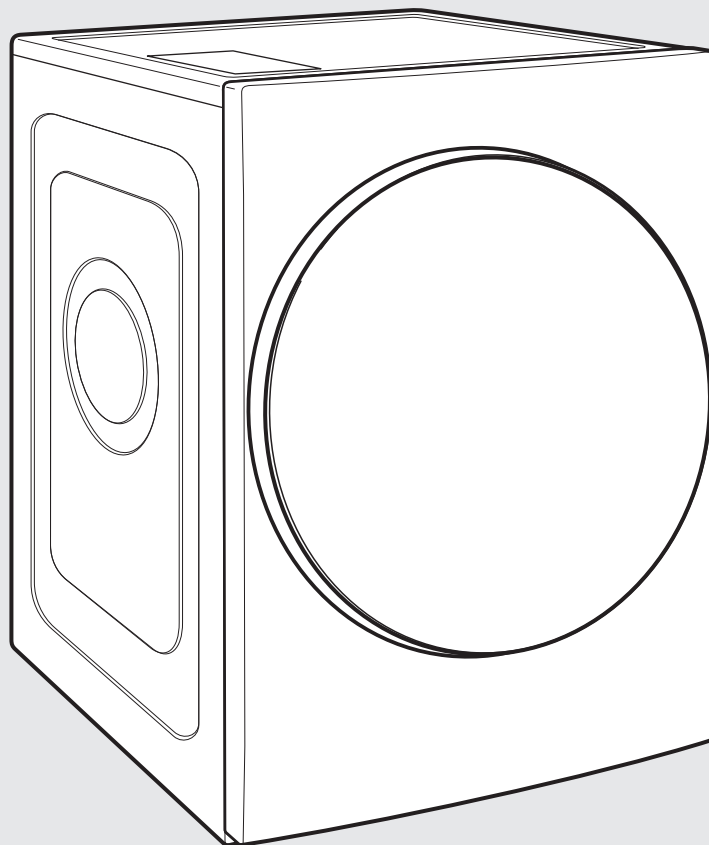




Use and Care Guide and Installation Instructions

Smart All-In-One Washer and Dryer



Check how to contact us at
point 5 of the Warranty Certificate.

If you have any problems or questions, visit us at www.whirlpool-latam.com



**Designed to use only HE
High Efficiency detergents.**

TABLE OF CONTENTS

SMART ALL-IN-ONE WASHER AND DRYER	3
SAFETY OF THE SMART ALL-IN-ONE	
WASHER AND DRYER.....	3
ACCESSORIES	6
OPERATING INSTRUCTIONS	7
Control Panel and Features	7
Cycle Guides	8
Choosing the Right Detergent	13
Using the Smart All-In-One Washer/Dryer.....	14
Smart All-In-One Washer/Dryer Maintenance	16
INSTALLATION INSTRUCTIONS.....	19
Location Requirements.....	19
Drain System	21
Unpacking the Washer/Drayer.....	22
Route Drain Hose	24
Connect Inlet Hose	24
Level Washer/Dryer	25
Plug In Washer/Dryer	26
Complete Installation Checklist	27
TROUBLESHOOTING	28
CERTIFICATE OF WARRANTY	32

SMART ALL-IN-ONE WASHER AND DRYER

Technical specifications

Model:

7MWFC5090KC

Operation frequency	60 Hz	
Power supply voltage	110 V - 127 V	
Maximum capacity (dry clothes)	Capacity 10.1 kg (Washer) 6 kg (Dryer)	Use of electricity 12 A -13 A
7MWFC5090KC		
Height	85 cm	
Width	59 cm	
Depth	63 cm	
Maximum water supply pressure	800 kPa	
Minimum water supply pressure	35 kPa	

Importer

WHIRLPOOL MÉXICO, S.de R.L. de C.V.
Antigua Carretera A Roma KM 9 SN
Col.EL Milagro; Apodaca
Nuevo León, México C.P. 66634
Tel (01 81) 83-29-21-00

Exporter

WHIRLPOOL (CHINA) CO., LTD.
Hefei, Anhui
China

Message to the user

Thank you for purchasing a WHIRLPOOL appliance.

SAFETY OF THE SMART ALL-IN-ONE WASHER AND DRYER

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



WARNING - “Risk of Fire”

- Washer/dryer installation must be performed by a qualified installer.
- Install the washer/dryer according to the manufacturer’s instructions and local codes.
- To reduce the risk of severe injury or death, follow all installation instructions.
- Save these instructions.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Read all instructions before using the washer.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable, or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the door or lid.
- Do not reach into the washer if the drum, tub or agitator is moving.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in this manual or in published user-repair instructions that you understand and have the skills to carry out.
- See “Electrical Requirements” located in the installation instructions for grounding instructions.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the dryer, follow basic precautions, including the following:

- Read all instructions before using the dryer.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire. To reduce the risk of fire due to contaminated loads, the final part of a tumble dryer cycle occurs without heat (cool down period). Avoid stopping a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the dryer. Close supervision of children is necessary when the dryer is used near children.
- Before the dryer is removed from service or discarded, remove the door to the drying compartment.
- Do not reach into the dryer if the drum is moving.
- Do not install or store the dryer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the dryer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Clean lint screen before or after each load.
- Keep area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.
- The interior of the dryer and exhaust vent should be cleaned periodically by qualified service personnel.
- See “Electrical Requirements” located in the installation instructions for grounding instructions.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

When discarding or storing your old clothes dryer, remove the door.

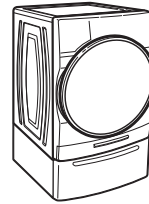
SAVE THESE INSTRUCTIONS

ACCESSORIES

INSTALLATION & MAINTENANCE ACCESSORIES

FACTORY CERTIFIED PARTS – these three
words represent quality parts and accessories
designed specifically for your appliance.
Time tested engineering that meets
our strict quality specifications.

FACTORY CERTIFIED PARTS



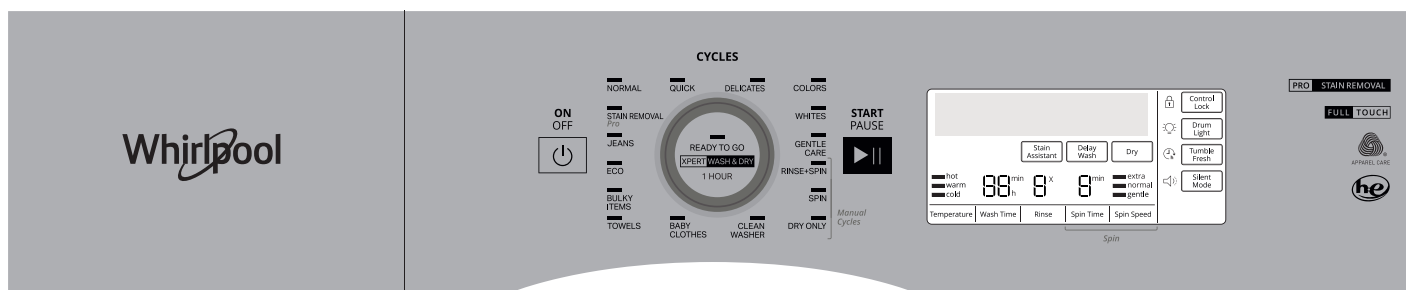
Pedestal

Color-matched pedestal raises the
washer/dryer to a more comfortable
working height.

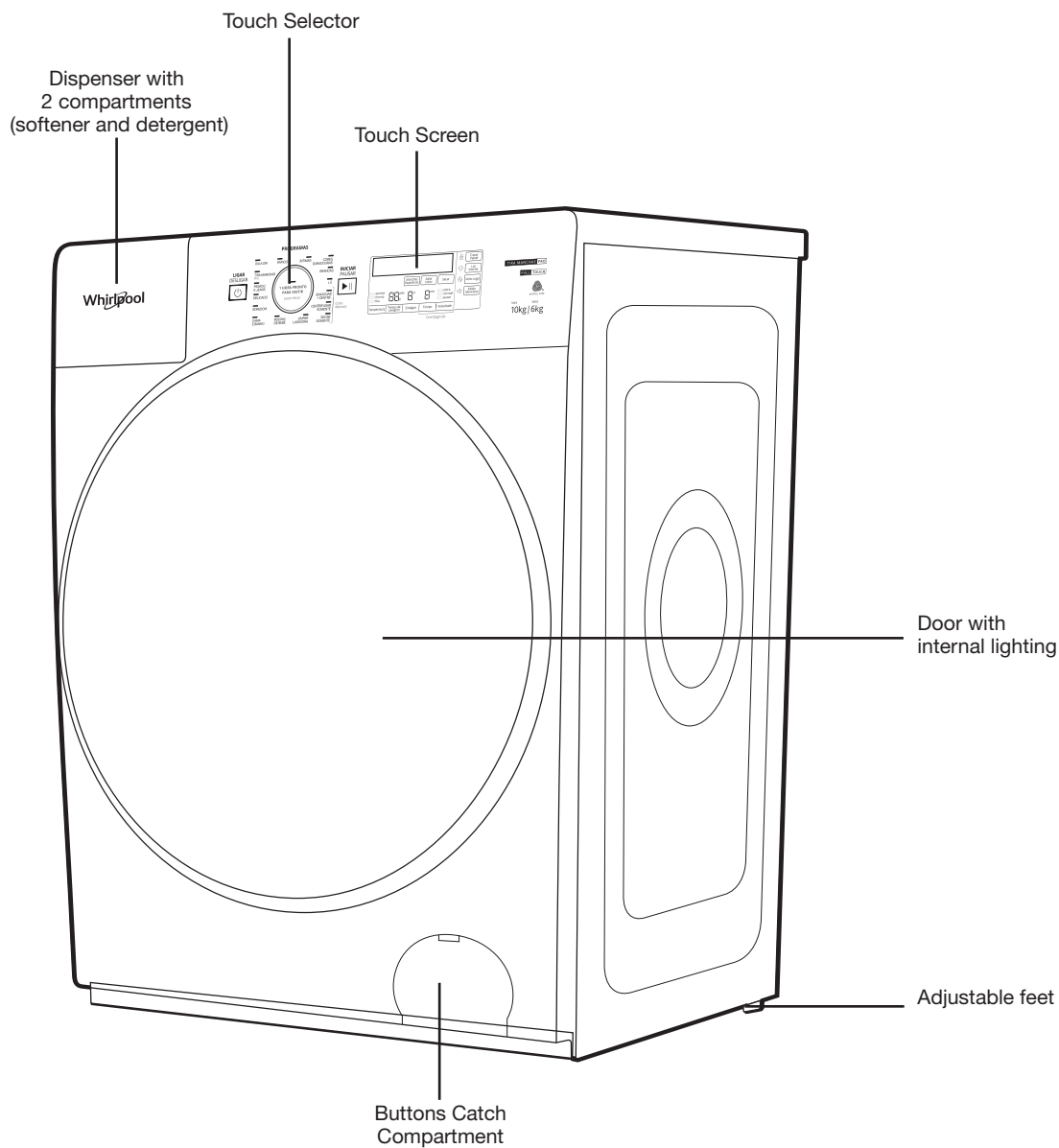
Customize your new washer/dryer with the following genuine Whirlpool accessory. For more information on options and ordering, visit us at: **www.whirlpool-latam.com**. Check how to contact us at point 5 of the Warranty Certificate.

OPERATING INSTRUCTIONS

Control Panel and Features



Picture for illustrative purposes only



Cycle Guides

You can use this Washer/Dryer to wash only, dry only, or wash and dry. This Washer/Dryer has a unique user interface to help you select the best wash cycle for your load.

Use the **TOUCH SELECTOR** to choose the washing and/or drying programs available for your Washer/Dryer.

To access the desired program, slide your finger on the edge of the selector clockwise and counterclockwise.

Know your Washer/Dryer's Cycles:

Cycle	Description
Normal	Use this cycle for slightly dirty everyday clothes, such as shirts and trousers, T-shirts and blouses. The default duration of this cycle, without any function change, is 1 hour 45 minutes. This cycle is suitable for cotton fabrics.
Quick	Use this cycle to wash lightly dirty laundry in a shorter time. The default duration of this cycle, without any function change, is 32 minutes.
Delicates	This cycle is specific to underwear in general, providing a gentler wash than other programs. The default duration of this cycle, without any function change, is 2 hours.
Colors	Use this cycle for colored clothes. This cycle does not allow drying . The default duration of this cycle, without any function change, is 2 hours 32 minutes.
Whites	Use this cycle for yellowed white clothes that need more intensive washing. This cycle has a longer washing time for more efficient cleaning. The default duration of this cycle, without any function change, is 1 hour 30 minutes.
Gentle care	This washing program is exclusive for pieces composed of wool. This cycle does not allow drying . The default duration of this cycle, without any function change, is 1 hour 7 minutes. The wool wash cycle of this machine has been approved by The Woolmark Company for the washing of wool items machine washable.
Clean Washer	Use this cycle to perform the periodic cleaning of your Washer & Dryer. Refer to additional instructions in item "6.1 Internal Cleaning of the Washer & Dryer" on page 20. Important: Do not put clothes and supplies in your Washer & Dryer for this program. This cycle does not allow changes to the options and cannot be paused after starting with the start/pause button. If you wish to interrupt it, cancel it with the ON/OFF button. If you want to continue with the interrupted cycle, simply press the ON/OFF button again. The default duration of this cycle, without any function change, is 3 hours 15 minutes.
Baby Clothes	Use this cycle to remove organic dirt or food from your baby's clothes. The default duration of this cycle, without any function change, is 1 hour 30 minutes.
Towels	Use this cycle for bed linen, quilts and bath linen. The default duration of this cycle, without any function change, is 1 hour 47 minutes.
Bulky items	Use this cycle to wash single bed blankets and comforters with maximum size of 1.6 m x 2.4 m). This cycle does not allow drying. The default duration of this cycle, without any function change, is 2 hours 1 minute.
Eco	Use this cycle for delicate pieces, such as silk or synthetic material. Check the label of clothes to make sure the piece can be washed and/or machine dried. This cycle combines shorter washing time, lower temperatures and centrifugation at reduced speeds. The default duration of this cycle, without any function change, is 1 hour 32 minutes.
Jeans	Use this cycle for pants, blouses and other jeans items. The default duration of this cycle, without any function change, is 2 hours 2 minutes.
Stain removal pro	Use this cycle for colored clothes made of resistant fabrics and very dirty/with stains*. The default duration of this cycle, without any function change, is 1 hour 45 minutes.

* Stains removed: Extra virgin olive oil, beet, chocolate fudge candy, plum stock, cherry stock, marker pen, watercolor pen, caramel, regular beer, black beer, cola soda, white glue, white school latex glue, pitaya cream, mouthwash, grape soda, blackberry jam, strawberry jam, egg yolk, bacon fat, red currant, iodine, strawberry yogurt, ketchup, crayons, mango, butter, makeup, honey, oatmeal, barbecue sauce, tomato sauce, pepper sauce, yakissoba sauce, oil, baby food (potato and carrot/banana and oats), toothpaste, papaya pulp, passion fruit pulp, bovine blood, strawberry ice cream, orange juice and tomato juice.

IMPORTANT: The **approximate** time of each program will be displayed on the digital display.

During cycle run, the display shows the remaining program time. The cycle time is not fixed and may vary due to factors such as tap water pressure and temperature, fluctuation of the power grid, unbalance of clothes inside the basket, amount and type of clothes and detergent.

START PAUSE



START /PAUSE key

To start the selected Washer/Dryer program, press the **START/PAUSE** button. If you want to pause the Washer/Dryer operation temporarily, use the same button. When pausing the product and then starting it, the product will drain the water that may be in the basket.

3 min

Spin Time

extra
normal
gentle

Spin Speed

4. Spin Time

Allows you to change the time your clothes will remain in the centrifugation stage.

The time can be changed from 1 to 9 minutes depending on the program.

