

Attn: Whirlpool Parts Distributors/W-Service Providers

Websites: (POSP) Parts Operations Sales Portals

(SPP) Service Parts Portal

Stronger Password Requirements for Whirlpool External Users

In today's evolving digital landscape, protecting Whirlpool Corporation's data and systems is more crucial than ever. At the heart of this protection is the security of our accounts, protected by strong, unique passwords.

On August 17, 2025, password requirements for all Whirlpool external user accounts were updated to improve Whirlpool account security. You are expected to [change your Whirlpool password](#) following the new password requirement starting August 25, 2025.

New Password Requirements:

- Reset your password once per year
- Minimum of 16 characters (and up to 40)
- Must contain: upper-case, lower-case, number, and special character
- The first character must be an upper- or lower-case letter

Once it is time to update your password, consider using the passphrase method to create a memorable and secure password. Taking inspiration from meaningful words or letters, enhance complexity by substituting special characters and numbers for letters.

Example Passphrases (do not use these examples for your passwords, please!):

- Wash@rDryerfr1dge (*Washer, Dryer, Fridge*)
- Gr8ESTw4sher\$EVER (*Greatest Washer Ever*)

Reminder: Please bookmark the new Whirlpool External User Password Recovery page [link](#) to get your Whirlpool password changed/reset.

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Password Rules :
Minimum of 16 characters and maximum of 40 characters long.
First character must be an alphabet.
Contain at least One numeric character(eg: 0,1,2...9)
Contain at least One uppercase character (eg: A, B, C...Z)
Contain at least One lowercase character (eg: a, b, c...z)
Contain at least One special character from the set ~ @ \$ % ^ & * _ - + = () { } [] : ; < > , . / ' " \
Password must not contain ! or ? or #
Can't use previous 24 passwords
Must change password every 365 days
Must not contain your first or last name
Must not contain your User Id
First and Last character cannot be a space
Passphrases are allowed and recommended

Thank you