold 3 seconds
	Good
	Order
	Replace
	Max Freeze
	Max Cool
	Suggested Temperature
	Refrigerator
	Meats
	Deli/Cheese
	Assorted
	Drinks
	Drawer
	Freeze Shield
	Freezer
	Sabbath Mode
DEMO	Demo
	Sound on or off
	Power Outage
	Fahrenheit/Celcius
	Wi-Fi
	Smart Grid



	Replace Filter
	Locked
	Cubed Ice
	Calibration Mode
	Door Ajar
	Crushed Ice
	Fill
	Favorite Fill
	Measured Fill
$\frac{1}{2}$	Fill

GETTING STARTED

⚠ WARNING



Electrical Shock Hazard

Plug into an earthed socket.

Do not remove the earth pin.

Do not use an adapter.

Do not use an extension cable.

Failure to follow these instructions can result in death, fire, or electrical shock.

INSTALLATION CHECKLIST

✓ Electrical Power

- Plug refrigerator into a grounded (earthed) outlet.

✓ Doors

- If doors need to be removed during installation, see the “Remove and Replace Refrigerator Doors” and “Remove and Replace Freezer Door Fronts” sections.
- Check that handles are secure and installed according to the instructions.
- Doors seal completely.
- Refrigerator is level. (Remove base grille and adjust leveling feet so they are snug against the floor.)
- Doors are even across the top. (Use door alignment feature if necessary.)
- Base grille is properly attached to the refrigerator.

✓ Ice and Water System (on some models)

- Connect refrigerator to a cold water supply with 20-120 psi (138-827 kPa) water pressure, as specified in the instructions.
- Make sure the household water supply is connected and turned on.
- Check that the water supply line behind refrigerator is not kinked.
- Only use recommended water supply tubing, copper, or PEX, as specified in the instructions.
- Install water filter according to the instructions.
- Flush water system with 11.4 L (3 gallons) of water, as specified in the instructions.
- Check for water leaks at all connections.
- Turn on ice maker if refrigerator is connected to water supply. (If not connected to water supply, turn off ice maker.)

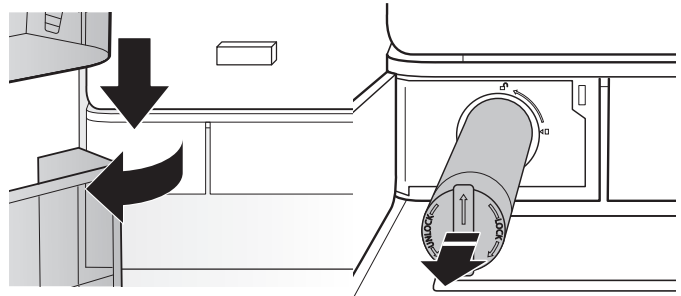
✓ Final Checks

- Install air filter according to instructions in corresponding packaging.
- Remove all shipping material.
- Set temperature controls to the recommended setting.
- Save instructions and other literature.
- In order to receive a more complete assistance, please register your product on www.whirlpool.eu/register

WATER FILTER INSTALLATION

- Locate the water filter compartment in the lower left-hand side of the refrigerator compartment. Push on the right side of the filter door to open.
- Align the arrow on the water filter cap with the cutout notch in the filter housing and insert filter.
- Once the filter is inserted, turn the filter clockwise 90° (1/4 turn) until it locks into the housing.
- Push water filter door closed to latch.
- Flush 11.4 L (3 gallons) of water through the water system to clear air from the water line and to keep the dispenser from dripping and/or avoiding decreased dispenser flow.

NOTE: If the filter is not installed correctly, water may dispense at a lower flow rate and there will be slower ice production. Improper filter installation may also cause the water filter housing to leak.

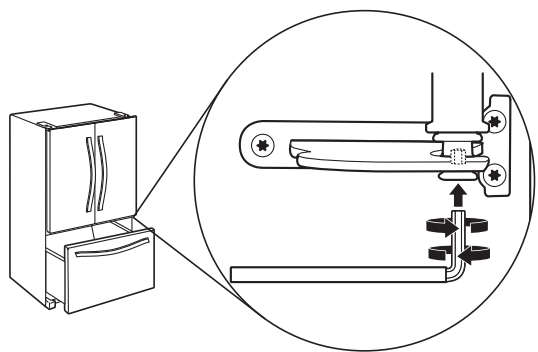


DOOR ALIGNMENT

Align Refrigerator Doors

✓ **If doors are uneven:**

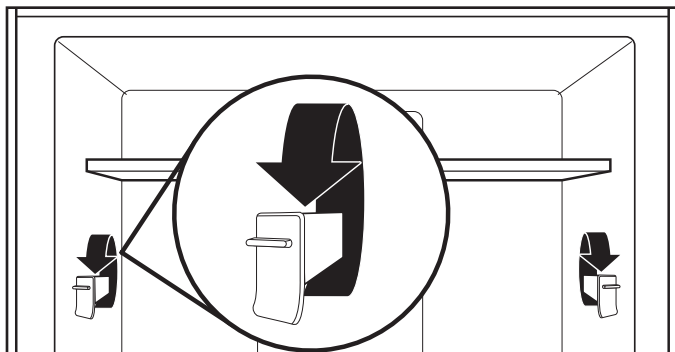
- Ensure the refrigerator is level.
- Keeping both refrigerator doors closed, pull out the freezer drawer. Locate the bottom hinge pin of the right-hand refrigerator door. The alignment screw is inside the bottom hinge pin.
- Insert the short end of the 1/8" hex key wrench (packed with the Door Handle Installation Instructions) into the bottom hinge pin until it is fully engaged in the alignment screw.
- To raise the refrigerator door, turn the hex key to the right.
- To lower the door, turn the hex key to the left.
- Continue to turn the alignment screw until the tops of the doors are aligned.



Shelf Height Adjustment

Shelf height can be adjusted by changing the adjustable shelf mounts between their vertical and horizontal positions.

- Carefully lift the shelf off the shelf mounts and turn the flipper to the desired orientation.
- Repeat for remaining shelf mounts.
- Ensure the shelf is properly seated on the shelf mounts.



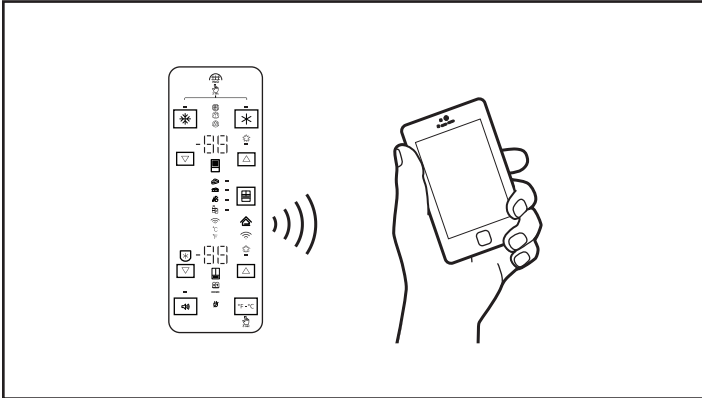
REFRIGERATOR CONNECTIVITY FEATURES

(ON SOME MODELS)

Mobile application services are not available in all countries.

Wi-Fi connectivity allows your Smart Refrigerator to connect to the internet and interact with the Whirlpool App from your smartphone or mobile device. Refer to the “Troubleshooting - Connected Models” section.

NOTE: Whirlpool App features and functions are subject to change.



SMART FEATURES

Smart Features help make your everyday a little more efficient by letting you remotely monitor, manage, and maintain your refrigerator.

Remote Temperature Control

What it does: Allows you to control the temperature of your refrigerator remotely from your mobile device via the Whirlpool App.

What it does for you: Lets you control temperatures in your refrigerator, freezer, and temp-controlled drawer remotely—not just when you are standing in front of it.

Water and Air Filter Status

What it does: Gives you a look at the life remaining for your air and water filters before replacement is needed.

What it does for you: Helps you be more efficient in planning for ordering and replacing filters.

Auto Reorder App

What it does: Allows you to order replacement filters, consumables, and accessories via the Whirlpool app for delivery directly to your home.

What it does for you: Simplifies ordering correct water and air filters—no trips to the store searching for the correct filters.

Over Temperature

What it does: Sends you a notification when the temperature in your refrigerator reaches and rises above a specified value in the refrigerator and freezer compartments.

What it does for you: Alerts you to over-temperature status to provide input regarding disposition of refrigerator/freezer contents.

Max Cool

What it does: Allows you to control your refrigerator remotely from your mobile device via the Whirlpool app.

What it does for you: Lets you turn on/off Max Cool options remotely to make temperatures colder in the refrigerator in anticipation of loading newly purchased grocery items. Lowers internal temperatures for 24 hours.

Max Freeze

What it does: Allows you to control your freezer remotely from your mobile device via the Whirlpool app.

What it does for you: Lets you turn on/off Max Freezer remotely to increase ice production. Reduces the set temperature to the lowest possible setting for 24 hours to maximize ice production.

Freeze Shield Mode Control

What it does: Allows you to view status of your refrigerator remotely to your mobile device via the Whirlpool app.

What it does for you: Informs you whether Freeze Shield mode is active in your refrigerator to reduce freezer burn and help frozen items maintain their appearance and taste.

Sabbath Mode

What it does: Allows the door of the refrigerator or freezer to be opened or closed during the Sabbath or other religious holidays without activating the interior lights or controls. Allows you to turn the mode on and off remotely from your mobile device via the Whirlpool app.

What it does for you: Lets you turn on/off Sabbath mode options remotely.

Dispenser Light Brightness Control

What it does: Allows you to control your refrigerator remotely to your mobile device via the Whirlpool app.

What it does for you: Lets you turn on/off the dispenser lighting remotely.

Favorite Fill Control

What it does: Allows you to change your Favorite Fill values on your refrigerator remotely using your mobile device via the Whirlpool app.

What it does for you: Lets you set and save Favorite Fill values remotely.

Door Open Alert

What it does: Sends you a notification when one of the doors of the refrigerator has been left open.

What it does for you: Alerts you to Door Ajar status so you can close the door(s) or call home to ask someone else to close the door before an over-temp situation arises.

Power Outage

What it does: Sends you a notification when power to your refrigerator goes out, returns, or the highest temperature is reached in the refrigerator and freezer compartments.

What it does for you: Alerts you to power status and duration of outage to provide input regarding disposition of refrigerator/freezer contents.

CONNECTIVITY SETUP


(ON SOME MODELS)

IMPORTANT: Proper installation of your refrigerator prior to use is your responsibility. Be sure to read and follow the User Instructions that came with your refrigerator.

Automatic Set-Up Instructions—Wi-Fi Protected Setup (WPS)

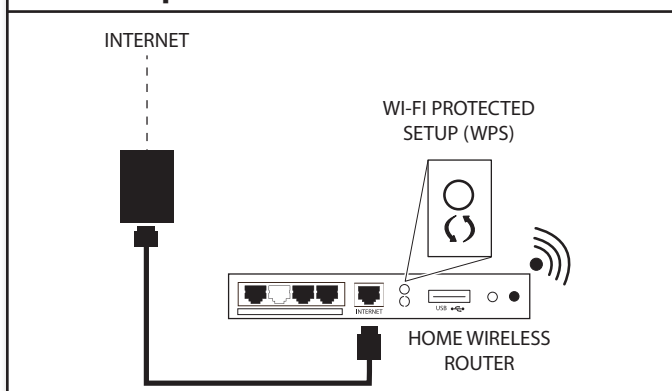
You will need:

- A home wireless router capable of WPS. The router should be on and have a live internet connection.
- To use this feature, you need to own:
 - A smartphone running Android 4.3 (or higher) with a 1280x720 (or higher) screen, or a tablet or smartphone running iOS 8 (or higher);
 - A wireless router 2.4Ghz Wi-Fi b/g/n connected to internet (verify with your smart device that the signal strength of a home wireless network that is close to the appliance is good).
- The Smart Appliance Identification Number (SAID) from your refrigerator. This is located on a sticker on the front side of the right-hand hinge cover of the refrigerator.

 **SAID:** 0123456789 Contains FCC ID: A5UWICHIN01
MAC ID: 88:E7:12:XX:YY:ZZ Contains IC: 10248A-WICHIN01

NOTE: If your home wireless router is not equipped with a WPS button, please check the user manual of your router to confirm if it is WPS-capable. If not, alternate set-up instructions are at www.whirlpool.eu.

1. Setup router



Press the WPS button on the router. An indicator light will begin blinking.

HELPFUL TIP: The WPS function on your router is active for 2 minutes. Complete the next step within that timeframe or you will need to reinitiate WPS.

2. Setup refrigerator (time-sensitive step)



Press and hold Wi-Fi button for 3 seconds.

The Wi-Fi status indicator (📶) on the refrigerator control panel will blink quickly while your refrigerator and router attempt to connect.

If the connection is successful, the Wi-Fi status indicator will come on and remain lit.

If Your Refrigerator Doesn't Connect:

If your refrigerator and router fail to connect after 2 minutes, the Wi-Fi status indicator will blink rapidly and then turn off. Refer to the "Troubleshooting—Connected Models" section of this Use and Care Guide, check any connection instructions for your specific router, and refer to www.whirlpool.eu if you need alternate instructions.

NOTE: If this is your first Smart Appliance, you will need to download the Whirlpool app and create an online user account.

If you already have the app and a user account, please skip ahead to Step 4, "Register your refrigerator in your user account."

Power-Off and Power-On Wi-Fi Radio

- To power off Wi-Fi, press and hold the Wi-Fi button for 7 seconds. The Wi-Fi icon will turn off, indicating that you have disabled the Wi-Fi radio.
- To reconnect Wi-Fi, press and hold the W-Fi button for 7 seconds.
- The Wi-Fi status indicator (📶) on the refrigerator control panel will blink slowly while your refrigerator and router attempt to connect.
- If the connection is successful, the Wi-Fi status indicator (📶) will come on and remain lit.

Disconnect and Reconnect Wi-Fi

- To disconnect your refrigerator from your router, press and hold Wi-Fi between 7 seconds and 15 seconds. The Wi-Fi and house icon will turn off, indicating that your refrigerator is completely disconnected from Wi-Fi and your router.
- To reconnect the refrigerator to your router and reconnect Wi-Fi, repeat the Automatic Setup procedure described above.

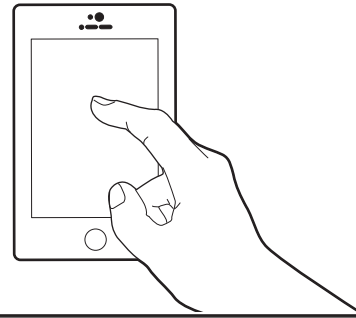
3. Download Whirlpool app and set up user account



From your mobile device, smartphone, or tablet, go to **www.whirlpool.eu** and follow the instructions to download and install the Whirlpool app.

Once installed, tap the Whirlpool app icon to open the app. You will be guided through the steps to set up a user account. The app will make sure to get the necessary personal and home information as well as information about your energy company.

4. Register your refrigerator in your user account



Registering your refrigerator in your account is a necessary step in order for you to take full advantage of the Smart features. When prompted by the app, enter the SAID (case sensitive), which can be found on a sticker on the front side of the right-hand hinge cover of the refrigerator.

My Smart Appliance ID# is:

- The Wi-Fi status indicator on the refrigerator control panel will blink while your refrigerator and router attempt to connect.
- Once you've connected your refrigerator to your home Wi-Fi network, it will remain linked even if the power goes out, you move the appliance, or if you put it in storage for a while.
- If you replace your wireless router (or get a different Smart refrigerator), you will need to repeat this connectivity set-up process.

MANUAL SETUP INSTRUCTION (FIRST-TIME USE)

ACCESS POINT METHOD

This procedure uses the Micro Access Point technology and is applicable if your router does not support WPS.

1. Before starting the setup procedure, please take note of the home wireless network name (SSID), its password, and the SAID of appliance. These will be required during the installation process.
2. Turn on your router and make sure the internet connection is working.
3. On your appliance, activate the provisioning process with the Access Point by pressing the Wi-Fi button. You should see the Wi-Fi icon blinking slowly.
4. Turn on your smart device (phone or tablet), and access your list of available wireless networks in the settings menu.
5. The appliance has a wireless network (SSID). Select it from the list of available wireless networks. The network name is made up of the prefix from your appliance type (washer, dryer, etc.) followed by the MAC address (i.e., REFRID_88_E7_12_B3_66_C3). If you don't see it, you may need to refresh the list of networks or verify the Wi-Fi icon is on the product display.
6. Once you have selected the SSID, a password will be required. Use the SAID (see the "Before starting the setup procedure" section) as a password (i.e., 444441ABCD).
NOTE: This password is case sensitive.
7. Connect to the network.
8. Wait until your device is confirmed to be connected to the appliance Wi-Fi network.
9. Open a web browser. If nothing appears, type "192.168.10.1" in the address bar (URL) and press Enter. The browser displays a SMART web page. It is the configuration page of the Wi-Fi radio of your appliance.

10. In the drop-down list of available networks, select the name of your home wireless network.



11. If the home wireless network is hidden, select "Other" (→) and manually enter its name (SSID) and security protocol.



12. Enter the password for your home wireless network, if required, and submit. The password is case sensitive.



13. Click the "→" button and wait for few seconds.
14. The Wi-Fi icon on the appliance should stop blinking and turn on permanently once connected. Otherwise, disconnect and reconnect the appliance to main power and repeat the procedure.
15. The setup process is complete.

INSTALLATION INSTRUCTIONS

Unpack the Refrigerator

WARNING

Excessive Weight Hazard

Use two or more people to move and install refrigerator.

Failure to do so can result in back or other injury.

Refrigerator Delivery

- A minimum door opening of 838 mm (33") is required. If door opening is 914 mm (36") or less, then removal of doors, drawer, and hinges is required.
- Cart the refrigerator from the side for all door openings.