5. Spin Speed

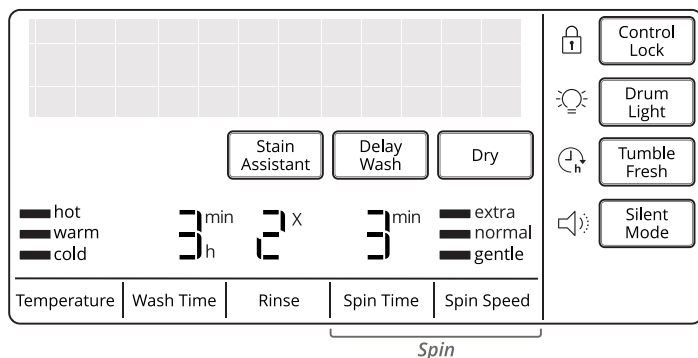
Allows you to change the speed at which your clothes will be centrifuged.

Centrifuge speed can be chosen between:

- **Extra:** clothes come out drier and may come out wrinkled. This option is recommended for heavy fabrics. Depending on the cycle, it can vary between 800 and 1400 rpm.
- **Normal:** clothes come out damp and may come out lightly wrinkled at the end of the wash. Depending on the cycle, it can vary between 600 and 1000 rpm.
- **Gentle:** Clothes come out wetter and may come out less wrinkled at the end of the wash. Depending on the cycle, it varies between 400 and 800 rpm.

Touch Screen and options

All programs have predefined settings, but you can change them as follows. To change them, press the **Touch Screen** in the region of the numbers indicated in the picture.



hot
warm
cold

Temperature

1. Temperature

Allows you to change the temperature of the water in the washing steps (agitation of the clothes with water and detergent).

The temperature can be chosen from:

- Cold: room temperature (no heating)
- Warm: between 30 and 40 °C
- Hot: between 40 and 55 °C

Check the recommended temperature on the label of clothes, read page 12 for more information.

3 min
3 h

Wash Time

2. Wash Time

Allows you to change the time your clothes will remain in the washing stage (agitation of the clothes with detergent and water).

The time can be changed between 3 and 120 minutes depending on the washing program, where each one has a specific range.

2 x

Rinse

3. Rinse

Allows you to change the amount of rinses of each program.

The amount of rinses can be changed from 1 to 6, depending on the program.



Silent
Mode

Silent Mode

Selecting this function, the Washer/Dryer will decrease the vibration during the centrifugation step, reducing the noise level.

This function can only be selected in some programs.

For this function to achieve its maximum efficiency, ensure that the clothes are well distributed in the basket and that the product is correctly levelled.



Tumble
Fresh

7. Tumble Fresh

This function should be used if you cannot remove the clothes from your Washer/Dryer immediately after the end of the cycle.

Washer/Dryer will move your clothes periodically to help prevent wrinkles on your clothes.



Drum
Light

8. Drum Light

Selecting this function, the Washer/Dryer will turn on an LED light inside the clothes basket, to ease visualization.

This function is not available during drying as the high temperature could damage the lamp.



9. Control Lock

Selecting this function, the Washer/Dryer will lock any changes in the cycle after the beginning of washing or drying to prevent your Washer/Dryer from being accidentally reprogrammed. If you wish to reprogram, you will have to turn the machine off and restart the process.

To deactivate this function, keep your finger positioned on the Lock Panel button for about 3 seconds.

NOTE: The **Panel Lock** function will be activated only after the cycle starts.

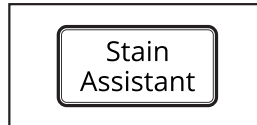


11. Delay Wash

This function should be used if you want to program your Washer/Dryer, but do not want the cycle to begin immediately.

You can delay the start of the cycle by up to 12 hours, this way the Washer/Dryer will start the cycle after the selected time.

The time selected in this function will be apparent on the Touch Screen until the start of the cycle. When the cycle starts, the display will show the remaining time, in a descending way, for the end of the cycle.



12. Stain Assistant

This function helps reduce* specific stains on your clothes.

The Washer & Dryer will schedule the best temperature, and washing time to assist in reducing each type of stain; being grease, tomato sauce, chocolate, grass and makeup. This function is available in the programs **Normal**, **Whites**, **Baby Clothes**, **Towels** and **Eco**.

*According to a comparative internal test carried out on cotton fabric with the same cycles without the Specific Stains option selected.



10. Dry

This function should be used to select the **DRY** function in some programs where it is not pre-selected, and to change the drying mode between the options below:

- **For time:** It allows you to select the time your clothes will stay in the drying stage (30 min, 1 hour or 2 hours).
- **Automatic:** It allows you to select one of the following options, in which your Washer & Dryer will set the drying duration automatically, depending on the amount of clothes in the basket:
 1. **Super Dry:** dry clothes to be stored at the end of the cycle
 2. **Easy Ironing:** lightly damp clothes, the ideal way to iron
 3. **Delicate:** delicately dried clothes, at lower temperatures

For best performance, the product will automatically select a 9 min centrifugation at Extra speed when the Dry function is enable.

IMPORTANT:

- The maximum drying capacity is 6 kg and the excess load will impair the efficiency of dry cycles. For more details, refer to “2. Load laundry into Washer/Dryer” page 14.
- During drying it is not possible to turn on the Internal Light and PAUSE the product.

Cycle	Temperature	Washing Time (min)	Rinse (quantity)	Centrifugation Time (min)
Whites	Cold	15 to 120	1 to 6	1 to 9
	Warm	30 to 120		
	Hot	45 to 120		
Colors	Cold	15 to 45	1 to 4	1 to 9
Gentle care	Cold	15 to 45	1 to 6	1 to 5
	Warm	15 to 45		
	Hot	30 to 45		
Clean Washer	Hot	110	1	2
Baby Clothes	Cold	15 to 90	1 to 6	1 to 9
	Warm	30 to 90		
	Hot	45 to 90		
Towels	Cold	15 to 90	1 to 6	1 to 9
	Warm	30 to 90		
	Hot	45 to 90		
Bulky items	Cold	15 to 90	1 to 6	1 to 9
	Warm	30 a 90		
	Hot	45 a 90		
Eco	Cold	15 to 60	1 to 6	1 to 9
	Warm	30 to 60		
	Hot	45 to 60		
Jeans	Cold	15 to 90	1 to 6	1 to 9
	Warm	30 to 90		
	Hot	45 to 90		
Stain removal pro	Cold	15 to 90	1 to 6	1 to 9
	Warm	30 to 90		
	Hot	45 to 90		
Normal	Cold	15 to 90	1 to 6	1 to 9
	Warm	30 to 90		
	Hot	45 to 90		
Quick	Cold	3 to 45	1 to 4	1 to 9
	Warm	30 to 45		
	Hot	45		
Delicates	Cold	15 to 60	1 to 6	1 to 9
	Warm	30 to 60		
	Hot	45 to 60		
Xpert Wash & Dry	Cold	3	1	3
Rinse + Spin	Unavailable	Unavailable	1 to 6	1 to 9
Spin	Unavailable	Unavailable	Unavailable	1 to 9
Dry only	Unavailable	Unavailable	Unavailable	Unavailable

Cycle	Spin Speed	Silent Mode	Dry	Stain Assistant
Whites	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Yes
Colors	Gentle, Normal and Extra	Yes	Unavailable	Unavailable
Gentle care	Gentle, Normal and Extra	Yes	Unavailable	Unavailable
Clean Washer	Normal	Yes	30 min	Unavailable
Baby Clothes	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Yes
Towels	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Yes
Bulky items	Gentle, Normal and Extra	Yes	Unavailable	Unavailable
Eco	Gentle, Normal and Extra	Yes	Delicate, 30 min, 1 h and 2 h	Unavailable
Jeans	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Unavailable
Stain removal pro	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Unavailable
Normal	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Yes
Quick	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Unavailable
Delicates	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Unavailable
Xpert Wash & Dry	Extra	Unavailable	45 min	Unavailable
Rinse + Spin	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Unavailable
Spin	Gentle, Normal and Extra	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Unavailable
Dry only	Unavailable	Yes	Super Dry, Easy Ironing, Delicate, 30 min, 1 h and 2 h	Unavailable



APPAREL CARE

Woolmark

The wool wash cycle of this machine has been approved by The Woolmark Company for the washing of wool items machine washable. Wash the products according to the washing instructions on the label and the instructions of the manufacturer of this washing machine. M1631.

Choosing the Right Detergent

Use only High Efficiency detergents. The package will be marked "HE" or "High Efficiency." Low-water washing creates excessive sudsing with a non-HE detergent. Using non-HE detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component malfunction and, over time, buildup of mold or mildew. HE detergents should be low-sudsing and quick-dispersing to produce the right amount of suds for the best performance. They should hold soil in suspension so it is not redeposited onto clean clothes. Not all detergents labeled as High Efficiency are identical in formulation and their ability to reduce suds. For example, natural, organic, or homemade HE detergents may generate a high level of suds.

Always follow the detergent manufacturer's instructions to determine the amount of detergent to use.

IMPORTANT:

- Do not use chlorine bleach in this washer/dryer. Chlorine bleach will damage it.
- Do not add a single-dose laundry packet to the bulk dispenser.



Use only High Efficiency (HE) detergent.

About Detergent Concentration

Today's liquid HE detergents are concentrated. Most brands of concentrated HE detergent will show the level of concentration on the bottle.

However, if the detergent bottle does not give the concentration, it can be easily calculated. Just divide the package size in fluid ounces by the number of loads. Then refer to the chart below to find the concentration.

If you do not get your desired cleaning results, set the concentration level to a lower concentration number. If you have excess suds, set the concentration level to a higher concentration number.

Concentration	Number of ounces ÷ number of loads
2X	1,5-2,49 (44,4 ml-73,6 ml)
3X	0,9-1,49 (26,6 ml-44,1 ml)
4X	0,7-0,89 (20,7 ml-26,3 ml)
5X	0,5-0,69 (14,8 ml-20,4 ml)
6X	0,3-0,49 (8,9 ml-14,5 ml)

Using the Smart All-In-One Washer/Dryer

⚠ WARNING



Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

⚠ WARNING



Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing).

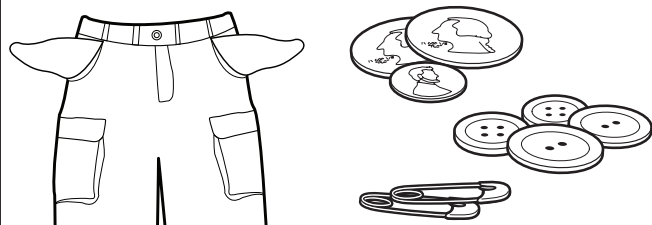
Failure to follow these instructions can result in death, explosion, or fire.

First wash cycle without laundry

Before washing clothes for the first time, set up the Load & Go™ bulk dispenser (see page 9). Choose the Regular (What to Wash) and Quick (How to Wash) cycle and run it without clothes. Use only HE detergent. This initial cycle serves to ensure the interior is clean and the bulk dispenser is primed and ready for use before washing clothes.

If using liquid HE detergent in both Dispenser 1 and Dispenser 2, you will need to run a second cycle without laundry as indicated above to prime Dispenser 2 and clean the interior. Using the Tools button, make sure that Dispenser 1 is disabled when priming Dispenser 2 for detergent.

1. Sort and prepare your laundry

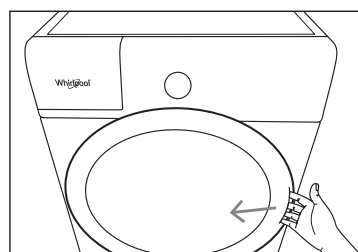


Sort items by recommended cycle, water temperature, and color-fastness. Separate heavily soiled items from lightly soiled. Separate delicate items from sturdy fabrics. Treat stains promptly and check for colorfastness by testing stain remover products on an inside seam.

IMPORTANT:

- Empty pockets. Loose change, buttons, or any small object can plug pumps and may require a service call.
- Close zippers, fasten hooks, tie strings and sashes, and remove non-washable trim and ornaments.
- Mend rips and tears to avoid further damage to items during washing.
- Turn knits inside out to prevent pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.
- Do not dry garments if stains remain after washing, because heat can set stains into fabric.
- Always read and follow fabric care labels and laundry product instructions. Improper usage may cause damage to your garments.

2. Load laundry into washer/dryer



1.1. Open the Washer & Dryer door, pulling it forward.

1.2. Put the clothes in the basket loosely. Do not overload the Washer/Dryer and follow the recommendations of each program. For washing and drying programs, or only drying, make sure that the clothes are not compressed in the basket.

The nominal capacities (10,1 kg for washing and 6 kg for drying) are stated based on a specific clothing load for testing. This load consists of different items, the characteristics of which are specified by the Ordinance of the Ministry of Development, Industry and Foreign Trade - MDIC, No. 185 for washing and IEC 61121 for drying.

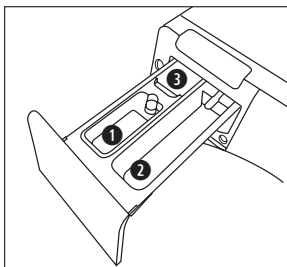
For a good performance of your Washer/Dryer, the volume of the clothes also should be considered, as there are certain types of items which, although light, are bulky and may fall below the declared nominal capacity, such as, for instance, synthetic fabrics in general and foam-filled items.

1.3. Close the Washer/Dryer door, pushing it firmly until you hear the latch click shut. The door will remain closed during all wash and/or dry cycles.

IMPORTANT:

- After the entire washing and/or drying program is completed, the door is automatically unlocked and can be open to remove the clothes from the basket.
- During the cycle, the door can only be opened if the **START/PAUSE** button is pressed or if the program is canceled by pressing the **ON/OFF** button.

3. Using the dispenser



The Dispenser is a drawer with 2 compartments (softener ①, detergent ②) that automatically stores and distributes the inputs during the steps of washing. To use it, just pull it with one hand to open it, pour softener/detergent as the instructions below and close it, pushing it in gently to avoid that the products spill.

It is normal for small amounts of water and softener/detergent to remain in the compartments when the washing program is complete. Clean your Dispenser periodically, as recommended "Cleaning the Dispenser", page 16.

Do not place inputs directly into the Washer/Dryer basket. Always use the appropriate compartments, as shown. Compartment ③ should not be used.

Softener ①

- Pour softener in the left compartment ①. Its use is optional.
- Do not exceed the maximum level (MAX) indicated in the compartment. If this occurs, softener may be dispensed on the product before the appropriate time and may stain the fabrics.
- Some softeners are very viscous and may not dispense properly. In this case, dilute the softener with a little bit of water before use.

Liquid Detergent ②

- Use the right compartment (detergent) ② whenever a washing program is selected.
- The amount of detergent to be used should be in accordance with the level of dirt and the amount of clothes to be washed. For liquid detergent, use a maximum of 40 ml or 2 tablespoons.
- If during washing you notice excessive foam formation, reduce the amount of liquid detergent in the next washings. The excess foam will make your Washer/Dryer automatically change the rinse step, extending the total cycle time.

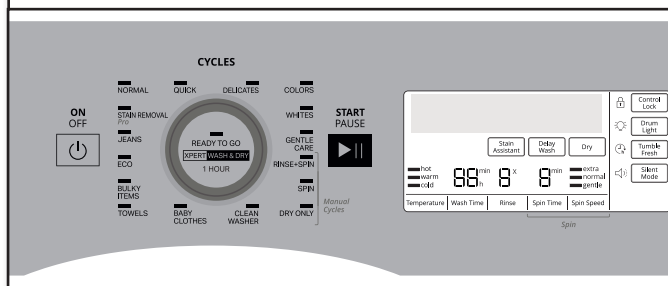
Powder Detergent ②

- Use the right compartment (detergent) ② whenever a washing program is selected.
- The amount of detergent to be used should be in accordance with the level of dirt and the amount of clothes to be washed. For powder detergent, do not exceed the size of the measuring cup or 32 g of input, indicated for very dirty clothes and maximum capacity of washing.
- If during washing you notice excessive foam formation, reduce the amount of powder detergent in the next washings.
- The excess foam will make your Washer/Dryer automatically change the rinse step, extending the total cycle time.
- At the end of each wash, powder detergent residue can remain in the Dispenser. That is normal. Clean the dispenser after the end of the wash.

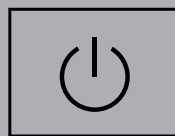
IMPORTANT:

- In case of surplus detergent, the message F0E2 may appear. For the next washings, reduce the quantity of detergent. Use the measuring cup and follow the instructions on the product label for correct dosing.