When Moving Your Refrigerator:

Your refrigerator is heavy. When moving the refrigerator for cleaning or service, be sure to cover the floor with cardboard or hardboard to avoid floor damage. Always pull the refrigerator straight out when moving it. Do not wiggle or "walk" the refrigerator when trying to move it, as floor damage could occur.

Remove the Packaging

- Remove tape and glue residue from surfaces before turning on the refrigerator. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator.
- Dispose of/recycle all packaging materials.

Clean Before Using

After you remove all of the packaging materials, clean the inside of your refrigerator before using it. See the cleaning instructions in the "Refrigerator Care" section.

Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

Location Requirements

WARNING



Explosion Hazard

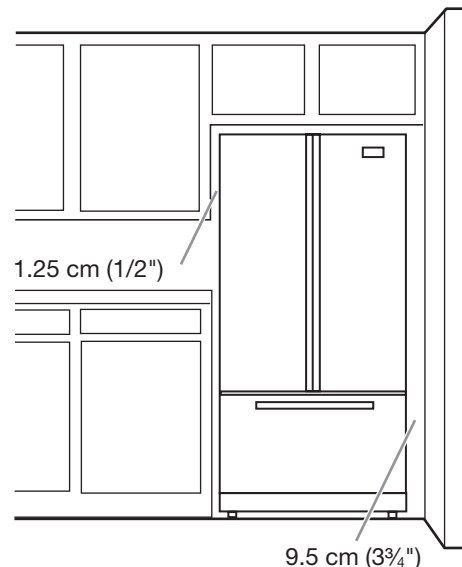
Keep flammable materials and vapours, such as petrol, away from refrigerator.

Failure to do so can result in death, explosion, or fire.

IMPORTANT: This refrigerator is designed for indoor, household use only.

To ensure proper ventilation for your refrigerator, allow for a 1.25 cm (1/2") space on each side and at the top. Allow for a 2.54 cm (1") space behind the refrigerator. If your refrigerator has an ice maker, allow extra space at the back for the water line connections. When installing your refrigerator next to a fixed wall, leave a 9.5 cm (3 3/4") minimum space between the refrigerator and wall to allow the door to swing open.

NOTE: This refrigerator is intended for use in a location where the temperature ranges from a minimum of 13°C (55°F) to a maximum of 43°C (110°F). The preferred room temperature range for optimum performance, which reduces electricity usage and provides superior cooling, is between 15°C (60°F) and 32°C (90°F). It is recommended that you do not install the refrigerator near a heat source, such as an oven or radiator.



Electrical Requirements

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded (earthed) outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

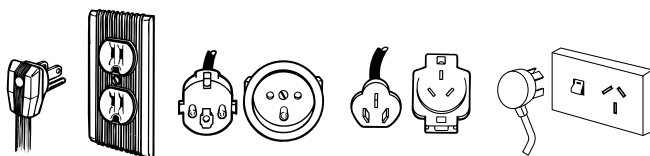
IMPORTANT: Installation and the electrical connection must be carried out by a qualified technician according to the manufacturers' instructions and in compliance with the local safety regulations.

- The refrigerator is designed to operate on a separate 220-240 volt, 10 amp, 50/60 Hz cycle time.
- Make sure the voltage specified on the rating plate corresponds to that of your home.
- It must be possible to disconnect the appliance from the power supply by unplugging it or by means of a main two-pole switch installed upstream of the socket.
- Power cable modification or replacement must be carried out only by qualified personnel or by After-sales Service.

Before you move your refrigerator into its final location, it is important to make sure you have the proper electrical connection:

Recommended Grounding Method

A 115 Volt 60 Hz. (Plug 1), 220/240 Volt 50 Hz. (Plugs 2 or 3), 220 Volt 60 Hz. (Plug 3), or 230/240 Volt 50 Hz. (Plug 4) AC only 10 amp fused and grounded (earthed) electrical supply is required.



Plug 1

Plug 2

Plug 3

Plug 4

For Australia and New Zealand:

Your new appliance has been especially manufactured to meet all Australian Standards and Conditions.

Some notations in the installation instructions may refer to electrical requirements in other countries, so we draw your particular attention to these specific notes.

Your appliance needs to be plugged into a 230/240 Volt 50 Hz. AC only 10 amp (Plug 4) earthed outlet.

Temperature

This refrigerator is designed for operation in places where the temperature comes within the following ranges, according to the climatic class shown on the rating plate. The refrigerator may not work properly if it is left for a long time at a temperature outside the specified range.

NOTE: It is recommended that you do not install the refrigerator near a heat source, such as an oven or radiator.

Climatic Class	Amb. T. (°C)	Amb. T. (°F)
SN	From 10 to 32	From 50 to 90
N	From 16 to 32	From 61 to 90
ST	From 16 to 38	From 61 to 100
T	From 16 to 43	From 61 to 110

Electrical Requirements (Great Britain and Ireland only)

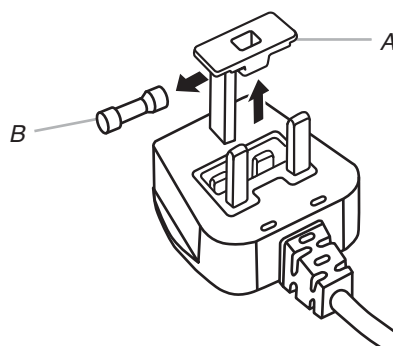
IMPORTANT: This refrigerator must be earthed.

Fuse Replacement

If the main lead of this refrigerator is fitted with a BS1363A, 13 amp fused plug. To replace a fuse in this type of plug, use an A.S.T.A.-approved fuse to BS 1362 type and proceed as follows:

1. Remove the fuse cover (A) and fuse (B).
2. Fit replacement 13 amp fuse into the fuse cover.
3. Reinsert both the fuse and its cover into the plug.

IMPORTANT: The fuse cover must be refitted when changing a fuse. If the fuse cover is lost, the plug must not be used until a correct replacement cover is fitted. A correct replacement is identified by the colour insert or a coloured word embossed on the base of the plug. Replacement fuse covers are available from your local electrical store.



A. Fuse cover

B. Fuse

For the Republic of Ireland (only):

The information given in respect of Great Britain will frequently apply, but a third type of plug and socket is also used, the 2-pin, side earth type.

Socket Outlet/Plug (valid for both countries)

If the fitted plug is not suitable for your socket outlet, please contact After-sales Service for further instruction. Please do not attempt to change the plug yourself. This procedure needs to be carried out by a qualified technician in compliance with the manufacturer's instructions and current standard safety regulations.

Remove and Replace Refrigerator Doors

NOTE: Measure the width of your door opening to see whether or not you need to remove the refrigerator doors to move the refrigerator into your home. If door removal is necessary, see the following instructions.

IMPORTANT: If the refrigerator was previously installed and you are moving it out of the home, turn the refrigerator control off before you begin removing the doors. Unplug the refrigerator or disconnect power. Remove food and adjustable door or utility bins from doors.

Gather the required tools and read all instructions before removing doors.

TOOLS NEEDED: TORX T25[†] screwdriver and a #2 Phillips screwdriver



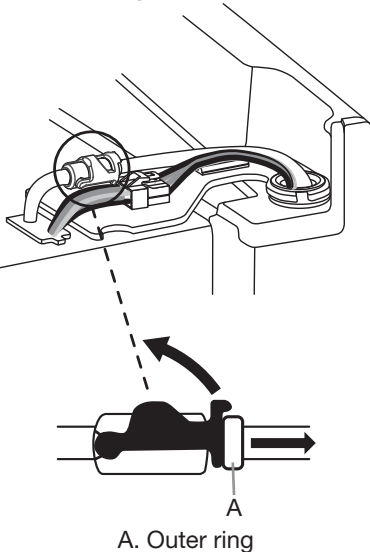
⚠ WARNING

Electrical Shock Hazard

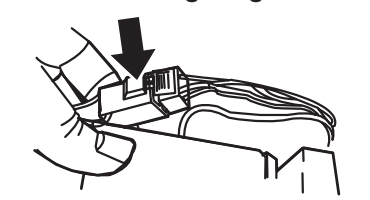
Disconnect power before removing doors.

Failure to do so can result in death or electrical shock.

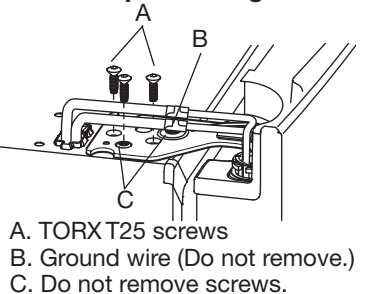
Water Dispenser Tubing Connection



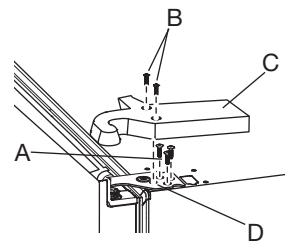
Wiring Plug



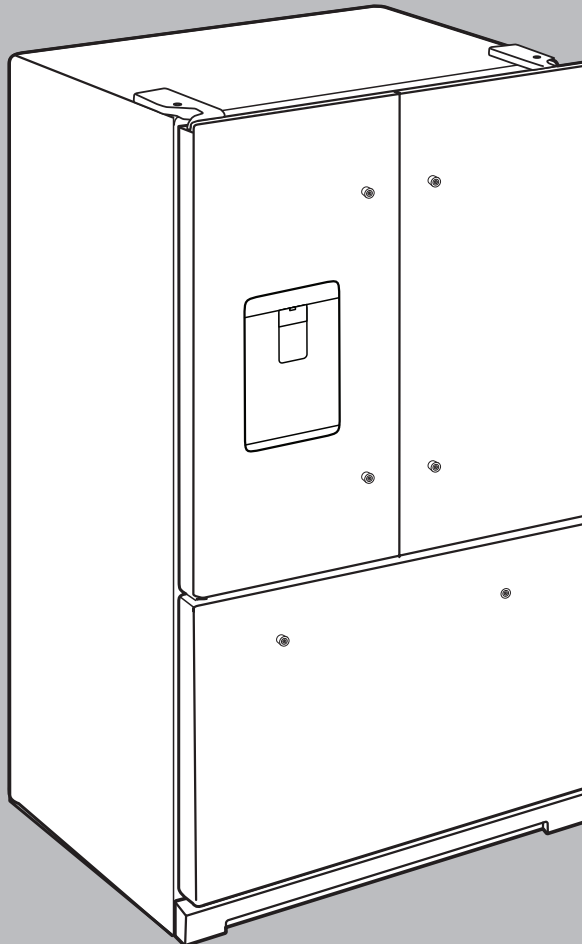
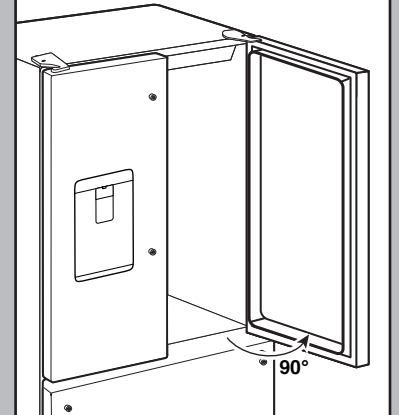
Top Left Hinge



Top Right Hinge



Door at 90° Angle to Cabinet°



[†]TORX and T25 are trademarks of Acument Intellectual Properties, LLC.

⚠ WARNING

Excessive Weight Hazard

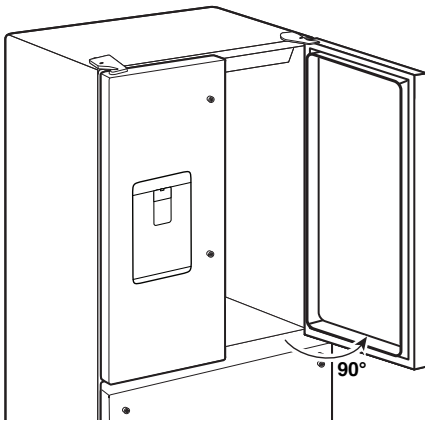
Use two or more people to move and install refrigerator.

Failure to do so can result in back or other injury.

Bottom Door Hinge

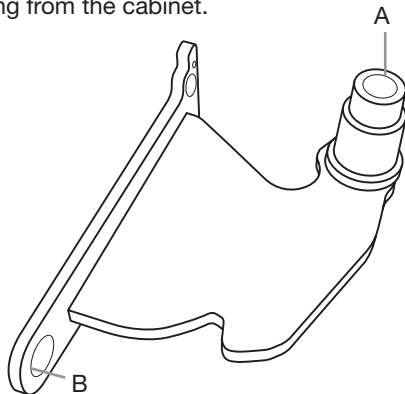
For your convenience, the refrigerator doors have bottom hinges with door closers. These closers allow the doors to swing fully closed with just a gentle push.

IMPORTANT: So that the closers feature will operate properly, the doors must be removed only when open to a 90° angle to the front of the cabinet. If one or both doors were not at a 90° angle when removed, the bottom door hinge must be reset.



Reset the Door Hinge

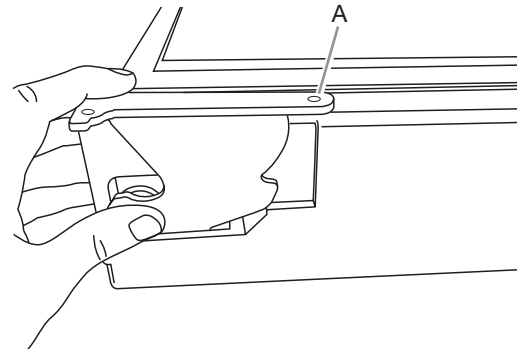
1. Lift the door from the bottom hinge pin and place it on a flat surface.
2. Using a TORX T25 screwdriver, remove the bottom hinge with the bushing from the cabinet.



A. Bushing
B. Hinge base

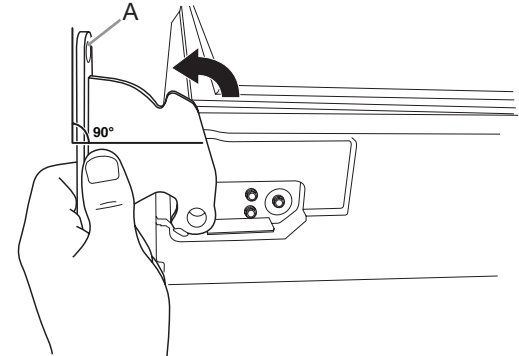
3. Insert the bottom hinge and bushing into the corresponding slot in the bottom of the door.

NOTE: Make sure that the base of the hinge is parallel to the bottom of the door.



A. Hinge base parallel to the bottom edge of the door

4. Turn the hinge until the hinge base is at a 90° angle to the bottom edge of the door.



A. Hinge base turned to a 90° angle with the bottom edge of the door

5. Remove the hinge from the door. Using a driver with a #2 square bit, reattach the bottom hinge to the refrigerator cabinet.
6. The hinge is now reset and prepared for the door to be replaced. See the "Replace Refrigerator Doors" sections later in this section.

Remove Refrigerator Doors

⚠ WARNING



Electrical Shock Hazard

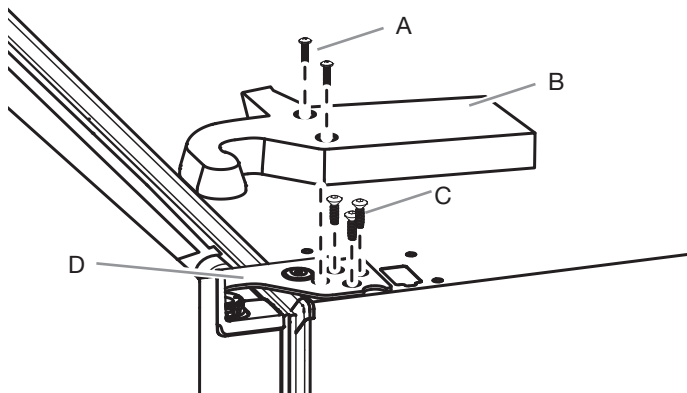
Disconnect power before removing doors.

Failure to do so can result in death or electrical shock.

Remove Right-Hand Door

1. Unplug refrigerator or disconnect power.
2. Keep the refrigerator doors closed until you are ready to lift them free from the cabinet.

NOTE: Provide additional support for the refrigerator door while the hinges are being removed. Do not depend on the door gasket magnets to hold the door in place while you are working.
3. Using a Phillips screwdriver, remove the cover from the top hinge.
4. Using the TORX T25 screwdriver, remove the three screws from the top hinge and set aside.



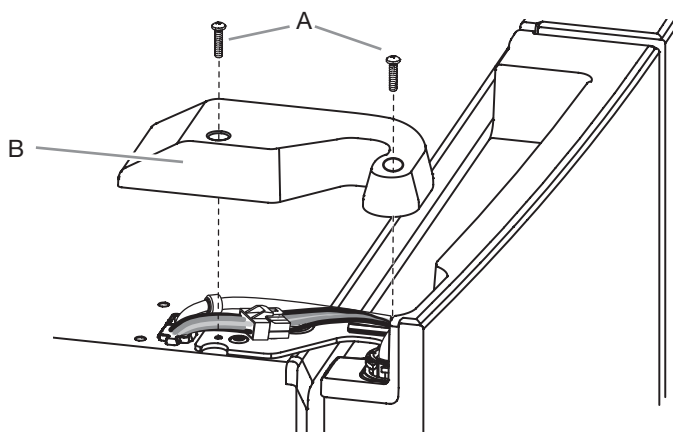
A. Top hinge cover screw
B. Top hinge cover
C. TORX T25 screws
D. Top hinge

5. Open the door until it is at a 90° angle to the front of the cabinet.
6. Lift the refrigerator door from the bottom hinge pin. The top hinge will come away with the door.

Remove Left-Hand Door

IMPORTANT: The tubing and wiring for the water dispenser run through the left-hand door hinge, so they must be disconnected before removing the door.