4. Program your Washer/Dryer



ON
OFF

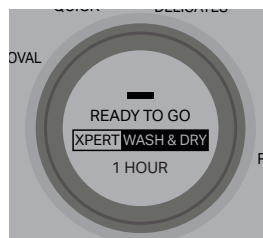


ON/OFF Key

Use this key to turn Washer/Dryer on and off, or to cancel a running program. Place your finger on the **ON/OFF** button for approximately 2 seconds to turn the product ON.

To turn the product OFF, place your finger on the same button for approximately 3 seconds.

When the selected program is finished, the Washer/Dryer will automatically switch off, except when the **Tumble Fresh** function is activated. For more details on this function, see the "Touch Screen" item, on page 9.



Ready to go Key

Use this program to wash and dry a change of clothes¹ in just 1 hour², leaving them ready to wear.

Heavy fabrics, such as jeans and towels, may be wet at the end of the cycle.

The maximum capacity of this program is 1 kg of dry clothes³.

¹ Light and not too dirty pieces (pants, a t-shirt and underwear). There may be a variation of 10 minutes in that time, due to the cooling temperature of the product, to ensure your safety.

² One hour considers only the timing necessary for wash and dry; since the fill time and cooling time may take longer due to the garments, system, and environment.

³ Capacity based on the standard cotton load described in IEC 61121 drying standard.



Touch Selector

Use the **TOUCH SELECTOR** to choose the washing and/or drying programs available for your Washer/Dryer.

To access the desired program, slide your finger on the edge of the selector clockwise and counterclockwise.

Smart All-In-One Washer/Dryer Maintenance

⚠ WARNING



Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

CLEANING THE WASHER/DRYER EXTERNALLY

In order not to damage and increase the life of your Washer/ Dryer:

- Clean the lid glass weekly, avoiding accumulation of debris. Never use window cleaners to avoid damaging the material used in Washer/Dryer.
- Use neutral detergent, applied with a sponge or soft cloth. Never use alcohol, removers or abrasive substances, especially on the external display of the door, as it may cause a chemical reaction or scratches, damaging the Washer/Dryer.
- Do not use water jets when cleaning your Washer/Dryer, as this may damage it.

⚠ WARNING



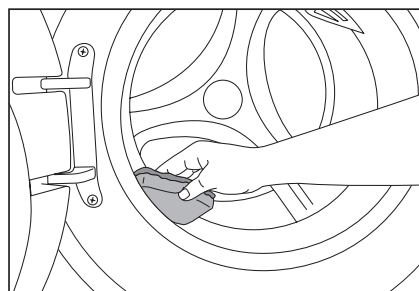
Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing).

Failure to follow these instructions can result in death, explosion, or fire.

CLEANING THE DOOR SEAL



Always wipe off dirt and lint remains with a soft sponge after use.

If there are objects, such as pins, in the rubber gaps, remove them.

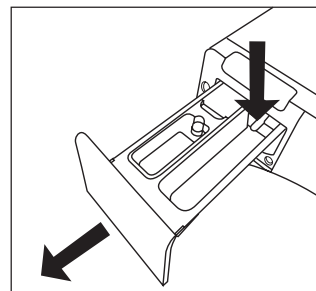
CLEANING THE WASHER/DRYER INTERNALLY

Every two months, perform the internal cleaning of Washer & Dryer following the steps below:

1. Make sure that there are no items of clothing in the Washer/ Dryer.
2. Select the **Clean Washer** cycle on the panel.
3. Let the Washer/Dryer run the whole cycle.

IMPORTANT: When selecting the **Clean Washer** cycle, **do not use washing inputs** (bleach, detergent or softener) - in the dispenser or in the basket.

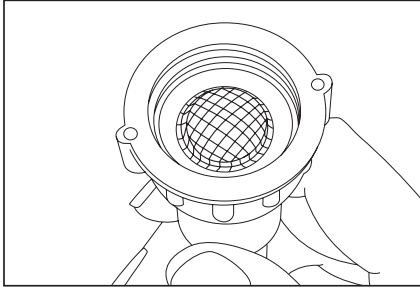
CLEANING THE DISPENSER



Clean the dispenser regularly to ensure the proper functioning of your Washer/Dryer.

1. Open dispenser's drawer until it stops and locks.
2. Press the lock on the bottom of the dispenser and simultaneously pull it out, shown in the picture, so that it unlocks and be removed.
3. Wash the dispenser with running water and a brush or paintbrush.
4. Clean the slot, in which the dispenser was removed, with a sponge soaked in water.
5. Put the dispenser back in the product.

CLEANING THE HOSE'S SCREEN FILTER



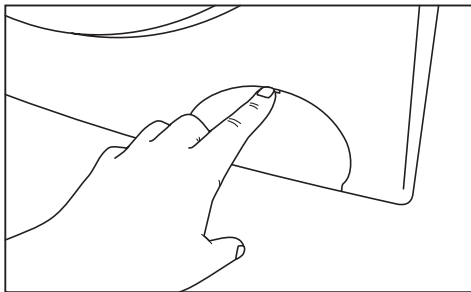
Every 2 months, it will be necessary to unscrew the hose from the tap and submit the screen filter to a water jet; a brush can also be used to clean it.

IMPORTANT: Keep the screen filter in the same position as it came from the factory. In that position, impurities in the water are prevented from clogging the filter.

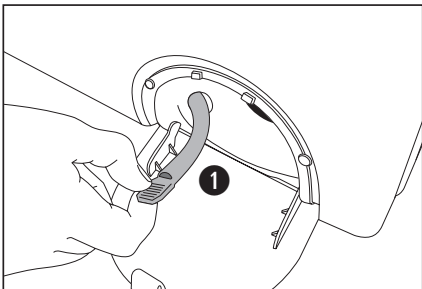
CLEANING THE BUTTONS CATCH COMPARTMENT

The Buttons Catch Compartment retains buttons, coins and other objects that may eventually detach from clothes and remain in your Washer/Dryer. Periodically, clean the Buttons Catch Compartment following the steps below:

1. Open the lid by pulling it down through the top tab.

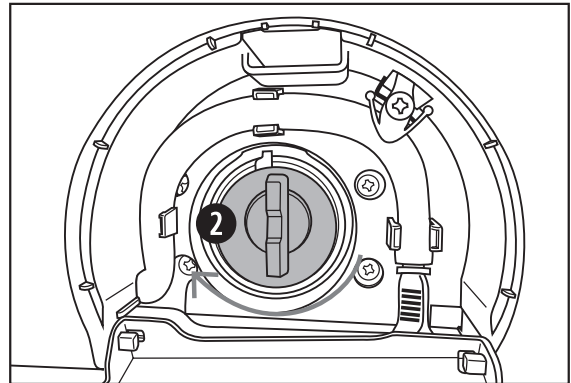


2. Locate a drain, a drainage point or a container to drain the water according to the following steps.

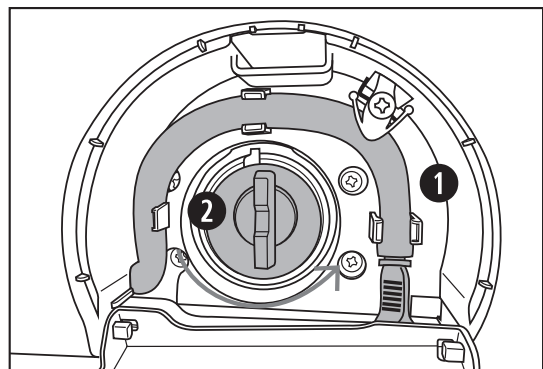


CLEANING THE BUTTONS CATCH COMPARTMENT (Cont.)

3. Use hose ❶ to drain the remaining water into the drain or point of drainage.
 - Remove the lid at the end of the hose.
 - Lower the end of the hose to floor level.
 - Wait until the water in the product runs out.
 - Replace the lid at the end of the hose..
 - Reinstall the hose in the clicks as shown in the following picture.
4. Remove the lid from compartment ❷, by turning it clockwise as shown in the picture on the side.



5. Carry out the cleaning.
6. Reinstall the lid ❷ in its slot by turning it counterclockwise.
Turn the lid until you feel the end of the thread course.
7. Reinstall the hose ❶ in the bracket at the top left.



8. Lift and close the Catch Buttons Compartment lid, pushing it until you hear the click.

WINTER STORAGE CARE

IMPORTANT: To avoid damage, install and store Washer/Dryer where it will not freeze. Because some water may stay in hoses, freezing can damage washer/dryer. If storing or moving during freezing weather, winterize your Washer/Dryer.

To winterize Washer/Dryer:

1. Shut off water faucet, disconnect and drain water inlet hose.

HELPFUL TIP: Attach a reminder note to the Washer/Dryer to turn the water back on before washer's next use.

2. Remove the Buttons Catch Compartment.
3. Put 1 qt. (1 L) of R.V.-type antifreeze in drum and run washer on Normal cycle for about 2 minutes to mix antifreeze and remaining water.
4. Unplug washer/dryer or disconnect power.

INSTALLATION INSTRUCTIONS

Location Requirements

Proper installation is your responsibility. Check code requirements. Some codes limit, or do not permit, installing Washer/Dryer in garages, closets, mobile homes, or sleeping quarters. Contact your local building inspector.

⚠ WARNING



Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

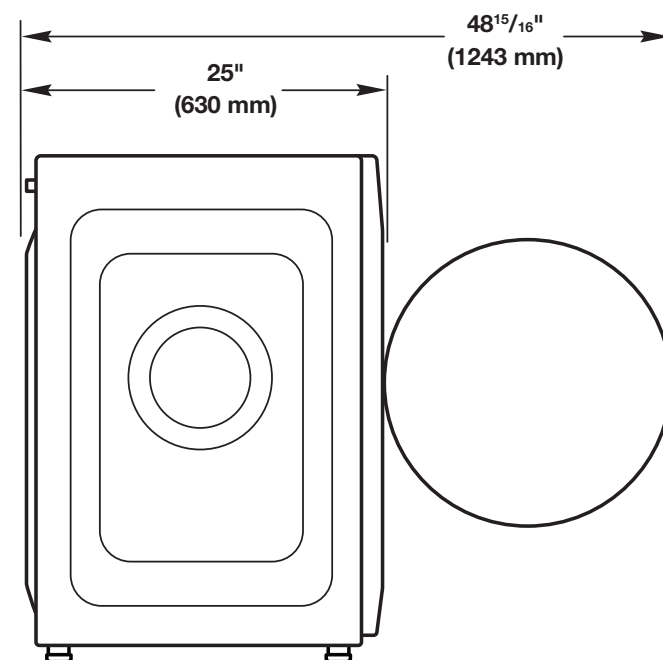
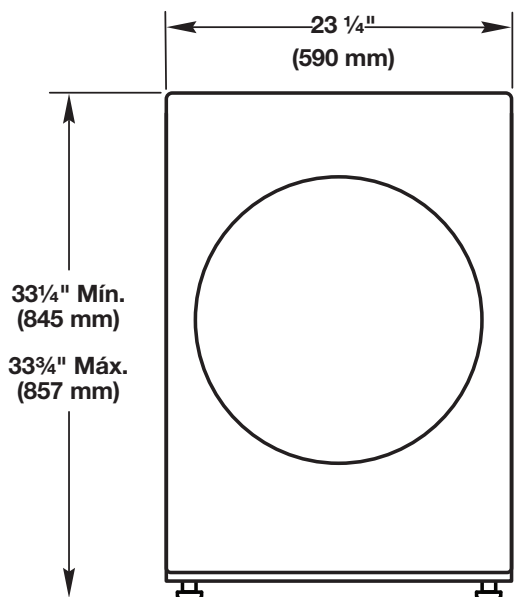
Do not dry anything that has ever had anything flammable on it (even after washing).

Failure to follow these instructions can result in death, explosion, or fire.

You will need:

- A separate 20 A circuit.
- A grounded electrical outlet located no more than 2 feet (610 mm) from either side of the dryer. See “Electrical Requirements.”
- Only cold water tap located no more than 4 feet (1.2 m) from the cold water fill valve on the washer and a water pressure of 3-116 psi (20- 800 kPa).
- A level floor with a maximum slope of 1 “(25 mm) under the full washer. Installation on carpets or foam-backed surfaces is not recommended.
- The floor must support the total weight of the washer (with water and load) of 400 lbs (180 kg).
- To install in your garage, place the dryer at least 18 “(460 mm) above the floor.

IMPORTANT: do not install, store or operate the Washer/Dryer where it will be exposed to the weather or temperatures below 32 ° F (0 ° C). Water remaining in washer/dryer after use may cause damage in low temperatures. See “ Smart All-In-One Washer/ Dryer Maintenance” for winterizing information.



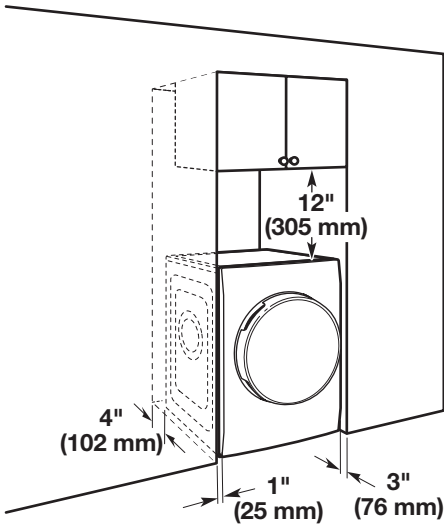
All dimensions show recommended spacing allowed, except for closet door ventilation openings which are the minimum required.

For each arrangement, consider allowing more space for ease of installation and servicing, and spacing for companion appliances and clearances for walls, doors, and floor moldings.

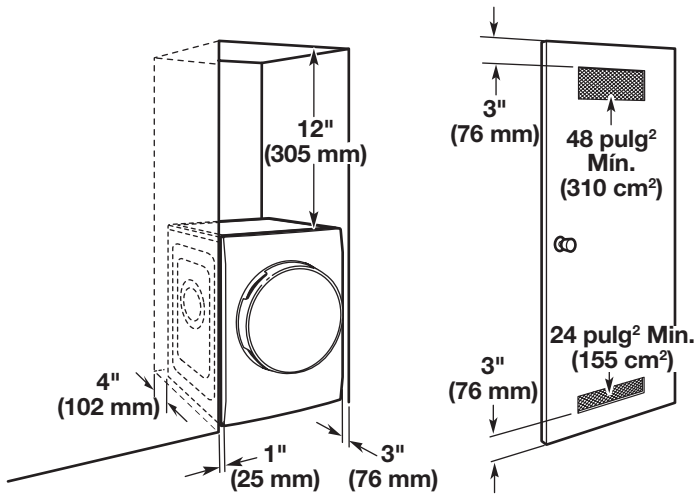
Space must be large enough to allow door to fully open. Add spacing of 1" (25 mm) on all sides of washer/dryer to reduce noise transfer. If a closet door or louvered door is installed, top and bottom air openings in door are required.

Location Requirements (cont.)

Custom cabinet installation:



Closet installation:

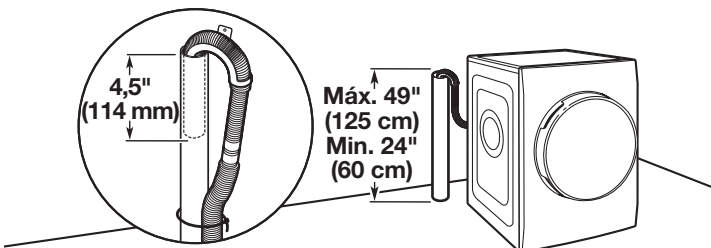


Drain System

Drain system can be installed using a floor drain, wall standpipe, floor standpipe, or laundry tub. Select method you need.

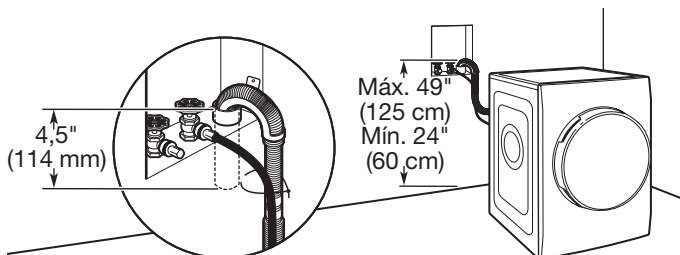
IMPORTANT: To avoid siphoning, only 4 1/2" (114 mm) of drain hose should be inside standpipe. Always secure drain hose with cable tie.