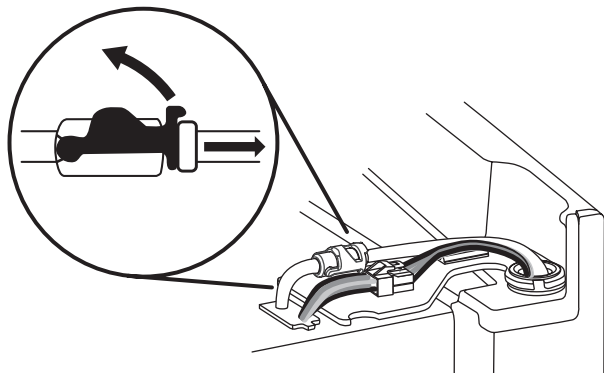
1. Using a Phillips screwdriver, remove the cover from the top hinge.



A. Top hinge cover screw
B. Top hinge cover

2. Disconnect the water dispenser tubing located on top of the door hinge. Firmly pull up on the clasp. Then, pull the tubing out of the fitting.

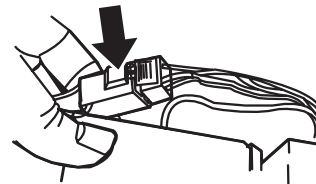
NOTE: The water dispenser tubing remains attached to the left-hand refrigerator door.



3. Disconnect the wiring plug located on top of the door hinge.

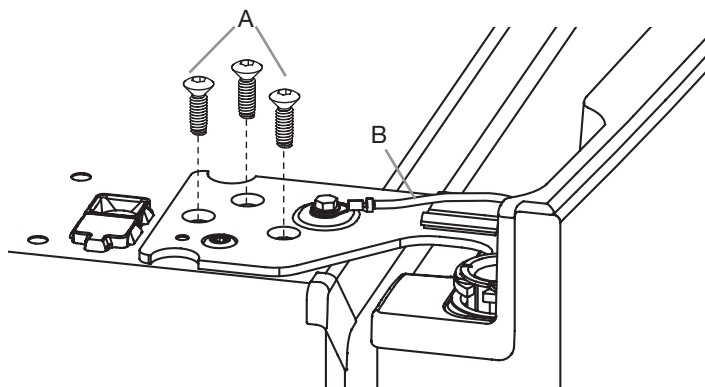
- Grasp each side of the wiring plug. With your left thumb, press down to release the catch and pull the sections of the plug apart.

NOTE: Do not remove the green ground wire. It should remain attached to the door hinge.



4. Using the TORX T25 screwdriver, remove the three internal screws from the top hinge and set aside.

NOTE: Provide additional support for the refrigerator door while the hinges are being removed. Do not depend on the door gasket magnets to hold the door in place while you are working.



A. TORX T25 screws
B. Ground wire (Do not remove.)

5. Lift the refrigerator door from the bottom hinge pin. The top hinge will come away with the door.

NOTE: It may not be necessary to remove the bottom hinges and brake feet assemblies to move the refrigerator through a doorway.

- Only if necessary, use a TORX T25 screwdriver to remove the bottom hinges and brake feet screws.

Replace Right-Hand Refrigerator Door

1. Set the right-hand door onto the bottom hinge pin.
2. Insert the top hinge pin into the open hole in the top of the refrigerator door.
3. Using the three TORX T25 screws, fasten the hinge to the cabinet. Do not tighten the screws completely.

Replace Left-Hand Refrigerator Door

IMPORTANT: Do not intertwine the water tubing and wiring bundles when reconnecting them.

1. Set the left-hand door onto the bottom hinge pin.
2. Using the three TORX T25 screws, fasten the hinge to the cabinet. Do not tighten the screws completely.
3. Reconnect the water dispenser tubing.

Insert the tubing firmly into the fitting until it stops. Close the clamp around the tubing. The clamp locks into place between the fitting and the collar. Connect blue female side with blue male side and clamp. Repeat with gray female and gray male sides.

4. Reconnect the electrical wiring.
 - Push together the two sections of the wiring plug.

Final Steps

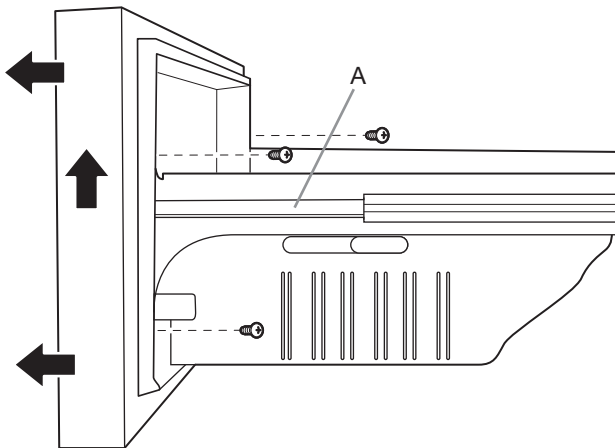
1. Completely tighten the five internal TORX T25 screws (three on the right-hand door hinge and two on the left-hand door hinge).
2. Replace both top hinge covers.

Remove and Replace Freezer Drawer Fronts

Freezer Drawer

Remove Drawer Front

1. Open the freezer drawer to its full extension.
2. Loosen the two top screws that fasten the drawer front to the drawer glides. The two screws (one on the left-hand side and one on the right-hand side) are located inside the drawer front.
3. Remove the two screws at the bottom, inside the drawer front that fasten the drawer front to the drawer glides.
4. Lift up on the drawer front to release the screws from the drawer glide bracket slot.

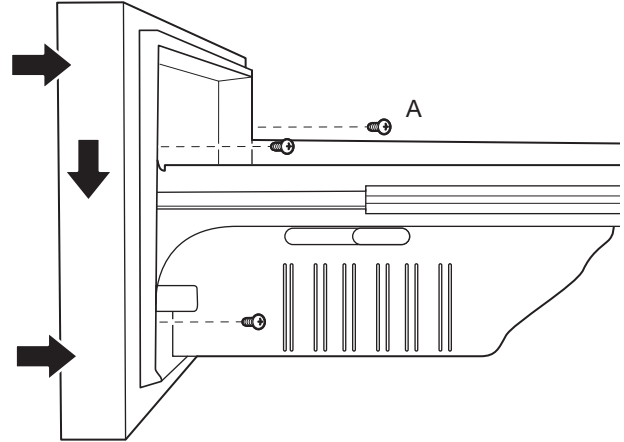


A. Drawer glide bracket slots

Replace Drawer Front

1. Pull out the freezer drawer glides to their full extension.
2. Holding the drawer front by its sides, align the top screws on the inside of the drawer front with the bracket slots on the drawer glide.

NOTE: It helps if one person holds the drawer glides steady while another person aligns the drawer front and inserts the screws into the slots.



A. Drawer front screws

3. Tighten the top two screws of the drawer front and then reinstall the bottom two screws.

Final Steps

⚠ WARNING



Electrical Shock Hazard

Plug into an earthed socket.

Do not remove the earth pin.

Do not use an adapter.

Do not use an extension cable.

Failure to follow these instructions can result in death, fire, or electrical shock.

1. Plug into a grounded (earthed) outlet.
2. Reset the controls. See the "Using the Controls" section.
3. Return all removable parts and food to the drawers.

Water Supply Requirements

A cold water supply with water pressure between 241 and 827 kPa (35 and 120 psi) is required to operate the water dispenser and ice maker. If you have questions about your water pressure, call a licensed, qualified plumber.

NOTE: If the water pressure is less than what is required, the flow of water from the water dispenser could decrease or ice cubes could be hollow or irregular-shaped.

Reverse Osmosis Water Supply

IMPORTANT: The pressure of the water supply coming out of a reverse osmosis system going to the water inlet valve of the refrigerator needs to be between 241 and 827 kPa (35 and 120 psi).

If a reverse osmosis water filtration system is connected to your cold water supply, the water pressure to the reverse osmosis system needs to be a minimum of 276 to 414 kPa (40 to 60 psi).

- Check to see whether the sediment filter in the reverse osmosis system is blocked. Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy use. The tank capacity could be too small to keep up with the requirements of the refrigerator.
NOTE: Faucet-mounted reverse osmosis systems are not recommended.
- If your refrigerator has a water filter, it may further reduce the water pressure when used in conjunction with a reverse osmosis system. Remove the water filter. See the "Water Filtration System" section.

If you have questions about your water pressure, call a licensed, qualified plumber.

Connect the Water Supply

Read all directions before you begin.

IMPORTANT:

- Plumbing must be installed in accordance with the International Plumbing Code and any local codes and ordinances.
- Copper and PEX tubing connections from the household water line to the refrigerator are acceptable and will help avoid off-taste or odor in your ice or water. Check for leaks.

- If PEX tubing is used instead of copper, we recommend the following Part Numbers: W10505928RP (2.14 m [7 ft] jacketed PEX), 8212547RP (1.52 m [5 ft] PEX), or W10267701RP (7.62 m [25 ft] PEX).
- Install tubing only in areas where temperatures will remain above freezing.
- For Australia and New Zealand: If water pressure exceeds 599 kPa (87 psi), a pressure-limiting device must be fitted by a licensed plumber.

Tools Needed:

Gather the required tools and parts before starting installation.

- Flat-blade screwdriver
- 7/16" and 1/2" open-end wrenches or two adjustable wrenches
- 1/4" nut driver

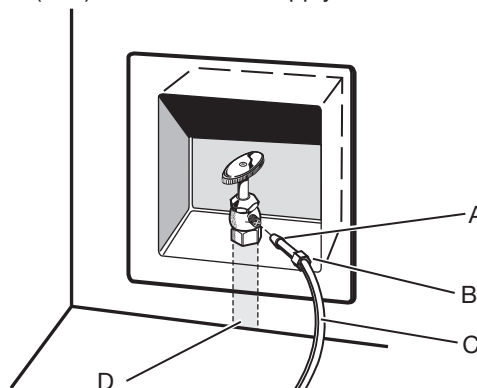
NOTE: Do not use a piercing-type or 4.76 mm (3/16") saddle valve which reduces water flow and clogs easier.

Connect to Water Line

IMPORTANT: If you turn the refrigerator on before the water is connected, turn off the ice maker.

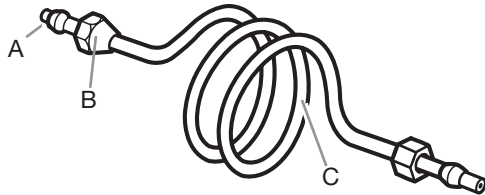
1. Unplug refrigerator or disconnect power.
2. Turn off main water supply. Turn on the nearest faucet until the water stops flowing.
3. Use a quarter-turn shut-off valve or the equivalent, served by a 12.7 mm (1/2") household supply line.

NOTE: To allow sufficient water flow to the refrigerator, a minimum 12.7 mm (1/2") size household supply line is recommended.



- A. Sleeve C. Copper tubing (to refrigerator)
B. Nut D. Household supply line (12.7 mm [1/2"] minimum)

4. Now you are ready to connect the copper tubing to the shut-off valve. Use 6.35 mm (1/4") O.D. (outside diameter) soft copper tubing to connect the shut-off valve and the refrigerator.
- Ensure that you have the proper length needed for the job. Be sure both ends of the copper tubing are cut square.
- Slip compression sleeve and compression nut onto copper tubing as shown. Insert end of tubing into outlet end squarely as far as it will go. Screw compression nut onto outlet end with adjustable wrench. Do not overtighten.



A. Compression sleeve C. Copper tubing
B. Compression nut

5. Place the free end of the tubing into a container or sink and turn on main water supply to flush out tubing until water is clear. Turn off shut-off valve on the water pipe.

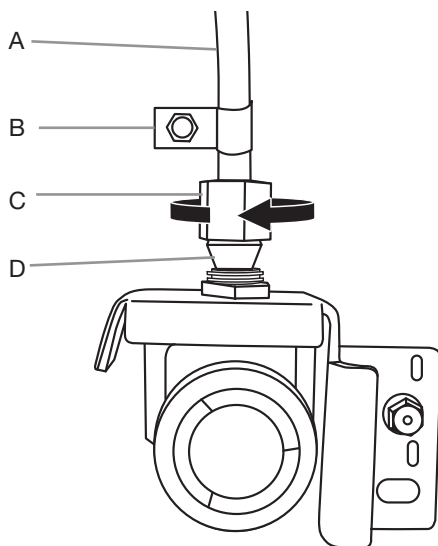
NOTE: Always drain the water line before making the final connection to the inlet of the water valve to avoid possible water valve malfunction.

6. Bend the copper tubing to meet the water line inlet which is located on the back of the refrigerator cabinet as shown. Leave a coil of copper tubing to allow the refrigerator to be pulled out of the cabinet or away from the wall for service.

Connect to Refrigerator

Follow the connection instructions specific to your model.

1. Remove plastic cap from water valve inlet port. Attach the copper tubing to the valve inlet using a compression nut and sleeve as shown. Tighten the compression nut. Do not overtighten. Confirm copper tubing is secure by pulling on copper tubing.
2. Create a service loop with the copper tubing. Avoid kinks when coiling the copper tubing. Secure copper tubing to refrigerator cabinet with a "P" clamp.



A. Copper tubing C. Compression nut
B. "P" clamp D. Compression sleeve

3. Turn on water supply to refrigerator and check for leaks. Correct any leaks.

Complete the Installation

⚠ WARNING



Electrical Shock Hazard

Plug into an earthed socket.

Do not remove the earth pin.

Do not use an adapter.

Do not use an extension cable.

Failure to follow these instructions can result in death, fire, or electrical shock.

1. Plug into a grounded (earthed) outlet.
2. Flush the water system. See the "Water and Ice Dispensers" section.

NOTE: Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced. Allow three days to completely fill the ice storage bin.

Handle Installation and Removal

Parts Included: refrigerator door handles (2), freezer drawer handle (1), 1/8" and 3/32" hex keys, spare setscrew(s)

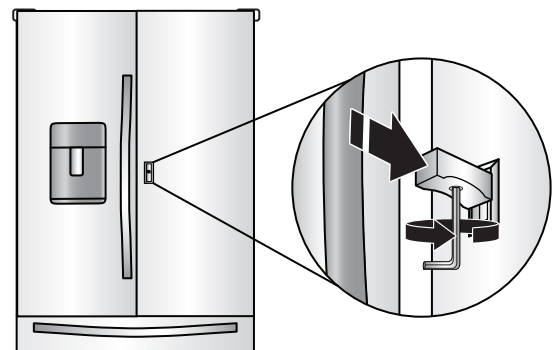
NOTE: The freezer drawer handle is shorter than the refrigerator door handles. Handle style may vary by model.

Install Handles

Knob Assembly

IMPORTANT: Make sure to put together the knob assembly prior to assembling the handle.

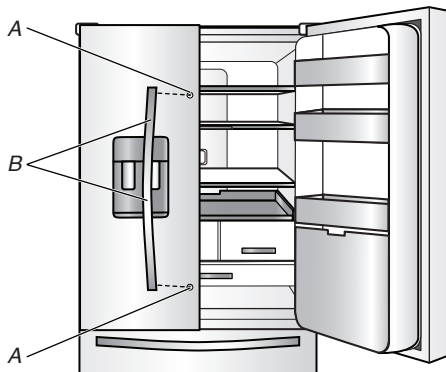
1. Remove the handles and knob assembly from the packaging inside the refrigerator and place them on a soft surface.
2. Align the knob assembly with the lever at the middle of the door.
3. Fully engage the knob assembly onto the lever.
4. While holding the knob assembly, insert the short end of the 3/32" hex key into the hole and slightly rotate the hex key until the key is engaged in the setscrew.
5. Using a clockwise motion, tighten the setscrew just until the setscrew begins to contact the lever. Fully tighten.



Refrigerator Doors

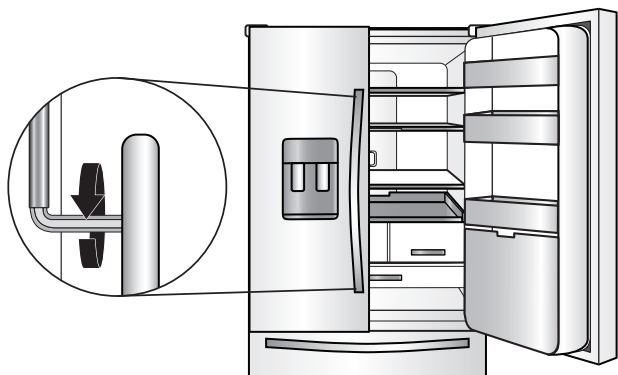
NOTE: Handle-mounting setscrews are preinstalled inside the handle.

1. Remove the handles from the packaging inside the refrigerator and place them on a soft surface.
2. Open a refrigerator compartment door. On the closed door, place a handle onto the shoulder screws so that the setscrews are facing the adjacent door.



A. Shoulder screws
B. Setscrews inside the handle

3. Firmly push the handle toward the door until the handle base is flush against the door.
4. While holding the handle, insert the short end of the hex key into the upper hole and slightly rotate the hex key until key is engaged in the setscrew.



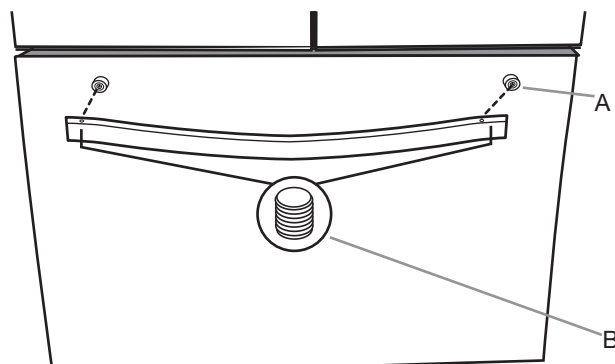
5. Using a clockwise motion, tighten the setscrew just until set screw begins to contact the shoulder screw. Do not fully tighten.
6. Repeat steps 4 and 5 to fasten the lower setscrew.
7. Once both setscrews have been partially tightened as instructed in the previous steps, fully tighten both setscrews.

IMPORTANT: When the screws feel tight, tighten them an additional quarter turn. The handle is not properly installed without this extra tightening.

8. Repeat steps 2 through 7 to install the other handle onto the adjacent refrigerator door.

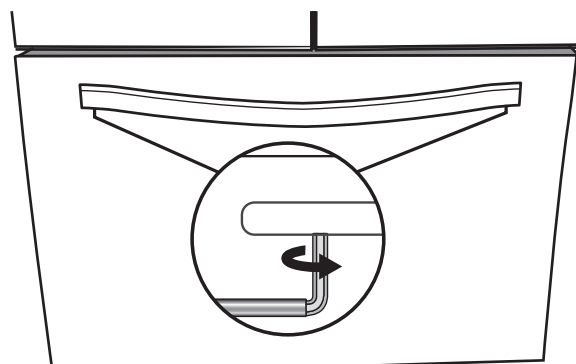
Freezer Drawer

1. With the drawer closed, place the handle onto the shoulder screws so that the setscrews are facing down toward the floor.



A. Shoulder screw
B. Setscrews inside the handle

2. Firmly push the handle toward the drawer until the handle base is flush against the drawer.
3. Insert the short end of the hex key into the left-hand hole and slightly rotate the hex key until key is engaged in the setscrew.



4. Using a left-to-right motion, tighten the setscrew a quarter turn at a time just until setscrew begins to contact the shoulder screw. Do not fully tighten.
5. Repeat steps 3 and 4 to fasten the right-hand setscrew to the shoulder screw.
6. Once both setscrews have been partially tightened as instructed in the previous steps, fully tighten both setscrews.

IMPORTANT: When the screws feel tight, tighten them an additional quarter turn. The handle is not properly installed without this extra tightening.

7. Save the hex key and all instructions.

Remove the Handles

1. While holding the handle, insert the short end of the hex key into a setscrew hole and slightly rotate the hex key until it is engaged in the setscrew.
2. Using a right-to-left motion, loosen the setscrew a quarter turn at a time.
3. Repeat steps 1 and 2 for the other setscrew. Slowly pull the handle away from the door or drawer.
4. If necessary, use a Phillips screwdriver to remove the shoulder screws from the door.

Refrigerator Leveling and Door Closing

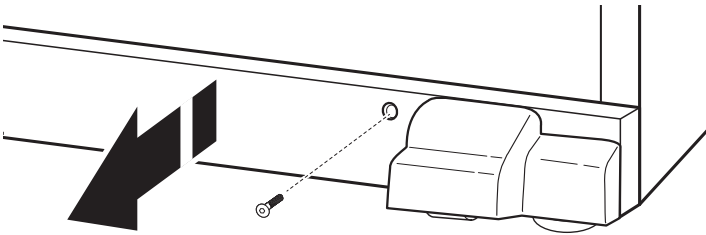
The base grille covers the adjustable brake feet and roller assemblies located at the bottom of the refrigerator below the freezer drawer. Before making any adjustments, remove the base grille and move the refrigerator to its final location.

Tools Needed: 1/4" hex driver

Tools Provided: 1/4" hex key

1. Use a 1/4" hex nut driver to remove both screws in base grille.
2. Remove the base grille. Using both hands, grasp the grille firmly and pull it toward you. Open the freezer drawer to access the brake feet.

NOTE: To allow the refrigerator to roll easier, raise the brake feet by turning them counterclockwise. The front rollers will be touching the floor.



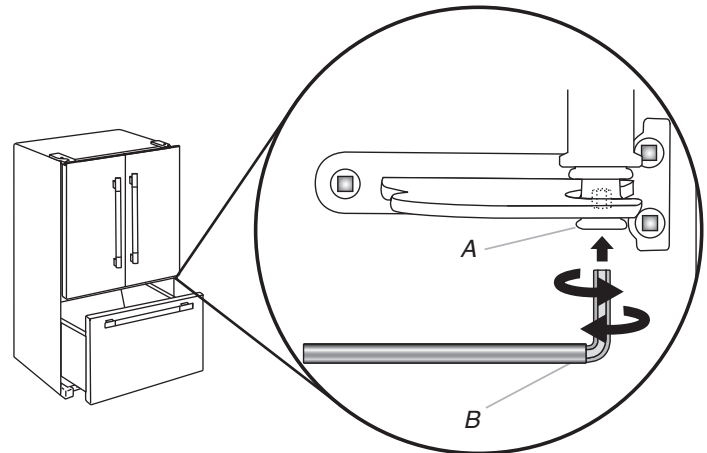
3. Move the refrigerator to its final location.
4. Using the 1/4" hex driver, lower the brake feet. Turn them clockwise until the rollers are off the floor and both brake feet are snug against the floor. This keeps the refrigerator from rolling forward when opening the refrigerator doors or freezer drawer.

IMPORTANT: If you need to make further adjustments involving the brake feet, you must turn both brake feet the same amount to keep the refrigerator level.

5. Use a level to make sure the refrigerator is level from side to side and front to back.
6. Make sure the doors are even at the top and that the space between the bottom of the refrigerator doors and the top of the freezer drawer is even. If necessary, align the doors.

To Align the Doors:

- Keeping both refrigerator doors closed, pull out the freezer drawer. Locate the bottom hinge pin of the right-hand refrigerator door. The alignment screw is inside the bottom hinge pin.
- Insert the short end of the 1/8" hex key wrench (packed with the Door Handle Installation Instructions) into the bottom hinge pin until it is fully engaged in the alignment screw.
- To raise the refrigerator door, turn the hex key to the right.
- To lower the door, turn the hex key to the left.
- Continue to turn the alignment screw until the doors are aligned.



A. Bottom hinge pin
B. 1/8" hex key wrench

7. Make sure the refrigerator is steady. If the refrigerator seems unsteady or rolls forward when a door or drawer is pulled open, adjust the brake feet.

To Steady the Refrigerator:

- Open the freezer drawer. Using a 1/4" hex driver, turn both brake feet clockwise the same amount until the brake feet are snug against the floor. Check again. Continue to adjust the brake feet by half-turns of the screw until the refrigerator does not roll forward when the drawer is opened.

NOTE: Having someone push against the top of the refrigerator takes some weight off the brake feet. This makes it easier to turn the screws.

8. Replace the base grille by aligning the ends of the grille with the leveling assemblies on each side and snapping the grille back into place. Use a 1/4" hex nut driver to reinstall screws.

FILTERS AND ACCESSORIES

Water Filtration System

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.

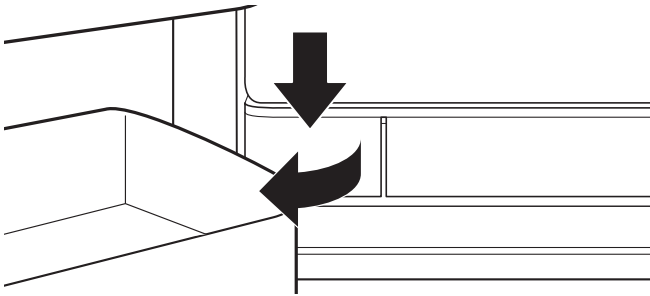
Replace and Install the Water Filter

The water filter should be replaced every 6 months based on a flow rate of 1.89–2.27 Lpm (0.50 gpm–0.60 gpm) that filters 757 L (200 gallons) of water.

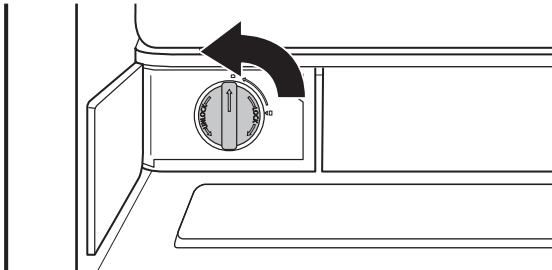
To order a replacement filter, contact the dealer from whom you purchased your refrigerator.

NOTE: If the filter is not installed correctly, water may dispense at a lower flow rate and there will be slower ice production. Improper filter installation may also cause the water filter housing to leak.

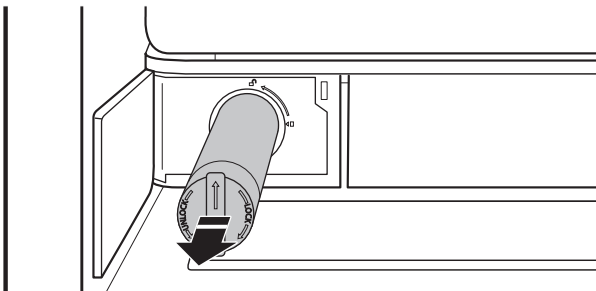
1. To open, push the water filter door, which is located at the bottom left of the refrigerator compartment.



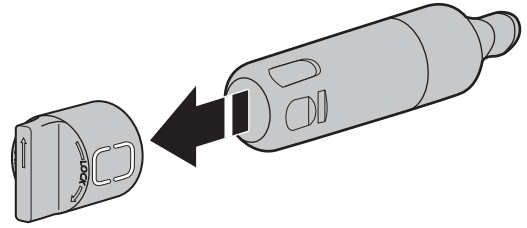
2. Twist the water filter and turn 90° counterclockwise to unlock.



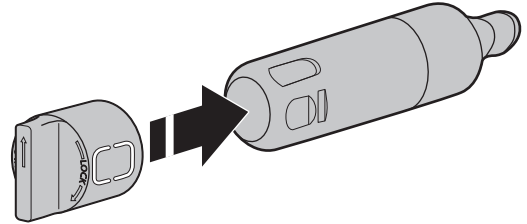
3. Pull the filter out of the housing.



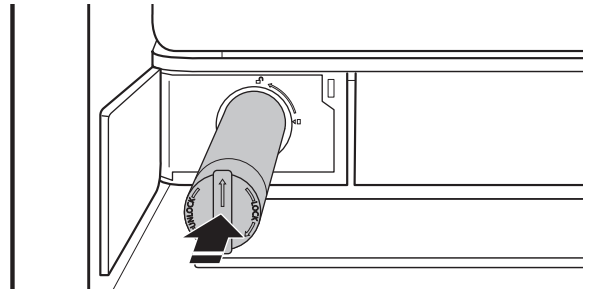
4. Remove the water filter cap from the water filter.



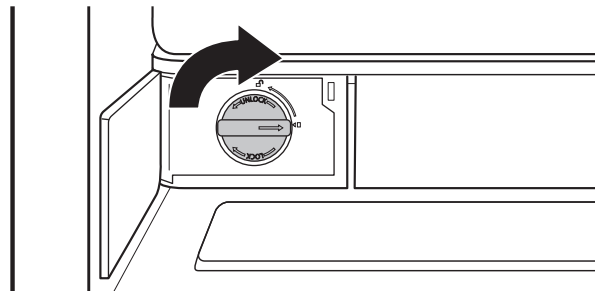
5. Install the water filter cap onto the new filter. Be sure to align the arrows so the grooves in filter align with ribs in filter cap.



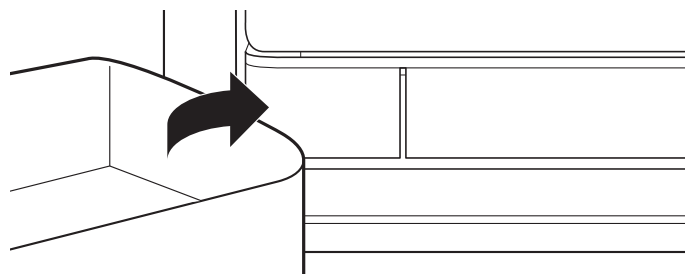
6. Insert the filter into the housing.



7. Twist the water filter and turn 90° clockwise until it locks into place and that arrows are aligned.



8. Push the water filter door closed.



The Water Filter Status Light

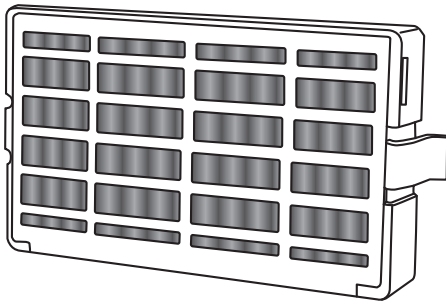
The water filter status lights will help you know when to change your water filter.

- **Order Filter (yellow):** It is almost time to change the water filter. Order filter icon is on all the time except when in showroom mode or sabbath mode.
- **Replace Filter (red):** Replace the water filter. While you are dispensing water, Replace filter icon will flash constantly from the beginning to the end of dispensing. After 14 days without replacing the Water Filter, the Replace filter icon will blink seven times and an alert tone will sound three times at the end of dispensing.
- **Reset Filter:** Touch Max Cool and Max Freeze together for 3 seconds to reset the water filter. The display will do a 3-second countdown, then flash the Good filter icon and play a tone.

Install Air Filter

An air filter is 15 times more powerful than baking soda at reducing common food odors inside the refrigerator.

On some models, your refrigerator's accessory packet includes an air filter which must be installed prior to use.



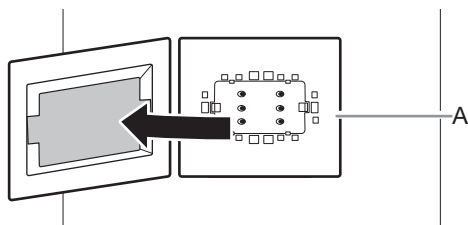
Installing the Air Filter

Install the air filter behind the vent cover, located on the rear wall near the middle of the refrigerator.

1. Remove the air filter from its packaging.
2. Pull out plastic cover over the vented cover.

NOTE: When cover is removed for the first time, a small foam part that is the size of the filter will need to be discarded.

3. Snap the filter into place.



A. Air filter

Replacing the Air Filter

The disposable air filter should be replaced every 6 months.

To order a replacement air filter, contact the dealer from whom you purchased your refrigerator.

1. Remove the used air filter by squeezing in on the side tabs.
2. Install the new air filter following the instructions in the previous sections.

Accessories

To order accessories, contact the dealer from whom you purchased your refrigerator.

Assistance or Service

Before calling for assistance or service, please check the "Troubleshooting" section. It may save you the cost of a service call. If you still need help, follow the instructions below.

If you need replacement parts

To locate factory-specified replacement parts in your area, contact the dealer from whom you purchased your refrigerator.

Warranty

Contact the dealer from whom you purchased the refrigerator for warranty information.

Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.

Write down the following information about your appliance to help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label, located on the inside wall of the refrigerator compartment.

Dealer name _____

Serial number _____

Address _____

Phone number _____

Model number _____

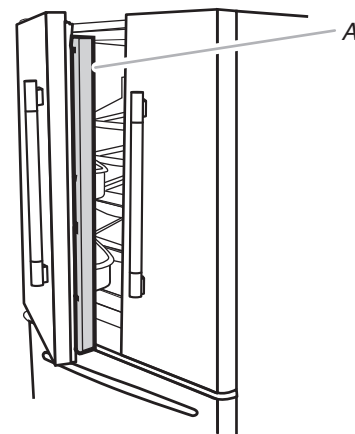
Purchase date _____

REFRIGERATOR USE

Opening and Closing Doors

There are two refrigerator compartment doors. The doors can be opened and closed either separately or together. There is a vertically hinged seal on the left refrigerator door.

- When the left-side door is opened, the hinged seal automatically folds inward so that it is out of the way.
- When both doors are closed, the hinged seal automatically forms a seal between the two doors.

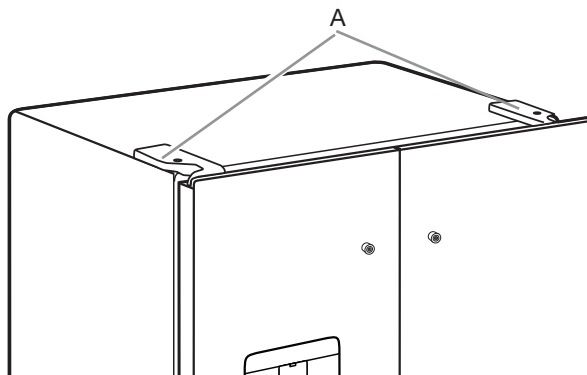


A. Hinged seal

The refrigerator compartment door has two switches, one on the top left side and one on the top right side.

- The door switch use magnets to sense door opening/closing.
- Ensure there are no magnetic or electronic devices (Speaker, CoolVox, etc) within 7.62 cm (3") of the hinge cap.

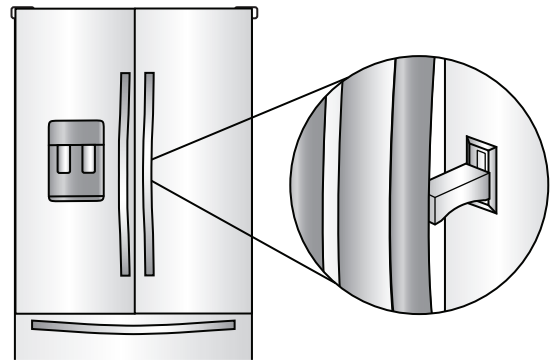
NOTE: The light and internal user interface (UI) will not turn on if the door opening is not detected.



A. Hinge cover

Door-within-Door

Use the hidden latch and lift up to open the door-within-door and get instant access to the gallon door bin and your cold beverages.

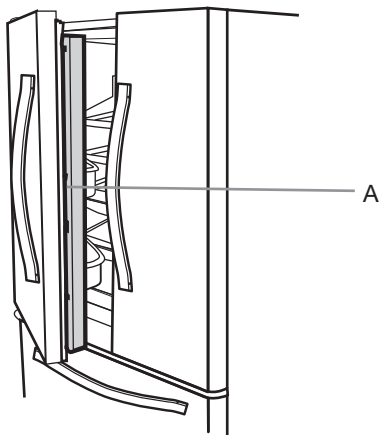


IMPORTANT: Do not open inner door when outer door is open. Close outer door before opening inner door.

Opening and Closing Door-within-Door and Doors

There are three refrigerator compartment doors. The doors can be opened and closed either separately or together. There is a vertically hinged seal on the left refrigerator door.