Floor standpipe drain system



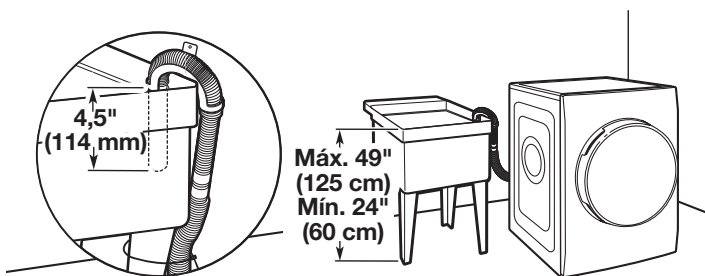
Minimum diameter for a standpipe drain: 2" (51 mm). Minimum carry-away capacity: 17 gal. (64 L) per minute. A 2" (51 mm) diameter to 1" (25 mm) diameter Standpipe Adapter Kit is available. Top of standpipe must be at least 24" (60 cm) high; install no higher than 49" (125 cm) from bottom of washer/dryer. If you have an overhead sewer and need to pump higher than 96 inches, a sump pump and associated hardware are needed. See "Assistance or Service."

Wall standpipe drain system



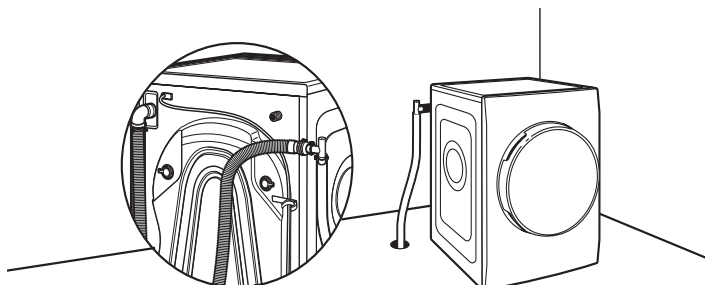
See requirements for floor standpipe drain system.

Laundry tub drain system



Minimum capacity: 20 gal. (76 L). Top of laundry tub must be at least 24" (60 cm) above floor; install no higher than 49" (125 cm) from bottom of washer/dryer.

Floor drain system



Floor drain system requires a Siphon Break Kit, two Connector Kits, and an Extension Drain Hose that may be purchased separately. See "Assistance or Service." Minimum siphon break height: 28" (710 mm) from bottom of washer/dryer (additional hoses may be needed).

Unpacking The Washer/Dryer

⚠ WARNING

Excessive Weight Hazard

**Use two or more people to move and install washer/dryer.
Failure to do so can result in back or other injury.**

For questions or difficulties in installing and using the product, Check how to contact us at point 5 of the Warranty Certificate.

- Before you start installation, ensure that all packaging was removed correctly as instructed on the label that comes in the product packaging.
- Remove the transparent plastic protective film from the panel.
- Never use the Styrofoam-based product as this may damage it.

⚠ WARNING



Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

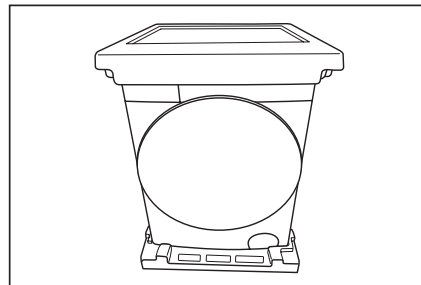
No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

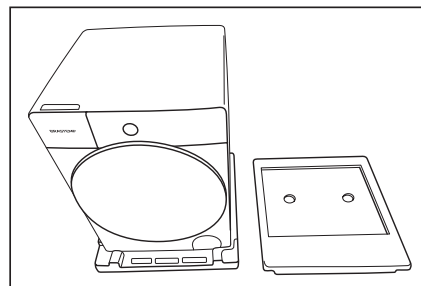
Doing so can result in death, explosion, or fire.

Unpacking

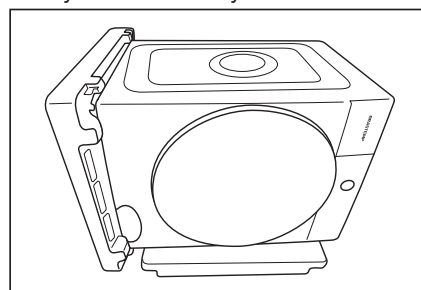
1. With two people, place your Washer/Dryer near the installation site. Do not pull the product through the plastic tapes surrounding the packaging.
2. Cut the plastic tapes with safety scissors. Remove the cardboard box pulling it up.



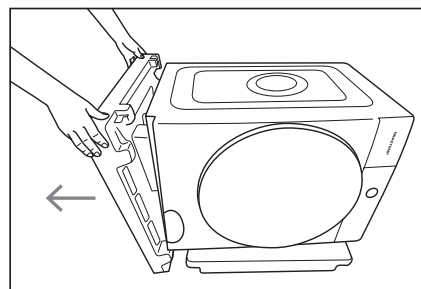
3. Remove the Styrofoam top from the product and position it on the right side of the product.
4. Remove the Styrofoam edge protectors.
5. With two people, tip the product sideways, as indicated by the arrow printed on the package, on the Styrofoam top that you put on the right side of the product.



6. Remove the Styrofoam base. With two people, return the product to the right position and remove the plastic bags that protect your Washer/Dryer.



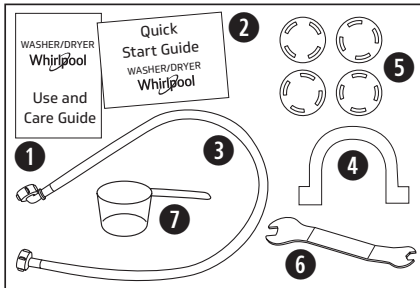
7. Dispose of the packaging consciously in an appropriate place.



Unpacking (cont.)

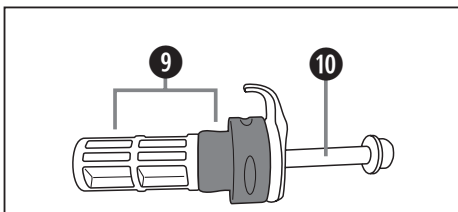
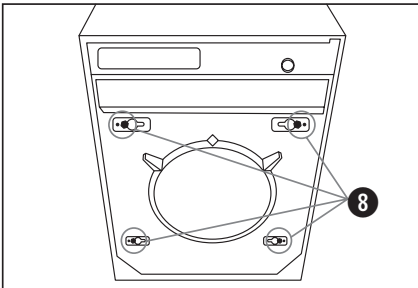
8. Open the door as shown and remove the accessories that are inside your Washer/Dryer:

- ❶ The User and Care Guide;
- ❷ Quick Guide;
- ❸ Water Inlet Hose;
- ❹ Curved Adapter for Water Outlet;
- ❺ Plugs for the Transport Screws Holes;
- ❻ Bolt Spanner 17" (for removing the transport screws and adjusting the feet);
- ❼ Measuring Cup.



9. For the correct functioning of your Washer/Dryer, be sure to remove the four transport screws sets located on the back of the product.

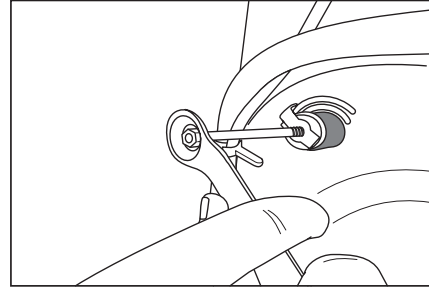
10. On the back of the product, with the help of the supplied spanner, remove the four transport screws sets ❸ - consisting of plastic body ❹ and screw ❺.



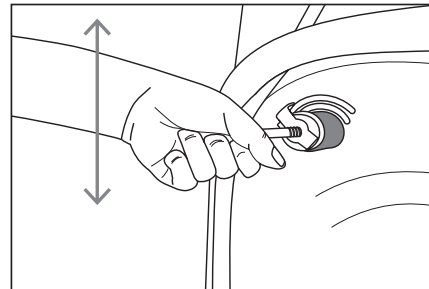
Transport Screw Set

Unpacking (cont.)

11. Unscrew the screw by holding a small part of the thread in the hole.



12. Make movements up and down, pulling it out until the plastic body ❹ and the screw ❺ are totally out.



IMPORTANT:

- If the screw is not out enough, so that it is possible to create a lever with it, its removal will be difficult.
- If the transport screw has not been removed, the panel will show the warning "TRANSPORT SCREWS DETECTED." Remove the screws so that the product works properly.

13. Release the spacer feed cord. The cord will only be free after the fixing sets have been removed.

IMPORTANT: It is necessary to remove the **four** transport screws sets before turning the machine on. Failure to remove any of them will damage the product, if it is operated.

14. Use the plugs that come with your product to fit into the transport screws holes.

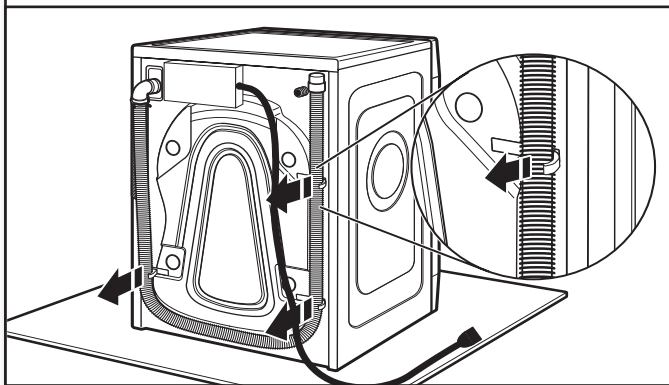
IMPORTANT: Keep the four transport screws sets, as you may need them to transport the product when moving.

15. Remove the energy efficiency label that is attached to the cabinet. With use, it can dry out and be difficult to remove.

Route Drain Hose

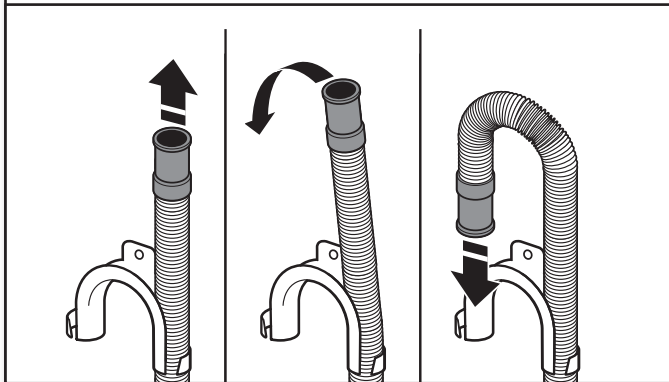
Proper routing of the drain hose protects your floor from damage due to water leakage. Read and follow these instructions.

1. Remove drain hose from washer/dryer



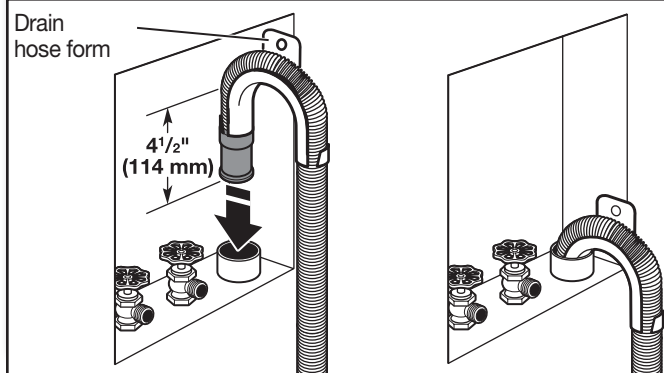
Gently pull the corrugated drain hose from the shipping clips.

2. Connect laundry tub drain or standpipe drain hose form (floor standpipe, wall standpipe, or laundry tub drain installations only)



For floor standpipe, wall standpipe, or laundry tub drain installations, you will need to connect the drain hose form to the end of the drain hose. You may need additional parts with separate directions. See "Assistance or Service."

3. Place drain hose in standpipe



Place hose into standpipe (shown in picture) or over side of laundry tub.

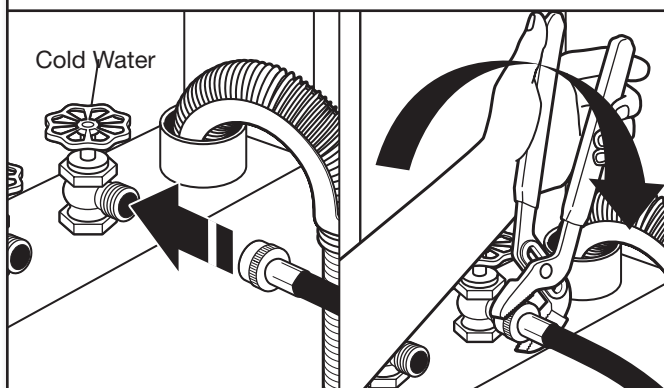
IMPORTANT: Only 4 1/2" (114 mm) of drain hose should be inside standpipe; do not force excess hose into standpipe or lay on bottom of laundry tub. Drain hose form must be used.

Connect Inlet Hose

Washer/dryer must be connected to the cold water faucet with a new inlet hose with a flat washer. Do not use the old hose.

NOTE: Hose must be attached and have water flowing to inlet valve.

1. Connect inlet hose to water faucet



Attach hose to cold water faucet. Screw on coupling by hand until it is seated on washer. Use pliers to tighten couplings an additional two-thirds turn.

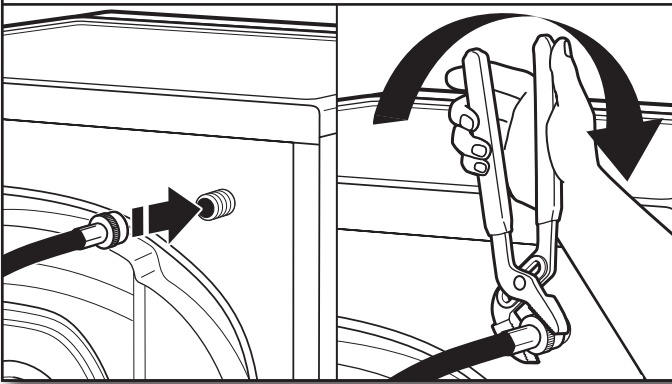
IMPORTANT: Do not overtighten or use tape or sealants on valve when attaching to faucet or washer/dryer. Damage can result.

2. Clear water line



Run water for a few seconds through hose into a laundry tub, drainpipe, or bucket to avoid clogs. Water should run until clear.

3. Connect inlet hose to Washer/Dryer

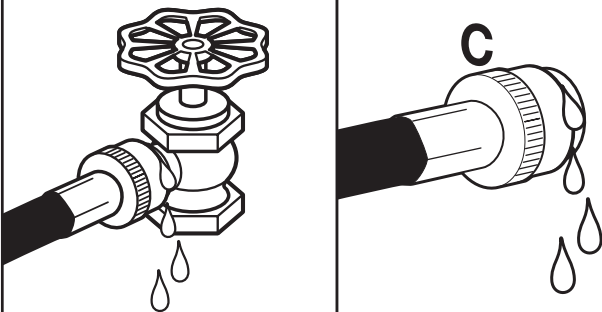


Attach water hose to water inlet valve. Screw coupling by hand until it is snug. Use pliers to tighten coupling an additional two-thirds turn.

IMPORTANT: To reduce risk of hose failure, replace the hose every 5 years. Record hose installation or replacement dates for future reference.

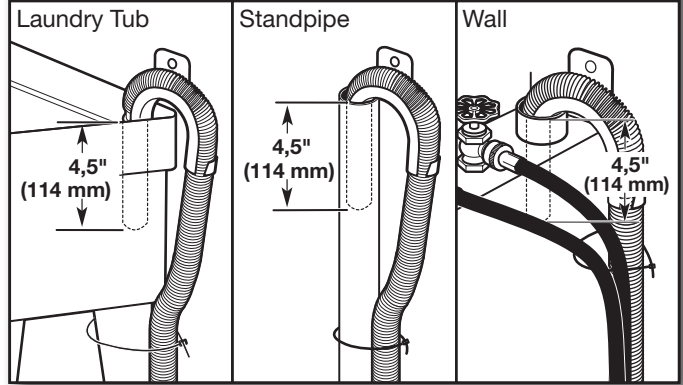
- Periodically inspect and replace hose if bulges, kinks, cuts, wear, or leaks are found.

4. Check for leaks



Slowly turn on water faucet to check for leaks. A small amount of water may enter washer/dryer. It will drain later.

5. Secure drain hose

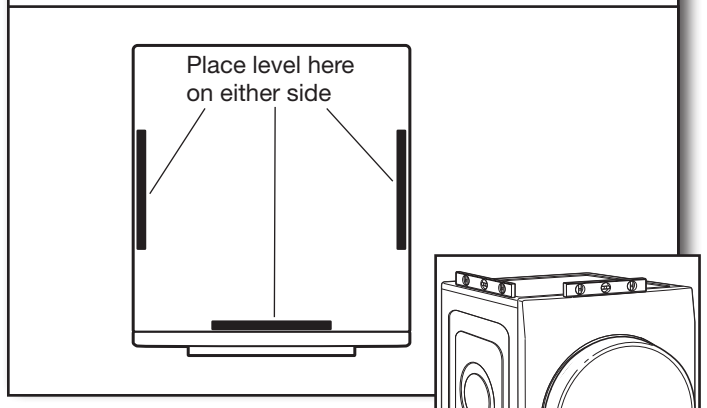


Secure drain hose to laundry tub leg, drain standpipe, or inlet hose for wall standpipe with cable tie.

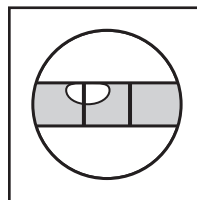
Level Washer/Dryer

IMPORTANT: Leveling your washer/dryer properly reduces excess noise and vibration.

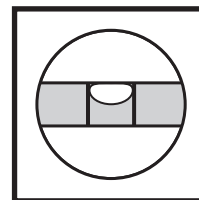
1. Check levelness of washer/dryer



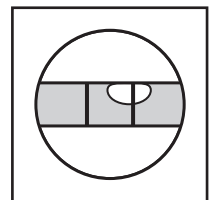
Remove cardboard from beneath washer/dryer. Place a level on top edges of washer/dryer, checking each side and front. If not level, tip washer/dryer and adjust feet up or down as shown in Steps 3 and 4, repeating as necessary.



Not Level

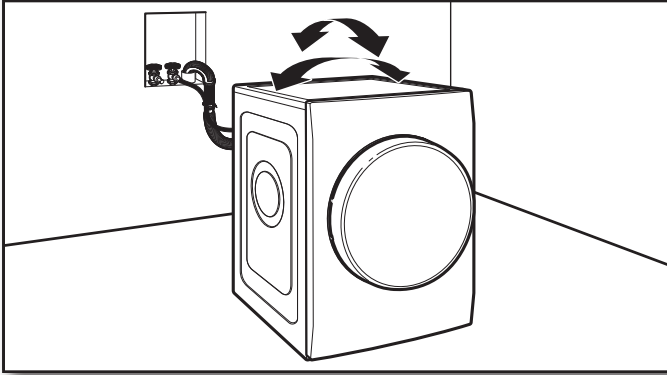


LEVEL



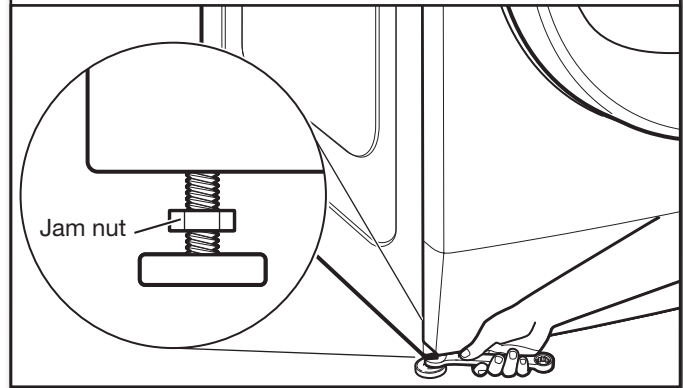
Not Level

2. Rock washer/dryer to test foot contact



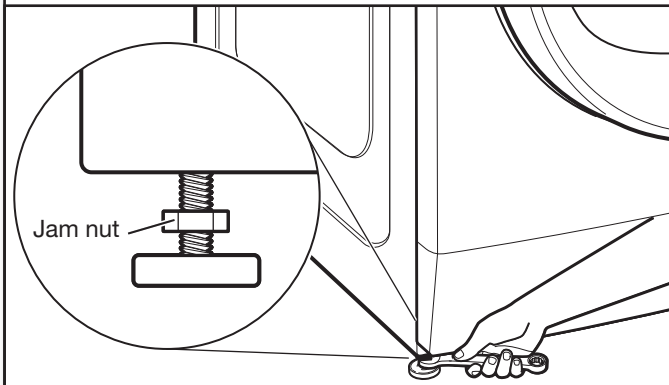
Grip washer/dryer from top and rock back and forth, making sure all four feet are firmly on floor. Repeat, rocking washer/dryer from side to side. If washer rocks, go to Step 3 and adjust leveling feet. If all four feet are in firm contact with floor, go to “Plug In Washer/Dryer.”

4. Tighten leveling feet



When washer/dryer is level and all four feet are firmly in contact with the floor, use a 1/2" (13 mm) open-end or adjustable wrench to turn jam nuts counterclockwise on leveling feet tightly against washer/dryer cabinet.

3. Adjust leveling feet



If washer/dryer is not level, use a 1/2" (13 mm) open-end or adjustable wrench to turn jam nuts clockwise on feet until they are about 1/2" (13 mm) from the washer/dryer cabinet. Then turn the leveling foot clockwise to lower the washer/dryer or counterclockwise to raise the washer/dryer. Recheck levelness of washer/dryer and that all four feet are firmly in contact with the floor. Repeat as needed.

Plug In Washer/Dryer

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 or 4 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Complete Installation Checklist

- ☐ Check electrical requirements. Be sure you have correct electrical supply and recommended grounding method.
- ☐ Check that washer/dryer is plugged into a grounded outlet.
- ☐ Check that all parts are now installed. If there is an extra part, go back through steps to see what was skipped.
- ☐ Check that washer/dryer is level.
- ☐ Check that you have all of your tools.
- ☐ Dispose of/recycle all packaging materials.
- ☐ Remove any tape remaining on washer/dryer.
- ☐ Check that transport bolts were completely removed from back of washer/dryer.
- ☐ Check that inlet hose is attached and water faucet is on.
- ☐ Check for leaks around faucet, valve, and inlet hose.
- ☐ Read "Using the All-In-One Washer/Dryer."
- ☐ To test and clean your washer/dryer, turn on the washer and choose the Regular/Quick cycle and run it without clothes. Use only HE detergent. Use 1/2 the manufacturer's recommended amount for a medium-size load.

TROUBLESHOOTING

The following table shows possible causes and solutions for potential problems in your Washer & Dryer. If even following the table solution the problem persists, check how to contact us at point 5 of the Warranty Certificate.

Problem	Possible Causes	Solution
Abnormal noise	Transport screws have not been removed.	Remove the transport screws according to item "Unpacking the Washer/Dryer," page 22.
	Washer/Dryer is not leveled.	Level the feet of the Washer/Dryer. Follow the instructions of item "Level Washer/Dryer", page 25.
	Power cord / water inlet hose / water outlet hose knocking on the cabinet.	Move the power cord or water inlet or outlet hoses away from the Washer/Dryer. Make sure that the outlet hose is fitted to the hose clamps, as shown in item "Connect Inlet Hose," page 24.
Vibration / Displacement	Washer/Dryer is not leveled.	Level the feet of the Washer & Dryer. Follow the instructions of item "Level Washer/Dryer" page 25.
Excess Foam	Excess detergent supply.	Use the measuring cup to fill with the ideal amount of detergent. If you do not have the measuring cup, use a maximum of 32 g (approximately 3 tablespoons) of powder detergent or 40 ml (2 tablespoons) of liquid detergent.
Washer/Dryer's door does not open.	Washer & Dryer is in operation and the door is locked.	Wait for the end of the program or follow the instructions in the item "Using the Smart All-In-One Washer/Dryer", page 14.
Program time changes along the operation.	The time shown on the display is estimated and may vary depending on the water pressure of the residence, amount of detergent, quantity and type of clothing.	Normal operating characteristic.
Water enters during operation	Washer & Dryer uses water condensation drying process.	Normal operating characteristic. The condensation drying system uses cold water to dry the clothes.
Noise of water running during drying	Cold water is required in the condensation drying process.	Normal operating characteristic. The condensation drying system uses cold water to dry the clothes.
Washer/Dryer does not work / does not turn on	The ON/OFF button has not been pressed.	Press the ON/OFF button for approximately 2 seconds.
	START/PAUSE key was not activated after programming.	Press the START/PAUSE button after selecting the desired programming according to item "OPERATING INSTRUCTIONS", page 7.
	Power failure/oscillation. Check if the mains voltage is between:	Power failure/oscillation. Check if the mains voltage is between: • Washer & Dryer 127 V: 106 V and 135 V Voltage different from these values may impair the operation of the product.
	Door open.	Close the door. For your safety, the product only works with the door closed.
	Plug out the socket. Connect the plug into the socket.	In case of incompatibility of the plug with the socket, replace it with a suitable socket.
	Socket malfunction.	Check the operation of the socket/mains /switch of your residence. Use another device to check the function of the outlet. Make sure the socket amperage is 20 A.
	Lack of water.	Check if the tap is closed or if there is water shortage.
	The voltage is wrong.	Check if the voltage of your socket is compatible with the voltage of your Washer/Dryer.
	Function Delay Wash selected.	Wait for the programmed waiting time or cancel the programming.

SOLUCIÓN DE PROBLEMAS

The following table shows possible causes and solutions for potential problems in your Washer & Dryer. If even following the table solution the problem persists, check how to contact us at point 5 of the Warranty Certificate.

Problem	Possible Causes	Solution
Washer/Dryer turns on, but does not work	Product connected to a voltage different from the nominal voltage of the product.	Check if the voltage of your socket is compatible with the voltage of your Washer/Dryer.
It does not wash	Low water pressure.	Check with a plumber or the water supply company.
	Cycle unsuitable for the type of clothes.	See the cycles on page 8.
	Inadequate detergent for your washer.	use only HE High Efficiency detergents.
It does not dry	Lack of water.	Check if the tap is closed or if there is water shortage. The condensation drying system needs cold water to dry the clothes.
	Washer/Dryer connected to a hot water tap.	Do not connect your Washer/Dryer to hot water pipes. Use a cold-water tap (5-30 °C).
	Excess clothes during drying.	The maximum drying capacity is 6 kg (dry clothes). When filling the basket, keep the clothes well distributed so they can move during drying.
	Easy Ironing option selected.	With the Easy Ironing option, clothes come out slightly wet at the end of the program, to facilitate the act of ironing. See page 10.
	Short time selected for the clothing quantity.	Increase the drying time or use the automatic Super Dryer function, see page 10.
Waste in the Dispenser's compartments	Low water pressure.	Check with a plumber or the water supply company.
	Hardened detergent.	Do not use hardened powder detergent. Check the detergent expiration date.
	Very viscous softener.	Dilute the softener before you put it in the Dispenser.
	Characteristic of the product.	At the end of the cycle, it is normal to have some kind of accumulation of water in the Dispenser, because during the centrifugation, the water that is in the upper part of the Dispenser may fall, remaining in it until the next wash. This feature does not shorten the life of the product.
It does not fill/No water will enter/It takes too much time to fill	The Washer/Dryer works at a very low water level, to save water and energy.	Normal operating characteristic.
	Folded water inlet hose.	Unblock the water inlet hose.
	Water inlet hose filter clogged.	Clean the filter as directed on page 17.
	Lack of water.	Check if the tap is closed or if there is water shortage.
	Water outlet hose is installed less than 0.85 m from the ground.	Review the installation and positioning information of the water outlet hose at the appropriate height on page 21.
	Outlet hose entered too much into the drain pipe.	The hose should be placed no more than 20 cm into the drainpipe.
	The product is on pause.	Press the START/PAUSE to restart the product.
	Low water pressure.	Call a plumber to adjust the water pressure to comply with the instructions on page 3.
Washer & Dryer does not release water / drain	Water outlet hose is installed above 1.20 m.	Review the installation and positioning information of the water outlet hose at the appropriate height according to the instructions in item "Drain System", page 21.
	Water outlet hose folded or clogged by fragments or fibers.	Clear the hose.
	The product is on pause (panel flashing).	Press the START/PAUSE button for 3 seconds to restart the product.

SOLUCIÓN DE PROBLEMAS

The following table shows possible causes and solutions for potential problems in your Washer & Dryer. If even following the table solution the problem persists, check how to contact us at point 5 of the Warranty Certificate.

Problem	Possible Causes	Solution
Washing machine is filled with water, but the product is off	Low water pressure.	The low pressure causes direct passage of water in the valve product. Call a plumber to adjust the water pressure which must comply with the instructions on page 3.
Clothes come out wet / It does not centrifuge	Program unsuitable for the type of clothes.	The centrifugation speeds for the Normal and Gentle options are not necessarily the same for different programs to avoid damage to clothes. See the programs on page 8.
	Gentle centrifugation option selected.	Gentle centrifugation is performed at a lower speed and your clothes will be less wrinkled and wetter.
	Mixture of synthetic clothes together with clothes of other materials (e.g. cotton).	Prefer to wash different fabrics in different washes. Some fabrics act as a barrier to water extraction from other pieces, and these can come out wetter. See page 8.
	Small pieces can get stuck in the door's rubber seal and not be centrifuged.	Small pieces, such as socks and underwear, should be washed in bags suitable for washing.
Low basket speed during centrifugation	Washer/Dryer is balancing the clothes at the beginning of centrifugation.	At the beginning of centrifugation, the basket rotates at lower speeds to accommodate the pieces of clothes automatically. In a next use, you can put more pieces to facilitate this stage of accommodation of the clothes.
Water leakage	Water inlet or outlet hose is not connected properly to the product.	Check the water inlet and/or outlet hose connections (pages 24 and 25).
	Cross-threaded lid for the Buttons Catch Compartment.	Turn the compartment lid clockwise until you feel the end of the thread course.
	Hose lid misplaced for the Buttons Catch compartment.	Push the hose lid for the Catch Buttons compartment to the end.
	Opening of the dispenser immediately after finishing drying.	After drying, it is recommended not to open the dispenser immediately, due to vapors that condense. If possible, wait 10-20 minutes for these drops to deposit into the dispenser.
Quirky smell of rubber	Some components are made of rubber, so you may smell rubber.	With use and time, the smell will fade.
Pieces of clothes stuck on the door's rubber	Small pieces can be stuck in this region.	Small pieces, such as socks and underwear, should be washed in bags suitable for washing.
Softener and/or detergent stains on clothing	Supply of softener and or liquid detergent is above recommended.	Do not exceed the recommended softener and detergent amounts as instructed in "Using the Dispenser," page 15.

MESSAGES ON THE DISPLAY

Your Washer/Dryer can display code messages on the display. Some codes indicate conditions of use that are not necessarily failures. See table below. If the code still persists, check how to contact us at point 5 of the Warranty Certificate. Codes not described in the table below indicate product failure. In this case, check how to contact us at point 5 of the Warranty Certificate.