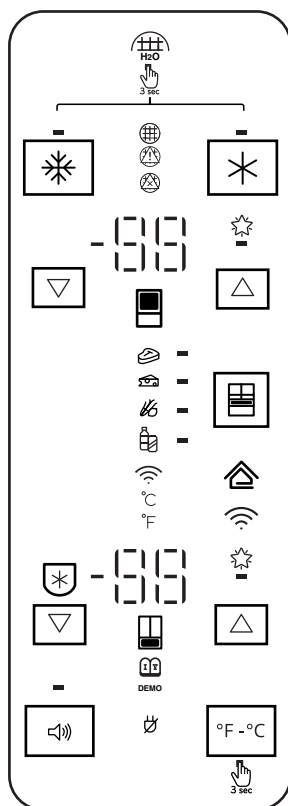
- When the left-side door is opened, the hinged seal automatically folds inward so that it is out of the way.
- When both doors are closed, the hinged seal automatically forms a seal between the two doors.



A. Hinged seal

Using the Controls

The Temperature Control UI is located above the external dispenser and on the side of the left refrigerator door.



Viewing and Adjusting Temperature Set Points

For your convenience, your refrigerator and freezer controls are preset at the factory.

When you first install your refrigerator, make sure that the controls are still set to the recommended set points. The factory recommended set points are 3°C (37°F) for the refrigerator and -18°C (0°F) for the freezer.

IMPORTANT:

- Wait 24 hours before you put food into the refrigerator. If you add food before the refrigerator has cooled completely, your food may spoil.

NOTE: Adjusting the set points to a colder-than-recommended setting will not cool the compartments any faster.

- If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked before adjusting the controls.
- The recommended settings should be correct for normal household use. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.
NOTE: Areas such as a garage, basement, or porch may have higher humidity or extreme temperatures. You may need to adjust the temperature away from the recommended settings to accommodate for these conditions.
- Wait at least 24 hours between adjustments. Recheck the temperatures before other adjustments are made.

View Temperature Set Points

1. Touch Refrigerator ▼/▲ or Freezer ▼/▲ to toggle through the temperature set points.

NOTE: To view temperature in degrees Celsius, touch and hold the °F/°C button for 3 seconds and the temperature display will change. To return to Fahrenheit, touch and hold the °F/°C for 3 seconds and the temperature display will change.

- To activate Temperature mode for Drawer, touch the Drawer keypad and toggle through four optional temperature settings: Meats, Deli/Cheese, Assorted, and Drinks. The display will show the temperature set point of the selected setting for the drawer.

Recommended Refrigerator Temperature



Recommended Freezer Temperature



Adjust Temperature Set Points

Refrigerator set point range: 1°C to 7°C (33°F to 45°F)

Freezer set point range: -22°C to -15°C (-6°F to 5°F)

1. Touch ▼/▲ to adjust the Refrigerator zone. The display will show the temperature set point of the selected compartment as shown.
2. When the temperature is in the range of Extend-Freeze, the display will light up. Extend-Freeze is activated at the coldest freezer set point.

When adjusting temperature set points, use the following chart as a guide:

CONDITION:	TEMPERATURE ADJUSTMENT:
Refrigerator too cold	Refrigerator setting 1° higher
Refrigerator too warm	Refrigerator setting 1° lower
Freezer too cold	Freezer setting 1° higher
Freezer too warm/ too little ice	Freezer setting 1° lower

Extend-Freeze

This feature avoids freezer burn on meats and ice cream that are kept for long periods of time.

To turn on the Extend-Freeze feature, toggle to the coldest Freezer temperature set point.

To turn off the Extend-Freeze feature, toggle from the coldest freezer set point to any other temperature.

Max Cool

The Max Cool feature assists with periods of high refrigerator use, full grocery loads, or temporarily warm room temperatures.

- To turn on the Max Cool feature, press the Max Cool button. When the button is pressed, the icon will blink three times and appear on the display screen.
- To manually turn off the Max Cool feature, press the Max Cool button and the display will blink three times and turn off. The Max Cool feature will remain on for 24 hours unless manually turned off. Adjusting the refrigerator temperature will automatically turn off the Max Cool feature.

Max Freeze

The Max Freeze feature assists in freezing food faster and maximizing freezing capacity.

- To turn on the Max Freeze feature, press the Max Freeze button. When the button is pressed to turn the feature on, the icon will blink three times and appear on the display screen.
- To manually turn off the Max Freeze feature, press the Max Freeze button and the display will blink three times and turn off. The Max Freeze feature will remain on for 48 hours unless manually turned off. Adjusting the freezer temperature will automatically turn off the Max Freeze feature.
NOTE: Setting the freezer to a colder temperature may make some foods, such as ice cream, harder.
- For best freezing speed, Max Freeze feature should be activated 16 hours before loading food and leave feature on until it automatically times out.

Water Filter

The displays indicate the status of the water filter. To reset the water filter, press the Max Freeze and Max Cool buttons for 3 seconds. After countdown, the Good filter icon will blink three times and remain lit.

NOTE: The water filter status lights on the internal controls will let you know when to change your water filter.

- Order Filter (yellow): Order a replacement water filter.
- Replace Filter (red): Replace the water filter. While you are dispensing water, Replace filter icon will flash constantly from beginning to the end of dispensing. After 14 days without replacing the Water Filter, the Replace filter icon will blink seven times and an alert tone will sound three times, at the end of dispensing. See the “Water Filtration System” section.

NOTE: The Replace filter icon will remain illuminated if a filter reset is not done.

- Reset Filter: Touch the Max Freeze and Max Cool buttons at the same time on the temperature control display for 3 seconds to reset water filter. The display will do a 3-second countdown and then flash the Good filter icon and play a tone.

Sound On or Off

The Sound On or Off button allows the user to turn the sound on and off.

- To turn on the sound feature, press the Sound On or Off button. When the button is pressed, the Sound On or Off icon will blink three times and appear on the display screen.
- To manually turn off the sound feature, press the Sound On or Off button and the display will blink three times and turn off.

Power Outage

The Power Outage indicator lets you know if the power supply to the refrigerator has gone off and the freezer temperature has risen.

The Power Outage icon will light up and an alert tone will sound three times. Touch any button to stop the tone and turn off the Power Outage icon.

Once the power outage has been confirmed, the Power Outage icon will disappear.

Showroom Mode

This mode is used when the refrigerator is on display in a retail store or if you want to turn the cooling off and deactivates all other functions (except interior lighting). Showroom mode can be used when going on vacation. See the “Vacation and Moving Care” section for proper steps on leaving your refrigerator in this mode for long periods of time.

If you turn on Showroom mode, the Showroom mode icon will light up on the display. Enter or exit Showroom mode by pressing and holding °F/°C and Drawer buttons at the same time for 3 seconds.

NOTE: Empty ice maker if refrigerator is going to be turned off for an extended period of time.

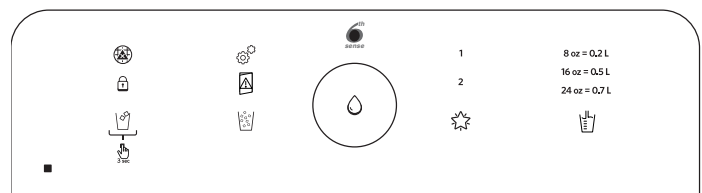
Sabbath Mode

Sabbath mode is designed to have all the benefits of saving even more energy, yet maintaining food freshness. The freezer and refrigerator user set points remain unchanged while in this mode. If you unintentionally turn on Sabbath mode, the Sabbath mode icon will light up on the display. Enter and exit Sabbath Mode by pressing and holding °F/°C and the Sound On or Off buttons at the same time for 3 seconds.

NOTE: You will be unable to dispense or change temperature set points in Sabbath mode. Your interior lighting and control panels will all be inactive in Sabbath mode.

External Dispenser Controls

The dispenser UI is located above the external dispenser of the refrigerator.



IMPORTANT: The display screen on the dispenser control panel will turn off automatically and enter Sleep mode when the control buttons and dispenser paddles have not been used for 2 minutes or more. Touch any control button to reactivate the display screen.

Additional Features

Door Ajar Alarm

The Door Ajar Alarm feature sounds an alarm when the refrigerator door(s) or freezer drawer is open for 5 minutes and cooling is turned on. The alarm will repeat every 2 minutes. Close all doors and drawer to turn it off.

NOTE: To mute the audible alarm while keeping the doors open, such as while cleaning the inside of the refrigerator, touch any button on the control panel. The alarm sound will be temporarily turned off, but the Door Ajar icon will still be displayed on the dispenser control panel.

Lighting the Refrigerator

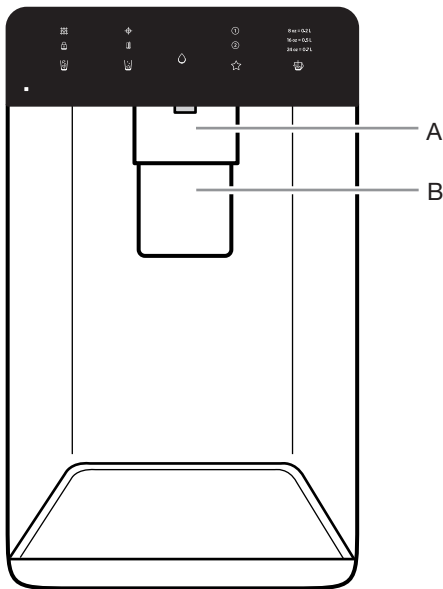
The refrigerator has an interior light that comes on any time the door is opened.

NOTE: The light is an LED which does not need to be replaced. If the LED does not illuminate when the door is opened, call service to replace the light.

Water and Ice Dispensers

IMPORTANT:

- Allow 3 hours for the refrigerator to cool down and chill water.
- Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced.
- The dispensing system will not operate if the left-hand refrigerator door is open.



A. Water dispenser paddle
B. Ice dispenser paddle

Flush the Water System

Air in the water dispensing system can cause the water dispenser to drip. After connecting the refrigerator to a water source or replacing the water filter, flush the water system.

Flushing the water dispensing system forces air from the water line and filter and prepares the water filter for use. Additional flushing may be required in some households.

NOTE: As air is cleared from the system, water may spurt out of the dispenser.

1. Using a sturdy container, press and hold the water dispenser paddle for 5 seconds.
 2. Release the dispenser paddle for 5 seconds. Repeat steps 1 and 2 until water begins to flow.
 3. Once water begins to flow, continue depressing and releasing the dispenser pad (5 seconds on, 5 seconds off) until a total of 11.4 L (3 gal) has been dispensed.
-

Calibrate Measured Fill

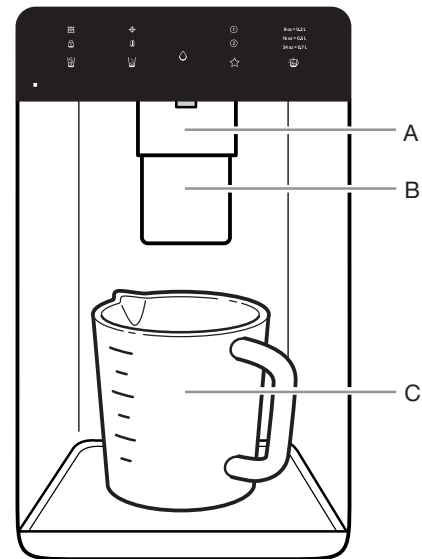
Household water pressure may affect the accuracy of the Measured Fill feature. So, for optimum performance of your water dispenser, you must first calibrate Measured Fill.

IMPORTANT:

- Flush the water system before calibrating Measured Fill.
- For best results, calibration should be performed when water is not being used in the house.

1. Place a sturdy measuring cup (237 mL [1 cup] size) on the dispenser tray centered in front of the ice/water dispenser paddle.

NOTE: Depending on your model, a measuring cup may be provided.



A. Water dispenser paddle
B. Ice dispenser paddle
C. Measuring cup 237 mL (1 cup)

Ensure that you do not have any Measured Fill preset selected.

2. Touch and hold the Measured Fill button for 3 seconds to enter into Calibration mode. The Calibration and Measured Fill icons will illuminate and remain lit while the Measured Fill feature is being calibrated.

NOTE: You may touch the Measured Fill button to exit at any time in Calibration mode. The Calibration mode icon will disappear and the display will return to the Home screen.

3. Press and hold the water dispenser paddle, as needed, to dispense water to the 237 mL (1 cup) fill line in the measuring cup.

NOTE: If overfilling or spilling occurs, discard the water and restart the calibration process.

4. When 237 mL (1 cup) of water has been correctly dispensed into the measuring cup, touch the Measured Fill button to confirm the calibration.
5. When Measured Fill calibration has been confirmed, the Calibration icon will disappear and the display will return to the home screen.

Save Favorite Fill

Household water pressure may affect the accuracy of the Favorite Fill feature. So, for optimum performance of your water dispenser, you must first calibrate Measured Fill. (See the “Calibrate Measured Fill” section).

NOTE: Water will not be dispensed using the Favorite Fill feature unless your preferred Favorite Fill amount is saved first.

IMPORTANT:

- Flush the water system before Favorite Fill.
- For best results, calibration should be performed when water is not being used in the house.

1. Place a preferred-size cup on the dispenser tray centered in front of the ice/water dispenser paddle.
2. Select either Favorite Fill 1 or 2, and then touch and hold the Favorite Fill button for 3 seconds to enter into Saving mode. The Favorite Fill icon will illuminate and remain lit while the Favorite Fill feature is being saved.

NOTE: You may touch the Favorite Fill button to exit at any time in Saving mode and the display will return to the Home screen.

3. Press and hold the water dispenser paddle, as needed, to dispense water to the preferred-size cup.

NOTE: If overfilling or spilling occurs, discard the water and restart the saving process.

4. When the preferred amount of water has been correctly dispensed into the cup, touch the Favorite Fill button to confirm the favorite amount.
5. When Favorite Fill amount has been confirmed, the display will return to the home screen.

Dispensing

Touch the Cubed Ice or Crushed Ice button for your ice selection.

NOTES:

- For crushed ice, cubes are crushed before being dispensed. This may cause a slight delay when dispensing crushed ice. Noise from the ice crusher is normal and pieces of ice may vary in size.
- When changing from crushed to cubed, a few ounces of crushed ice will be dispensed along with the first cubes.

Dispensing Water

IMPORTANT:

- Dispense at least 1 L (1 qt) of water every week to maintain a fresh supply.
- If the flow of water from the dispenser decreases, it could be caused by low water pressure.
 - With the water filter removed, dispense 237 mL (1 cup) of water. If 237 mL (1 cup) of water is dispensed in 8 seconds or less, the water pressure to the refrigerator meets the minimum requirement.
 - If it takes longer than 8 seconds to dispense 237 mL (1 cup) of water, the water pressure to the refrigerator is lower than recommended. See the “Water Supply Requirements” and “Troubleshooting” sections for suggestions.

To Dispense Water — Standard:

1. Press a sturdy glass against the water dispenser paddle.
2. Remove the glass to stop dispensing.

NOTE: The Fill button (center button) does not enable standard dispensing. It only functions in Measured Fill mode.

To Dispense Water — Measured Fill:

Measured Fill allows you to dispense a specified amount of water with the touch of a few buttons.

1. Put a sturdy glass under waterspout. Touch the Measured Fill button to activate.

NOTE: The amount of water you select will be dispensed. Make sure the container can hold the entire volume. If ice is in the container, you may need to adjust your selection.

2. Touch the Measured Fill button to turn on, then touch to select 0.2 L (8 oz), 0.5 L (16 oz), or 0.7 L (24 oz). Touch a fourth time to exit Measured Fill display.
3. Touch the Fill button or press paddle and the selected amount of water will be dispensed.

NOTES:

- The Measured Fill dispenser will automatically time out after 1 minute of inactivity.
- You can refill several glasses with the same measurement by continuing to touch the Fill button (center button) after each glass fill.

Measured Fill options are listed in the following chart:

Units			
Ounces	8	16	24
Cups	1	2	3
Liters	0,2	0,5	0,7

NOTE: Most coffee cups (commonly 118 to 177 mL [4 to 6 oz] per cup) are not the same size as a measuring cup (237 mL [8 oz]). You may need to recalibrate Measured Fill to underfill or to avoid unintentionally overfilling coffee cups.

4. Dispense water.

NOTE: While dispensing water, the flow of water will automatically stop once the desired volume has been dispensed.

- Press a sturdy glass against the dispenser paddle below the waterspout.

OR

- Place the glass below the waterspout and touch the Fill button for hands-free dispensing.
5. To pause dispensing before the selected volume has been dispensed, touch the Fill button a second time or touch the water dispenser paddle. Touch the Fill button or paddle again to resume dispensing remaining amount.

NOTE: If you stop dispensing before the desired volume has been dispensed, the display will turn off after 1 minute. If you have not resumed by then, it will reset back to the original amount.
 6. To select a new volume or start dispensing the same volume again, you must first finish dispensing the selected volume or turn off the Measured Fill feature (either by waiting 1 minute so it will automatically turn off or by touching the Cubed Ice or Crushed Ice button to manually turn it off), and then select Measured Fill again.

To Dispense Water — Favorite Fill:

Favorite Fill allows you to dispense a preferred amount of water with the touch of a few buttons.

1. Put a sturdy glass under waterspout. Touch the Favorite Fill button to activate.

NOTE: The amount of water you select will be dispensed. Make sure the container can hold the entire volume. If ice is in the container, you may need to adjust your selection.

2. Touch the Favorite Fill button to turn on, then touch to select Favorite 1 or Favorite 2. Touch a third time to exit Favorite Fill display.
3. Touch the Fill button or press paddle and the selected amount of water will be dispensed.

NOTES:

- The Favorite Fill dispenser will automatically time out after 1 minute of inactivity.
- You can refill several glasses with the same measurement by continuing to touch the Fill button after each glass fill.
- 4. Dispense water.

NOTE: While dispensing water, the flow of water will automatically stop once the desired volume has been dispensed.

- Press a sturdy glass against the dispenser paddle below the waterspout.