Code	Presented	On the display	Description of probable causes solution
F0E2	Excess detergent, lower the dosage.	Amount of detergent above the recommended amount for the product.	Use the recommended for each type of input (page 15). • Powder detergent: Do not exceed the indicated on the measuring cup or 32 g of the input, suitable for very dirty clothes and maximum washing capacity.. • Liquid detergent: Use a maximum of 40 ml or 2 tablespoons of liquid detergent.
F0E4	Door locked, wait for the temperature to low.	Internal temperature of the product is high, the door is locked for your safety.	Wait a few moments for the door to unlock after the temperature lows.
F0E5	Unstable load, adjust clothes in the basket.	The load of clothes is not well distributed in the basket, causing an imbalance.	Distribute the clothes evenly in the basket.
F1E6	Incorrect voltage, check socket.	Your Washer/Dryer is connected in a socket that is not suitable for its operation.	Check if the socket voltage is compatible with the voltage of your Washer/Dryer.
U4, F5E1 or F5E2	Door is open. Please close the door.	Your Washer/Dryer door is open or not closed properly.	Make sure your Washer/Dryer door is completely closed.
F8E1	There is no water, check the tap.	Water shortage.	Make sure water is coming out of the tap.
F9E1	No water comes out, check the outlet hose.	• Water outlet hose is installed above 1.20 m. • Folded water outlet hose. • Air inside the water drainage system.	• Review the installation information (page 8) and reinstall considering the appropriate hose height. • Clear the hose. • Clean the Buttons Catch Compartment, as instructed on page 17.
No code	Transport screws detected.	The transport screws have not been removed.	Remove the transport screws as shown on page 6.
F0E3, F1E2 to F1E5, F3E1 to F3E5, F4E1 to F4E6, F5E1, F5E3, F5E4, F6E1 to F6E3, F7E1 to F7E9, F8E1 and F8E3	Contact technical support.	Technical failure.	Enter the code when contacting technical support.

CERTIFICADO DE GARANTÍA DE 1 AÑO GRANDES ELECTRODOMÉSTICOS

GARANTÍA VÁLIDA SÓLO EN EL PAÍS DE ADQUISICIÓN DEL PRODUCTO GARANTIZADO IMPORTANTE: Para Certificado de Garantía debe presentarse junto a la factura o boleta de compra original del producto garantizado. Para Colombia la factura será exigible sólo en los casos en que la normativa local así lo permita. SUGERENCIA: Lo invitamos a registrar su producto a través de nuestro Centro de Atención al Cliente en cada país, se encuentran señalados en el punto 6 del presente Certificado de Garantía.	
1. Fabricante/Importador/Comercializador/Garante: A los efectos del presente Certificado de Garantía, revestirá el carácter de Garante respecto de los productos garantizados: En Argentina: Whirlpool Argentina S.R.L.; en Chile: Whirlpool Chile Ltda.; en Colombia: Whirlpool Colombia S.A.S.; en Ecuador: Whirlpool Ecuador S.A.; en El Salvador: Whirlpool El Salvador S.A. de C.V.; en Guatemala: Whirlpool Guatemala S.A.; en Perú: Whirlpool Perú S.R.L.; en Puerto Rico: Whirlpool Corporation; en México: Whirlpool México, S. de R.L. de C.V. En los países mencionados en el párrafo anterior, la Garantía se limita sólo a los productos distribuidos y/o comercializados por las entidades indicadas precedentemente en cada uno de los países. En los países listados en el punto 6 exceptuando Argentina, Chile, Colombia, Ecuador, El Salvador, Guatemala, Perú, Puerto Rico y México esta Garantía no es válida sin la firma y el sello del Distribuidor correspondiente, quien a los efectos de la presente, será responsable directo frente al consumidor final y por lo tanto revestirá el carácter de Garante.	2. Especificaciones técnicas, condiciones de instalación, uso, mantenimiento y reparación: Las especificaciones técnicas para la correcta individualización del producto, las necesarias para su correcta instalación y funcionamiento, las condiciones y especificaciones de uso, así como las de su reparación con indicación del lugar en que la misma se hará efectiva el modo de hacer efectiva la Garantía - incluyendo los contactos para la adquisición o compra de repuestos legítimos - se encuentran detalladas en el presente y en el Manual de Uso del cual este documento es parte integrante. La solicitud de cumplimiento de esta Garantía se podrá efectuar de forma personal y/o telefónica y/o por correo electrónico al Centro de Atención al Cliente del Garante.
3. Condiciones de validez de la garantía, plazo de extensión y derechos del Beneficiario / Titular El Beneficiario / Titular de la Garantía tiene derecho a exigir al Garante, quien a su vez se obliga a otorgar al Beneficiario / Titular, en forma gratuita la mano de obra calificada y piezas de repuestos necesarias para la reparación y el buen funcionamiento del producto garantizado - cuyo modelo y número de serie se indican al pie del punto 5 del presente documento y/o en la etiqueta del producto y/o en el Manual de Uso que acompaña al mismo del cual el presente Certificado es parte integrante - , siempre que éste deba ser intervenido debido a inconvenientes o fallas de funcionamiento del mismo o de sus componentes en condiciones normales de uso. El término de vigencia de esta Garantía es de un (1) año a partir de la fecha de compra original por el consumidor final del producto garantizado, salvo que la normativa local estableciera excepciones o un inicio del cómputo diferente. Durante dicho período, el Garante asegurará la reparación gratuita del producto en los términos indicados precedentemente. El Garante se compromete a reparar el producto garantizado en un plazo de treinta (30) días hábiles contados a partir de la fecha de ingreso de la solicitud de reparación, salvo eventuales demoras en el embarque de repuestos, cuando los mismos provengan del extranjero o en la falta de provisión y/o existencia de los mismos por razones externas al Garante. En todo caso, se informará al Beneficiario / Titular oportunamente sobre las eventuales demoras que pudieran afectar el plazo de reparación del producto garantizado. El Beneficiario / Titular de Garantía podrá ceder la misma junto al producto garantizado durante el término de su vigencia este caso, el Garante sólo reconocerá al nuevo Beneficiario de ella, el tiempo de vigencia pendiente. La validez y vigencia de la Garantía, están sujetas a que el producto garantizado se destine a un uso exclusivamente doméstico conforme a las demás condiciones establecidas en este Certificado y a que se utilice en condiciones normales en un todo de acuerdo con las especificaciones, términos y condiciones indicadas en el Manual de Uso del que este Certificado de Garantía es parte integrante. Adicionalmente, la validez de la Garantía se encuentra sujeta a que el uso e instalación del producto sea conforme a las instrucciones y recomendaciones establecidas en el Manual de Uso. Asegúrese de mantener el producto protegido de los efectos del clima (Ej: calor, humedad, frío, lluvia); verificando no colocarlo a la intemperie. Antes de instalar o usar el producto asegúrese de leer las instrucciones sobre instalación, uso y mantenimiento que se encuentran en el Manual de Uso del cual el presente Certificado es parte integrante.	
4. Esta Garantía sobre el producto garantizado no incluye:	
Daños ocasionados por la instalación incorrecta, inapropiada o ilegal del producto. Daños ocasionados por la instalación y/o corrección de una instalación deficiente efectuada por terceros no autorizados por el Garante. Daños ocasionados al producto y/o a cualquier otra parte y/o repuesto del producto por voltaje inadecuado, instalaciones eléctricas defectuosas y/o fluctuaciones de la corriente eléctrica. Daños ocasionados por el uso incorrecto del producto. Daños ocasionados por elementos extraños al producto (Ej: monedas, botones, accesorios de ropa, etc) Daños por el uso indebido de limpiadores químicos o abrasivos, no destinados o no recomendados para la limpieza de electrodomésticos. Daños en partes de vidrio, porcelana, plásticas, de hule o de goma, pintura y en general los daños o detalles estéticos causados por el deterioro normal del producto o por su mal uso. El normal desgaste del producto o de sus accesorios. La reposición de los accesorios que acompañan el producto.	Daños causados por accidente o cualquier hecho de la naturaleza o humano que pueda ser considerado como caso fortuito o fuerza mayor. Daños causados por roedores, insectos o cualquier otro animal. Daños estéticos Daños ocasionados por golpes o caídas, así como los rayones o hendiduras. Fallas en los bombillos o lámparas en aquellos productos que tengan iluminación interna. Fallas, daños y/o defectos causados y/o con origen en el transporte y/o manipulación y/o intervención de técnicos y/o persona y/o cualquier tercero no autorizados por el Garante. Las tareas de mantenimiento general del producto, instrucciones de uso o instalación no originadas en fallas y/o no comprendidas en reparaciones derivadas de la exigibilidad de la garantía. Los gastos de fletes / transporte y/o entrega del producto a los efectos de la reparación del producto cuando los mismos no hayan sido autorizados por el Garante.
NOTA IMPORTANTE: Cuando la reparación y/o manipulación del producto garantizado fuera realizado por servicios técnicos no autorizados por el Garante y/o por el uso de piezas no originales, la Garantía otorgada quedará sin efecto alguno. En los productos a gas o gasodomésticos, la presente Garantía quedará sin efecto cuando la instalación del producto no se haya efectuado de acuerdo a las disposiciones, normas y reglamentos técnicos vigentes, incluyendo las aplicables al proveedor del servicio de instalación correspondiente, y con las instrucciones del Manual de Uso. Se deja constancia que la instalación de estos productos deberá hacerse por medio de personal legalmente habilitado para la instalación de este tipo de productos. Es obligación del consumidor verificar que la empresa y/o las personas contratadas directamente para la instalación de productos a gas o gasodomésticos tengan las acreditaciones exigidas por la normativa y reglamentación vigente.	

El Garante no se hace responsable por ningún daño y/o perjuicio material y/o personal, directo y/o indirecto que pudiesen sufrir el adquirente, consumidor y/o terceros en relación al producto garantizado, originados en el no seguimiento de las indicaciones establecidas en el Manual de Uso del producto garantizado por la presente y del cual este Certificado de Garantía forma parte integrante, y en especial originadas en el no cumplimiento de las normas y reglamentaciones de control vigentes en relación a las instalaciones domiciliarias

La presente Garantía no constituye y en ningún caso podrá ser interpretada como una prórroga o plazo adicional en los términos y condiciones de la garantía legal del producto establecida por la ley local. La presente Garantía no extiende ni otorga al Beneficiario/Titular de ésta, más derechos que aquellos expresamente señalados en este documento. Ello sin perjuicio de la garantía legal que cada país reconozca, la que será efectiva según los términos y plazos de la ley local aplicable en caso de divergencias. La Garantía otorgada reviste el carácter de legal únicamente por el plazo estipulado localmente por ley como tal. En tal sentido, reviste el carácter de convencional respecto del plazo otorgado más allá del término mínimo exigido por la normativa aplicable en cada país.

Toda intervención técnica / revisión / reparación solicitada por el Beneficiario / Titular dentro del período de vigencia de esta Garantía que no tenga su origen en fallas respecto de las condiciones de calidad e idoneidad del producto, de conformidad con los términos y alcances de la Garantía, estará a cargo del Beneficiario / Titular de la presente. En tal sentido, servicios tales como: mantenimiento preventivo, instalaciones adicionales y/o similares así como todos los generados por las exclusiones mencionadas en el punto 4 del presente Certificado de Garantía serán a cargo del Beneficiario / Titular de la Garantía.

Para los países de Colombia, Ecuador, El Salvador, Guatemala, Perú y Puerto Rico, el Garante proveerá repuestos por un término de cinco (5) años contados desde la adquisición del producto. Ello siempre que no exista una norma que obligue a una provisión por un plazo distinto - menor o mayor - en cuyo caso se aplicará lo estipulado

5. Información de contacto con el Centro de Atención al Cliente del Garante

COLOMBIA.

Garante: Whirlpool Colombia S.A.S.

Dirección: Calle 99 10-19 Piso 6.

Bogotá D.C. – Colombia Para productos marca Whirlpool, en Bogotá comuníquese con la línea 4048565 y desde el resto del país, a la línea 01 8000 112365 Para productos marca KitchenAid, comuníquese con la línea gratuita nacional 01 8000 115243

Horarios de atención: Llámenos de lunes a viernes de 8:00 a.m. a 6:00 p.m. y sábados de 8:00 a.m. a 2:00 p.m. E-mail: contactocolombia@whirlpool.com. Consulte también nuestros sitios web: www.whirlpool.com.co y www.kitchenaid.com.co

ECUADOR.

Garante: Whirlpool Ecuador S.A.

Dirección: Av. De las Américas s/n Eugenio Almazan, Edificio Las Américas, Guayaquil, Ecuador.

Para productos marca Whirlpool y KitchenAid, comuníquese a línea telefónica gratuita nacional 1800 344782

Horarios de atención: Llámenos de lunes a viernes de 8:00 a.m. a 6:00 p.m. y sábados de 8:00 a.m. a 2:00 p.m. E-mail: contactoecuador@whirlpool.com

Consulte también nuestros sitios web: www.whirlpool.com.ec y www.kitchenaid.com.ec

COSTA RICA.

Por favor, lo invitamos a chequear los datos del Garante. Si tiene alguna consulta respecto de los Distribuidores oficiales o bien sus datos, contáctenos a través de los medios señalados a continuación. Para productos marca Whirlpool, comuníquese en San José al número 4000 1423 con la línea gratuita nacional 8000 571023. Para productos marca KitchenAid, comuníquese con la línea gratuita nacional

08000 571029 Horarios de atención: Llámenos de lunes a viernes de 8:00 a.m. a 6:00 p.m. y sábados de 8:00 a.m. a 2:00 p.m.

E-mail: contactocostarica@whirlpool.com , kitchenaid_cam@whirlpool.com

Consulte también nuestros sitios web: www.whirlpool-ca.com y www.kitchenaid-ca.com

EL SALVADOR .

Garante: Whirlpool El Salvador S.A. de C.V.

Dirección: Calle Alegría y Boulevard Santa Elena - Edificio Interlalia - Nivel 2 -Antiguo

Cuscatlán, San Salvador, El Salvador.

Comuníquese a línea telefónica +503 22119002.

Horarios de atención: Llámenos de lunes a viernes de 8:00 a.m. a 6:00 p.m. y sábados de 8:00 a.m. a 2:00 p.m.

E-mail: contactoelsalvador@whirlpool.com ; kitchenaid_cam@whirlpool.com

Consulte también nuestro sitio web www.whirlpool-ca.com y www.kitchenaid-ca.com

GUATEMALA.

Garante: Whirlpool Guatemala S.A.

Dirección: 18 Calle 24 – 69 Zona 10 Empres arial Zona Pradera Torre 3 Nivel 14 - Ciudad de Guatemala, Guatemala

Para productos marca Whirlpool y KitchenAid, comuníquese a línea única nacional: +502 2470 0858

Horarios de atención: Llámenos de lunes a viernes de 8:00 a.m. a 6:00 p.m. y sábados de 8:00 a.m. a 2:00 p.m.

E-mail: contactoguatemala@whirlpool.com ; kitchenaid_cam@whirlpool.com

Consulte también nuestros sitios web: www.whirlpool-ca.com y www.kitchenaid-ca.com

HONDURAS.

Por favor, lo invitamos a chequear los datos del Garante. Si tiene alguna consulta respecto de los Distribuidores oficiales o bien sus datos, contáctenos a través de los medios señalados a continuación.

E-mail: contactohonduras@whirlpool.com y kitchenaid_cam@whirlpool.com

NICARAGUA .

Por favor, lo invitamos a chequear los datos del Garante en el lugar de adquisición del producto o bien comunicándose a través de los contactos aquí señalados.

E-mail: contactonicaragua@whirlpool.com; kitchenaid_cam@whirlpool.com

MÉXICO.

Garante: Whirlpool México, S. de R.L. de C.V.

Dirección: Antigua Carretera a Roma Km. 9, Col. El Milagro, Apodaca N.L., México 66634. Centro de Contacto Whirlpool desde cualquier parte de la República al 8183-292100 y Soporte KitchenAid al 800 002 2767 Horarios de atención: de lunes a viernes de 8:00 a 19:00 horas y sábados de 8:00 a 17:00 horas y domingos de 10:00 a 17:00 horas.

Consulte también nuestro sitio web: www.whirlpool.mx/servicio y www.kitchenaid.mx/servicio-y-soporte

PANAMÁ .

Por favor, lo invitamos a chequear los datos del Garante en el lugar de adquisición del producto o bien comunicándose a través de los contactos aquí señalados.

En la Ciudad de Panamá: 8336294

Para productos marca Whirlpool, comuníquese en Ciudad de Panamá a la línea 833 6294 y desde el resto del país a línea telefónica gratuita nacional 0 8000 570058 Línea de atención para productos marca KitchenAid: 008000570081

PERÚ.

Garante: Whirlpool Perú S.R.L.

Domicilio Legal: Av. Benavides 1890, Miraflores, Lima.

Para productos comercializados por Whirlpool Perú S.R.L. comuníquese al (511) 3110014. Horario de atención: Llámenos de lunes a viernes de 9:00 a 18:00 horas y sábados de 9:00 a 13:00 horas E-mail: contactoperu@whirlpool.com

Consulte también nuestros sitios web: www.whirlpool.com.pe y www.kitchenaid.com.pe

PUERTO RICO.

Garante: Whirlpool Corporation

Dirección: Corporate Office Park #42 Road #20 Suite 203 Guaynabo-San Juan 00966

Comuníquese a la línea: 1+787+999+7400

Horarios de atención: Llámenos de lunes a viernes de 8:00 am a 5:00 pm.

E-mail: contactopuertorico@whirlpool.com

Consulte también nuestro sitio web: www.kitchenaid.com

REPÚBLICA DOMINICANA.

Por favor, lo invitamos a chequear los datos del Garante en el sello colocado por el Distribuidor. Si tiene alguna consulta respecto de los Distribuidores oficiales o bien sus datos, contáctenos a través de los medios señalados a continuación. Línea Gratuita Nacional: 809-412-7713 Horario de atención: llámenos de lunes a viernes de 8:00 am a 5:00 pm E-mail: contactorepublicadominicana@whirlpool.com - Consulte también nuestros sitios web: www.whirlpool.com.do y www.kitchenaid.com.do

VENEZUELA.

Por favor, lo invitamos a chequear los datos del Garante en el sello colocado por el Distribuidor. Si tiene alguna consulta respecto de los Distribuidores oficiales o bien sus datos, contáctenos a través de los medios señalados a continuación. Línea telefónica 0212-2677839 // 0414-2443829, Horario de atención: llámenos de lunes a viernes de 8:00 am a 5:00 pm E-mail: contactovenezuela@whirlpool.com

ONE YEAR CERTIFICATE OF WARRANTY BIG APPLIANCES

WARRANTY VALID ONLY IN THE COUNTRY OF PURCHASE

IMPORTANT: For it to be used, this Certificate of Warranty must be submitted along with the original purchase invoice of the warranted product. In Colombia, invoice will be required only where local laws allow.

SUGGESTION: Please register your product through the different means of contact of our Customer Service Center in each country, indicated in section 6 of this Certificate of Warranty.

1. Manufacturer/Importer/Distributor/Warrantor:

For the purposes of this Certificate of Warranty, the Warrantor of warranted products will be:

In Argentina: Whirlpool Argentina S.R.L.; In Chile:

Whirlpool Chile Ltda.; in Colombia:

Whirlpool Colombia S.A.S.; in Ecuador: Whirlpool Ecuador S.A.; in El Salvador: Whirlpool El Salvador S.A. de C.V.; in Guatemala: Whirlpool Guatemala S.A.; in Peru: Whirlpool Peru S.R.L.; in Puerto Rico: Whirlpool Corporation. In the countries mentioned above, the Warranty granted through this Certificate of Warranty is limited to products distributed and/or sold by the aforementioned entities, in the respective countries. In the countries listed in section 6 below, except for Argentina, Chile, Colombia, Ecuador, El Salvador, Guatemala, Peru and Puerto Rico, this Warranty is not valid without the signature and seal of the applicable Distributor who, for the purposes hereof, shall be directly liable to the final consumer and therefore considered Warrantor.

2. Technical specifications, installation, use, maintenance and repair conditions:

Technical specifications for the correct identification of the product, for the adequate installation and operation thereof, conditions and specifications of use and repair, indications of the place where this warranty may be effected and the way in which the Warranty granted on this Certificate of Warranty – including any contacts required for the acquisition or purchase of legitimate parts – are detailed herein and in the applicable User Manual this document is an integral part of.

Warranty claims may be submitted personally and/or by telephone and/or by email to the Warrantor's Assistance Center.

3. Warranty validity conditions, extended warranty and Beneficiary/Holder rights

The Beneficiary/Holder of the warranty contained in this Certificate of Warranty is entitled to demand Warrantor who in turn agrees to provide the Beneficiary/Holder, free of charge, with the qualified labor and spare parts required to repair and have the warranted product in good operational conditions - the model and serial number of which are indicated in section 5 hereof and/or in the product label and/or in the User Manual included with the product this Certificate is an integral part of - any time the product requires intervention due to inconveniences or operating failure of the product or any part thereof and whenever the product fails under normal use conditions.

The term of the warranty granted hereby shall be one (1) year commencing on the date final consumer originally purchased the warranted product. During such periods, Warrantor shall ensure free repair of the product in the terms indicated above.

Warrantor agrees to repair the warranted product in a thirty (30) working days, period commencing on the date repair claim is received, except for any occasional delay in spare part shipping, whenever such spare parts must be brought from overseas or in the event of a lack of supply and/or existence of such spare parts for reasons beyond Warrantor's control and in the event an applicable local regulation exists, the term stipulated therein shall apply. In any case, Beneficiary/Holder will be timely informed about any occasional delays that may affect the repair period of the warranted product.

Beneficiary/Holder of the Warranty contained in this Certificate may assign such Warranty along with the warranted product during the term, in which case, Warrantor will only acknowledge the remaining warranty term to the new Beneficiary.

The validity and effectiveness of the Warranty granted hereby are subject only to home use of the warranted product, in compliance with other conditions established under this Certificate and to the use of warranted product under normal conditions in accordance with the specifications, terms and conditions contained in the User Manual this Certificate of Warranty is part of.

Additionally, the validity of this warranty is subject to using and installing the product in compliance with the instructions and recommendations contained in the User Manual.

Keep the product protected from weather factors (e.g. heat, humidity, cold, rain) making sure it is not placed outside.

Before installing or using the product, read the instructions for installation, use and maintenance contained in the User Manual this Certificate is part of.

4. This Warranty of warranted product does not include:

Damages caused by incorrect, inappropriate or illegal installation of product.

Damages caused by installation and/or correction of a deficient installation affected by third parties non authorized by Warrantor.

Damages caused to the product and/or to any part and/or to spare parts thereof due to inadequate voltage, defective electrical facilities, and /or fluctuations of electric current.

Damages caused by product misuse.

Damage caused by foreign objects (e.g. coins, buttons, clothing accessories, etc.).

Damage to the Product as a result of undue use of chemical or abrasive cleaning products not intended or not recommended to clean electrical appliances.

Damage to parts made of glass, porcelain, plastic, rubber; damage to paint and in general damage (accidental or other) to the Product that is cosmetic due to normal wear and tear or misuse. Normal wear and tear of Product or its accessories.

Damages caused and/or resulting from the misuse of Product.

Damages to the Product caused by accident, human or natural acts that may be considered as fortuitous events or force majeure.

Damages caused by rodents, insects or any other animal.

Damages caused by strikes, falls, scratches and/or marks.

Failure of light bulbs or lamps in products with interior lighting.

Failure, damage and/or defects caused and/or resulting of the transportation and/or manipulation and/or intervention of technicians and/or person and/or any third party non authorized by Warrantor.

General maintenance of product, use instruction or installation not derived from failure and/or not encompassed in repairs derived from warranty enforceability.

Shipping/transportation and/or delivery costs incurred in order to have the Product repaired when such costs have not been authorized by Warrantor.

Replacement of accessories that come with the product.

IMPORTANT WARNING:

Whenever the warranted product is repaired and/or manipulated by technical service unauthorized by Warrantor or whenever such repair is made using unoriginal spare parts, this Warranty shall be void.

For gas powered appliances, this Warranty shall be void whenever the warranted product is not installed in accordance with currently applicable technical provisions, regulations and standards, including those applicable to the corresponding installation service provider and in compliance with the User Manual. Products must be installed by personnel legally qualified to install this type of products. It is the consumer's responsibility to verify that the company and/or the people directly hired to install gas powered appliances, have the credentials required under the applicable standards and regulations.

Warrantor does not assume any responsibility for any direct and/or indirect personal and/or material damages to purchaser, consumer and/or third parties related to the warranted product as a consequence of neglecting the indications established in the User Manual of the product covered by the warranty that this Certificate of Warranty is an integral part of, and particularly derived from noncompliance with the applicable control standards and regulations regarding home facilities.

This Warranty does not constitute and shall not be construed as an extension or additional term to the terms and conditions of the product warranty legally established under local laws. This Warranty neither extends nor grants to the Beneficiary/Holder thereof any rights other than those expressly indicated herein. This without prejudice to the Legal Warranty acknowledged by each country, which shall be effective in accordance with the terms and conditions set under the applicable local laws in case any differences may arise.

The warranty granted through this Certificate of Warranty shall be legally enforceable only during the term stipulated under the law. In this regard, it shall be conventional in regards with any term granted beyond the minimum term required under the regulations applicable in each country. Any technical intervention/service/repair requested by Beneficiary/Holder within the effective term of this Warranty which does not derive from faults in the quality and suitability of the product, in accordance with the Warranty terms and scope, shall be borne by the Beneficiary/Holder hereof. In this regard, services including: preventive maintenance, additional installations and/or any similar services as well as those derived from the exclusions mentioned in section 4 above, shall be borne by the Warranty Beneficiary/Holder.

For Colombia, Ecuador, El Salvador, Guatemala, Peru and Puerto Rico, Warrantor shall provide spare part for a five (5) year term commencing on Product purchase date, provided no regulations requires provision for a different term--shorter or longer--in which case the term stipulated under such regulation shall apply.

5. Warrantor's Customer Service Center Contact information**COLOMBIA.**

Guarantor: Whirlpool COLOMBIA S.A.S.

Address: Calle 99 10-19 Floor 6.

Bogota D.C. - Colombia For Whirlpool-branded products, in Bogotá contact N° 4048565 and from the rest of the country, N° 01 8000 112365 For KitchenAid-branded products, contact the national toll-free N° 01 8000 115243

Opening Hours: Call us Monday to Friday from 8:00 a.m. to 6:00 p.m. and on Saturdays from 8:00 a.m. to 2:00 p.m. E-mail: contactocolombia@whirlpool.com.

Also visit our websites: www.whirlpool.com.co and www.kitchenaid.com.co

ECUADOR.

Guarantor: Whirlpool Ecuador S.A.

Address: Av. From the Americas s/n Eugenio Almazan, Edificio Las Américas, Guayaquil, Ecuador.

For Whirlpool and KitchenAid-branded products, contact the national toll-free N° 1800 344782

Opening Hours: Call us Monday to Friday from 8:00 a.m. to 6:00 p.m. and on Saturdays from 8:00 a.m. to 2:00 p.m. E-mail: contactoecuador@whirlpool.com

Also visit our websites: www.whirlpool.com.ec and www.kitchenaid.com.ec

COSTA RICA.

Please check the Guarantor details. For any questions regarding official Distributors and/or their contact details, please use the contact information below. For Whirlpool-branded products, call San José on 4000 1423 via the national toll-free number: 8000 571023. For KitchenAid-branded products, contact the national toll-free N°: 08000 571029

Opening Hours: Call us Monday to Friday from 8:00 a.m. to 6:00 p.m. and on Saturdays from 8:00 a.m. to 2:00 p.m. E-mail: contactocostarica@whirlpool.com; kitchenaid_cam@whirlpool.com

Also visit our websites: www.whirlpool-ca.com and www.kitchenaid-ca.com

EL SALVADOR.

Guarantor: Whirlpool El Salvador S.A. de C.V.

Address: Calle Alegría y Boulevard Santa Elena - Edificio Interlalia - Nivel 2 -Antiguo Cuscatlán, San Salvador, El Salvador.

Tel: +503 22119002. Opening Hours: Call us Monday to Friday from 8:00 a.m. to 6:00 p.m. and on Saturdays from 8:00 a.m. to 2:00 p.m.

E-mail: contactoelsalvador@whirlpool.com; kitchenaid_cam@whirlpool.com

Also visit our websites: www.whirlpool-ca.com and www.kitchenaid-ca.com

GUATEMALA.

Guarantor: Whirlpool GUATEMALA S.A.

Address: 18 Calle 24 - 69 Zona 10 Empresarial Zona Pradera Torre 3 Level 14 - Guatemala City, Guatemala

For Whirlpool and KitchenAid-branded products, contact the national N°: +502 2470 0858

Opening Hours: Call us Monday to Friday from 8:00 a.m. to 6:00 p.m. and on Saturdays from 8:00 a.m. to 2:00 p.m.

E-mail: contactoguatemala@whirlpool.com; kitchenaid_cam@whirlpool.com Also visit our websites: www.whirlpool-ca.com and www.kitchenaid-ca.com

HONDURAS.

Please check the Guarantor details. For any questions regarding official Distributors and/or their contact details, please use the contact information below.

E-mail: contactohonduras@whirlpool.com; kitchenaid_cam@whirlpool.com

NICARAGUA .

Please, check the Guarantor's details at the place where you purchased the product or by contacting us via:

E-mail: contactonicaragua@whirlpool.com; kitchenaid_cam@whirlpool.com

MÉXICO.

Guarantor: Whirlpool México, S. de R.L. de C.V.

Address: Antigua Carretera a Roma Km. 9, Col. El Milagro, Apodaca N.L., Mexico 66634. Whirlpool Contact Center from anywhere in the country on 8183-292100 and KitchenAid Support on 800 002 2767 Opening Hours: Monday to Friday from 8:00 a.m. to 7:00 p.m. and on Saturdays from 8:00 a.m. to 5:00 p.m. and Sundays from 10:00 a.m. to 5:00 p.m.

Also visit our websites: www.whirlpool.mx/servicio and www.kitchenaid.mx/servicio-y-soporte

PANAMÁ .

Please, check the Guarantor's details at the place where you purchased the product or by contacting us via:

In Panama City: 8336294

For Whirlpool-branded products, in Panama City call 833 6294 and from the rest of the country, call the national toll-free N°: 0 8000 570058 Helpline for KitchenAid-branded products: 008000570081

PERÚ.

Guarantor: Whirlpool PERU S.R.L.

Legal Address: Av. Benavides 1890, Miraflores, Lima.

For products sold by Whirlpool Peru S.R.L. Contact (511) 3110014. Opening Hours: Call us Monday to Friday from 9:00 a.m. to 6:00 p.m. and on Saturdays from 9:00 a.m. to 1:00 p.m. E-mail: contactoperu@whirlpool.com

Also visit our websites: www.whirlpool.com.pe and www.kitchenaid.com.pe

PUERTO RICO.

Guarantor: Whirlpool Corporation

Address: Corporate Office Park #42 Road #20 Suite 203 Guaynabo-San Juan 00966

Contact N°: 1+787+999+7400

Opening Hours: call us Monday to Friday from 8:00 am to 5:00 pm.

E-mail: contactopuertorico@whirlpool.com

Also visit our website: www.kitchenaid.com

DOMINICAN REPUBLIC.

Please, check the Guarantor's information shown on the Distributor's stamp. For any questions regarding official Distributors and/or their contact details, please use the contact information below.

National Toll-Free N°: 809-412-7713

Opening Hours: Call us Monday to Friday from 8:00 am to 5:00 pm E-mail: contactorepublicadominicana@whirlpool.com - Also visit our websites: www.whirlpool.com.do and www.kitchenaid.com.do

VENEZUELA.

Please, check the Guarantor's information shown on the Distributor's stamp.

For any questions regarding official Distributors and/or their contact details, please use the contact information below. Telephone N° 0212-2677839 // 0414-2443829, Opening Hours: call us Monday to Friday from 8:00 am to 5:00 pm

E-mail: contactovenezuela@whirlpool.com

CERTIFICAT DE GARANTIE DE UN AN GROS APPAREILS

CETTE GARANTIE N'EST VALIDE QUE DANS LE PAYS D'ACHAT

IMPORTANT: Pour être utilisé, ce certificat de garantie doit être envoyé avec la facture d'achat du produit sous garantie. En Colombie, la facture n'est requise que si la loi locale l'exige.

SUGGESTION: Veuillez enregistrer votre produit en communiquant avec le Centre de service à la clientèle de votre pays par le moyen indiqué à la section 6 de ce certificat de garantie.