OR

- Place the glass below the waterspout and touch the Fill button for hands-free dispensing.
5. To pause dispensing before the selected volume has been dispensed, touch the Fill button a second time or touch the water dispenser paddle. Touch the Fill button or paddle again to resume dispensing remaining amount.

NOTE: If you stop dispensing before the desired volume has been dispensed, the display will turn off after 1 minute. If you have not resumed by then, it will reset back to the original amount.
 6. To select a new volume or start dispensing the same volume again, you must first finish dispensing the selected volume or turn off the Favorite Fill feature (either by waiting 1 minute so it will automatically turn off, or by touching Cubed Ice or Crushed Ice to manually turn it off), and then select Favorite Fill again.

The Ice Dispenser

IMPORTANT:

- If the ice cubes are hollow or irregular-shaped, it could be because of low water pressure. See the “Water Supply Requirements” section.
- Ice travels from the ice storage bin through the dispenser chute through and out the dispenser. To turn off the ice maker, see the “Ice Maker and Storage Bin” section.
- The dispenser may continue to make noise and ice may continue to dispense for several seconds after releasing the dispenser button or paddle.

To Clean the Ice Dispenser Chute:

Humidity naturally causes ice to clump together. Ice particles can build up until the ice dispenser chute becomes blocked.

If ice is not dispensed regularly, it may be necessary to empty the ice storage bin and clean the ice delivery chute, the ice storage bin, and the area beneath the storage bin every 2 weeks.


- If necessary, remove the ice clogging the storage bin and delivery chute using a plastic utensil.
- Clean the ice delivery chute and the bottom of the ice storage bin using a warm, damp cloth, and then dry thoroughly.

To Dispense Ice:

Paddle Dispensing

1. Select the desired type of ice by pressing Cubed Ice or Crushed Ice.

! WARNING



Cut Hazard

Use a sturdy glass when dispensing ice.

Failure to do so can result in cuts.

2. Press a sturdy glass against the dispenser paddle. Hold the glass close to the dispenser opening so ice does not fall outside of the glass.

IMPORTANT: You do not need to apply a lot of pressure to the paddle to activate the ice dispenser. Pressing hard will not make the ice dispense faster or in greater quantities.

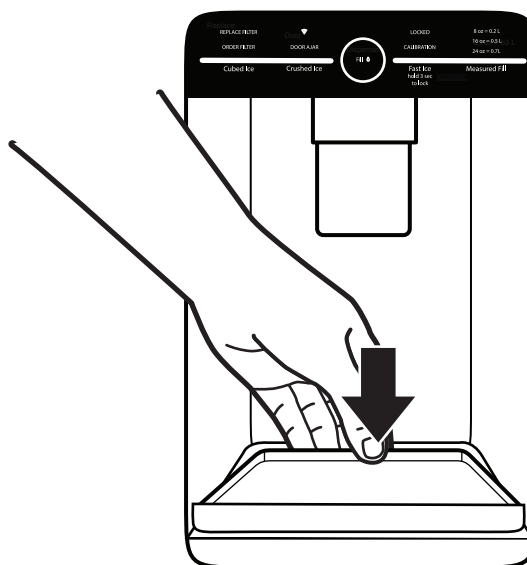
3. Remove the glass to stop dispensing.

NOTE: Ice may continue to dispense for several seconds after removing the glass from the dispenser paddle. The dispenser may continue to make noise for a few seconds after dispensing.

The Dispenser Drip Tray

The drip tray can be removed to carry to the sink to empty or clean.

- Lift up on the front edge of the tray and pull forward to remove.
- The drip tray can also slide out during Measured/Favorite Fill.



The Dispenser Light

1. When you use the dispenser, the light will automatically turn on.
2. The dispenser light also serves as an automatic nightlight. Once the ambient light in the room is reduced, the auto sensor will cause the dispenser light to illuminate.

The Dispenser Lock

The dispenser can be locked for easy cleaning or to avoid unintentional dispensing by small children and pets.

NOTE: The lock feature does not shut off power to the refrigerator or the dispenser light. It simply deactivates the controls and dispenser levers. To turn off the ice maker, see the “Ice Maker and Storage Bin” section.

- Touch and hold the Cubed Ice button for 3 seconds to lock the dispenser.
- Touch and hold the Cubed Ice button for 3 seconds to unlock the dispenser.
- The display screen indicates when the dispenser is locked.

Ice Maker and Storage Bin

IMPORTANT: To avoid low ice production and poor quality ice, flush the water system before turning on the ice maker. See the “Water Dispenser” section.

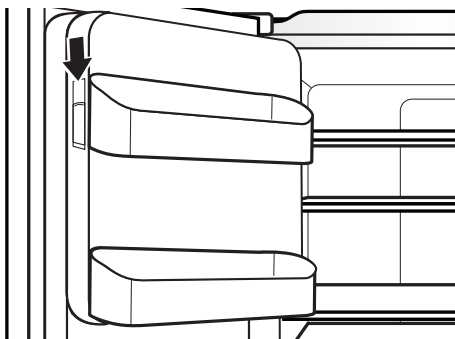
- Following installation, allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced. Allow 2 to 3 days to fill the ice storage bin.
- The quality of your ice will be only as good as the quality of the water supplied to your ice maker. Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well-maintained.
- If the ice in the storage bin clumps together, break up ice using a plastic utensil and discard ice. Do not use anything sharp to break up the ice. This can cause damage to the ice bin and the dispenser mechanism.
- Do not store anything in the ice storage bin.

Ice Maker in the Refrigerator

The ice maker is located on the left door behind the bins. Ice cubes are ejected into the ice storage bin located on the left-hand refrigerator door.

Turn the Ice Maker On/Off

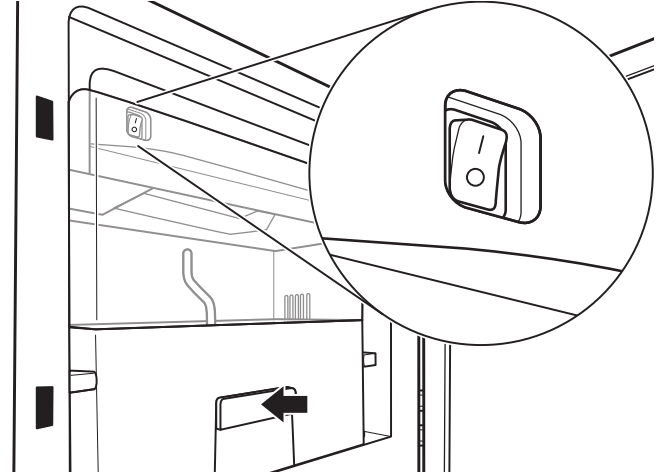
1. Push down on the latch on the left-hand side of the ice compartment to open the door.



2. Turn on the ice maker by moving the switch to the On (I) position.

NOTES:

- To manually turn off the ice maker, move the control to the Off (O) position.
- Your ice maker has an automatic shutoff. The sensor will automatically stop ice production if the storage bin is full, if the door is open, or the storage bin is removed. The control will remain in the On (I) position.



3. Close the ice compartment door.

Remove and Replace the Ice Storage Bin

- Remove the ice storage bin by inserting your fingers into the hole at the base of the bin and pulling the latch to release the bin from the compartment. Lift the storage bin up and pull it straight out.
- Replace the storage bin inside the ice compartment and push down to make sure it is firmly in place.

Ice Production Rate

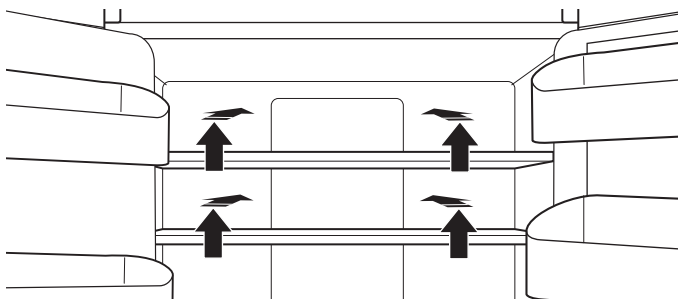
- The ice maker should produce approximately 1.4 kg (3 lbs) of ice per day under normal operation.

Shelves, Bins, and Drawers

U-Shaped Shelf

Some shelves will tuck away to create room for taller objects.

1. To retract the front section of the shelf, push the adjustable portion of the shelf as far back as needed toward the rear of the refrigerator.
2. Extend the front glass and front trim of the shelf by pulling the retracted portion of the shelf outward until it is fully extended.



Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

Shelves and Shelf Frames

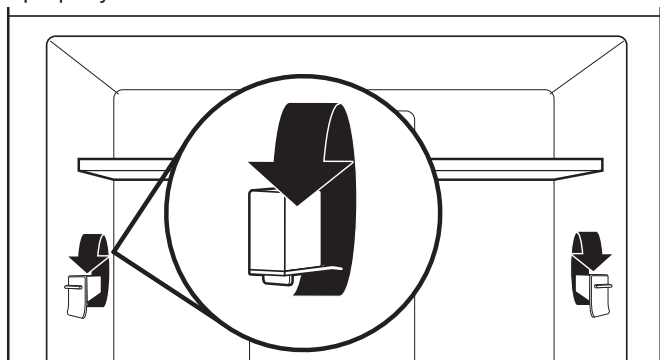
The shelves in your refrigerator are adjustable to meet your individual storage needs.

Storing similar food items together in your refrigerator and adjusting the shelves to fit different heights of items will make finding the exact item you want easier. It will also reduce the amount of time the refrigerator door is open and save energy.

Shelf Height Adjustment

Shelf height can be adjusted by changing the adjustable shelf mounts between their vertical and horizontal positions.

1. Carefully lift the shelf off the shelf mounts and turn the flipper to the desired orientation.
2. Repeat for remaining shelf mounts.
3. Apply pressure to the top of the shelf to ensure the shelf is properly seated on the shelf mounts.



To remove and replace shelves:

1. Make sure adjustable shelf mounts are in the lower position before removing shelves. Also doors will need to be open at a 90° angle. If open wider, it will make it harder to remove the shelves.
2. Remove the middle shelf or top shelf by lifting it up and out of the shelf supports. Then pull the shelf forward and tilt down to a vertical position. Turn the shelf at an angle and pull out of the refrigerator.

NOTE: Remove middle shelf first before removing top shelf. The U-shaped shelf should be pushed back in. When tilted up, make sure glass does not slide to front.

3. Remove the bottom shelf by lifting it up and out of the shelf supports. Then pull the shelf forward and tilt up to a vertical position. Turn the shelf at an angle and pull out of the refrigerator.
4. Replace the middle and top shelves by putting the shelf in the refrigerator at an angle with the front of the shelf down. Lift the front of the shelf up and slide in until the rear of the shelf drops into the shelf supports. Lower the front of the shelf and make sure that the shelf is in position.
5. Replace the bottom shelf by putting the shelf in the refrigerator at an angle with the front of the shelf up. Lift the front of the shelf and slide in until the rear of the shelf drops into the shelf supports. Lower the front of the shelf and make sure that the shelf is in position.

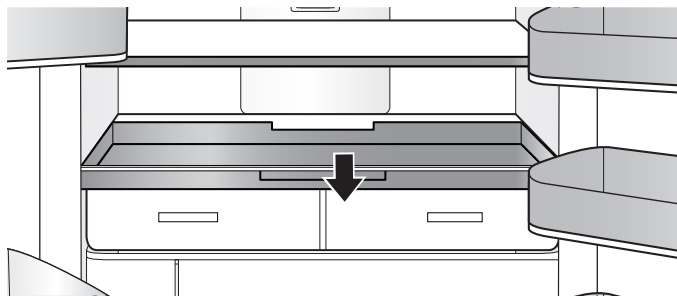
Shelves with under-shelf lighting (on some models)

By moving LED lighting to a new spot under the shelves, this leading-edge technology improves interior refrigerator lighting and aids in locating storage items.

Platter Pocket

To remove and replace the platter pocket:

1. Pull the tray to the fully open position or when it stops.
2. Lift up and out of gliders toward the front of the refrigerator.
3. Replace the tray by placing it on the bottom tray guide and pushing it past the tray stop into position.



Auto-Humidity Crispers

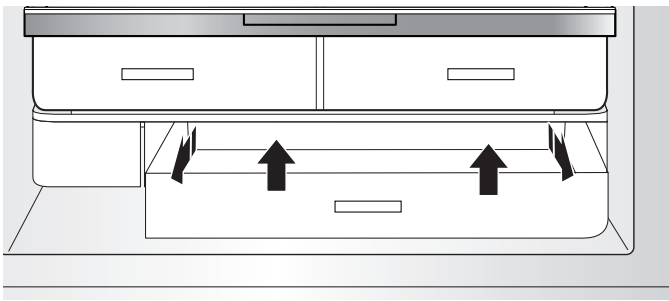
These upgraded crisper drawers use a gasket seal to maintain the ideal temperature and humidity levels to keep produce fresh longer. These drawers also feature premium soft-close glides that provide the best extension for easy access and maximum visibility to your produce items.

To remove and replace the drawers:

1. Grasp the handle at the bottom of the drawer and slide the drawer straight out to the stop. Lift the drawer off the bottom guide.
2. Replace the drawer by placing it on the bottom drawer guide and pushing it past the drawer stop into position.

To remove the crispers cover (can remove only if platter pocket is removed first):

1. Remove the platter pocket first.
2. Holding the glass insert firmly with one hand, press up in center of glass insert until it rises above the plastic frame. Gently slide the glass insert forward to remove.



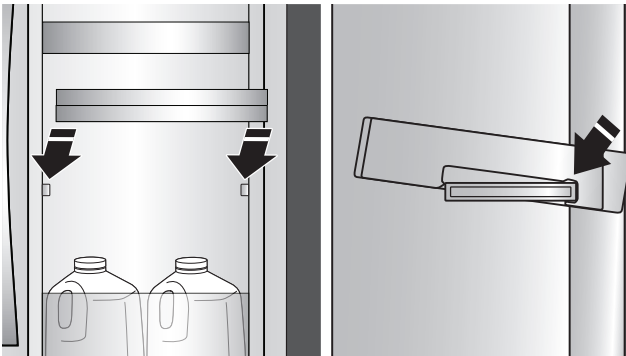
To replace crisper(s) cover(s):

1. Remove the crisper pan, platter pocket, and crisper glass before removing the crisper.
2. Fit back of cover frame into supports on side walls of the refrigerator and lower the front of the cover frame into place.
3. Slide rear of glass insert into cover frame and lower front into place.

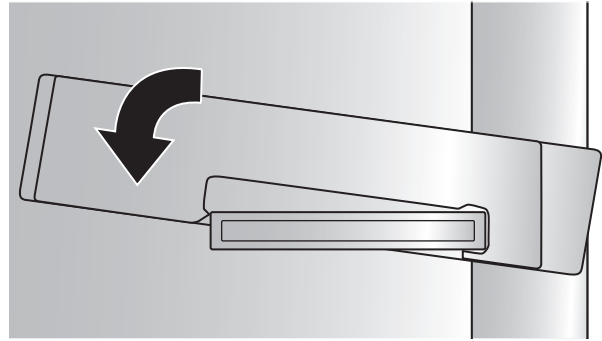
Replace Door-within-Door Bins

Install bins with the inner door closed and the outer door open on the right side of the refrigerator.

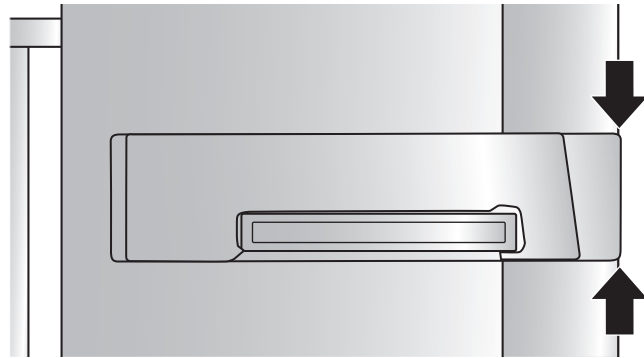
1. Engage the side of the bin with the bigger tab to the front and tilt it down.



2. Press the back side down and snap into place.

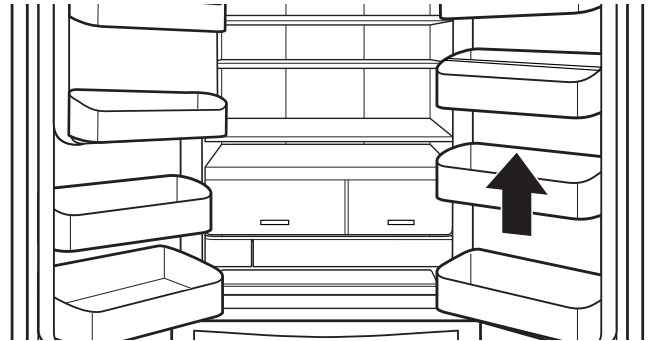


3. Bins need to be aligned and flush with the door.



Refrigerator Door Bins

The bins on your refrigerator door are adjustable to meet your individual storage needs.



Freezer Drawers

Third Tier

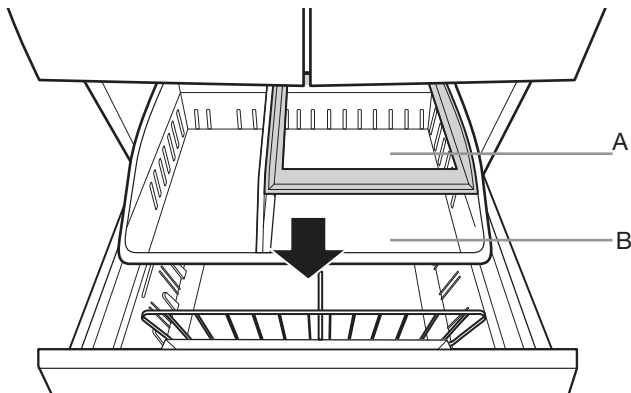
This shelf is not removable unless you remove the upper pan. The third tier is able to move backward, allowing access to items in the area below.