1. Fabricant/importateur/distributeur/garant:

Pour l'application de ce certificat de garantie, le garant des produits sous garantie sera :

Whirlpool Colombia S.A.S.; En Équateur :

Whirlpool Ecuador S.A.; Au Salvador :

Whirlpool El Salvador S.A. de C.V.; Au Guatemala : Whirlpool Guatemala S.A.; Au Pérou : Whirlpool Peru S.R.L.; À Porto Rico : Whirlpool Corporation. Dans les pays mentionnés précédemment, la garantie offerte par ce certificat de garantie se limite aux produits distribués ou vendus par les entités susmentionnées pour le pays donné. Pour les pays indiqués dans la section 6 suivante, sauf pour l'Argentine, le Chili, la Colombie, l'Équateur, le Salvador, le Guatemala, le Pérou et Porto Rico, la garantie n'est valide qu'avec la signature et le sceau du distributeur indiqué qui, dans le cadre des présentes dispositions, est directement responsable du client final et doit ainsi être considéré comme le garant.

2. Conditions des spécifications techniques, de l'installation, de l'utilisation, de l'entretien et de la réparation:

Les spécifications techniques pour la bonne identification du produit, ainsi que l'installation et l'utilisation correcte correspondantes; les conditions et spécifications d'utilisation et de réparation; les indications des endroits où cette garantie peut être utilisée; et la façon dont la garantie peut être offerte par ce certificat de garantie – ce qui inclut tout contact requis pour l'acquisition ou l'achat des pièces requises – sont détaillés dans la présente et dans le Guide d'utilisation correspondant où ce document est intégré.

Les réclamations de garantie peuvent être faites en personne, par téléphone ou par courriel au centre d'aide du garant.

3. Conditions de validité de la garantie, garantie prolongée et droits du détenteur/bénéficiaire

Le détenteur/bénéficiaire de la garantie incluse dans ce certificat de garantie est en droit de demander au garant, qui en retour accepte de fournir au détenteur/bénéficiaire de la garantie, sans frais, les pièces de remplacement et la main-d'œuvre qualifiée pour effectuer la réparation et le remise en bon état de fonctionnement du produit sous garantie – dont les numéros de modèle et de série sont inscrits dans la section 5 de la présente, sur la plaque signalétique du produit ou dans le guide d'utilisation inclus avec le produit et dont ce certificat fait partie – toutes les fois où ce produit demande une intervention en raison de problèmes de fonctionnement du produit ou si des pièces sont défectueuses et ainsi le produit cesse de fonctionner sous des conditions d'utilisation normales.

Les conditions de cette garantie sont d'une durée de un (1) an à partir de la date d'achat du produit sous garantie par le client final. Pendant ces périodes, le garant doit assumer les frais de réparation selon les conditions mentionnées plus haut.

Le garant accepte de réparer le produit sous garantie à l'intérieur d'une période de trente (30) jours ouvrables commençant à la date où la demande de réparation a été effectuée, sauf s'il y a un retard dans la livraison des pièces de remplacement causé par une commande qui doit être effectuée outre-mer, s'il est difficile de trouver un fournisseur ou si la pièce est difficile à trouver pour des raisons qui échappent au contrôle du garant et s'il existe une réglementation locale, auquel cas les conditions ci-incluses s'appliquent. Dans tous les cas, le détenteur/bénéficiaire sera informé en temps opportun de tout retard pouvant toucher la réparation du produit sous garantie.

Le détenteur/bénéficiaire de la garantie incluse dans ce certificat peut transférer la garantie et le produit à un autre utilisateur pendant la période de garantie, le garant ne reconnaîtra alors que le temps restant à la garantie au nouveau bénéficiaire.

La garantie fournie par la présente n'est valide et efficace que dans la mesure où le produit sous garantie est utilisé dans un domicile, en respectant les autres conditions indiquées par ce certificat et sous des conditions normales respectant les spécifications et les conditions d'utilisation du manuel d'utilisation dans lequel ce certificat est inclus.

De plus, la validité de cette garantie est sujette à une utilisation et une installation conformes aux instructions et recommandations du manuel d'utilisation.

Protéger le produit contre toute condition météorologique (p. ex. : chaleur, humidité, froid, pluie) en s'assurant de ne pas installer l'appareil à l'extérieur.

Avant l'installation ou l'utilisation du produit, lire les instructions d'installation, d'utilisation et d'entretien incluses dans le manuel d'utilisation dans lequel ce certificat est inclus.

4. Cette garantie ne comprend pas les:

Dommages causés par une installation incorrecte ou illégale du produit;
Dommages causés par une installation ou une correction d'installation incorrecte effectuée par un tiers non autorisé par le garant;
Dommages causés au produit, à ses pièces ou à ses pièces de remplacement causés par une alimentation électrique inadéquate, une mauvaise installation électrique ou des fluctuations dans la tension électrique;
Dommages causés par une mauvaise utilisation du produit;
Dommages causés par des corps étrangers (p. ex., pièces de monnaie, boutons, accessoires de vêtements, etc.)
Dommages causés au produit par l'utilisation de produits de nettoyage chimiques ou abrasifs qui ne sont pas conçus ou recommandés pour nettoyer les appareils électriques.
Dommages aux pièces en verre, porcelaine, plastique ou caoutchouc; à la peinture, et dommages en général (accidentels ou autres) cosmétiques qui résultent d'une utilisation normale ou d'une mauvaise utilisation du produit; Dommages causés par une utilisation normale du produit et de ces accessoires;

Dommages causés ou résultant d'une mauvaise utilisation du produit;
Dommages causés au produit causés par un accident, humain ou catastrophe naturelle, qui peut être considéré comme un cas fortuit ou de force majeure;
Dommages causés par des rongeurs, des insectes ou tout autre animal;
Dommages causés par des coups, des chutes, des rayures ou d'autres marques;
Ampoules ou lampes intérieures de produit qui ne fonctionnent pas;
Mauvais fonctionnement, dommages ou défaillances causés ou résultant du transport, de la manipulation et de l'intervention d'un technicien, d'une personne ou d'un tiers non autorisé par le garant;
Entretiens généraux du produit, instructions d'utilisation ou installations qui ne sont pas causés par une défaillance ou couverts par la garantie;
Livraisons, transports ou coûts de livraison nécessaires pour effectuer la réparation lorsque ces coûts n'ont pas été autorisés par le garant;
Remplacements d'accessoires inclus avec le produit.

AVERTISSEMENT IMPORTANT:

Cette garantie est annulée si le produit sous garantie est réparé ou manipulé par un technicien d'entretien non autorisé par le garant ou si des pièces qui ne sont pas d'origine sont utilisées pour réparer le produit.

Pour les appareils alimentés au gaz, cette garantie est annulée si le produit sous garantie n'est pas installé en respectant les techniques applicables, les réglementations et les normes indiquées, incluant celles applicables par le fournisseur de service d'installation correspondant et celles indiquées dans le manuel d'utilisation. Le produit doit être installé par une personne légalement qualifiée pour installer ce type de produit. Il est de la responsabilité du consommateur de vérifier que l'entreprise ou la personne engagée pour installer les appareils alimentés au gaz possède les qualifications nécessaires requises par les normes et réglementations.

Le garant n'assume aucune responsabilité pour tout dommage matériel direct ou indirect ou toute blessure à l'acheteur, au consommateur ou à un tiers en lien avec le produit sous garantie et causé par la négligence du respect des indications mentionnées dans le guide d'utilisation du produit couvert par la garantie fournie par le certificat de garantie inclus, et plus particulièrement par le non-respect des normes de contrôle de l'appareil et les réglementations concernant les installations dans un domicile.

Cette garantie ne constitue pas, et ne devrait pas être considérée comme, une extension ou une addition aux conditions de la garantie légale établie par les lois locales. Cette garantie n'allonge pas et ne fournit donc pas au propriétaire/bénéficiaire de droits autres que ceux explicitement indiqués dans la présente. Ceci, sans causer de préjudice à la garantie légale reconnue dans chaque pays, laquelle doit être respectée selon les conditions établies par les lois locales pour cet appareil, si des différences existent. La garantie fournie par ce certificat de garantie ne prend effet que sous les conditions indiquées par la loi. Ainsi, elle devrait respecter ce qui est habituel concernant toute condition supplémentaire comparée aux conditions minimum requises par les réglementations applicables dans chaque pays. Les interventions techniques, entretiens et réparations demandés par le détenteur/bénéficiaire respectant les conditions applicables de cette garantie et qui ne causent pas une défectuosité de la qualité ou du bon fonctionnement du produit, selon la portée et les conditions de la garantie, sont à la responsabilité du détenteur/bénéficiaire. Dans cette mesure, les services incluent : entretien de routine, installation supplémentaire ou autres services semblables, ainsi que toute demande en lien avec la section 4 précédente sont à la responsabilité du détenteur/bénéficiaire. Pour la Colombie, l'Équateur, le Guatemala, le Pérou et Porto Rico, le garant doit fournir les pièces de remplacement pour une période de cinq (5) ans à partir de la date d'achat, si aucune réglementation n'inclut une autre condition – plus longue ou moins longue – auquel cas cette condition sera appliquée.	
5. Coordonnées du Centre de service à la clientèle du garant	
COLOMBIE. Garant : Whirlpool COLOMBIA S.A.S. Adresse : Calle 99 10-19 Floor 6. Bogota D.C. – Colombia pour les produits de marque Whirlpool à Bogota composez le 4048565 et pour le reste du pays, le 01 8000 112365 Pour les produits de marque KitchenAid, composez le numéro national sans frais 01 8000 115243 Heures d'ouverture : Appelez du lundi au vendredi de 8 h à 18 h et le samedi de 8 h à 14 h. Courriel : contactocolombia@whirlpool.com . Visitez aussi nos sites Web : www.whirlpool.com.co et www.kitchenaid.com.co	ÉQUATEUR. Garant : Whirlpool Ecuador S.A. Adresse : Av. Du Americas s/n Eugenio Almazan, Edificio Las Américas, Guayaquil, Ecuador. Pour les produits de marque Whirlpool et KitchenAid, composez le numéro national sans frais 1800 344782 Heures d'ouverture : Veuillez appeler du lundi au vendredi de 8 h à 18 h et le samedi de 8 h à 14 h. Courriel : contactoecuador@whirlpool.com Visitez aussi nos sites Web : www.whirlpool.com.ec et www.kitchenaid.com.ec
COSTA RICA. Veuillez consulter les coordonnées du garant. Pour toute question concernant les distributeurs officiels ou leurs coordonnées, veuillez utiliser les coordonnées suivantes. Pour les produits de marque Whirlpool, communiquez avec San José au 4000 1423 en utilisant le numéro national sans frais : 8000 571023. Pour les produits de la marque KitchenAid, composez le numéro national sans frais : 08000 571029 Heures d'ouverture : Appelez du lundi au vendredi de 8 h à 18 h et le samedi de 8 h à 14 h. Courriel : contactocostarica@whirlpool.com ; kitchenaid_cam@whirlpool.com Visitez aussi nos sites Web : www.whirlpool-ca.com et www.kitchenaid-ca.com	SALVADOR. Garant : Whirlpool El Salvador S.A. de C.V. Adresse : Calle Alegria y Boulevard Santa Elena – Edificio Interlalia – Nivel 2 – Antiguo Cuscatlán, San Salvador, El Salvador. Tél. : +503 22119002. Heures d'ouverture : Appeler du lundi au vendredi de 8 h à 18 h et le samedi de 8 h à 14 h. Courriel : contactoelsalvador@whirlpool.com ; kitchenaid_cam@whirlpool.com Visitez aussi nos sites Web : www.whirlpool-ca.com et www.kitchenaid-ca.com
GUATEMALA. Garant: Whirlpool GUATEMALA S.A. Adresse : 18 Calle 24 - 69 Zona 10 Empresarial Zona Pradera Torre 3 Level 14 - Guatemala City, Guatemala Pour les produits de la marque Whirlpool et KitchenAid, composez le numéro national : +502 2470 0858 Heures d'ouverture : Appeler du lundi au vendredi de 8 h à 18 h et le samedi de 8 h à 14 h. Courriel : contactoguatemala@whirlpool.com ; kitchenaid_cam@whirlpool.com Visitez aussi nos sites Web : www.whirlpool-ca.com et www.kitchenaid-ca.com	HONDURAS. Veuillez consulter les coordonnées du garant. Pour toute question concernant les distributeurs officiels ou leurs coordonnées, veuillez utiliser les coordonnées suivantes. Courriel : contactohonduras@whirlpool.com ; kitchenaid_cam@whirlpool.com
MEXIQUE. Garant: Whirlpool México, S. de R.L. de C.V. Adresse : Antigua Carretera A Roma KM 9, Col. El Milagro, Apodaca N.L., Mexico 66634. Communiquez avec le centre d'assistance de Whirlpool de partout dans le pays en composant le 8183-292100 et le soutien de KitchenAid au 800 002 2767 Heures d'ouverture : Du lundi au vendredi de 8 h à 19 h, le samedi de 8 h à 17 h et le dimanche de 10 h à 17 h. Visitez aussi nos sites Web : www.whirlpool.mx/servicio et www.kitchenaid.mx/servicio-y-soporte	NICARAGUA. Veuillez consulter les coordonnées du garant sur les lieux où vous avez acheté le produit ou communiquer avec nous au : Courriel : contactonicaragua@whirlpool.com ; kitchenaid_cam@whirlpool.com
PÉROU. Garant: Whirlpool PERU S.R.L. Adresse légale : Av. Benavides 1890, Miraflores, Lima. Pour les produits vendus par Whirlpool Peru S.R.L. Composez le (511) 3110014. Heures d'ouverture : Veuillez appeler du lundi au vendredi de 9 h à 18 h et le samedi de 9 h à 13 h. Courriel : contactoperu@whirlpool.com Visitez aussi nos sites Web : www.whirlpool.com.pe et www.kitchenaid.com.pe	PANAMA. Veuillez consulter les coordonnées du garant sur les lieux où vous avez acheté le produit ou communiquer avec nous au : À Panama : 8336294 Pour les produits Whirlpool à Panama, composez le 833 6294 et pour le reste du pays, composez le numéro national sans frais : 0 8000 570058 Pour le service d'assistance avec les produits de la marque KitchenAid : 008000570081
PORTO RICO. Garant: Whirlpool Corporation Adresse : Corporate Office Park #42 Road #20 Suite 203 Guaynabo-San Juan 00966 Numéro de téléphone : 1+787+999+7400 Heures d'ouverture : Appelez du lundi au vendredi de 8 h à 17 h. Courriel : contactopuertorico@whirlpool.com Visitez aussi notre site internet sur www.kitchenaid.com	VENEZUELA. Veuillez consulter les coordonnées du garant qui sont indiquées sur le sceau du distributeur. Pour toute question concernant les distributeurs officiels ou leurs coordonnées, veuillez utiliser les coordonnées suivantes. Numéro de téléphone 0212-2677839//0414-2443829, Heures d'ouverture : Appelez du lundi au vendredi de 8 h à 17 h Courriel : contactovenezuela@whirlpool.com
RÉPUBLIQUE DOMINICAINE. Veuillez consulter les coordonnées du garant qui sont indiquées sur le sceau du distributeur. Pour toute question concernant les distributeurs officiels ou leurs coordonnées, veuillez utiliser les coordonnées suivantes. Numéro national sans frais : 809-412-7713 Heures d'ouverture : Appelez du lundi au vendredi de 8 h à 17 h Courriel : contactorepublicadominicana@whirlpool.com – Visitez aussi nos sites Web : www.whirlpool.com.do et www.kitchenaid.com.do	

Individualización del producto garantizado	
Nombre del comprador	
Documento de Identidad Dirección/	
Nombre del distribuidor	
Producto:	
Dirección	
Modelo:	Serie N°:
Ciudad y País de compra:	
Fecha de compra:	Factura N°:
Fecha de entrega:	Marca:

Identification of the warranted product	
Name of purchaser/beneficiary of warranty:	
Identity Product:	
Name of distributor/Store:	
Product:	
Address / Phone number:	
Model:	Serial Number:
City and Country of purchase:	
Purchase Date:	Invoice Number:
Delivery Date:	Brand:

Identification du produit garanti	
Nom de l'acheteur/bénéficiaire de la garantie :	
Identification du produit :	
Nom du distributeur/de la boutique :	
Produit :	
Adresse/numéro de téléphone :	
Modèle :	Numéro de série :
Ville et pays d'achat :	
Date d'achat :	Numéro de facture :
Date de livraison :	Marque :