Upper Pan

For maximum freezer capacity, you may remove the upper pan to expose the freezer shelf.

To remove the upper pan:

1. Pull upper pan forward.
2. Lift up and shift pan to the left side to disengage.
3. Pull the right side corner of the upper pan forward and lift pan up and out of freezer.



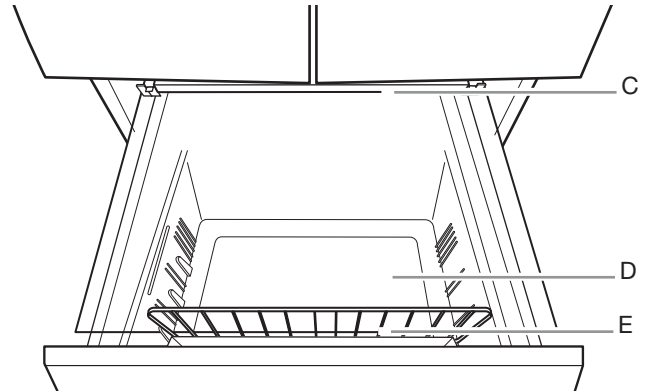
A. Third tier
B. Upper pan

Freezer Shelf

To maximize freezer capacity, you may remove the upper pan to expose the freezer shelf beneath. You can then store the upper pan and load food directly on top of the shelf.

Wire Divider

Divides and organizes the lower pan.



C. Freezer shelf
D. Lower pan
E. Wire divider

Audio Reference

Tone Assignment

Tone Name	Usage Examples
Power On	Cooling system is turned on every time the product is powered on.
Power Off	Cooling system is turned off.
Key Press	User presses a valid button.
Invalid (Error)	User presses two or more valid buttons at the same time. Countdown interruption for press-and-hold buttons. User presses pad when dispensing is not allowed.
Engage	Acknowledgment of entry into any mode or completion of dispensing.
Disengage	Acknowledgment of exit from any mode
Alert	Power Outage alert, Door Ajar alert

This table is for quick reference only. See corresponding sections for details. In case of inconsistency, section details will prevail.

REFRIGERATOR CARE

Cleaning



WARNING



Explosion Hazard

Use non-flammable cleaner.

Failure to do so can result in death, explosion, or fire.

Both the refrigerator and freezer sections defrost automatically. However, clean both sections about once a month to avoid buildup of odors. Wipe up spills immediately.

Exterior Cleaning

Please see the exterior cleaning information specific to your model.

Style 1 — Smooth Door

IMPORTANT: Damage to smooth finish due to improper use of cleaning products or using non-recommended cleaning products is not covered under the warranty. Sharp or blunt instruments will mark the finish.

DO USE	DO NOT USE
✓ Soft, clean cloth	✗ Abrasive cloths ✗ Paper towels or newsprint ✗ Steel-wool pads
✓ Warm, soapy water with a mild detergent	✗ Abrasive powders or liquids ✗ Window sprays ✗ Ammonia ✗ Acidic or vinegar-based cleaners ✗ Oven cleaners ✗ Flammable fluids

NOTE: Paper towels scratch and may dull the clear coat of the painted door. To avoid possible damage, use only soft, clean clothes to polish and wipe the doors.

Style 2 — Stainless Steel

IMPORTANT:

- Use recommended stainless steel cleaners and cloths only. Damage to stainless steel finish due to improper use of cleaning products or using non-recommended cleaning products is not covered under the warranty.
- Avoid exposing stainless steel appliances to caustic or corrosive elements such as high-salt, high-moisture, or high-humidity environments. Damage due to exposure to these elements is not covered under the warranty.

DO USE	DO NOT USE
✓ Soft, clean cloth	✗ Abrasive cloths ✗ Paper towels or newsprint ✗ Steel-wool pads
✓ Warm, soapy water with a mild detergent	✗ Abrasive powders or liquids ✗ Ammonia ✗ Citrus-based cleaners ✗ Acidic or vinegar-based cleaners ✗ Oven cleaners
✓ For heavy soil, use only a stainless steel cleaner designed for appliances. To order the cleaner, contact the dealer from whom you purchased your refrigerator.	✗ Stainless steel cleaner is for stainless steel parts only. Do not allow the stainless steel cleaner and polish to come into contact with any plastic parts such as the trim pieces, dispenser covers, or door gaskets.

Style 3 — Fingerprint-Resistant Stainless

IMPORTANT:

- Avoid exposing stainless steel appliances to caustic or corrosive elements such as high-salt, high-moisture, or high-humidity environments. Damage due to exposure to these elements is not covered under the warranty.

DO USE	DO NOT USE
✓ Soft, clean cloth	✗ Abrasive cloths ✗ Paper towels or newsprint ✗ Steel-wool pads
✓ Warm, soapy water with a mild detergent	✗ Abrasive powders or liquids ✗ Window sprays ✗ Ammonia ✗ Acidic or vinegar-based cleaners ✗ Oven cleaners ✗ Flammable fluids

NOTES:

- If unintentional contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth.
- Just because a cleaner is a liquid does not mean it is nonabrasive. Many liquid cleansers formulated to be gentle on tile and smooth surfaces still damage stainless steel.
- Citric acid permanently discolors stainless steel. To avoid damaging the finish of your stainless steel refrigerator:

Do not allow these substances to remain on the finish:

- ✗ Mustard
- ✗ Tomato juice
- ✗ Marinara sauce
- ✗ Citrus-based sauces
- ✗ Citrus-based products

Interior Cleaning

IMPORTANT: Refrigerator shelves with under-shelf, LED lighting are not dishwasher safe.

1. Unplug refrigerator or disconnect power.
2. Hand-wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.

NOTE: Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches, or cleansers containing petroleum products on plastic parts, interior and door liners, or gaskets.

3. Plug in refrigerator or reconnect power.

Condenser Cleaning

There is no need for routine condenser cleaning in normal home operating environments. If the environment is particularly greasy or dusty or there is significant pet traffic in the home, the condenser should be cleaned every 6 months to ensure maximum efficiency.

If you need to clean the condenser, please call for service.

Lights

The lights in both the refrigerator and freezer compartments are LEDs which do not need to be replaced. If the lights do not illuminate when the door or drawer is opened, contact the dealer from whom you purchased your refrigerator.

Vacation and Moving Care

Vacations

If You Choose to Leave the Refrigerator On While You're Away:

1. Use up any perishables and freeze other items.
2. If your refrigerator has an automatic ice maker and is connected to the household water supply, turn off the water supply to the refrigerator. Property damage can occur if the water supply is not turned off.
3. If you have an automatic ice maker, turn off the ice maker.
 - Press the switch to Off **(O)** for the door ice maker.
4. Empty the ice bin.

If You Choose to Turn Off the Refrigerator Before You Leave:

NOTE: Put refrigerator in Showroom Mode while on Vacation. See the "Using the Controls" section.

1. Remove all food from the refrigerator.
2. If your refrigerator has an automatic ice maker:
 - Turn off the water supply to the ice maker at least 1 day ahead of time.
 - When the last load of ice drops, press the switch to Off **(O)** for display to be unlit on the top inside of the refrigerator, depending on your model.
3. Empty the ice bin.
4. Turn off the temperature controls. See the "Using the Controls" section.
5. Clean refrigerator, wipe it, and dry well.
6. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

Moving

When you are moving your refrigerator to a new home, follow these steps to prepare it for the move.

1. If your refrigerator has an automatic ice maker:
 - Turn off the water supply to the ice maker at least 1 day ahead of time.
 - Disconnect the water line from the back of the refrigerator.
 - When the last load of ice drops, press the switch to Off **(O)** either on the ice maker or the control, depending on your model.
2. Remove all food from the refrigerator and pack all frozen food in dry ice.
3. Empty the ice bin.
4. Unplug refrigerator.
5. Clean, wipe, and dry thoroughly.
6. Take out all removable parts, wrap them well, and tape them together so they don't shift and rattle during the move.
7. Depending on the model, raise the front of the refrigerator so it rolls more easily or raise the leveling screws so they don't scrape the floor. See the "Adjust the Doors" or "Refrigerator Leveling and Door Closing" sections.
8. Tape the doors closed and tape the power cord to the back of the refrigerator.

When you get to your new home, put everything back and refer to the "Installation Instructions" section for preparation instructions. Also, if your refrigerator has an automatic ice maker, remember to reconnect the water supply to the refrigerator.

TROUBLESHOOTING—CONNECTED MODELS

First try the solutions suggested here. If you need further assistance contact the dealer from whom you purchased the refrigerator.

Are there any differences between using a smartphone (or a tablet) with Android or iOS?

There are no differences.

Which Wi-Fi protocols are supported?

Wi-Fi radio supports Wi-Fi b/g/n for European countries.

Which version of WPS is supported?

Appliance supports WPS 2.0 or greater. Please check the router manual.

What settings/configurations have to be set on router software?

Main router settings are required: 2.4 GHz enabled, Wi-Fi b/g/n, DHCP, and NAT are activated.

Is it possible to use tethering over a mobile 3G network instead of a router?

Yes, however cloud services are designed for continuous connection on devices.

How can I verify that my home internet connection works and that wireless functionality is on?

You can search for your network either with your tablet or with your smartphone. Remember to disable any other data connections (i.e., the one of your mobile phone) before trying.

How can I find out my wireless network name and password?

See your router manual. **Suggestions:** Sometimes, while using "http://IP number of the router," the customer can gain access to the router setup from a connected device. A router label usually reports login information to reach the device setup page using a connected device (iPad or tablet).

What if the appliance picks up my neighbor's Wi-Fi?

The router determines the channel used for home Wi-Fi (see the router manual). Make sure the router is connected to the desired channel.

How do I verify that wireless functionality on the appliance is on?

Verify the status light is solid and not blinking. Using your smart device, check the app to see if the appliance network is visible and connected to the cloud.

How far can the appliance be from the router?

Normally, coverage extends through a few rooms, but the strength of the Wi-Fi signal depends on wall materials. If the appliance Wi-Fi is off, the customer may check the connection strength with an iPad, tablet, or other wireless HAN device close to the appliance. Specific software tools are available to download from the internet to check signal strength.

How can I change my Whirlpool account while keeping my appliances connected?

You can create a new account, but remember to remove your appliances from your old account prior to moving them to the new one.

Is there anything that can prevent the signal from reaching the appliance?

Verify that connected devices are not using all of the internet bandwidth, and make sure that there are not more devices connected than the maximum device limit of the router.

What can I do if my wireless signal does not reach the appliance?

You may use specific devices to extend the home Wi-Fi coverage, such as uAccess Point, Wi-Fi repeaters, and Power line bridge. None of these are provided with the appliance.

I changed my router, what do I have to do?

You can either maintain the same set up properties (network name and password) or erase the previous set up from the appliance (reset process) and carry out the setup again (see the "Connectivity Set-up" section).

How can I verify that my appliance is connected to my home wireless network?

Please refer to the router manual. Enter the router configuration, and check to see if the appliance MAC is listed on the wireless connected devices page.

Where do I find the MAC address of the appliance?

On your Smart Appliance there is sticker label with SAID and the MAC address. The MAC address is made by a combination of six numbers and letters. For example, "Dryer_88_E7_12_00_28_3C."

What should I do if the Wi-Fi Status indicator continues to blink quickly instead of staying on?

If the Wi-Fi Status indicator doesn't light up solidly, the appliance has been successfully connected to the router but it is not able to connect the internet. In order to get the appliance connected to the internet, you have to check the router and/or the bearer settings. For the router to work correctly, NAT must be on and the firewall and DHCP must be properly set. WEP, WPA, and WPA2 password cryptography is supported. Please refer to the router manual.

Bearer settings: If your internet service provider has established the numbers of the MAC address are able to connect to the internet, you may not be able to connect the appliance to the cloud. The MAC address is the unique identifier of device, like the one on your computer. Please ask your internet service provider about the procedures to connect a new device other than a computer (i.e., a dryer, washer, etc.) to the internet.

How do I set up the wireless connection on my appliance?

See detailed literature and application wizard on your Smart device. There are alternative approaches on each appliance:

1. Use the WPS (Wi-Fi Protected Setup) connection process.
2. If the appliance is not provisioned in the first 20 minutes, there may be an active web page generated by the appliance for configuration accessible through the network. For example, appliance_type_"MAC address," or "Dryer_88_E7_12_00_28_3C".

How do I check if data is being transmitted?

After network setup:

1. Turn the appliance off.
 2. Wait 20 seconds and then power on the appliance.
 3. Verify that the app shows the UI status of the appliance.
 4. Set a cycle or another option and verify the status on the app.
- NOTE:** Some settings take several seconds before they show up on the app.

TROUBLESHOOTING—CONNECTED MODELS

First try the solutions suggested here. If you need further assistance contact the dealer from whom you purchased the refrigerator.

Connection Status	Control Panel Indicator Lights
Refrigerator is not connected.	Wi-Fi icon is off.
Refrigerator is attempting to connect to home Wi-Fi router.	Wi-Fi icon is blinking slowly.
Refrigerator is connected to home Wi-Fi router, but Whirlpool app or Smart Grid functions do not work.	Wi-Fi icon is on.
Refrigerator is connected to home Wi-Fi router and the Whirlpool app works.	Wi-Fi icon is on.

First try the solutions suggested here to possibly avoid a service call.

If you experience	Possible Causes	Solution
Refrigerator is not connected to home Wi-Fi router. (Wi-Fi icon is off.)	The refrigerator may be in Standby mode.	Touch and hold Wi-Fi button for 3 seconds to see the Wi-Fi icon blinking, then lights are on solid. All indicator lights are off when in Standby mode.
	The refrigerator has never been connected to the home Wi-Fi router.	See the “Connectivity Setup” section.
	Lost connection to home Wi-Fi router.	Check whether the router is on and working with other computers or devices in the home and they are able to access the internet.
	Weak signal strength or signal interference between the refrigerator and router.	Try to place the wireless router closer to the refrigerator. It may be necessary to install a Wi-Fi range extender.
Wi-Fi icon does not light at all after touching and holding Wi-Fi.	Something may be wrong with the refrigerator.	Unplug or disconnect refrigerator power for 30 seconds. Return power. Repeat Wi-Fi connecting process.
		Verify that the refrigerator operates correctly, except for not being able to connect. Call for possible additional troubleshooting.
Refrigerator is connected to home Wi-Fi router, but Whirlpool app does not work.	Connection to the Whirlpool app may be unavailable.	Check internet.
	User account has not been properly set up or the refrigerator has not been registered in an account.	See the “Connectivity Setup” section or the Whirlpool app directly for account setup and refrigerator registration instructions.
		Verify that the refrigerator is synced with your account in the app.
		Verify correct email address, mobile number, and notification preferences.
	Router is not connected to internet.	Check other devices connected to internet through same router.
No connection of refrigerator after several attempts.	Wi-Fi disconnected.	Touch and hold Connect button for 3 seconds to enable Wi-Fi.

TROUBLESHOOTING

First try the solutions suggested here to possibly avoid a service call.

⚠ WARNING



Electrical Shock Hazard

Plug into an earthed socket.

Do not remove the earth pin.

Do not use an adapter.

Do not use an extension cable.

Failure to follow these instructions can result in death, fire, or electrical shock.

If you experience	Possible Causes	Solution
Refrigerator Operation		
The refrigerator will not operate.	Check electrical supply.	Plug the power cord into a grounded (earthed) outlet.
		Do not use an extension cord.
		Make sure there is power to the outlet. Plug in a lamp to see if the outlet is working.
		Reset a tripped circuit breaker. Replace any blown fuses. NOTE: If problems continue, contact an electrician.
	Check controls.	Make sure the controls are turned on. See the “Using the Controls” section.
	New installation.	Allow 24 hours following installation for the refrigerator to cool completely. NOTE: Adjusting the temperature controls to the coldest setting will not cool either compartment more quickly.
The motor seems to run too much.	Refrigerator control is in Showroom mode (on some models).	If the refrigerator is in Showroom mode, cooling is turned off and the Showroom icon will be illuminated on the control panel. See the “Using the Controls” section for more information.
	High-efficiency compressor and fans	Larger, more efficient refrigerators run longer at lower, more energy-efficient speeds.
	The room or outdoor temperature is hot.	It is normal for the refrigerator to work longer under these conditions. For optimum performance, place the refrigerator in an indoor, temperature-controlled environment. See the “Location Requirements” section.
	A large amount of warm food has been recently added.	Warm food will cause the refrigerator to run longer until the air cools to the desired temperature.

TROUBLESHOOTING

First try the solutions suggested here to possibly avoid a service call.

Refrigerator Operation (cont.)

The motor seems to run too much. (cont.)	The door(s) are opened too frequently or for too long.	Warm air entering the refrigerator causes it to run more. Open the door less often.
	The refrigerator door or freezer drawer is ajar.	Make sure the refrigerator is level. See the “Refrigerator Leveling and Door Closing” section. Keep food and containers from blocking the door.
	The refrigerator control is set too cold.	Adjust the refrigerator control to a less-cold setting until the refrigerator temperature is as desired.
	The door or drawer gasket is dirty, worn, or cracked.	Clean or change the gasket. Leaks in the door seal will cause the refrigerator to run longer in order to maintain desired temperatures.
The lights do not work.	Your refrigerator is equipped with LED lighting which does not need to be replaced.	If there is power to the refrigerator and the lights do not illuminate when a door or drawer is opened, call for service or assistance.
	Doors have been open longer than 10 minutes.	Close the doors and drawer to reset and open to resume lighted task.
	The door switch is not sensing the door opening.	Ensure there are no magnets or electronic devices within 7.6 cm (3") of the hinge cover.
The Temperature Control UI does not turn on.	The door switch is not sensing the door opening.	Ensure there are no magnets or electronic devices within 7.6 cm (3") of the hinge cover.

Unusual Noise

To listen to normal refrigerator sounds, go to the Product Help/FAQ section of the brand website and search for “normal sounds.” Below are listed some normal sounds with explanations.

The refrigerator seems noisy.	The compressor in your new refrigerator regulates temperature more efficiently while using less energy and operates quietly.	Due to this reduction in operating noise, you may notice unfamiliar noises that are normal.
Sound of the compressor running longer than expected.	High-efficiency compressor and fans.	Larger, more-efficient refrigerators run longer at lower, more energy-efficient speeds.
Pulsating/Whirring	Fans/compressor adjusting to optimize performance during normal compressor operation.	This is normal.
Popping	Contraction/expansion of inside walls, especially during initial cooldown.	This is normal.
Hissing/Dripping	Flow of refrigerant or flow of oil in the compressor.	This is normal.
Vibration	The refrigerator may not be steady.	Adjust the leveling screws and lower the leveling foot firmly against the floor. See the “Refrigerator Leveling and Door Closing” section.
Rattling/Banging	Movement of the water lines against the refrigerator cabinet or of items placed on top of the refrigerator cabinet.	Move excess water line away from the refrigerator cabinet or fasten excess tubing to the cabinet. See the “Connect the Water Supply” section or remove items from the top of the refrigerator.
Sizzling	Water dripping on the heater during Defrost cycle.	This is normal.
Water running/Gurgling	May be heard when ice melts during the Defrost cycle and water runs into the drain pan.	This is normal.
Buzzing and clicking	Heard when the water valve opens and closes to dispense water and/or fill the ice maker.	If the refrigerator is connected to a water line, this is normal. If the refrigerator is not connected to a water line, turn off the ice maker.

TROUBLESHOOTING

First try the solutions suggested here to possibly avoid a service call.

If you experience	Possible Causes	Solution
Unusual Noise (cont.)		
Repetitive clicking	Dual evaporator valve regulating the cooling operation.	You may hear rapid repetitive clicking sounds as the unit switches from cooling one compartment to cooling the other. This sound is normal.
Creaking/Cracking/Grinding	May be heard as ice is being ejected from the ice maker mold.	This is normal.
Clatter	May be heard when the ice falls into the ice storage bin.	This is normal.
Temperature and Moisture		
Temperature is too warm.	The refrigerator has just been installed.	Allow 24 hours following installation for the refrigerator to cool completely.
	The controls are not set correctly for the surrounding conditions.	Adjust the controls a setting colder. Check the temperature in 24 hours. See the “Using the Controls” section.
	The door(s) are opened often or not closed completely. Allows warm air to enter refrigerator.	Minimize door openings and keep doors fully closed.
	A large load of food was recently added.	Allow several hours for refrigerator to return to normal temperature.
Temperature is too cold in the refrigerator/crisper.	The refrigerator air vent(s) are blocked.	If the air vent located in the middle rear of the refrigerator compartment is blocked by items placed directly in front of it, the refrigerator will get too cold. Move items away from the air vent.
	The controls are not set correctly for the surrounding conditions.	Adjust the controls a setting warmer. Check the temperature in 24 hours. See the “Using the Controls” section.
	The ice storage bin is not in the correct position.	See the “Ice Maker and Ice Storage Bin” section.
Temperature is too cold in the temperature controlled drawer.	The control is not set correctly for the items stored in drawer.	Adjust the temperature setting. See the “Using the Controls” in the “Refrigerator Use” section.
There is interior moisture buildup. NOTE: Some moisture buildup is normal.	The room is humid.	A humid environment contributes to moisture buildup.
	The door(s) are opened often or not closed completely. Allows humid air to enter the refrigerator.	Minimize door openings and close doors completely.
	The door(s) are blocked open.	Move food packages away from door.
	A bin or shelf is in the way.	Push bin or shelf back into the correct position.
	Storing liquid in open containers.	This adds humidity to the refrigerator interior. Keep all containers tightly covered.
There is frost/ice buildup in the freezer compartment.	The drawer is opened often or left open.	Minimize drawer openings and close drawer completely after use.
	The door has poor door seal.	Ensure door seals are making full contact with the refrigerator cabinet to allow for an adequate seal.
	Temperature controls are not set correctly.	See the “Using the Controls” section for recommended temperature settings.

TROUBLESHOOTING

First try the solutions suggested here to possibly avoid a service call.

If you experience	Possible Causes	Solution
Ice and Water		
The ice maker is not producing ice or is not producing enough ice.	The refrigerator is not connected to a water supply or the water supply shut-off valve is not turned on.	Connect refrigerator to water supply and turn water shut-off valve fully open.
	There is a kink in the water source line.	A kink in the line can reduce water flow. Straighten the water source line.
	The ice maker is not turned on.	Make sure the ice maker is on. See the “Ice Maker and Ice Storage Bin” section.
	The refrigerator has just been installed.	Wait 24 hours after ice maker installation for ice production to begin. Wait 3 days for full ice production.
	The refrigerator door is not closed completely.	Close the door firmly. If it does not close completely, see “The doors will not close completely” in this table.
	A large amount of ice was recently removed.	Allow sufficient time for ice maker to produce more ice. See the “Ice Maker and Ice Storage Bin” section for ice production rates.
	An ice cube is jammed in the ice maker.	Remove ice from ice maker with a plastic utensil.
	A water filter is installed on the refrigerator.	Remove the water filter and operate the ice maker. If ice volume does not improve, then the filter may be clogged or incorrectly installed. Replace filter or reinstall it correctly.
	A reverse osmosis water filtration system is connected to the cold water supply.	This can decrease water pressure. See the “Water Supply Requirements” section.
The ice cubes are hollow or small. NOTE: This is an indication of low water pressure.	The water shut-off valve is not fully open.	Turn the water shut-off valve to fully open.
	There is a kink in the water source line.	A kink in the line can reduce water flow. Straighten the water source line.
	A water filter is installed on the refrigerator.	Remove filter and operate ice maker. If ice quality does not improve, then the filter may be clogged or incorrectly installed. Replace filter or reinstall it correctly.
	A reverse osmosis water filtration system is connected to the cold water supply.	This can decrease water pressure. See the “Water Supply Requirements” section.
	Questions remain regarding water pressure.	Call a licensed, qualified plumber.
Off-taste, odor, or gray color in the ice or water	Newly installed refrigerator requires flush of water system.	Flush the water system. See the “Water and Ice Dispensers” section for water system flushing instructions.
	Recently installed or replaced plumbing connections. New plumbing connections can cause discolored or off-flavored ice and water.	Discard the ice and wash the ice storage bin. Flush the water system with 11.4 L (3 gal.) of water. Allow 24 hours for the ice maker to make new ice and discard the first three batches of ice produced.
	Using a water supply connection type other than recommended.	It is recommended to use copper tubing or Whirlpool supply line, Part Number 8212547RP. See the “Connect to Water Line” section.
	The ice has been stored too long.	Discard ice and wash ice storage bin. Allow 24 hours for ice maker to make new ice.
	The water has been stored too long.	Dispense at least 1 L (1 qt) of water per week to maintain a fresh supply.
	Odor from stored food has transferred to the ice.	Use airtight, moisture-proof packaging to store food.
	There are minerals (such as sulfur) in the water.	A water filter may need to be installed to remove the minerals.

TROUBLESHOOTING

First try the solutions suggested here to possibly avoid a service call.

If you experience	Possible Causes	Solution
Ice and Water (cont.)		
Off-taste, odor, or gray color in the ice or water (cont.)	There is a water filter installed on the refrigerator.	Gray or dark discoloration in ice may indicate that the water filtration system needs additional flushing. Flush the water system after installing and before using a new water filter. See the "Water and Ice Dispensers" section for water filter flushing instructions.
	The water filter needs to be replaced.	Replace the disposable water filter at least every 6 months or when indicated. See the "Water Filtration System" section.
The water and ice dispenser will not operate properly.	The refrigerator is not connected to a water supply or the water supply shut-off valve is not turned on.	Connect the refrigerator to the water supply and turn the water shut-off valve fully open.
	There is a kink in the water source line.	A kink in the water line can reduce water flow from the water dispenser and result in hollow or irregular shaped ice. Straighten the water source line.
	The refrigerator has just been installed.	Flush and fill the water system. See the "Water and Ice Dispensers" section.
	The water pressure to the house is not at or above 35 psi (241 kPa).	The water pressure to the house determines the flow from the dispenser. See the "Water Supply Requirements" section.
	A reverse osmosis water filtration system is connected to the cold water supply.	A reverse osmosis water filtration system can decrease water pressure. See the "Water Supply Requirements" section.
	The water filter may be clogged.	Remove the water filter and operate dispenser. If water flow increases, your filter is clogged and needs to be replaced. See the "Water Filtration System" section.
	The water filter is installed incorrectly.	Remove the water filter and reinstall. See the "Water Filtration System" section.
	The refrigerator door or freezer drawer is not closed completely.	Close the door or drawer firmly. If it does not close completely, see the "The doors will not close completely" section.
	The refrigerator doors were recently removed.	Make sure the water dispenser wire/tube assembly has been properly reconnected at the top of the refrigerator door. See the "Refrigerator Leveling and Door Closing."
	Ice is clogged in the ice storage bin or ice is blocking the ice delivery chute.	Remove the ice clogging the storage bin and delivery chute using a plastic utensil if necessary. Clean the ice delivery chute and the bottom of the ice storage bin using a warm, damp cloth, then dry both thoroughly. To avoid clogging and to maintain a fresh supply of ice, empty the storage bin. Clean both the storage bin and delivery chute every 2 weeks.
Ice bin is difficult to remove from door.	Ice level in bin may be high and uneven from normal ice production and shifting of ice during dispensing.	Dispense 2-3 glasses of ice, then try removing the ice bin.
The ice dispenser jams while dispensing crushed ice.	Crushed ice is blocking the ice delivery chute.	Switch from crushed ice to cubed ice to clear the ice dispenser. Then switch back to crushed ice.
Water is leaking or dripping from the dispenser system. NOTE: A few drops of water after dispensing are normal.	The glass was not held under the dispenser long enough.	Hold the glass under the dispenser 2 to 3 seconds after releasing the dispenser lever.
Ice continues to flow from the dispenser. NOTE: A few cubes dispensed after releasing the dispenser lever is normal.	The glass was not held under the dispenser long enough.	Hold the glass under the dispenser 2 to 3 seconds after releasing the dispenser lever.


TROUBLESHOOTING


First try the solutions suggested here to possibly avoid a service call.

If you experience	Possible Causes	Solution
Ice and Water (cont.)		
Water continues to drip from the dispenser beyond the first few drops.	The refrigerator has just been installed.	Flushing the water system removes air from the lines which causes the water dispenser to drip. Flush the water system. See the “Water and Ice Dispensers” section.
	The water filter was recently installed or replaced.	Flushing the water system removes air from the lines which causes the water dispenser to drip. Flush the water system. See the “Water and Ice Dispensers” section.
	There may be a loose water connection.	Check for water in bottom of refrigerator compartment, hinge area, or by household connection in back of product.
Water is leaking from the back of the refrigerator.	The water line connections were not fully tightened.	See the “Connecting the Water” section.
	Recently removed the doors and did not fully tighten water line connection.	See the “Refrigerator Leveling and Door Closing” section.
Crushed or cubed ice misses the glass when dispensing ice.	The glass is not held close enough to where the ice exits the chute.	Hold the glass close to where the ice exits the chute.
Water from the dispenser is warm.	Water from the dispenser is chilled to 10°C (50°F).	This is normal.
	The refrigerator has just been installed.	Allow 24 hours after installation for the water supply to cool completely.
	A large amount of water was recently dispensed.	Allow 3 hours for the water supply to cool completely.
	Water has not been recently dispensed.	The first glass of water may not be cool. Discard the first glass of water dispensed.
	The refrigerator is not connected to a cold water pipe.	Make sure the refrigerator is connected to a cold water pipe. See the “Water Supply Requirements” section.

TROUBLESHOOTING

First try the solutions suggested here to possibly avoid a service call.

 **WARNING**



Explosion Hazard

Use non-flammable cleaner.

Failure to do so can result in death, explosion, or fire.

To view an animation showing how to adjust and align the doors, refer to the Product Help/FAQ section of the brand website and search for “Door Closing and Door Alignment.”

If you experience	Possible Causes	Solution
Doors		
The doors will not close completely.	The door is blocked open.	Move food packages away from door.
	A bin or shelf is in the way.	Push bin or shelf back into the correct position.
	Recently installed.	Remove all packaging materials.
The doors are difficult to open.	The door gaskets are dirty or sticky.	Clean gaskets and contact surfaces with mild soap and warm water. Rinse and dry with soft cloth.
The doors appear to be uneven.	The doors need to be aligned or the refrigerator needs to be leveled.	See the “Refrigerator Leveling and Door Closing” section.
The refrigerator is unsteady or it rolls forward when opening and closing doors.	The refrigerator brake feet are not snug against the floor.	Remove the base grille. Turn both brake feet (one on each side) clockwise, the same amount, until they are snug against the floor. See the “Refrigerator Leveling and Door Closing” section.

PERFORMANCE DATA SHEET

Water Filtration System

Model P9WB2L/P9RFB2L Capacity 200 Gallons (757 Liters)



System tested and certified by NSF International against NSF/ANSI Standard 42, Standard 53, and Standard 401 for the reduction of contaminants specified on the Performance Data Sheet.

This system has been tested according to NSF/ANSI Standards 42, 53 and 401 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI Standards 42, 53, and 401.

Substance Reduction Aesthetic Effects	Influent Challenge Concentration	Maximum Permissible Product Water Concentration	Average% Reduction
Chlorine Taste/Odor Particulate Class I*	2.0 mg/L \pm 10% At least 10,000 particles/mL	50% reduction 85% reduction	97.0% >99.9%
Contaminant Reduction	Influent Challenge Concentration	Maximum Permissible Product Water Concentration	Average% Reduction
Lead: @ pH 6.5 / @ pH 8.5	0.15 mg/L \pm 10%	0.010 mg/L	>99.3% / 98.6%
Benzene	0.015 mg/L \pm 10%	0.005 mg/L	93.8%
p-Dichlorobenzene	0.225 mg/L \pm 10%	0.075 mg/L	99.8%
Carbofuran	0.08 mg/L \pm 10%	0.040 mg/L	81.9%
Toxaphene	0.015 \pm 10%	0.003 mg/L	>95%
Atrazine	0.009 mg/L \pm 10%	0.003 mg/L	87.0%
Asbestos	10 to 1078 fibers/L ††	99%	>99%
Live Cysts	50,000/L min.	99.95%	>99.99%
Turbidity	11 NTU \pm 10%	0.5 NTU	96.9%
Lindane	0.002 \pm 10%	0.0002 mg/L	>99.2%
Tetrachloroethylene	0.015 mg/L \pm 10%	0.005 mg/L	96.6%
o-Dichlorobenzene	1.8 mg/L \pm 10%	0.60 mg/L	92.3%
Ethylbenzene	2.1 mg/L \pm 10%	0.70 mg/L	86.9%
1,2,4-Trichlorobenzene	0.210 mg/L \pm 10%	0.07 mg/L	>99.8%
2,4 - D	0.210 mg/L \pm 10%	0.07 mg/L	88.5%
Styrene	2.0 mg/L \pm 10%	0.1 mg/L	99.6%
Toluene	3.0 mg/L \pm 10%	1.0 mg/L	93.5%
Endrin	0.006 mg/L \pm 10%	0.002 mg/L	81.7%
Atenolol	200 \pm 20%	30 ng/L	95.7%
Trimethoprim	140 \pm 20%	20 ng/L	96.1%
Linuron	140 \pm 20%	20 ng/L	96.3%
Estrone	140 \pm 20%	20 ng/L	95.3%
Nonylphenol	1400 \pm 20%	200 ng/L	95.5%
Carbamazepine	1400 \pm 20%	200 ng/L	97.94%
Phenytoin	200 \pm 20%	30 ng/L	93.58%
Naproxen	140 \pm 20%	20 ng/L	96.04%
Bisphenol A	2000 \pm 20%	300 ng/L	99.20%

Test Parameters: pH = 7.5 \pm 0.5 unless otherwise noted. Flow = 0.6 gpm (2.27 lpm). Pressure = 60 psig (413.7 kPa). Temp. = 68°F to 71.6°F (20°C to 22°C). Rated service capacity = 200 gallons (757 liters).

The compounds certified under NSF 401 have been deemed as "emerging compounds/incidental contaminants." Emerging compounds/incidental contaminants are those compounds that have been detected in drinking water supplies at trace levels. While occurring at only trace levels, these compounds can affect the public acceptance/perception of drinking water quality.

- It is important that operational, maintenance, and filter replacement requirements be carried out for the product to perform as advertised. Property damage can occur if all instructions are not followed.
- The disposable cartridge must be changed at least every 6 months.
- Use replacement filter P9RFB2L, part #EDR2RXD1/EDR2RXD1B. 2015 suggested retail price of \$49.99 U.S.A./\$49.99 Canada. Prices are subject to change without notice.
- The filter monitor system measures the amount of water that passes through the filter and alerts you when it is time to replace the filter. Refer to the "Using the Controls" or "Water Filtration System" section (in the User Instructions or User Guide) to learn how to check the water filter status.
- After changing the water filter, flush the water system. See "Water and Ice Dispensers" or "Water Dispenser" in the User Instructions or User Guide.
- These contaminants are not necessarily in your water supply. While testing was performed under standard laboratory conditions, actual performance may vary.
- The product is for cold water use only.
- The water system must be installed in compliance with state and local laws and regulations.
- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts. EPA Est. No. 082047-TWN-001.
- Refer to the "Warranty" section (in the User Instructions or User Guide) for the Manufacturer's limited warranty, name and telephone number.

Application Guidelines/Water Supply Parameters

Water Supply	Potable City or Well
Water Pressure	30 - 120 psi (207 - 827 kPa)
Water Temperature	33° - 100°F (0.6° - 37.8°C)
Service Flow Rate	0.6 gpm (2.27 lpm) @ 60 psi



*Class I particle size: >0.5 to <1 μ m

†Based on the use of *Cryptosporidium parvum* oocysts

††Fibers greater than 10 μ m in length

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